

# Delivery Reliability Overview

Where we broke delivery commitments in the last 90 days

OTIF % current month

39.3%

prev. mon ↗ 0.4%

Late Delivery Rate current month

41.6%

prev. mon ↗ 40.6%

Total Orders current month

2807

prev. mon ↘ 74%

In-Full Failure Rate current month

34.3%

prev. mon ↗ 35.7%

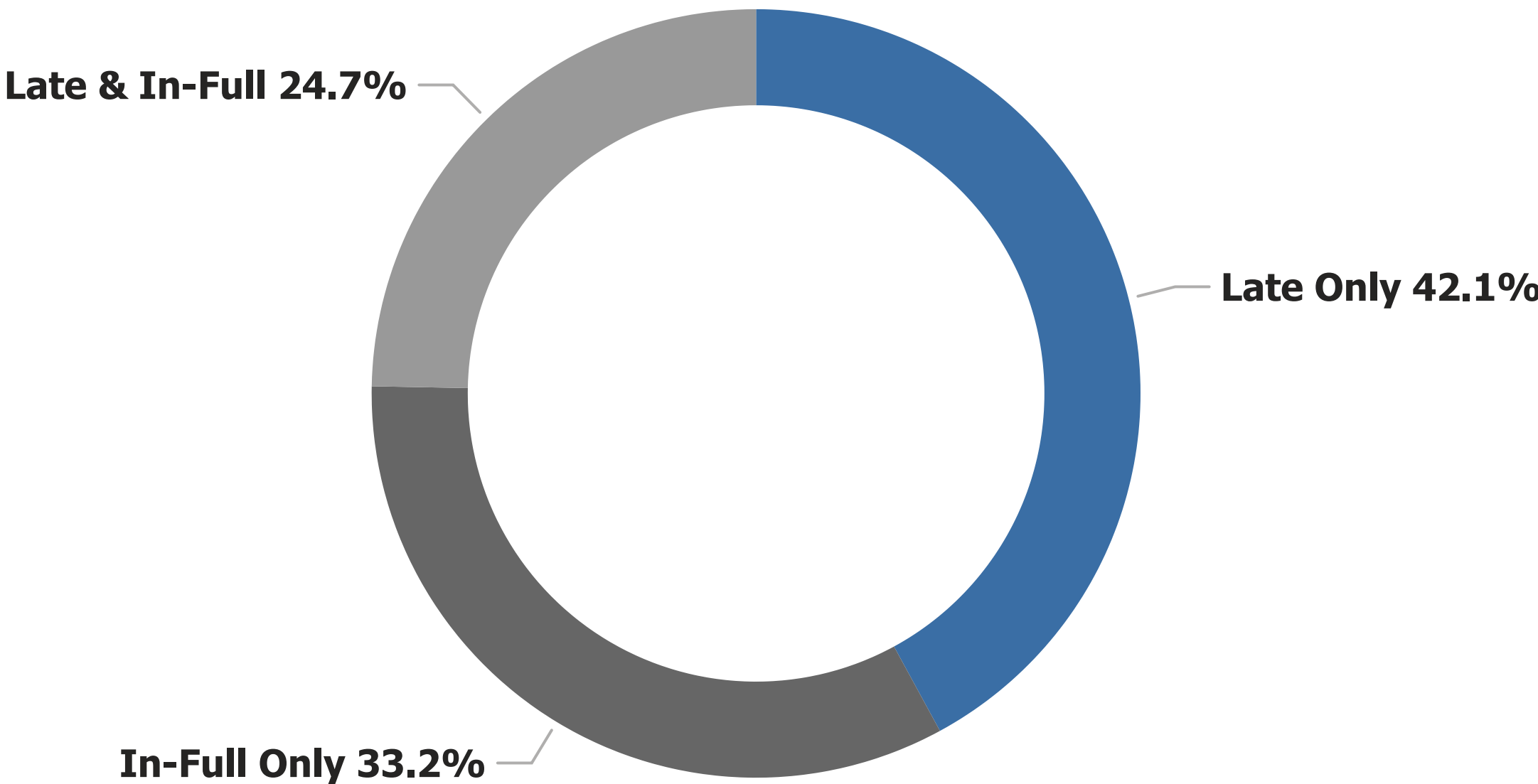
## Products Driving Delivery Failures (Last 90 Days)

A small number of products account for most failures.

Product (ID)	Failed Deliveries	% of Total Failures
25891203	652	7.9%
25891302	604	7.3%
25891301	566	6.9%
25891102	556	6.8%
25891502	517	6.3%
25891403	468	5.7%
25891601	465	5.7%

## How Deliveries Are Failing (Last 90 Days)

Most Delivery Failures Are Caused by Late Shipments



## Delivery Failures Trend (Last 90 Days)

Failures are recurring, not isolated incidents

