

### What is a

### **Resource Guide?**

This digital resource is designed to help people in Tucson connect with appropriate services. Available services include food assistance, emergency shelter, housing, financial aid, eviction prevention, community support, healthcare, and legal assistance, among others.

If this is an emergency reach out to the appropriate service:

Police, Fire, Medical: 911

Domestic Violence: 1-800-799-7233 Text: 88788

Suicide Prevention Hotline: 988 Text: 988

Arizona Crisis Hotline: 1-844-534-4673 Text: 44673

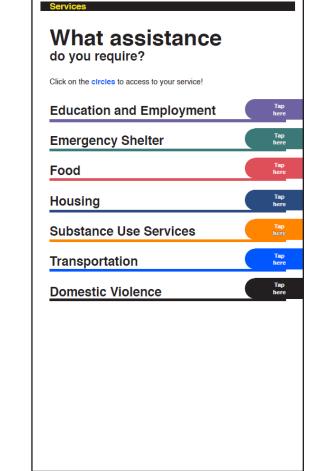
Call 211 for Essential Community Services

Service Request Portal: 311

# How to use this

### **Resource Guide?**

The services we can connect you with, can be found on the services page.



Click on the "Tap here" buttons to find the resources you are looking for.



Services for youth aged 14-24 years

Tap here

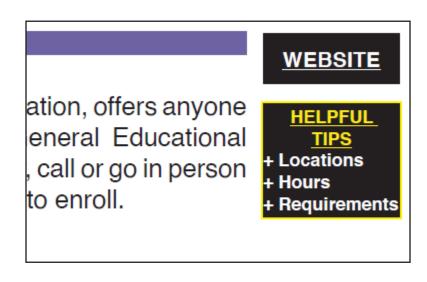
On the top right of each page, you can return to the previous page you were on.

Click here to
RETURN
ALL SERVICES

Click here to RETURN EDUCATION

Click here to RETURN

Each resource includes a brief description of the agency. To find hours of operation, location, and contact information, Click on "Helpful Tips".



You can find information about how to get in touch with the resource you are looking for as well as more information about services and requirements to access those services."

# How to use save

### **Resource Guide?**

ropriate services. Available services include food assistance, emergency shelter, housing, financial aid, eviction prevention, community support, healthcare, and legal assistance, among others.

# What assistance do you require?

Click on the circles to access to your service!

Education	Tap here
Employment	Tap here
Emergency Shelter	Tap here
Food	Tap here
Housing	Tap here
Substance Use Services	Tap here
Transportation	Tap here
Domestic Violence	Tap here

### Education

#### **Services for youth aged 14-24 years**

Tap here

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

1 services

#### **General services**

#### **YWCA GED Program**

WEBSITE

YWCA, Young Women's Christian Association, offers anyone the opportunity to obtain their GED, General Educational Development. They meet every Saturday, call or go in person for more details and information on how to enroll.

- + Locations
- + Hours
- + Requirements

### Education

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

Youth aged 14-24 years

#### **Goodwill Youth Education Centers**

#### AGE: 16 - 24

Goodwill offers continuing education for **youth ages 16-24** and can help youth obtain a GED or a high school diploma. Goodwill has 3 locations with different hours.

#### Tucson Prep (Website) High school Diploma

#### AGE: 14 - 21

Tucson Prep is an alternative High School meant for youth who do not feel comfortable at a traditional high school but still want in person instruction. For Helpful Tips, contact them directly.

2 services

#### **WEBSITE**

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

**WEBSITE** 

- + Locations
- + Hours
- + Requirements

### **Education Tips**

#### Youth aged 14-24 years

#### **Goodwill Youth Education Centers**

To enroll, go in person, reach out to them via phone, or send them an email to schedule an appointment.

#### **Additional Services**

Employment Assistance
Homeless youth services
Case management
Support groups

#### Mail

Email 1: Imeeks@goodwilltucson.org Email 2: cramirez@goodwilltucson.org

#### **HOURS OF OPERATION**

Phone 1: (520) 306-8445 Location: 300 N 4th Ave Hours: Monday 11am - 4pm

Tuesday - Thursday 9am - 4pm

Phone 2: (520) 345-3531

Location: 1920 E Silverlake Rd. Ste. 207 Hours: Tuesday - Friday 9am - 4pm

Phone 3: (520) 308-8654

Location: 7149 E 22nd St., East Side

Hours: Monday 11am - 4pm

Tuesday - Thursday 9am - 4pm

#### Tucson Prep - High school Diploma

Want to go back to high school, you can contact them directly.

Closed on Major Holidays Closed for major school breaks (Summer, Winter, and Spring).

