Samuel Wong

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Skills

JavaScript, React, Redux, HTML, CSS, Ruby, Ruby on Rails, Mongoose, MongoDB, Node.js, Express.js, SQL, SQLite3, PostgreSQL, Webpack, jQuery, Git, Heroku, Python, Selenium

Projects

Slapify (JavaScript, React/Redux, Ruby/Rails, HTML, CSS3, PostgreSQL, AWS S3, Heroku, AJAX)   live site | github
A music streaming service clone where users can play music and add music to their playlists

- Ensured user privacy through frontend and backend authentication measures, password encryption through bcrypt to decrease security vulnerabilities, and React Router for the implementation of authorized features
- Connected the Rails backend to AWS S3 for media storage and organization while simultaneously reducing server load and maintaining content security with AWS IAM
- Utilized the unidirectional state management of Redux to directly handle data for form inputs submissions, simplifying related React components in the process

Someday (JavaScript , React / Redux , Mongoose, MongoDB, Node.js, Express.js, Axios)   live site | github
A movie and tv-show reviewing social media platform with user watchlists.

- Collaborated with a team of four to exchange ideas in order to map out a clear development plan while sustaining effective git workflow.
- Integrated IMDB's API with React infinite scroll component to manage API requests per scroll
- Manipulated two sets of data for search feature that outputs user and media information

Save the Shinigami (JavaScript , HTML, CSS3)   live site | github
A simple nostalgic anime game evading a detective

- Implemented frame rate throttling with request animation frame to make game run smoothly on modern machines
- Integrated local storage with game to save and detect new user high scores

Experience

IT Support Intern | February 2020 - July 2020
Credit Karma

- Closed 95% of tickets without escalation before service level agreement to ensure exemplary customer satisfaction
- Troubleshooted 300+ new and trending user issues daily applying a critical thinking and problem solving mindset
- Managed inventory sheets of toner, licenses, machines, and accessories that resulted in improved work efficiency
- Utilized JAMF, Okta, and Jira to manage issues and provision access to ensure employees have essential access on a daily basis
- Led contractor on-boarding training every 2 weeks to ensure a smooth hiring process

Cashier | September 2017 - September 2018
Charley's Philly Cheesesteak

- Provided exemplary customer service and valued every customer to bring in repeat customers
- Ensured efficient workflow by organizing stock and workspace with Excel spreadsheets

Education

App Academy | FALL 2020 | San Francisco, CA
1000-hour Immersive full-stack development course
Year Up | FALL 2019 | San Francisco, CA
An intensive one-year program, includes college-level courses, professional training, and a six-month internship.