Rentality Privacy Policy

Privacy Policy

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1 Introduction

1.1 Key points

"Rentality" (hereinafter referred to as "Rentality," "platform," "we," or "us") places a high value on privacy and is committed to protecting your personal information. In this Privacy Policy, we describe how we collect, use, process and disclose your personal information with respect to our websites and applications that relate to our "Services."

1.2 Scope of this privacy policy

This Privacy Policy applies to all users of the Platform, including Hosts and Guests (hereinafter also referred to as Users). Your use of the Platform is also subject to our Terms of Service and/or other agreements we may have with you. If a term is not defined in this Privacy Policy, its definition should be sought in our "Terms of Service".

1.3 Modifying the information in this document

We reserve the right to make changes to this Privacy Policy. Please see the "Last Revision" section at the top of this page for the date this Privacy Policy was last modified. Any changes will be effective upon posting the revised Privacy Policy on the Services or otherwise. Your continued use of the Services after such changes indicate your acceptance of the revised Privacy Policy. If you do not agree to these changes, you may contact us to terminate your account

2 Personal information we collect

We collect three categories of personal information:

- Information you provide to us;
- information we receive when you use the platform;
- information we receive from third parties and third-party sources.

2.1 The information you give us

Account Data

"When you register an account with us, we ask you to provide certain personal information required to create your account. This information includes account details such as your name, email address and password."

User Profile Information

We may also request additional user profile information necessary to provide and perform certain features of the Services. This information may include mailing addresses, phone numbers, driver's license number, date of issuance and country and/or state of issuance, profile pictures, user's city of incorporation, and date of birth. Certain portions of your profile information, such as your name, profile pictures and city, may be available on your public profile page and will be visible to other users to enable communication between the Guest and the Host.

Host Vehicle Data

We receive information you provide about your vehicle, including vehicle data such as registration number, vehicle identification number (VIN), dates of vehicle availability to Guests, reviews and vehicle photos.

Payment Data

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We collect information about your digital payment and the transactions associated with it, which will be processed and stored in a smart contract on the blockchain. This data cannot be deleted from the smart contract, the Parties and Platform Users agree that such transactional data will be stored in the smart contract without the ability to delete such data. If you do not agree to the condition of digital payment and transaction data being stored in the smart contract you should refuse to use the platform.

Identity Verification Data

In some cases, we may collect information for identity verification and/or KYC (Know Your Customer) verification purposes, such as a photograph or scanned copy of a driver's license, passport, driver/vehicle data.

Communications

When you interact with Rentality, including by telephone, email or chat, and when you use the Services to communicate with other users of the platform, we collect information about your communications and any information you choose to provide.

2.2 The information we receive when you use the platform

Usage Data

We collect information about how you interact with our Services, including the pages or other content you view, login history, search queries, bookings you make, time spent on a page or screen, sites you navigate from or browse on the Services, navigation paths between pages or screens, information about your activity on a page or screen, access times, duration of access, and other activities on the Services.

Your Location Data

When you use certain features of our Services, we may receive information about your approximate location (e.g., country, city associated with your IP address). If you agree to use the location sharing feature, we may receive precise location information about your mobile device. Please note that most mobile devices allow you to disable the use of location services through your device or app settings.

Your Device Data

To ensure the quality and security of our Services, we collect information about your computer or mobile device. This information includes operating system type and version, device manufacturer and model, type of browser used, screen resolution, IP address, unique device identifiers, and general information about your location, such as country, city, state, or geographic region.

Your travel data

We receive information related to your trips you take through our Services, including the date and time of the trip, amounts charged or refunded, vehicle data, and other trip-related information.

Cookies and similar technologies

When you access our Services, we and our partners may use various technologies, including cookies, transparent GIF images, pixel tags, electronic tags, "Flash cookies" or other local storage provided by your browser or related applications (collectively, "Cookies").