#### Requirements

Ages 14-21
Must have a copy of your birth certificate and vaccine records

#### **HOURS OF OPERATION**

Phone 1: (520) 622-4185

Location: 104 E Prince Rd, Tucson, AZ Hours: Monday - Friday 9am - 4pm Email: inquiry@tucsonprepschool.org

### **Education Tips**

#### YWCA GED - Program for all ages

They can speak English or Spanish.

#### Requirements

Want to go back to high school Able to attend class Saturdays

#### **HOURS OF OPERATION**

Phone 1: (520) 844-7810 (Select Lan-

guage then Press 0)

Location: 525 N Bonita Ave. Tucson, AZ.

Hours: Monday - Friday 8am - 5pm

Email: info@ywcatucson.org

### **Employment**

#### **Services for youth aged 16-24 years**

Tap here

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

3 services

#### **General services**

#### **Interfaith Community Services**

ICS can help with interview skills, job training, resume building, networking, and help you succeed in your job after you get hired. To enroll, call or go to their website for further information.

#### **WEBSITE**

#### HELPFUL TIPS

- **Locations**
- + Hours
- + Requirements

#### YWCA Southern Arizona (YWorks)

YWCA offers anyone the opportunity to enroll into their job training program and can help with interview skills, professional clothing, free tax filing, workshops, and skill developments. Call or go in person for more details and information on how to enroll.

#### <u>WEBSITE</u>

### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### AZ @ Work - Unemployment

#### AGE: + 18

These services can give people temporary monetary benefits in specific situations. You need to be recently fired from your job and actively looking for a new job. You may also not have more than a certain amount of money in your current bank account. If you think you may qualify, call or go in person to begin an application.

#### WEBSITE

- + Locations
- + Hours
- + Requirements



### **Employment**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

Youth aged 16-24 years

#### **Goodwill Youth Employment Centers**

#### AGE: 16 - 24

Goodwill offers employment services for youth ages 16-24 and can help youth with resume, building certificates, and interview skills. Goodwill has 3 locations with different hours, see below. To enroll, go in person, reach out to them via phone, or send them an email to schedule an appointment.

1 services

**WEBSITE** 

- + Locations
- + Hours
- + Requirements

### **Employment Tips**

#### Youth aged 16-24 years

#### **Goodwill Youth Employment Centers**

To enroll, go in person, reach out to them via phone, or send them an email to schedule an appointment.

#### **Additional Services**

Education Assistance
Homeless youth services
Case management
Support groups

#### **HOURS OF OPERATION**

Phone 1: (520) 306-8445
Location: 300 N 4th Ave
Hours: Monday 11am - 4pm

Tuesday - Thursday 9am - 4pm

Phone 2: (520) 345-3531

Location: 1920 E Silverlake Rd. Ste. 207 Hours: Tuesday - Friday 9am - 4pm

Phone 3: (520) 308-8654

Location: 7149 E 22nd St., East Side

Hours: Monday 11am - 4pm

Tuesday - Thursday 9am - 4pm

### **Employment Tips**

#### **Interfaith Community Services**

#### Requirements

Anyone who wants a job is eligible

#### **Additional Services**

Food Bank Services
Emergency Financial Assistance
Tax Assistance
Computer Classes

#### **HOURS OF OPERATION**

Phone 1: (520) 297-6049

(Press 4 then ask for the Workforce De-

velopment Center)

Location 1: 2820 W. Ina Road Hours: Mon - Fri 9am - 4pm

Location 2: 122 N. Craycroft Rd Hours: Mon - Fri 9am - noon

**Email:** info@icstucson.org

#### YWCA Southern Arizona (YWorks)

To enroll, go in person, reach out to them via phone, or send them an email to schedule an appointment.

#### Requirements

Looking for a job Can speak English or Spanish

#### **HOURS OF OPERATION**

Phone 1: (520) 884-7810

Location: 525 N. Bonita Ave. Tucson, AZ Hours: Monday - Friday 8am - 5pm

Email: info@ywcatucson.org

#### AZ @ Work - Unemployment

To enroll, go in person, reach out to them via phone, or send them an email to schedule an appointment. To go in person by searching AZ @ work and finding a location near you.

#### Requirements

Must be unemployed, this means you recently got let go from your job and are looking for a new one.

Must be 18 Years of age or older

#### **HOURS OF OPERATION**

Phone 1: 877-600-2722 Location: 300 N 4th Ave

Hours: Monday - Friday 8am - 5pm

### **Emergency Shelter**

**Services for youth aged 12-17 years** 

Tap here

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

7 services

**WEBSITE** 

HELPFUL

#### **General services**

#### Primavera Family Pathways Program

MUST BE A FAMILY **NO ID REQUIREMENT** NO DRUGS OR WEAPONS

Call for information about intake information. Leave a message with your name and number if there is no answer and a resource specialist will get back to you.

