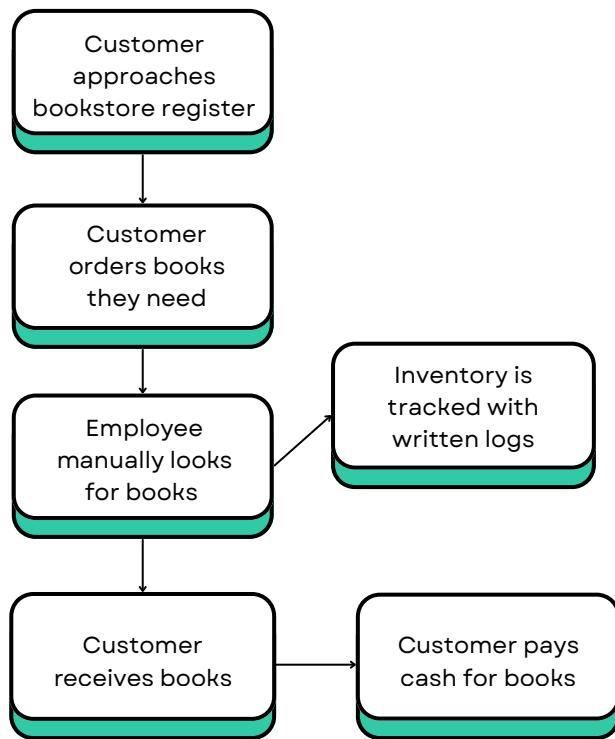
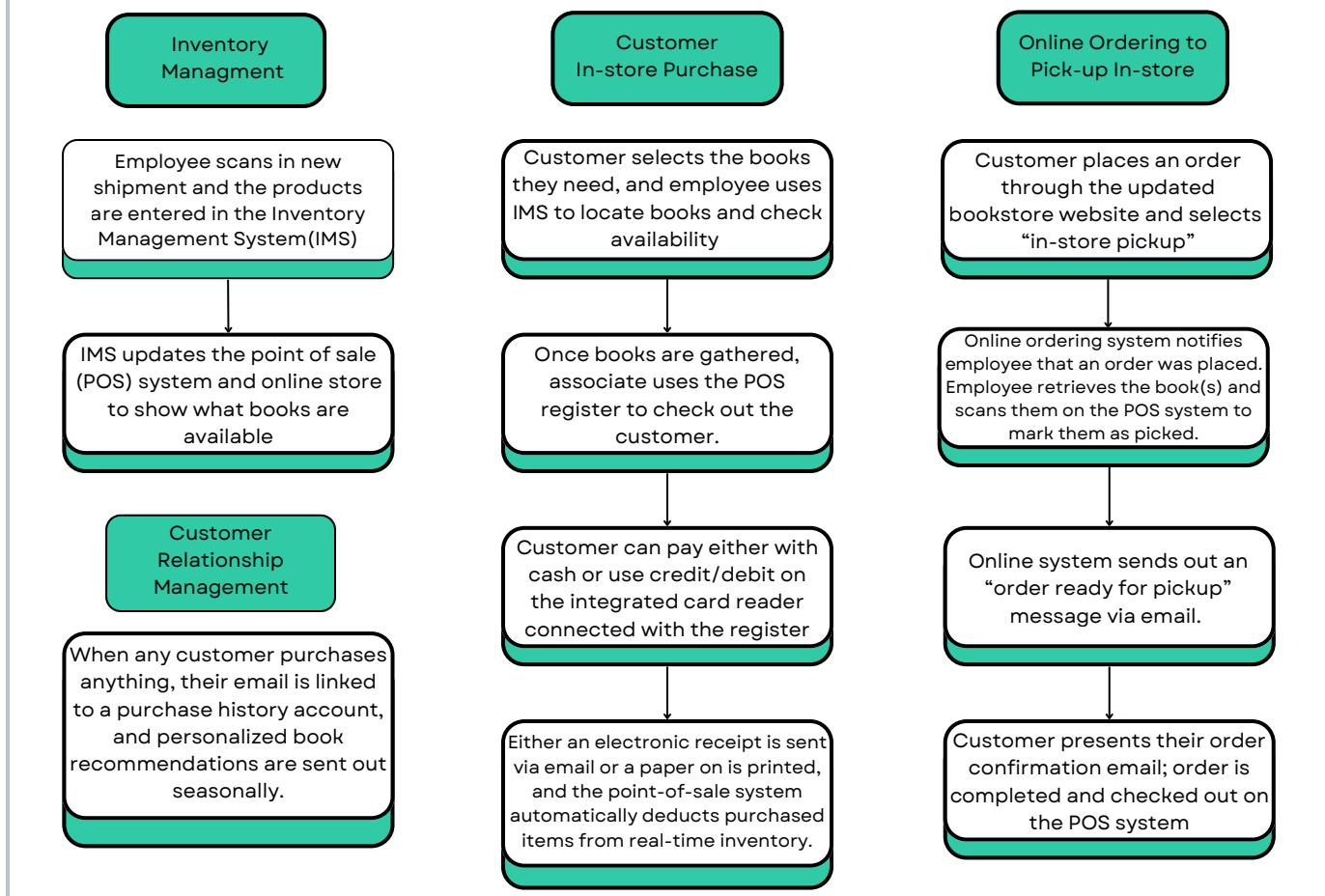


AS-IS PROCESS CHART



By: Sarah Hoggatt, Avery Guth, Reo Horie, and Fabrizio Granados Figma and Canva AI Enhanced

TO-BE PROCESS CHART



REQUIREMENTS LIST

- AUTOMATED INVENTORY TRACKING SYSTEM: IMPLEMENT A BARCODE SCANNING SYSTEM TO AUTOMATICALLY UPDATE INVENTORY WHEN NEW SHIPMENTS ARRIVE AND PRODUCTS ARE SOLD. PRIORITY: HIGH. CATEGORY: INVENTORY MANAGEMENT.
- REAL-TIME BOOK AVAILABILITY CHECK: SYSTEM MUST PROVIDE REAL-TIME AVAILABILITY STATUS WHEN EMPLOYEES SEARCH FOR BOOKS TO ASSIST CUSTOMERS. PRIORITY: HIGH. CATEGORY: INVENTORY MANAGEMENT.
- ONLINE ORDERING PLATFORM: DEVELOP A WEB-BASED PLATFORM ALLOWING CUSTOMERS TO PLACE ORDERS ONLINE FOR IN-STORE PICKUP. PRIORITY HIGH. CATEGORY: ONLINE ORDERING.
- INTEGRATED POS SYSTEM: IMPLEMENT A MODERN POS SYSTEM THAT INTEGRATES WITH INVENTORY MANAGEMENT AND SUPPORTS MULTIPLE PAYMENT METHODS. PRIORITY: HIGH. CATEGORY: POINT OF SALE SYSTEM.
- CUSTOMER EMAIL NOTIFICATIONS: AUTOMATED EMAIL SYSTEM FOR ORDER CONFIRMATIONS, PICKUP NOTIFICATIONS, AND PERSONALIZED BOOK RECOMMENDATIONS. PRIORITY: MEDIUM. CATEGORY: CUSTOMER MANAGEMENT.