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**Kashish Pahwa *(+91) 8146077757*** [***kashishpahwa27@gmail.com***](mailto:kashishpahwa27@gmail.com)

***Objective***

Seeking a challenging role in Banking domain by dedicating the best in me, combining the scientific acquaintance with the managing expertise to leave no stone unturned for the conjoint upsurge of both the business and the identity.

***Professional Synopsis***

Technology driven professional having nearly 1 year of experience in Information Technology domain. Proven expertise in supporting IT helpdesk operations within a small scale organization. Primary job description included critical support to organization’s internal IT needs to ensure business continuity. Strong communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly & utilize the same in a productive manner.

***Professional Experience***

**BetaTech Business Solutions Pvt Ltd (Ludhiana, Punjab) as an *IT Trainee.***

Incorporated in 2009, BetaTech is Business Consulting, Outsourcing, Software Development, Training and Support Services organization. BetaTech has completed numerous projects and ERP/ CRM implementations in India. BetaTech is being managed by the team of professionals with decades of experience in respective fields. We have strategic alliances with best of the product companies like Microsoft, SAP.

Worked as an *IT Trainee* from 01st Oct 2014 to 31st Aug 2015 at Beta Tech Business Solution Pvt Ltd in its internal IT team. The primary objective of this team was to provide continuous IT support to business teams. The IT trainee designation consisted of the following key activities as part of day to day support:

**Roles and key deliverables:**

* Installing and configuring computer hardware operating systems and applications.
* Troubleshooting system and network problems
* Diagnosing and solving hardware or software faults.
* Replacing parts as required
* Setup antivirus to be controlled from one central computer/server instead of end user being responsible for updates/issues.
* Setup remote support access to securely allow for employees/management to access files from server/workstation from any remote location.

***Certifications & Trainings***

* Certified C/C++ (Cert No. 113478)
* Certified Office Automation (Cert No. 118591)
* Certified Asp.Net (Cert No. 119052)
* Certified Application Training in Java (Cert No. LTCOP-542)

***Academic Details***

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| **Year** | **Examination / Degree** | **Institute/University** | **Percentage** |
| 2010-14 | B. Tech (CSE) | RIMT-MAEC- Punjab Technical University- Jalandhar | 75% |
| 2010 | Class XII | BCM School , Ludhiana(CBSE) | 72% |
| 2008 | Class X | R.S. Model Sen. Sec School, Ludhiana (PSEB) | 86% |

***Personal Details***

* Father’s Name: Mr. J.R. Pahwa
* Date of Birth: June 27, 1992
* Permanent Address: # 1556 Phase-2 Urban Estate, Dugri, Ludhiana 141013 (Punjab).
* Marital Status: Single
* Nationality: Indian
* Languages Known: English, Hindi & Punjabi.
* Hobbies: Internet Surfing, Watching Movies, Listening Discriminative Music.
* Strengths: Optimism, Confidence, Well aware, Ability to work in odd situations.
* Passport Detail: J8073945

***Soft Skills***

* Adaptable, flexible and quick learner.
* Good communication expertise, it’s needed the most of times during client interaction.

**Declaration:**

The above said information is true as per my knowledge & I will be solely responsible for any of the discrepancies.

**Kashish Pahwa**