#### Locations

- Hours
- Requirements

#### Casa Paloma Women's

NO DRUGS OR WEAPONS **IDENTIFY AS A WOMAN** NO ID REQUIREMENT

Call for information about intake information. Leave a message with your name and number if there is no answer and a resource specialist will get back to you.

#### **WEBSITE**

### **HELPFUL**

- + Locations
- Hours
- + Requirements

#### Sister-Jose Women's Shelter

IDENTIFY AS A WOMAN ALLOW PETS

NO CHILDREN TERM: SHORT

Intakes are in person first come first serve Tuesday through Friday and overnight intakes are Tuesday and Friday mornings. Afternoon programming from 12pm - 4pm every

#### WEBSITE

#### HELPFUL **TIPS**

- Locations
- Hours
- + Requirements

#### **Salvation Army Hospitality House**

ALLOWS CHILDREN FAMILIES ALLOWED ID REQUIREMENT

NO DRUGS OR WEAPONS SERVICE ANIMALS ALLOWED

Intakes are daily beginning at 9 am on a first come, first serve basis and number of intakes are dependent on availability.

#### WEBSITE

### HELPFUL

- Locations
- Hours
- Requirements

#### **Gospel Rescue Mission**

NO PETS NO DRUGS OR WEAPONS **NO ID REQUIREMENT** 

ALLOWS CHILDREN TERM: IT DEPENDS

Intakes are first come, first serve up to 10 people Monday - Thursday starting at 8 am (It is advised to get there early around 6am so you can be one of the first 10 people)

- + Locations
- Hours
- Requirements

### **Emergency Shelter**



#### **Primavera Mens Shelter**

NO ID REQUIREMENT NO PETS NO CHILDREN

MUST BE SOBER NO DRUGS OR WEAPONS TERM: UP TO 60 DAYS

Call at 8 am to reserve a bed. There may not be space but call back the following day if they do not have space today.

#### **WEBSITE**

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### **SAAF Anti-Violence Project**

IDENTIFY AS LGBTQ+

ID REQUIREMENT

MAY HAVE UP TO PETS

Leave a message if there is no answer and someone will get back to you when they get it. Expect to be on the phone less than 15 minutes

#### **WEBSITE**

- + Locations
- + Hours
- + Requirements



### **Emergency Shelter**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

Youth aged 12-17 years

**Reunion House** 

NO ID REQUIREMENT

NO DRUGS OR WEAPONS NO PETS

TERM: + 21 DAYS

Call the phone number for Helpful Tips (phone is active 24/7)

1 services

**WEBSITE** 

- + Locations
- + Hours
- + Requirements

### **Emergency Shelter Tips**

#### Youth aged 12-17 years

#### Reunion House (Ages 12-17)

#### **Services**

- 1) Up to 21 day stay for youth ages 12-17
- 2) 24 hour stay if you do not have parent approval.
- 3) Call their phone for Helpful Tips

#### Requirements

- 1) Age 12-17
- 2) No pets
- 3) No drugs, alcohol, or weapons
- 4) Must be able to prove you are under 18

#### **HOURS OF OPERATION**

Phone 1: (520) 320-5122
Location: Call for information

**Hours:** 24/7

#### **HELPFUL TIPS I Emergency Shelter**



### **Emergency Shelter Tips**

#### Primavera Family Pathways Program

#### **Services**

Families of any makeup Call for Helpful Tips

#### Requirements

Must be a family

No drugs, alcohol, or weapons are allowed on the premise

Pets are allowed on a case by case basis

#### **HOURS OF OPERATION**

Phone 1: (520) 623-5111

Location: 702 S. 6th Ave Tucson, AZ Hours: Monday, Wednesday, Thursday

and Friday 9:00 am to 12:30 pm

#### Casa Paloma Women's

#### **Services**

Identify as a female (Non-binary/gender fluid people admitted on a case by case basis, call for more details)

Call for more information.

#### Requirements

No drugs, alcohol, or weapons are allowed on the premise.

Pets are allowed on a case by case basis.

#### **HOURS OF OPERATION**

Phone 1: (520) 882-0820 Location: Call for information

Hours: Monday, Wednesday, Thursday and Friday 9:00 am to 12:30 pm. Closed Tuesdays, weekends and holidays

(no appointment necessary)

#### Sister-Jose Women's Shelter

#### **Services**

Short-term Emergency Women's Shelter Allows Pets (must be on leash and with owner)

#### Requirements

You must be 18 years of age or older Identify as a Woman No ID Requirements

#### **HOURS OF OPERATION**

Phone 1: 520-909-3905 (then press 1)
Location: 1050 S Park Ave, Tucson, AZ
Hours: First come first - Tuesday - Friday 9:00am-11:00am Overnight intakes
- Tuesday and Friday mornings (9am in person sign ups).

