

SHIPVIP Dev SLA - Simulated Service Level Agreement

This document outlines the simulated service expectations for the SHIPVIP DevNet testing environment.

- Staging reliability target: 98%

- API token validity: 48 hours

- Sandbox error response latency: <150ms

This document is for internal development and testing use only. Do not distribute externally.

SHIPVIP DevNet 2025 - Internal Use Only