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| Use Case Name | | View Service Records | |
| Use Case ID | uc05 | | |
| Change Control | Created By (date / author):  Rob Amaya, 3/10/16 | | Updated By (date/author):  Rob Amaya, 3/10/16 |
| Actors | Primary :  Student, Moderator, Admin | | Secondary :  Databases for users and service records |
| Brief Description | User logs in and arrives at a filterable table where they can see all service records relevant to their role (only their own if student, all users’ if admin or moderator). They can click on a specific record row to see details about it. | | |
| Trigger | Manual through GUI | | |
| Pre-Conditions | User exists in the system and has a role designation; user has 0 or more service records | | |
| Use Acceptance Script / Sequence of Events | 1. User (U) – Authenticates and logs in to application 2. System (S) – Presents the landing page for user based on role.   Landing page should contain the following:   1. User id – visual validation of login 2. KPI – different stats for admins/moderators and students 3. Navigation menu 4. Table containing relevant service records for the user’s role, populated by the database 5. General service station announcements (students only) 6. U – Selects a single service record’s row 7. S – Displays a modal dialog containing detailed information about that record not shown in the table. | | |
| Post Conditions | User successfully viewed their list of all records and details on specific records (if desired). | | |
| Business Rules | Students can only see their own service records; moderators and admins can see all users’ service records. | | |
| Alternate Flows | 2a. Moderator – can select a button to go to their own service records page rather than all users’ service records (as though they were a student) | | |
| Exceptions | User does not exist in system or user does not have a role: show an error message and don’t let them pass the login screen. | | |
| Assumptions | We should only show a limited number of records at a time on the page (performance concerns).  The table shows only key fields for a service record; details appear in the modal dialog. | | |
| Priority | critical | | |
| Reference Use Cases | n/a | | |
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