Email: welcome@sisterjose.org

#### Salvation Army Hospitality House

#### **Services**

No sex offenders and felons will be admitted on a case by case basis

No drugs, alcohol, weapons and you must be sober.

#### Requirements

If under 18, must be accompanied with a parent or legal guardian

If you are not a family, you must identify as male

Must have state or federal ID Service animals are allowed (must have documentation)

#### **HOURS OF OPERATION**

Phone 1: (520) 622-5411 (Then press 0)

Location: 1002 N Main Ave

Hours: Monday to Sunday 9:00 am to

5:00 pm

#### **HELPFUL TIPS I Emergency Shelter**



#### **Gospel Rescue Mission**

Admin office is open for phone calls Monday - Friday 8:00 am -11:30 am and 12:30 am - 5:00 pm

#### **Services**

Length of stay varies based on need and success in the program

#### Requirements

You are only allowed to bring 7 days of clothes and are not allowed to bring any non-clothes cloth items (sheets, blankets, sleeping bags, stuffed animals, etc.)

No drugs, alcohol, or weapons are allowed on the premise and prescription drugs must be in their original containers, properly labeled, and will be kept in their medical center.

Felons will be admitted on a case by case basis but registered sex offenders will be unable to be admitted.

#### **HOURS OF OPERATION**

Phone 1: (520) 740-1501

Location: 4550 S Palo Verde Rd, Tucson Hours: Monday-Friday 8:00am -11:30am

and 12:30 am - 5:00 pm

#### Primavera Mens Shelter

#### **Services**

Men's shelter up to 60 days Provides meals, showers, clothes, resources, case management, and more.

#### Requirements

No drugs or alcohol and must be sober. Willing to participate in case management. You cannot have a level 2 or 3 sex offence conviction.

#### **HOURS OF OPERATION**

Phone 1: (520) 623-4300 Location: 200 E Benson Hwy

Hours: Open 24 hr

#### **SAAF Anti-Violence Project**

### (LGBTQ+ Domestic Violence/Hate Crimes)

#### **Services**

- 1) LGBTQ+ emergency services and shelter
- 2) Helps create safety plan and get connected with other services
- 3) Call for Helpful Tips.

#### Requirements

- 1) Identify as LGBTQ+
- 2) 18+ (Minors accompanied by parents or guardians are allowed)
- 3) Must have an ID
- 4) Intakes will be in person the day following a phone call
- 5) May have up to 2 pets

#### **HOURS OF OPERATION**

Phone 1: (520) 624-0348

Location: Call for information

Hours: Monday - Friday 8 am - 7 pm

### Food

#### FIND FOOD NEAR YOU

Tap Here

Services for 60 years and over

Tap here

4 services

#### **General services**

#### **Food Stamps**

You may receive food stamps if you have low or no income. You may use expenses such as rent, utility payments, and phone bills to subtract against your income. For example, if you make \$1,000 but pay \$800 in rent, \$100 in utilities, and \$100 for a phone each month, it is like you make \$0/month. Expenses such as car payments, storage units, other monthly bills do not count.

#### WEBSITE

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### **Caridad Community Kitchen**

Caridad Kitchen is a program through the Community Food Bank of Southern Arizona that provides meals to those in need.

#### WEBSITE

#### HELPFUL TIPS

- Locations
- + Hours
- + Requirements

#### **Community Meals**

Grab & Go meals are available to anyone in need! Free community meals include nutritious foods that offer comfort and sustenance. They have different Locations, see Helpful Tips.

#### **WEBSITE**

#### HELPFUL TIPS

- Locations
- + Hours
- + Requirements

#### The Emergency Food Assistance Program

This program gives food to people in need. You must self - declare you have low income, have proof that you live in the state of Arizona, Have a photo ID, and list how many people live in your household. If you currently receive food stamps (SNAP), you are eligible for this program as well. You may pick up one box per month from this program. To enroll in this program, go to a participating location and fill out an application with a staff member. Multiple Locations, see Helpful Tips.

#### **WEBSITE**

- + Locations
- + Hours
- + Requirements



### Food

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

Individuals aged 60 and over

#### Community Senior Food Program

This program gives food to propel over the age of 60. You must self - declare you have low-income and have proof that you live in the state of Arizona. To enroll in this program, go to a participating location and fill out an application with a staff member. All meals are expertly crafted to meet the specific nutritional needs of older adults. See Helpful Tips.

