



CONTACT

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SKILLS

- Programming HTML, CSS, PHP, Python, MySQL, JavaScript, React.js, WordPress
- Agile methods
- Agile development
- Jira
- Backend software development
- API integrating

Renato Camapum

PROFESSIONAL SUMMARY

Developer skilled in multiple programming languages with expertise in Javascript, react, PHP and improving in Python. Works collaboratively to meet project milestones. Exceptional troubleshooting and debugging skills.

WORK HISTORY

Software Developer 07/2021 – Current

We are Tilt – Brighton

- Wrote clean, clear and well-tested code for various projects.
- Identified technical issues according to design requirements and tested solutions.
- Reviewed code and designs regularly to enable continuous innovation and development.
- Highlighted technical requirements and solutions using performance data insights.

Junior Software Developer

01/2021 – 07/2021

United Studios

- Wrote clean, clear and well-tested code for various projects.
- Identified technical issues according to design requirements and tested solutions.
- Reviewed code and designs regularly to enable continuous innovation and development.
- Assisted on code reviews using Crucible and GitHub to improve code quality and accountability.

Customer Advisor

01/2020 – 01/2021

Franck Namani – London

- Managed high-volume customer enquiries across various channels, delivering helpful, timely and professional service.
- Correctly identified client needs, providing tailored, personalised guidance to ensure outstanding customer experiences.
- Handled requests with friendly, knowledgeable service and support, continually achieving positive customer feedback.
- Offered detailed advice on product and service benefits.

Customer Advisor

01/2019 – 01/2021

Ermenegildo Zegna – London

- Managed high-volume customer enquiries across various channels, delivering helpful, timely and professional service.
- Correctly identified client needs, providing tailored, personalised guidance to ensure outstanding customer experiences.
- Handled requests with friendly, knowledgeable service and support, continually achieving positive customer feedback.
- Identified and effectively resolved customer issues, consistently meeting call time targets.

Customer Advisor
Massimo Dutti – London

02/2017 – 12/2018

- Processed sales and orders accurately and efficiently, exceeding performance and productivity targets.
- Personalised services in the tailoring department.
- Performed cashier duties, including balancing and end-of-day banking.
- Maintained excellent working relations with numerous external clients, providing timely quotes and shipping information.

Mathematics Teacher
SESI – Goiania

03/2015 – 04/2016

- Catered to different learning styles using diverse teaching methods and formats.
- Worked collaboratively with other teachers to review data and develop instructional strategies to address student learning objectives.
- Completed training courses to keep up-to-date with new teaching methods and developments in the field.
- Assessed and recorded pupils' progress to monitor academic progress and challenges.

Senior assistant manager
IPOG – Goiania, Brazil

08/2014 – 03/2015

- Initiated inventory control measures to manage and replenish stock, maintain costs and meet customer demands.
- Worked with store manager to develop action plans to increase performance and exceed sales KPIs.
- Recruited, interviewed and hired high-performing individuals, developing passionate, dedicated teams.
- Enforced company policies and guidelines for all employees.

EDUCATION

Full-stack bootcamp: Web development
Udemy – London

BS: Mathematics, 2009
UEG University – Brazil, Brazil