

**Source:** Juran's Quality Handbook: The Complete Guide to Performance Excellence, 7th Edition

**ISBN:** 9781259643613

**Authors:** Joseph A. De Feo

## 7.0. CHAPTER PRELIMINARIES

High Points of This Chapter

Strategic Planning and Quality: The Benefits

Hoshin Kanri (Hoshin Planning)

What Is Strategic Planning and Deployment?

Launching Strategic Planning and Deployment

Developing the Elements of Strategic Planning and Deployment

Measure Progress with KPI

Lessons Learned

References