4 services

**WEBSITE** 

HELPFUL

TIPS + Locations

+ Hours + Requirements

#### **Community Senior Food Program**

Individuals aged 60 and over

2 services

#### **Community Food Bank of Southern Arizona**

#### **HOURS OF OPERATION**

Phone 1: (520) 622-0525

Location: 3003 S Country Club Rd Hours: Tuesdays & Wednesdays: 9:00

AM - 2:00 PM

<u>Thursdays:</u> 9:00 AM - 6:00 PM

4th Saturday of Every Month: 9:00 AM -

12:00 PM

Closed: First business day of the month

#### **Interfaith Community Services**

#### **HOURS OF OPERATION**

Phone 1: 520 297 6049 Location 1: 2820 W Ina Rd

Hours: Mon, Wed, Fri, & Sat: 8:00 AM -

11:00 AM

<u>Tues & Thurs:</u> 8:00 AM - 11:00 AM & 5:00

PM - 6:30 PM

Location 2: 8302 E Broadway Blvd Hours: Wednesday: 5:00 PM - 6:30 PM



### Food Tips

#### Food Stamps

#### **How to Apply**

It is easiest to apply for food stamps in person. They will give you a paper application o fill out then hand back into the front desk. If you would like help, ask to speak with someone to help you fill out the application.

You may also apply over the phone or online but this process can be complicated and require many callbacks and long wait times. It is best to have all your documentation (proof of income and proof of expenses) before applying.

#### Requirements

- 1. Proof of income (including money given to you by friends or family members)
- 2. Proof of expenses (Copy of your utility bill, phone bill, a lease agreement, or written document)
- 3. Cannot be receiving benefits in another sate
- 4. If you have left a job in the past 6 months, you may need to get a letter from that employer stating you no longer work there.

#### **HOURS OF OPERATION**

Phone 1: (855) 432 7587

Location: Search for your nearest Department Economic Security (DES) Hours: Monday - Friday 8am - 5pm

Closed on Major Holidays

Must be low income or have no income

#### Caridad Community Kitchen

#### Requirements

No requirements needed. You may just show up for a meal.

#### **HOURS OF OPERATION**

**Phone 1:** (520) 622 0525 X7221

Phone 2: 520 882 5641

Email: contactus@communityfoodbank.org
Email 2: avalencia@communityfoodbank.org
Email 3: rlopez@communityfoodbank.org

Location: 3003 S Country Club Rd, Tucson

Hours: Monday - Friday 2 pm - 4 pm



#### **Community Meals I LOCATIONS**

#### Community Kitchen

Hot or Sack Lunch

#### **HOURS OF OPERATION**

Phone 1: 520 882 5641 Location: 845 N Main Ave

Hours: Monday - Friday 2:00PM -

4:00PM

#### **Holy Family Church**

Hot or Sack Lunch

#### **HOURS OF OPERATION**

Phone 1: 520 623 6773

Location: 338 W University Blvd Hours: Sunday: 3:00 PM - 4:00 PM

#### Southside Presbyterian

Hot meals

#### **HOURS OF OPERATION**

Phone 1: 520 623 6857

Location: 338 W University Blvd Hours: Monday and Friday: 7:30 AM -

9:00 AM

#### Life in Christ Community

Hot or Sack Lunch

#### **HOURS OF OPERATION**

Phone 1: 520 746 0254 Location: 102 E Palmdale St

Hours: Saturday: 5:00 PM - 6:00 PM

#### **North Minister Presbyterian**

Hot or Sack Lunch

#### **HOURS OF OPERATION**

Phone 1: 520 327 7121

Location: 2450 E Ft Lowell Rd Hours: Monday: 5:00 PM - 6:00 PM

#### **His Presence Church Arizona**

#### **HOURS OF OPERATION**

Phone 1: 520 722 2217 Location: 4108 E North St

Hours: Thursday: 1:00 PM - 5:00 PM



#### Living Faith Christian Center

Hot or Sack Lunch

#### **HOURS OF OPERATION**

Phone 1: 520 722 2217 Location: 4108 E North St

Hours: Thursday: 3:30 PM - 5:30PM

#### Saguaro Christian Church

Hot or Sack Lunch

#### **HOURS OF OPERATION**

Phone 1: 520 296 5901

Location: 8302 E Broadway Blvd

Hours: Wednesday: 5:00 PM - 6:30 PM



#### **The Emergency Food Assistance Program**

#### Salvation Army

#### **HOURS OF OPERATION**

Phone 1: (520) 888-1299
Location: 218 E Prince Rd

Hours: Mon. - Thurs. 9:00 AM - 4:00 PM

Registration: 9:00 AM - 10:30 AM Distribution: 10:30 AM - 4:00 PM

#### **Arizona Baptist Children's Services**

#### **HOURS OF OPERATION**

Phone 1: (520) 253-8999

Location 1: 2411 E Ft Lowell Rd

Hours: Tues. - Thurs 1:00 PM - 4:00 PM

#### Trinity Presbysterian Church

#### **HOURS OF OPERATION**

Phone 1: (520) 623-2579

Location 1: 400 E University Blvd Hours: Tues. Noon - 3:00 PM

#### **Grace St. Paul Joseph's Pantry**

#### **HOURS OF OPERATION**

Phone 1: (520) 327-6857

Location 1: 2331 E Adams Street Hours: Mon. Wed. & Fri 9:00 AM - Noon

#### His Presence Church Arizona

#### **HOURS OF OPERATION**

Phone 1: (520) 722-2217 Location 1: 4108 E North St

Hours: Tuesday 2:00 PM - 4:00 PM

#### Primavera, Hip

#### **HOURS OF OPERATION**

Phone 1: (520) 623-5111 Location 1: 702 S. 6th Ave

Hours: Mon. Wed. Thurs, & Fri 9:00 AM -

12:30 PM



#### Pio Decimo/CCS

#### **HOURS OF OPERATION**

Phone 1: (520) 416-4764 Location 1: 848 S 7th Ave

Hours: Mon. - Fri. 1:00 PM - 4:30 PM

#### **Christ Church United Methodist**

#### **HOURS OF OPERATION**

Phone 1: (520) 795-3624

Location 1: 655 N Craycroft Rd

Hours: Tues, Wed, & Thurs: 9:00 AM -

Noon

#### St. Paul's United Methodist

#### **HOURS OF OPERATION**

Phone 1: (520) 296-1927

Location 1: 8051 E Broadway Blvd Hours: Mon - Fri, 9:00 AM - 11:30 AM

#### Interfaith Community Services at New Spirit

#### **HOURS OF OPERATION**

Phone 1: (520) 296-2461

Location 1: 8701 E. Old Spanish Trail Hours: 2nd and 4th Thursdays: 8:30 AM -

10:00 AM

#### Flowing Wells Family Resource Center

#### **HOURS OF OPERATION**

Phone 1: (520) 696-8614

Location 1: 4545 N La Cholla Blvd Hours: Mon - Thurs: 8:00 AM - 4:00 PM

#### Canyon Del Oro Assembly of God

#### **HOURS OF OPERATION**

Phone 1: (520) 742-1168

Location 1: 2950 West Lambert Lane Hours: Wed & Sat: 9:00 AM - Noon

### Housing

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

4 services

#### Receive a Housing Assessment (SPDAT)

If you are Homeless. You may receive a housing assessment Service Prioritization Decision Assistance Tool (SPDAT) at many locations. Please click in "Helpful Tips" to find a spot that suits your needs.

**WEBSITE** 

IN PERSON LOCATIONS

OVER PHONE LOCATIONS

#### Section 8

Section 8 is a voucher for housing given to individuals and families who make less than 30% of the average income in an area. These vouchers can last a lifetime if you follow the rules in the program and continue to meet the qualification requirements. To find out if you qualify, see Helpful Tips.

<u>WEBSITE</u>

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### Wildcat Inn

The Wildcat Inn is a program in a converted hotel and the rooms are studio style. For Helpful Tips, you may Email them or show up in person. If you are already receiving case management, they can give you a referral to the Wildcat Inn if you qualify, see Helpful Tips.

#### HELPFUL TIPS

- Locations
- + Hours
- + Requirements

#### Low-Income Housing (Must have Income)

There are many organizations that offer low-income housing. Please click "Helpful Tips" to learn more about how to apply.

- + Locations
- + Hours
- + Requirements



### **Housing Tips**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

#### Receive a Housing Assessment (SPDAT)

#### IN PERSON LOCATIONS

#### La Frontera

#### IN PERSON ONLY

You can receive a SPDAT. This assessment location is in person only and is located next to Gospel Rescue Mission. It is best to arrive early to provide enough time to allow for an assessment. If you are unable to receive an assessment the same day, they can schedule an appointment for another day that works for you and them.

#### **HOURS OF OPERATION**

Location: 4554 S Palo Verde Rd Hours: Monday - Friday from 8am - 4pm

#### **WEBSITE**

#### **Primavera**

#### IN PERSON ONLY

The earlier you are, the more likely you will be to receive an assessment. If you are unable to complete an assessment the day you show up, you can schedule a time to complete an assessment at another time. To complete a SPDAT in person with Primavera, go to their office.

#### **HOURS OF OPERATION**

Location: 702 s 6th Ave.

Hours: Mon, Wed, Thurs, Fri: 9 am

-12:30 pm



#### Receive a Housing Assessment (SPDAT)

#### **OVER PHONE LOCATIONS**

There is no guarantee you will receive an assessment the day you call. Availability is dependent on how busy the organization is that day. In many cases, when you leave a message, it can take 1 or more business days for someone to call you back to schedule an appointment. If you are in more immediate need, it may be faster to try and call many locations or do an assessment in person.

#### **Our Family Services**

To fill out an interest form or go in person to fill out an interest form. You will likely receive a call from an assessor within a few business days to complete an assessment.

