

Shuang Du

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EDUCATION

University of North Carolina at Chapel Hill, United States

May 2023

Master of Science in Information Science

Courses: Text Mining (**NLP**), Applied Statistics (**R**), Statistical Computing (**C++**), Algorithm (**Python**, **Java**)

Sichuan University, China

Bachelor of Economics in Finance

June 2020

Exchange Program-University of New Mexico, United States (2018-2019, GPA 3.96/4)

Courses: Probability Statistics, Econometrics (Time series), Derivatives

SKILLS

Programming

Python (scikit-learn, Pandas, NumPy, SciPy, seaborn, matplotlib), **R**, **SQL**, **JavaScript**, **VBA**

Tools

Docker, **Git**, **Tableau**, **Power BI**, **Microsoft Office**, **Hive**, **NoSQL DB**, **Arana**, **AWS**

Concepts

Regression, **Clustering**, **Text Mining**, **KNN**, **Naïve Bayes**, **SVM**, **word2vec**, **Retrieval system**

PROFESSIONAL EXPERIENCE

Graduate Research Assistant | UNC-Chapel Hill Digital Research Services

Jan - current 2022

- Worked with the project team to adapt the (Python and Tesseract OCR) workflow used for North Carolina laws
- Depending on the team needs, conducted data cleaning of structured text using **Python** and Excel, **Text analysis**, including **supervised classification**, **topic modelling**, visualizations, and named entity recognition
- Participated in monthly meetings with partner states and worked with the project team to troubleshoot, solve problems

Data Scientist Intern(part-time) | Ally Financial

Jan - current 2022

- Used web scraping tools (bs4, selenium) to extract vehicle data on a daily basis, analyzed trends and patterns using Python
- Based on the collected data, report on price changes per vehicle for dealers/regions, used machine learning algorithms on price change prediction based on trends (AWS/Apache Superset/ Cube.js)

Data Analyst Intern | Bank of Montreal Financial Group

May - Jul 2021

- **Automation:** Independently consolidated 12 months routine data assessment worksheets from other departments, utilized **SQL Server** in assembling complex, multivariate datasets from both structured and unstructured sources, help built data pipeline to facilitated the process of data cleaning and analysis, increased 67% operational effectiveness and efficiency;
- **Data Visualization:** Produced informative and interactive visualization data governance reports using **R**, **Tableau** and pivot table;
- **Cross-functional teamwork:** Participated in alignment between analytics, business, and technical sides to identify and resolve issues related to AML regulatory compliance and potential credit risk exposures

Data Analyst Intern | Deloitte

Jan - Apr 2021

- **Statistical Modeling:** Quantified potential risks and advise clients on complex business problems by interpreting large data sets using statistical methods and technical tools (**regression**, **logistic model**, **correlation analysis**);
- **Data mining:** Extracted data from massive client databases (**Hive**) and worksheets using query, combined data using **SQL** and **VBA** scripts; interpreted and analyzed data using **R** and **Python** to identify key metrics and transform raw data into actionable information;
- **Presentation and teamwork:** Actively engaged with the audit team and clients to create visually impactful dashboards in **Tableau**, presented the insight report to both the technical and non-technical data users

Product Growth Analyst | Hiretual

Aug - Dec 2020

- **User behavior analysis:** Analyzed customer trends in CRM, collected data from marketing campaigns to help drive the future adoption of products; collaborated with key stakeholders to develop marketing strategies, customer retention rate improved from 10% to 38% in 1 month;
- **A/B test:** Designed A/B Test experiments on new released product to monitor performance such as CTR and retention rate, conducted significance analysis on results, summarized analyses from feedbacks and presented findings to stakeholders;

PROJECT

Machine Learning Project – Fake Reviews Detection with Yelp Dataset

Aug –Sep 2021

- Utilized **Python** for web scraping, Dataset cleaning; Used **R** programming with overfitting problems and model testing
- Performed feature engineering using Unigram and Bigram models, specified the fake review words pattern with Bag of Words Model and Naïve Bayes Classification
- Applied **learning algorithms** including Logistic Regression, Linear Discriminant Analysis, Multinomial Naïve Bayes, Support Vector Machines (SVM), Neural Network model to improve prediction performance, NN model worked best, AUC(83%), F1(82%)
- (**Python**) **scikit-learn**, **beautiful soup**, **pandas**, **seaborn**)

Some other projects are available at: [NLP-Machine Learning Project](#) | [Linear Regression Models with R](#)