2.3 Information we receive from third parties and third-party sources

Third Party Services

If you choose to use our Services by logging in through a third-party site or service (such as Apple, Facebook or Google), that third-party service may share information with us, such as your registration and profile information obtained from that service. The type and amount of information we may receive depends on, and is controlled by, the particular third-party service. When linking your account operated by a third party service to your Rentality account and providing access to that information, you agree that Rentality may collect, store and use that information in accordance with our Privacy Policy. However, we are not responsible for the manner in which third parties use and share your personal

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information. We encourage you to review the privacy policies of these third parties to understand how they handle your information.

Third party in-car devices

If your vehicle or a vehicle you book through our Services is equipped with an on-board device or system operated by a third-party service (including vehicle manufacturers) or installed by a host, such third-party service may collect information about your use of the vehicle. These devices or systems may monitor the condition, performance and operation of the vehicle and may record fuel consumption, distance traveled, location and other information. The vehicle host and/or third-party service is responsible for the use of such information, but may disclose this information to Rentality, which will use it in accordance with our Privacy Policy.

Background Check Services

In accordance with applicable law, Rentality may collect information about you from public records, background check providers and other screening services, including credit reports and criminal record information. To obtain these reports and information, we may use information you provide to us, including your full name and date of birth.

Other sources of information

In accordance with applicable law, we may obtain additional information about you from various sources, including fraud data, information from credit bureaus and other third-party data providers. We may also combine this information with other information we have about you.

3 How we use your personal information

We process, store and use your personal information for the purpose of providing and improving our Services and for security purposes. We may use your information in the following ways:

3.1 For the provision of services by the platform, including

- Providing access to the platform and managing the Services
- Provide customer support
- Sending service, support and administrative messages, reminders, technical notices, updates, security alerts and requested information to any phone number, by voice call, text message (SMS) or email.
- Facilitating login to the Services through third-party identity and access management providers such as Facebook, Google and Apple.
- Processing transactions and sending notifications about your transactions
- Personalizing or customizing the user experience
- Enabling you to communicate with other Rentality users, including sending messages or other information during the booking process.
- Creating verification requests, fraud detection and prevention.
- Managing marketing programs, promotions, discounts, surveys, contests or other promotional or sponsorship activities in which you have agreed to participate.

3.2 Travel history and unclosed trips

We retain a history of your completed and uncompleted trips and all related information that is necessary for the platform to provide our service and inform members of the status of the trip. This includes trip start and end dates and times, pick-up and return locations, Guest and Host names, and information about payments and additional services that may be associated with your trip.

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3.3 Technical data of the connected vehicle to the telematics technology

We may only use information provided by the owner of the vehicle if it is provided to us. We use such information solely for the purpose of providing our service to the platform and informing members of the status of the trip, and for the safety of both the Guest and the Host vehicle. This may include vehicle condition, location, specifications and other such information as may be necessary to ensure the safety and proper functioning of the vehicle during the trip. We will process such information in compliance with all applicable data protection laws and will not pass it on to third parties without the consent of the vehicle owner, except where necessary to fulfill our obligations to you or in accordance with applicable legal requirements.

3.4 Aggregation of anonymized data for analysis:

We may create aggregated, anonymous, anonymized, anonymized, non-personally identifiable data based on information collected when you use the platform.

We may use such aggregated and anonymous information to analyze and improve the Services and to develop new products and services and promote our business.

3.5 Use for marketing and advertising purposes

We and our advertising marketing partners may collect and use your personal information for marketing and advertising purposes. This includes sending you marketing messages related to Rentality and displaying advertisements based on your interests. We partner with advertising and social media companies that may use cookies and similar technologies to collect information about you and to display advertisements relevant to your interests.

You will have the opportunity to opt-out of our marketing and advertising messages, in case you do not wish to receive advertising messages, email us at info@rentality.xyz

3.6 For safety and security purposes, including for:

- Confirming your identity or authenticating the information you provide, including account creation and password reset processes.
- Resolving disputes, collecting payments, and troubleshooting problems.
- Detecting, preventing and/or remediating fraud, abuse, security incidents or other potentially harmful, prohibited or illegal activities.
- Determining the likelihood of getting into an accident or filing an insurance claim, such as by checking your auto insurance rating.
- Using information from your in-car device to identify unsafe driving behavior, including speeding or sudden braking and acceleration, and to raise awareness of such behavior.
- Conducting investigations and risk assessments.
- Conducting checks of databases and information sources, such as government databases.
- Conducting credit and solvency checks.

