

Project Design Phase
Solution Architecture

Date	26 -052025
Team ID	LTVIP2025TMID57620
Project Name	Online complaints
Maximum Marks	4 Marks

Solution Architecture:

The solution architecture for **Resolve Now** ensures a robust, user-friendly, and scalable platform that connects clients with skilled freelancers. The architecture focuses on responsive design, secure transactions, intelligent matching, and real-time messaging to ensure smooth project workflows and high user satisfaction.

- Seamless Crime posting on the application
- End-to-end project lifecycle management
- Scalable user authentication and authorization
- Secure and trackable payment transactions

Example - Solution Architecture Diagram:

Solution Architecture

Online Complaint Registration and Management System

