**RESUME**

Susanta Kumar Senapati

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**Career Objective**

* To build a career with a dynamic and professionally managed organization that will provide ample opportunity for growth and to reflect high standards of performance in any assignment thereby ensuring organizational and personal growth.
* **ACADEMIC QUALIFICATION:**
* Post graduation Diploma in Banking Operations (PGDBO) from Institute of Finance and Banking Insurance (IFBI) ,Bhubaneswar with 75% aggregate
* Completed B.tec in Electrical Engineering from Biju Pattanaik University of Technology, Orissa in the year 2008
* Completed Diploma from Kalinga Polytechnique under SCTE & VT , Orissa in the year 2004.
* H.S.E Completed from Orissa Board in the year 2001.

**Internships**

* GRIDCO, Power Training Centre, Chandaka, Bhubaneswar-22/09/2004-09/10/2004
* Programme: Transmission and Distribution System.

**Software skills**

* Programming language: C,C++
* Operating system: window xp
* Database: Oracle

**Experience**

* Having above 2 years experience in erection, commissioning, operation and maintenance in MSP STEEL & POWER LTD.

**Banking Experience**

* Working in ICICI Bank LTD as **Customer Service Officer** since May 2012.

**Job role**

* Cash, Jewel Loan, ATM Cash Loading, Remittance, Clearing, Customer Query Handling and all the operation Works.
* Also responsible for cross sell different banking products which includes third party products like MF, LI**.**
* **Rated 1 in last financial year(2013-14)**

**Certification**

1. Successfully completed the NSDL-Depository operations module of the NCFM.

2. Successfully completed the NISM Series-V-A: Mutual Fund Distributors Certification.

**Personal Profile**

* Father’s Name : Benudhar Senapati
* Date of birth : 07/03/1986
* Sex : Male
* Marital status : Married
* Nationality : Indian
* Language Known : English, Hindi and Oriya
* Hobbies : Listening to music, surfing net, analyzing adds, public speaking
* Permanent address: Qr. No. EB-85,Badagada Brit Colony Bhubaneswar-751018,Orissa

**Declaration**

I do hereby declare that the information started above is true to the best of my knowledge.

Place:

Date: Signature: