**Niyati Das** Contact: 9551411992/mail: [niyatidas90@gmail.com](mailto:niyatidas90@gmail.com)

Seeking an opportunity for Operations Management in managerial level with a reputed organisation to get more exposure in my career.

**Profile Summary**

* A competent professional with 1 year experience in
* Account Management
* KYC Verification
* Documentation for Processing and Sanctioning loan to the eligible customers
* MIS Reporting and Documentation
* Team Management
* Providing a variety of Banking services to the customers and oversees all banking operations
* Proficient in maintaining relationship with customers and gaining excellent level of retention
* Specialize in working fast paced environment to meet customer expectation and organization goals

**Professional Experience**

Since Nov’14 with ICICI Bank Ltd. As Deputy Manager

* Identifying, acquiring, developing and maintaining customer relationship
* Delivering excellent customer service
* Resolving product related queries of customer
* Sanctioning loan to eligible customers

**Achievements**

* 3 times declared as one of the top 3 Relationship Manager in ICICI Bank Ltd

**Academic Details**

* PGDB from ICICI Manipal Academy (IMA) , Bangalore in 2014
* B. Tech(CSE) from Gandhi Engineering College, Bhubaneswar with 79% in 2012
* XII from Khallikote University, Berhampur with 73% in 2007
* X from Sarawati Vidya Mandir, Berhampur with 88% in 2005

**Personal Details**

Date of Birth: 18th march 1990

Residential Address: B2, Mapple Apartment, Velachery, Chennai-600042