



Tutorial 8 (Week 9)



You are appointed as an industrial engineer at...



*(the organization that were assigned to your group)...*and you have to assist with the inspection / testing process(es) of the products and/or services that are manufactured/produced.

- ⊙ Discuss (possible) testing and inspection practices within the organisation
- ⊙ Select three distinct products or services
- ⊙ Identify an extensive list of quality characteristics that you would / could consider for inspection or testing
- ⊙ Choose the vital few (at least 2 – 3 throughout the production/manufacturing/service development processes, and at least 2 – 3 for the final product or service)
- ⊙ Clearly explain why you choose these quality characteristics (why are they important?)
- ⊙ Develop a seriousness classification, and classify the various quality characteristics into these classifications)