3.7 To comply with the law

We process your personal information in accordance with applicable law, including complying with lawful requests and legal processes, such as responding to subpoenas or requests from public authorities.

4 How we disclose your personal information

4.1 With your consent.

We may share your information at your direction or after obtaining your consent. In certain situations, we may specifically ask for your consent to process your personal information.

4.2 Profiles, lists and other publicly available information

Your publicly accessible page on the Services will include basic information such as your user ID or the name associated with your account and your public profile picture. For vehicle owners, the city where the vehicle is located, a description of the listing, calendar availability and transaction information will be listed so that our community can evaluate your reliability and responsiveness. Your public page may also include trip counts, Guest ratings and comments, and information about your cancelations. In addition, the platform may display the approximate geographic location where your car can be picked up.

4.3 Information between drivers and owners

If you as a Guest agree to book a vehicle through our Services, we may share your information to the Host, it is necessary to support the travel process. For example, we may provide your cell phone number to facilitate communication, your driver's license information to confirm its validity and verify your identity, and your photograph to facilitate identification. We may also provide the other party with the address of the vehicle location and, if applicable, the intended delivery location of the vehicle. As part of this transaction, the other party may also send you text messages, for example, to confirm the location of the pickup or return of the vehicle.

Standard charges for call minutes, text messages, data transfers, and blockchain transaction fees may apply when you use our Services.

4.4 Information transferred to third parties

We may share information with service providers who help us operate and support our services. These service providers may include web hosting, analytics, payment processing, email delivery, marketing, insurance, claims administration, vehicle recovery, roadside assistance, incident response and customer support services. These service providers may only use your personal information at our direction or with your authorization.

Where professional services are required, we may share your personal information with professional advisors such as lawyers, bankers, auditors and insurers.

4.5 Third-party platforms and social media

If you have activated features or functionality that link our Services to a third party platform or social network (for example, by logging into the Services using a third party account, providing an API key or similar access for the Services, or linking your account on the Services to a third party service), we may share personal information with the third party platform or social network as necessary to facilitate connectivity or with your permission. However, we do not control how third parties use your personal information.

4.6 Responding to legal requests, preventing harm and protecting our rights

We may disclose your personal information to courts, law enforcement agencies, government or tax authorities, or third parties as required by applicable law or if we believe that such disclosure is necessary to comply with our legal obligations, participate in legal process, or protect our rights and safety.

We may also disclose your information in response to lawful requests related to criminal investigations or suspected illegal activity, or when such activity may pose a threat to Rentality, you or other users, or to protect the rights, property or personal safety of Rentality, our users or others.

5 Your rights in relation to your information

5.1 Your communication preferences

You can change the ways in which we may contact you about your account, bookings and listings, and receive information about marketing and promotions by emailing us at info@rentality.xyz.

5.2 Your rejection of marketing communications

You may opt out of receiving marketing emails by following the unsubscribe or unsubscribe instructions at the bottom of the email.

If you receive marketing text messages from us, you may opt out of receiving further marketing text messages by responding to our marketing message in accordance with the instructions provided in the message.

5.3 Correcting and updating account and profile information

You may review, correct, update and edit certain information you have previously provided to us at any time by logging into your account and editing your profile information. You may also contact us directly at info@rentality.xyz to request correction of your information. For security purposes, we may need to confirm your identity before fulfilling your request.

5.4 Closing an account

If you wish to close your account and request deletion of your personal information, please send an email to info@rentality.xyz.

Please note that some information necessary to comply with applicable laws, detect or prevent fraud, collect fees due, resolve disputes, assist or process claims, troubleshoot problems, and comply with our Terms of Service and Policies may remain in our databases and other records and will not be deleted.

Also, it is important to note that transactional information related to completed and pending trips and stored using smart contracts on the blockchain will be retained and will not be deleted. This information includes trip date and time, departure and arrival location, trip duration, payment amount, and other transaction-related information. Such smart contract trip information is an integral part of the blockchain, which is a distributed database where each block contains transaction information and cannot be deleted.