#### **HOURS OF OPERATION**

Phone 1: (520) 323-1708

Location: 2590 N Alvernon Way Hours: Mon - Thurs from 8am - 4pm

#### **WEBSITE**

#### City of Tucson

To receive an assessment with the City of Tucson, you can call. If you leave a voice mail, someone will get back to you within 24 business hours to complete an assessment. There may be availability to complete an assessment the same day but most likely will be able to schedule an appointment within 2 business days of calling.

#### **HOURS OF OPERATION**

Phone 1: (520) 850-0380

Hours: Tues, Wed, Thurs 1pm - 4pm

#### **WEBSITE**

#### **Primavera**

To receive a SPDAT over the phone with someone. You will be directed to the front desk and they can assist you with receiving an assessment.

They will try to get an appointment the same day but it can take a few days to find availability. If nobody answers, please leave a voice mail with your name, phone number, and a brief description of what you need and someone will call you back within 1-2 business days.

#### **HOURS OF OPERATION**

Phone 1: (520) 623-5111 ext. 105
Hours: Mon, Wed, Thurs, Fri 1pm - 4pm
Tues 8am - 4pm

#### **WEBSITE**

#### **Old Pueblo Community Services**

If you would like to complete an assessment with OPCS call them, you will leave a voice mail and someone will get back to you to schedule an appointment within a few business days.

#### **HOURS OF OPERATION**

Phone 1: (520) 546-0122 (then press 2) Hours: Mon - Fri 8am - 4pm

### **HELPFUL TIPS I Housing**



#### **Interfaith Community Services**

To Receive a SPDAT call. If no one answers, please leave a voicemail with your name, number, and a brief description of what your need is. If you leave a voicemail, someone will get back to you within 1-2 business days.

The earlier you call, the more likely it is they can schedule an assessment sooner. There is no guarantee of a same day assessment but they can schedule a time with you they can call back to complete an assessment.

#### **HOURS OF OPERATION**

Phone 1: (520) 297-6049 (Then Press 4)

Phone 2 (520) 477-0989 Hours: Mon - Fri 9am - 4pm

#### **WEBSITE**

#### Salvation Army

If you would like to complete an assessment with the Salvation Army, you will call them.

If no one answers, you can press 0 to be transferred to their shelter where you can speak to someone about more options.

If no one answers that phone, you may leave a voice mail with your name, number, and a brief description about your situation and someone will get back to you within a few business days.

#### **HOURS OF OPERATION**

Phone 1: (520) 622-5411 (If nobody an-

swers, press 0)

Hours: Mon - Sat 2pm - 7pm

#### WEBSITE

#### **Sulivan Jackson (Pima County)**

If you would like to complete an assessment with Sulivan Jackson Employment Center (Pima county), you will call them.

A front desk person will answer and ask what your need is and ask for a SPDAT. They will transfer your call to an outreach worker. If their outreach worker does not answer, leave a voicemail and someone will get back to you as soon as they receive your message.

If you would like to call back and ask the front desk when someone may return their call, they will be able to give you more detailed information.

#### **HOURS OF OPERATION**

Phone 1: (520) 724-7300 (Ask for a

SPDAT)

Phone 2: (520) 477-0989 Hours: Mon - Fri 8am - 5pm

#### **HELPFUL TIPS I Housing**

#### **Section 8**

Section 8 is a voucher for housing given to individuals and families who make less than 30% of the average income in an area. These vouchers can last a lifetime if you follow the rules in the program and continue to meet the qualification requirements. To find out if you qualify, follow the links below or apply.

For questions, please email: TucsonWaitingList@Tucsonaz.gov or call and leave a message at (520) 791-5840.

For Helpful Tips about Section 8 in Tucson, Tap here

To update your contact information with section 8, Tap here

To apply for section 8, Tap here

To check on your application status, Tap here

### **HELPFUL TIPS I Housing**



#### Wildcat INN

The Wildcat Inn is a program in a converted hotel and the rooms are studio style. For more information, you may Email them or show up in person. If you are already receiving case management, they can give you a referral to the Wildcat Inn if you qualify, see details below.

#### **Services**

This program is intended to help people who are homeless get an independent place to stay while getting back on their feet. They help with employment, housing, case management, and more.

#### Requirements

You must be currently Homeless.

Either 65+, disabled, or a family with children under the age of 18.

Availability depends on how many people are currently staying there.

They do not accept sex offenders and accept felons on a case-by-case basis.

#### **HOURS OF OPERATION**

Location: 1701 N Oracle Rd, Tucson, AZ Email: Allison.chappell@tucsonaz.gov Hours: Monday - Friday 8am - 5pm



#### **Low-Income Housing (Must have Income)**

Low-income housing (also known as affordable housing) is housing meant for people and families who are unable to afford housing on their own. Typically, there are requirements when applying such as having all your IDs and having a minimum income without making too much.

