Samuel Wong

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portfolio | linkedin.com/in/samdubyoo | github.com/requiem-of-zero

TECHNICAL SKILLS

Front End | JavaScript (ES5 and ES6), Python, React, HTML5, CSS3, Sass, Redux, TailwindCSS, Styled Components
Back End | Node.js, Express, GraphQL, PostgreSQL, MongoDB, MySQL, PrismaDB, RESTful API Development, Rails
Testing/Deployment | Mocha, AWS: EC2 / RDS / S3, Selenium, NextJS
Developer Tools | Git, yarn, npm, Webpack, Babel, Agile Methodology, Scrum, TDD, CI/CD, Visual Studio Code
IT Tools | Asana, JIRA, Okta, Confluence, JAMF, Active Directory, Adobe CC, Microsoft Office, Google Workspace

SOFTWARE ENGINEERING APPLICATIONS

Full Stack Engineer | Kreed | *Github Repo Link*   2022
A move and tv-show reviewing social media platform with user watchlists
- Organized file structure and component breakpoints to ensure ease of access and readability in files and a smooth UI
- Managed and manipulated large sets of incoming data to meet necessary component properties to ensure optimization
- Utilized lazy loading for images to optimize load times with NextJS hydration technology

Full Stack Engineer | Slapify | *Github Repo Link*   2021
A music streaming service clone where users can play music and add music to their playlists
- Ensured user privacy through frontend and backend authentication measures, password encryption through bcrypt to decrease security vulnerabilities, and React Router for the implementation of authorized features
- Connected the Rails Active Record backend to AWS S3 for media storage and organization while simultaneously reducing server load and maintaining content security with AWS IAM
- Utilized unidirectional state management of Redux to directly handle data for form input submissions, simplifying related React components in the process

Software Engineer | Save the Shinigami | *Github Repo Link*   2021
A simple nostalgic anime game evading a detective
- Implemented frame rate throttling with request animation frame to make game run smoothly on modern machines
- Integrated local storage to manage a current session score and high score

PROFESSIONAL EXPERIENCE

IT Support Intern | Credit Karma   2020-2021
- Closed 95% of tickets without escalation before service level agreement to ensure exemplary customer satisfaction
- Troubleshooted 300+ new and trending user issues daily applying critical thinking and problem-solving mindset
- Managed inventory sheets of toner, licenses, machines, and peripherals that resulted in improved work efficiency
- Led contractor onboarding training every 2 weeks to ensure a smooth hiring process
- Utilized JAMF, Okta, and Jira to manage issues and provide access for users to ensure employees are granted access based on their role

Customer Service Representative | Charleys Philly Steaks   2017-2018
- Led team to ensure 300+ customer orders were quick & precise resulting in customer satisfaction
- Provided exemplary customer service and valued every customer to bring in repeat customers
- Ensured efficient workflow by organizing inventory and workspace

EDUCATION

App Academy | Full Stack Software Engineering Certificate   2021
Year Up | Quality Assurance/Information Technology Certificate   2020
San Francisco State University | Computer Science   2016