While it is not possible to delete smart contract information in the blockchain, we ensure that this information is stored and processed in a manner that ensures the security and protection of user data.

If you do not agree with the condition that travel transaction information is stored in the smart contract and cannot be deleted in the future, you should stop using the Rentality platform and all Rentality Travel Services.

5.5 Access to information

You may contact us at info@rentality.xyz to request a copy of your personal information in accordance with your information access rights.

To ensure the security and protection of your data, we may ask you to confirm your identity or reauthenticate to verify the validity of your access request.

5.6 Your location data

If you are a user of our platform, you have the option to disable the platform's access to your device's location data. To do this, you need to go to your device settings and disable location access for our app.

5.7 Customize you ads based on interests

Possible options for limiting the use of your personal information for interest-based advertising include:

- 1. changing your cookie settings for the Rentality website. You may change your cookie settings at any time by clicking on the cookie settings link located in the footer of the web page.
- 2. blocking cookies in your browser. Most browsers allow you to delete or reject cookies, including cookies used for interest-based advertising. To do this, follow the instructions in your browser settings. Please note that many browsers accept cookies by default until you change your settings.

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3. Blocking your use of an advertising ID in your mobile settings. Your mobile device settings may include a feature that allows you to restrict the use of an advertising identifier associated with your mobile device for interest-based advertising purposes.

5.8 Your choice not to disclose your personal information

If you do not provide your personal information or authorize the use of your personal information for the purposes of providing the Services, then we may not be able to provide you with the Rentality Platform Services.

6 Protecting your information

We employ a variety of technical, physical and organizational measures to protect information from unauthorized access, destruction or alteration while it is under our control. However, no method of transmitting or storing information can ensure 100% data security, and we cannot guarantee complete protection of your personal information.

7 Children's confidentiality

The Services are not intended for anyone under the age of 18, and we do not knowingly collect personal information from users under the age of 18. If a child under the age of 18 has already provided us with personal information, his or her parent or guardian may contact us and request that it be removed.

If you are under 18, please do not send us any information about yourself, including your name, address, phone number or e-mail address. If we learn that we have collected personal information from a person under the age of 18 without verifying parental consent, we will delete that information as soon as possible.

If you believe that we may have any information from or about a person under the age of 18, please contact us at info@rentality.xyz.

8 Other important information

8.1 Jurisdictions and cross-border transfer

The Services are controlled and operated from the United States. Your personal information may be used, stored and processed in different countries where you use the Rentality platform. It is important to note that different states, provinces or countries where you reside and use the platform may have different rules and regulations regarding data protection. We are committed to complying with applicable data protection laws and taking steps to ensure that your personal information is adequately protected, regardless of where it is stored or processed.

By using our services, you consent to the transfer, storage and processing of your personal information in any country where we provide Platform Services. We take all reasonable steps to ensure the security and confidentiality of your information in accordance with applicable rules and regulations. However, we cannot guarantee the absolute security of your information in all jurisdictions.

8.2 Confidential information

We encourage you not to send us or disclose any confidential information (e.g., social security numbers, passport numbers, racial, ethnic or health related information) through the Services or otherwise unless such information is specifically requested, such request is reasonable and you agree to provide the information.

8.3 Third-party privacy practices

This Privacy Policy applies only to information collected by Rentality and does not apply to the privacy, information or actions of third parties, including sites or services linked to our Services. We are not responsible for such third parties. The inclusion of a link to a third-party website on our Services does not constitute an endorsement of that website or its service by us or our affiliates.

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8.4 Translations of this Privacy Policy into other languages

In the event of any discrepancy between the version of this Privacy Policy in another language and the English version, the English wording shall prevail.

9 Contact us

Rentality welcomes your questions and comments about privacy.

Rentality may be contacted by mail at info@rentality.xyz in the United States at 1200 N Federal HWY, unit A, Hollywood, FI 33020. If you have any questions for us regarding of this Privacy Policy and the Rentality in general, please contact us at info@rentality.xyz. You may also visit our website at rentality.xyz