Reshma S

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* Career Objective

To secure a Challenging and an Innovative job that encourages continuous learning and to direct my academically acquired skills for the development of the organization and my career.

* EXPERIENCE

April 2018 -September 2019

Cognizant Technology Solutions

Programmer Analyst

- Production Support Engineer with 1.5 years of experience.
- · Responsible for Application maintenance and Deployment.
- Problem Solving: Debugging the error and providing resolution within SLA.
- · Analysing, troubleshooting and correcting application related problems
- Communication: Interacting with user/client for understanding the issue better and providing resolution.
- My application comprises of Hibernate and Struts.

July 2020present

Amazon India Pvt Ltd

Associate Quality Services

- Working as a Software Tester (Manual Testing)
- Scripting Language: Python Bug
- Tracking Tool: JIRA and Methodology Used: Agile
- Worked with various teams and developers for testing and verification.
- Involved in writing Test cases for various scenarios.
- maintained 100% productivity.

* EDUCATION

Aug 2013 -May 2017

Kamaraj College of Engineering and Technology

17 Bachelor of Engineering

Specialization: B.E in Electronics and Instrumentation Engineering

C.G.P.A: 7.3

12th

June 2012 -May 2013 TVS Matriculation Higher Secondary School

Specialization: Computer Science

Board: Matriculation Percentage: 89.08%

* SKILLS

Languages Known: Java, SQL, Basics of C++, HTML, python, basics of R **OS:** MS Windows XP, MS Windows 7, MS Windows 8, MS Windows 10, IOS

Tools: Tableau, Rational Application Developer (RAD for Java), Eclipse, jupyter, R Studio,

Oracle Developer, Microsoft SQL Server Management, Putty, Wireshark

Concepts Known: Hypothesis Testing, Basics of NLP and Machine Learning- logistic

Regression, Deep Learning, Regression Analysis, Classification.

* CERTIFICATIONS

Sep 2016 Cloud Computing

IBM

One month course conducted by IBM at our College premises.

Jan 2020- Advanced Java March 2020 Elysium Academy

Learnt about the Java Frameworks - JSP, Hibernate, Struts, Spring.

Dec 2020- Data Science Present IBM

Pursuing Data Science course certified by IBM through Simpli learn online platform.

* PROJECTS

Jan 2021 Analysis of complaints data from Comcast Telecom using R.

- Comcast is an American Global Telecom Company.
- The Data set provided was Comcast's Complaints report.
- The Analysis was made to know which complaint was highest and how to resolve it.
- The Analysis was made using R language.
- We used few libraries like ggplot2, stringi, dplyr for data manipulation and visualization.

Feb 2021 Healthcare Insurance Analysis using Python(Analytics Vidhya Hackathon).

- A Healthcare Insurance dataset was given were we have to find the response of the customers for the proposed insurance policy.
- A Exploratory Data analysis (EDA) and Model Creation was done using python.
- The model was created using Classification method and model chosen was Decision Tree.
- Libraries used: Numpy, Pandas, Matplot, Seaborn, sklearn.linear_model(Sci-kit).
- Few Insights of the Data were given using these libraries

March 2021 Retail Analysis with Walmart Data using python

- A Model was asked to create to forecast the demands.
- A Exploratory Data analysis (EDA) was asked to do.
- All these analysis was made using python language.
- Libraries used: Numpy, Pandas, Matplot, Seaborn, sklearn.linear_model(Sci-kit).
- Few Insights of the Data were given using these libraries.

*LANGUAGES

Tamil

(Native Language),

Telugu

(Speaking),

English

(Speaking, reading, writing),

Hindi

(Speaking, writing, Reading)