

Objective

Seeking a position to build a career with a leading corporate with committed and dedicated people, to explore myself with sheer perseverance and hard work by utilizing the skills learnt in the best possible manner.

Professional Summary

Since August 2013 to - Till Date

Test Engineer with **8 years of experience in Manual Testing including 2 years in Automation Testing cycle and Web Design**. Expert in smoke, sanity, regression, and retesting, strong exposure to agile methodology, helped to increase project automation efficiency.

- Understand the requirements, design test cases, and test scenarios.
- Experience in Automation testing Web Based applications using tools like Selenium WebDriver (Java with maven build tool).
- 1.5 years of experience in Web designing and automation.
- Working knowledge in selenium webdriver concepts, TestNG, and Maven.
- Knowledge in core java OOPS concepts.
- Working knowledge in Page Object Model-Design.
- Strong knowledge of STLC and SDLC.
- Working knowledge of GitHub.
- Experience in handling bug tracking tools like QC, JIRA, Redmine, and Test Track
- Experience in Web Testing ,Responsive site Testing,Accessibility Testing and IPAD Testing.
- Working knowledge in SQL database querying and Database testing.
- Working knowledge in SOAP UI testing and Post Man.
- Better collaboration by working with peers.
- Communication, Analytical, Interpersonal, and Presentation skills.
- Fair Knowledge **on Public Sector Application and Financial Applications**.
- Strong Knowledge in **Health Care Application**.
- Strong Knowledge in **Education Domain**.

Achievements

- Spot Award winner for the period of December 2014
- Spot Award winner for the period of March 2016
- Participated in Finastra Hackathon 2019 and got a special jury mention for our idea.

Technical Expertise

Testing Methodology	: Agile ,Waterfall Model
Packaged Application	: Siebel CRM Versions: 8.1.1.7, MS Office.
Domain	: Public Sector, Health Care Application, Banking Application.

Data Base	: MS SQL Server 6.5/7.0/2000, Microsoft SQL Server Management Studio.17,Oracle 11g.,DBeaver
Defect Tracking Tool	: HP Quality Center, JIRA, Redmine, Test Track.
WebDesign Tool	: Sublime Text 3.2.
Skill set	: CoreJava, Selenium, TestNG,SQL, STLC, SDLC, Windows, HTML, CSS.
Accessibility Testing	: Axe Dev Tool.

Project Experience

Project 1

Since December 2021- Till Date RM Education Solutions India Pvt Ltd:– (Senior Project Lead)

Product Name	: Assessment Master
Client	: OUP,ICCS,ICAEW,ICILS,TIMSS,SKolverket,Sweden etc
Role	: Senior Project Lead
Team Size	: 134+
Location	: Offshore

Summary:

Assessment Master™ is a web based application for the digital design and delivery of summative and formative assessments for educational institutions and awarding organisations. Assessment Master™ enables a 21st century approach to electronic testing with simulative, interactive, collaborative and game-like instruments in task oriented and problem solving scenarios, providing unlimited test possibilities for authors, educators and psychometricians. Our main clients are OUP,ICCS,ICAEW,ICILS,TIMSS,SKolverket,Sweden.

Responsibilities:

- Prepared User Guide.
- Updated daily and weekly status report to the QA Manager.
- Reporting bugs with details and Retesting.
- Performing Regression Testing, Smoke Testing, Functional Testing, System Testing, Responsive Testing and Accessibility Testing.
- Worked with JIRA and Sprint team.
- Following Agile Process.
- Performed End to End Testing.
- Requirement Analysis and Preparation of Smoke Test Case, Regression Test Case.
- Monitoring Reportees works and mentor them.
- Prepare and Peer Review Test Cases.
- Publish Regression Test Report on end of every sprint to Team.
- Training and Demo to peer members and the whole team.

Project 2

Since Feb 2018 to Dec 2021 Finastra | Financial Software Solutions:– (Software Test Engineer)

Product Name	: Mortgage Bot POS
Role	: Test Engineer

Team Size : 15
Location : Offshore

Summary

Mortgagebot POS is a web-based solution that allows lenders to receive accurate, qualified applications through every point-of-sale channel: consumer-direct via the Internet, in the branch or call center, or through professional loan officers. Mortgagebot POS is cloud-based, so borrowers have the option of completing an application in one channel or moving seamlessly between channels, depending on their needs and preferences. This web-based technology allows users to explore rates, fees and products; complete an application in minutes; get instant approvals; and receive immediate online disclosures—anywhere they have Internet access.

Responsibilities:

- Reporting bugs with details, Retesting & Bug Closing.
- Working with Test track as a Bug Tracking Tool.
- Working with QA team to ensure the quality of deliverables.
- Requirement Analysis and execution of Test cases provided.
- Ensure that the tests are executed as planned and is of the utmost quality.
- Working efficiently to provide accurate status timely to the management.
- Responsive Site Testing and Cross-browser testing.
- Web design(Shadowing dev team).

Project 3

Since Aug 2015 to Jan 2018 Benefitalign Technologies :- (Software Test Engineer)

Product Name : Benefitalign - Employer Engage
Client : Optima, Advantage Administrators, Speridian Technologies and FBMC
Role : Test Engineer
Team Size : 15
Location : Offshore

Summary

Employer Engage is an employee benefits platform from Benefitalign to manage large Employer groups. Employees can shop, compare and enroll in benefit plans, including ancillary products. The simple, wizard-driven enrollment application walks employees through the renewal process and provides with enrollment summaries and plan info.

Responsibilities:

- Performed CRM integration Testing.
- EDI reports verification.
- Reporting bugs with details, Re testing & Bug Closing.
- Working with Jira, Redmine as a Bug Tracking Tool.
- Working with QA team to ensure the quality of deliverables.
- Requirement Analysis, Preparation of Smoke Test Case and Regression Test Case.
- Ensure that the tests are executed as planned and is of utmost quality.
- Working efficiently to provide accurate status timely to the management.

Project 4

Since August 2013 to July 2015 Speridian Technologies:– (Trainee Associate)

Product Name : ADJD- Abu Dhabi Judicial Department
Client : Abu Dhabi Judicial Department
Role : Associate Trainee
Team Size : 12
Location : Offshore

Summary:

The Abu Dhabi Judicial Department was established to ensure the delivery and administration of justice and equality to all citizens and residents throughout the Emirate of Abu Dhabi. The Department supervises and coordinates the primary legal and judicial mechanisms and processes that protect individual rights and safeguard the rule of law through a tri-tiered court system, Court of Cassation, Court of Appeals, Courts of First Instance.

Responsibilities:

- Prepared User Guide
- Updated daily and weekly status report to the Project Manager
- Reporting bugs with details and Retesting.
- Performing Regression Testing, Smoke Testing, Functional Testing, System Testing, UAT Testing.
- Worked with HP Quality Centre.
- Performed Siebel Integration Testing with Soap UI.
- Worked on the preparation of deliverables as part of the CMMI.
- Requirement Analysis and Preparation of Smoke Test Case, Regression Test Case and Integration Test case.

Education

- **B. Tech** in Electronics and Communication from Narayana Guru College of Engineering, Anna University in 2009.

Trainings Attended

Siebel Configuration, Siebel Administration, Siebel Testing, Mobile Testing, Automation tools (Selenium), Web design, Accessibility Testing and linkedin certification courses.

Personal Details

Name as in passport : Reshma A
Nationality : Indian
Languages Known : Malayalam , English, Hindi and Tamil.