# Samuel Wong

San Francisco, California (Open to Remote) | (415) 806-3781 | theesamwong@gmail.com <u>portfolio</u> | <u>linkedin.com/in/samdubyoo</u> | <u>github.com/requiem-of-zero</u>

## **TECHNICAL SKILLS**

Front End | JavaScript (ES5 and ES6), Python, React, HTML5, CSS3, Sass, Redux, TailwindCSS, Styled Components Back End | Node.js, Express, GraphQL, PostgreSQL, MongoDB, MySQL, PrismaDB, RESTful API Development, Rails Testing/Deployment | Mocha, AWS: EC2 / RDS / S3, Selenium, NextJS

**Developer Tools** | Git, yarn, npm, Webpack, Babel, Agile Methodology, Scrum, TDD, Cl/CD, Visual Studio Code **IT Tools** | Asana, JIRA, Okta, Confluence, JAMF, Active Directory, Adobe CC, Microsoft Office, Google Workspace

## **SOFTWARE ENGINEERING APPLICATIONS**

Full Stack Engineer | Gjallarhorn | Github Repo Link

2023

A e-commerce storefront built with serverless framework

- Collaborated with stakeholders to understand business requirements and implemented real-time stock management to increase retail efficiency by 25%
- Innovatively designed and deployed an e-commerce storefront using a serverless framework resulting in improved inventory management, faster checkout, and increased customer engagement
- Successfully integrated Stripe webhook with Contentful headless cms to update real-time results of transactions, reducing manual work and ensuring accurate financial reporting

### Full Stack Engineer | Slapify | Github Repo Link

2021

A music streaming service clone where users can play music and add music to their playlists

- Ensured user privacy through frontend and backend authentication measures, password encryption through bcrypt to decrease security vulnerabilities, and React Router for the implementation of authorized features
- Connected the Rails Active Record relational database to AWS S3 for media storage and organization while simultaneously reducing server load and maintaining content security with AWS IAM
- Utilized unidirectional state management of Redux to directly handle data for form input submissions, simplifying related React components in the process

## Software Engineer | Save the Shinigami | Github Repo Link

2021

A simple nostalgic anime game evading a detective

- Implemented frame rate throttling with request animation frame to make game run smoothly on modern machines
- Integrated local storage to manage a current session score and high score

### PROFESSIONAL EXPERIENCE

## Web Developer | EBQ

JUN 2022- SEP 2022

- Reviewed code with a keen eye for identifying potential issues and making suggestions for optimization.
- Demonstrated expertise in collaborating with cross-functional teams to drive project success, resulting in a 25% increased workflow efficiency
- In-depth knowledge of WordPress development best practices, including SEO optimization, lightweight plugins resulting in faster page load times and 20% increased site traffic

## IT Support Intern | Credit Karma

FEB 2020 - SEP 2021

- Closed 95% of tickets without escalation before service level agreement to ensure exemplary customer satisfaction
- Troubleshooted 300+ new and trending user issues daily applying critical thinking and problem-solving mindset
- Managed inventory sheets of toner, licenses, machines, and peripherals that resulted in improved work efficiency
- Led contractor onboarding training every 2 weeks to ensure a smooth hiring process
- Utilized JAMF, Okta, and Jira to manage issues and provide access for users to ensure employees are granted access based on their role

### **EDUCATION**

App Academy | Full Stack Software Engineering Certificate

2021

Year Up | Quality Assurance/Information Technology Certificate