

Renojan Kannan

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EDUCATION

University of Ottawa

Ottawa, ON

Honours BSc in Computer Science (COOP) (French Immersion) (GPA: 3.2)

Graduation Date: December 2025

WORK EXPERIENCE

Trillium Health Partners Foundation

Toronto, ON

Help Desk Technician

June 2023 – August 2023

- Spearheaded deployment of Office 365 to the entire organization, including hosting training sessions, installations and documentation for all IT software and new deployment software
- Assisted in deployment of the first robust ticketing system
- Procurement, tracking and deployment of all assets coupled with developing asset management strategy
- Responsible for onboarding all new staff with system access, MFA and work devices
- Assisted in troubleshooting all IT equipment and software for staff

Macro Computer Solutions

Toronto, ON

IT Services Support Specialist

May 2022 – August 2022

- Assisted end-users resolve diverse range of technical issues across various systems, softwares and applications
- Assembled and configured custom PCs as well as performed software installations and upgrades
- Diagnosed, troubleshoot and configured all workplace laptops, phones, printers, software and monitors
- Collaborated with supervisors to escalate and address customer inquiries or technical issues.
- Monitored systems in operation and quickly troubleshoot errors.

Econolite Canada Ltd

Toronto, ON

COOP Engineering Intern

September 2019 - January 2020

- Assisted in building and testing traffic signals and control cabinets
- Proposed lead solution in solar battery management project
- Refined soldering, breadboarding and circuit testing abilities
- Worked with testing tools and read schematic diagrams
- Participated in team projects, demonstrating an ability to work collaboratively and effectively.

PROJECTS

eHotels - Full Stack Developer

Client-Server Hotel Booking Web Application

- Developed an interactive application for users to book hotels
- Implemented SQL for the database and used Apache Tomcat to host the web server
- Programmed in Java for server side of the application and HTML for the client side of the application

Fortnite Stat Tracker (HTML, CSS, JavaScript) - Creator

Video Game Profile Statistics Tracker

- Designed a statistics tracker to display profile wins, kills and matches played
- Used Fortnite Tracker public API

Mealer / Android Application (Java) - Full Stack Developer

Meal Delivery Service

- Designed an interactive mobile application for users to order and deliver home-cooked meals from local cooks
- Programmed registration page, user profiles and app interactions for both cooks and customers
- Set up Firebase to store user information, local cook menus and other aspects in real-time
- Developed unit test cases for testing and automation.

SKILLS & INTERESTS

Skills: Java: Proficient | Python: Proficient | Golang : Proficient | SQL (MySQL): Proficient | HTML: Knowledgeable | CSS: Knowledgeable | JavaScript: Basic | IT Services | Full-Stack Development | Firebase | OOP | Git | Excel | French |

Tools: VSCode | Android Studio | Eclipse | Apache Tomcat |