



Welcome To The Future Of Rental Life

MEET THE USERS



JULIA
PROPERTY MANAGER

- Single family homes
- Multi-family apartments



AMY
RESIDENT

- Tenant
- Resident



DAVE
SERVICE PRO

- Third party vendor
- Maintenance pro

ANNOUNCEMENTS & NOTIFICATIONS

Announcements & Notifications will replace your resident communications and provide your residents with an easy way to stay in the know with your community.

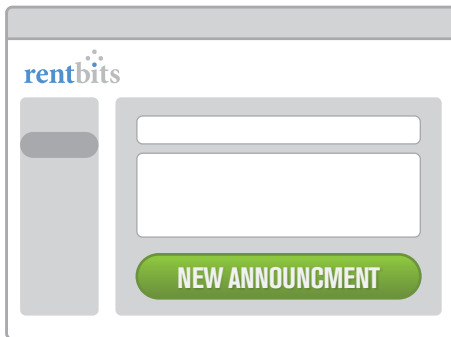


PROPERTY
MANAGER



RESIDENT

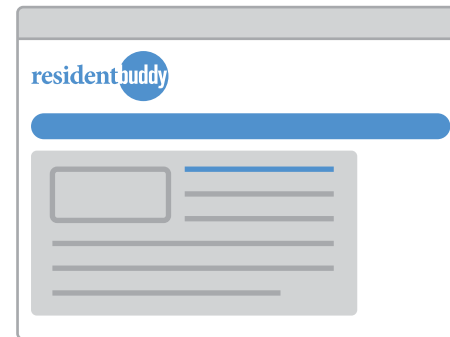
1 CREATE AN ANNOUNCEMENT > 2 RESIDENT NOTIFICATION > 3 ANNOUNCEMENT DELIVERED



- Add an image and content
- Select all or specific recipients
- Post Now or Schedule Post for later



- Notification(s) link to your Announcement
- Residents set Notification Preferences



- Resident views your announcement

PAY RENT ON-LINE

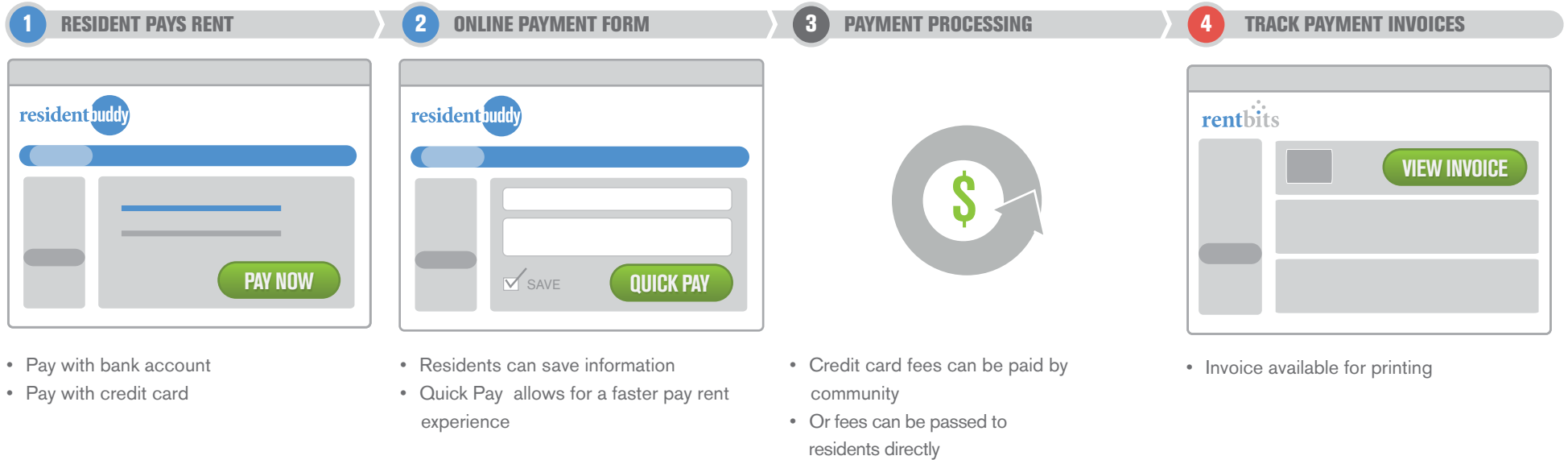
Pay Rent allows your residents/tenants to pay their rent on-line.



PROPERTY
MANAGER



RESIDENT



MAINTENANCE REQUEST

Resident Buddy provides you with an easy way to receive, manage and close your maintenance requests. Our system provides an interface for you, your resident and a Service Pro to complete the process.



PROPERTY
MANAGER



RESIDENT



SERVICE
PRO

1 RESIDENT CREATES A REQUEST

- Provide time first noticed
- Add photo
- Add description

2 NOTIFICATION DELIVERY



- Text alerts drive you to rentbits
- Email alerts drive you to rentbits

3 MANAGE MAINTENANCE STATUS

- Change status to received, assigned, etc...
- Notifications and Alerts are automatically delivered with all status changes

4 SERVICE PRO ASSIGNED

- Service Pros (SP) tickets can be set to shared or private
- Send SP invites to 3rd party vendors
- Manage vendor contacts

5 SERVICE PRO COMMUNICATION

- SPs have a login to Resident Buddy
- SPs communicate directly with both you and your residents
- SPs schedule service with resident

6 NOTIFICATION DELIVERY



- Our system automatically sends notifications to you and your residents

7 SP FIXES AND TRACKS DETAILS

- SPs change the status to fixed
- SPs track their service hours
- SPs track their parts and labor cost

8 VIEW AND PRINT DETAILS

- Property Manager is notified when maintenance ticket status changes to fixed by SP
- View and print Service Details

EVENTS CALENDAR

Eliminate paper flyers by posting your events on the events calendar of resident buddy.



PROPERTY
MANAGER



RESIDENT

1 PROPERTY MANAGER CREATES EVENT

- Help drive community engagement by creating events

2 ADD EVENT DETAILS

- Add date, time and place
- Add a description about the event
- Add tags to help categorize your event

3 RESIDENT VIEWS EVENT

- Your event will show up on the resident's Event Calendar
- Residents can contact event owner when viewing the event

1 RESIDENT CREATES EVENT

- The resident can create their own events

2 RESIDENT ADDS EVENT DETAILS

- Add date, time and place
- Add special notes
- Add tags to categorize events

3 MONITOR EVENTS

- Property Managers can flag events
- Property Managers can delete events

4 RESIDENT VIEWS EVENT

- Resident's event will show up on event calendar
- Residents can contact event owner

RESIDENT EXCHANGE

The Exchange builds community engagement within your community by allowing residents to post items for sale, ride shares and child & pet care services.



PROPERTY
MANAGER



RESIDENT

