

FAQs for Reolink Elite Floodlight WiFi

This FAQ is designed to help you get the most out of your devices and provides quick answers to common questions encountered during set up of Reolink Elite Floodlight WiFi. Please refer to [Floodlight Setting Guide](#) for detailed step-by-step instructions.

Question 1. Why does my floodlight keep flashing?

The default light alert mode could have been set as “Continuous Flashing” in previous firmware versions, in which case light would be constantly flashing once an alert is triggered. To change the trigger based light behavior, you could either:

Option1: Update your camera to the latest firmware. A notification of firmware update should be available in the app, once the firmware update is completed, restore your camera in the app. After re-initiation of the setup, the default light alert mode would be set to “stay on for 30 seconds”.

Option 2: Go to camera “Light Alert” setting in the Reolink app, untick “Continuous Flashing” and tick “Stay On”.

Question 2. How to find the “Light Alert” Settings in Reolink app?

Go to “Camera Setting” in the Reolink app and you will find a “Light” section. This is where you could adjust general floodlight related features (brightness / color temperature / mode). Please note that “Light” section is not for event-triggered lighting behavior configuration, “Light Alert” under “Notification Settings” is designed for that. If you can only see a “Spotlight” button instead of “Light Alert” button, please update your Reolink App to v4.57. If you have already connected your device to Reolink NVR/Hub, you might not be able to see either “Spotlight” or “Light Alert” under “Notification Setting”. For such cases, go to Q4 for instructions.

Question 3. I encountered a pink tint/hue in Live View during initial setup, is it a defect?

No, the pink tint/hue is likely caused by inactivation of IR-Cut filter when powered with low-voltage DC power during set up. A notification of firmware update should be available in your app, please update to latest firmware. It ensures that IR-Cut filter activates even with low-voltage DC power. If the pink tint/hue persists, please contact Reolink Support (click [Submit a Request](#) below) for solution.

Question 4. I have already connected my Elite floodlight WiFi to an NVR or Hub, how can I configure light mode?

Please refer to the table below for compatibility information. Hardware versions of the models, that are not listed in the table, are still under evaluation.

For fully compatible NVR/Hub models, you could configure light mode via your NVR/Hub as long as it is updated to the latest firmware and Reolink App is updated to v4.57. Your NVR/Hub should have already detected the latest firmware if it is connected to the internet. If not, please download the latest firmware from [Reolink website](#) and conduct manual upgrade.

For currently non-compatible PoE NVRs and 36-channel NVR, configure light mode before the models become fully compatible, follow these steps:

- Add the camera to the Reolink App as a standalone device and configure its light mode in the app settings, and the configured setting will stay effective.

For currently non-compatible Hub models and WiFi NVR, configure light mode before the models become fully compatible, follow these steps:

1. Delete your Elite floodlight WiFi from your non-compatible Hub/WiFi NVR.
2. Add the camera to the Reolink App as a standalone device and configure its light mode in the app settings.
3. Re-add the camera back to the Hub/WiFi NVR and the configured setting will stay effective.

A. Compatibility with Reolink NVRs

Category	Supported Models	Hardware Version	Compatibility Status
PoE NVR	RLN8-410	NVR_NNT3NA78P N7MB01	✅ Fully Compatible
	RLN16-410	NVR_NNT4NA716P N6MB01	✅ Fully Compatible
	NVS8, NVS16 RP-PN8, RP-PN16	All versions	✅ Fully Compatible
NVR	RLN36	N5MB01	🔔 Coming Soon (November 2025)
WiFi NVRs	RLN12W, NVS12W	All versions	🔔 Coming Soon (The first quarter of 2026)

B. Compatibility with Reolink Hubs

Models	Compatibility Status
Home Hub Pro	✅ Fully Compatible
Home Hub	🔔 Coming Soon (November 2025)

Question 5. My floodlight would only automatically turn on when the environment is super dark, how to make it turn on earlier?

To allow floodlight automatically turn on earlier, you could either set a time for turn-on and off in “Timer Mode”, or you could adjust the camera brightness sensitivity in **Camera Settings>Display>Advanced>Threshold**. An official firmware update offering a broader brightness threshold will be available in early Novemeber. If you need an early access to the firmware, please contact Reolink Support (click **Submit a Request** below).