

# s Lab Community User Management Table Redesign

“s Lab” is a Social Community that is part of the Erste Bank website, where employees of Erste can set up polls & forums to get feedback from customers. Customers can register and are then allowed to vote on polls and post comments to state their opinion on various topics about products, services, improvements and ideas. When they log in for the first time, they are shown a modal where they have to accept the Terms & Conditions to continue, and also have the possibility to (optionally) subscribe to a newsletter.

Employees of Erste that are responsible for s Lab can also register and can then have the Administrator role assigned. Administrators have special tabs in their user profile, one of which is for “Community User Management”. In this tab a table of all users in the community is displayed. This table is used to check different data of users, e.g. how active they are in the community, how long they have been in the community, etc.

There are currently around 200 registered users and there are already some filter options in place above the table. These filters consist of a Text Search (searching across username/nickname, first name, last name, email address) and dropdowns to filter by User Role/Permission, by Terms and Conditions acceptance status and Newsletter subscription status. These are not subject to change as of this exercise.

The current layout and design of this user management table no longer meets our requirements. The table is too wide, which causes a horizontal scrollbar to appear and makes it hard to get a good overview.

We are looking for a proposal for a new layout/design for the table that is visually much more appealing and doesn't require horizontal scrolling in the table on desktop devices.

The following data items need to be displayed in the table:

- Non-sortable data items:
  - Username
  - Academic Title
  - First name
  - Last name
  - Email
  - Age
  - Role/Permission (Administrator, Default, Banned)
  - Number of comments posted
  - Number of likes given
  - Information if the Terms and Conditions (“AGB”) were accepted and when (date) - 2 possible states:
    - Accepted (with date)
    - Declined (with date)
  - Information if the newsletter modal was displayed to the user, if the user has accepted it and when (date) - 3 possible states:
    - Seen & subscribed (with date)
    - Seen & not subscribed (with date)
    - Not seen
- Sortable data items:

- Date of last comment posted (needs to be sortable)
- Date of last login (needs to be sortable)
- Date of registration (needs to be sortable)

These actions can be performed for each user listed in the table:

- make user administrator
- make user default / normal user
- ban user
- reset the newsletter pop-up for a user to be shown again