Each program has its own requirements however if you make less than \$800/month you would most likely not qualify. Many of the properties use what I called AMI to determine income eligibility. Learn more about AMI and where you and your family fit with the link below.

### WHAT IS AMI

**Area Median Income** 

#### TMM Affordable Housing

For single mothers, the disabled, people 62+, or people approved for section 8. Services are for People with income of at least \$1200 who are single mothers, veterans, disabled, 65+, or receiving section 8. You must have proof of income such as pay stubs, benefit letters of support from family/friends, and/or documentation of income. You may have to apply in person and complete a pre - qualification interview. Intakes take 1 week or longer and availability is dependent on units they have in stock. Theremay be a wait list and the program will be able to tell you how long it may take, call for Helpful Tips.

#### Southern Arizona Land Trust, Inc

For families of 5+ people. This is a low-income housing organization that has 3-4-bedroom units intended for families with 5+ members. You must be considered low income or medium income based on your family size but also

#### **Pio Decimo Transitional Housing**

For families between 2-5 people. Pio Decimo has a low-income housing program for families of 2-5 total people.

#### HELPFUL TIPS

**WEBSITE** 

- Locations
- + Hours
- + Requirements

**WEBSITE** 

### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### **WEBSITE**

### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### Primavera Affordable Rental Housing

Primavera offers low-income housing ranging from a studio apartment to a 2 bedroom. They have multiple locations around Tucson and you can look at their website or at Pima County Housing Search for more information.

#### **WEBSITE**

- + Locations
- + Hours
- + Requirements

#### **Low-Income Housing**

#### TMM Affordable Housing

#### Requirements

- 1) Have an ID, Birth Certificate, Social Security Card, and child(ren)'s Birth Certificate if applicable.
- 2) If you have a past eviction, you must have it paid in full or working on a payment plan
- 3) You must have income of \$1200.00+ per month
- 4) No Felons or sex offenders

### Southern Arizona Land Trust, Inc

Apply in person when they are open

#### Requirements

- 1) Meet income requirements
- 2) not have any past evictions OR have all previous evictions taken care of.
- 3) Felons are accepted on a case-by-case basis but no sex offenders
- 4) Have an ID and birth certificate of all adults in the household and all birth certificates of all children in the household

#### **HOURS OF OPERATION**

Phone 1: (520) 322-9557 (Then Press 2) Location: 1550 N Country Club Rd-Hours: Monday - Friday 8:30am - 4:30pm

#### **WEBSITE**

#### **HOURS OF OPERATION**

Phone 1: (520) 352-2626 (Press 2) Email: Admin@saltproperty.com

Location: 3044 N Alvernon Way, Tucson Hours: Mon - Sat 2pm - 7pm For families

of 5+ people.

Open Monday - Friday 8am-5pm

Closed on Holidays

#### **WEBSITE**

#### Pio Decimo Transitional Housing

Apply by email or in person For families between 2-5 people

#### Requirements

- 1) \$1,000 down payment and have and income of 60% AMI or lower
- 2) Income of 60% AMI or lower
- 3) Felons are accepted on a case-by-case basis but no sex offenders
- 4) Have an ID and birth certificate of all adults in the household and all birth certificates

#### **HOURS OF OPERATION**

Phone 1: (520) 622-2801 (Press 2 then

Press 3)

Email: ghanelitz@ccs-pio.org
Location: Multiple locations
Hours: Monday-Friday 9am-4pm

#### **WEBSITE**

#### Primavera Affordable Rental Housing

For people looking for a studio, 1-bedroom or 2-bedroom

#### Requirements

- 1) Income needs to be 2x rent or more but no more than 60% AMI
- 2) You need an ID, social security card, and a birth certificate (Only for children)
- 3) Felons are admitted on a case-by-case basis

#### **HOURS OF OPERATION**

Phone 1: (520) 882-5383
Location: Multiple locations

Hours: Monday - Friday 8am - 5pm.

Closed for major holidays

### **Substance Use Services**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

4 services

#### **Cornerstone (El Dorado)**

Cornerstone provides services for people who are in need of inpatient services for substance use and mental health crisis.

#### **WEBSITE**

### HELPFUL

- Locations
- + Hours
- + Requirements

#### COPE

They provide substance use services, domestic violence classes, anger management classes, PTSD services and other behavioral health services.

#### **WEBSITE**

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### CODAC

CODAC, Offers Behavioral Health Therapy as well as outpatient substance use treatment such as methadone and suboxone. They take all insurances however if it is a private insurance you may not be able to receive behavioral health treatment. They provide substance use services, domestic violence classes, anger management classes, PTSD services and other behavioral health services.

#### **WEBSITE**

### HELPFUL TIPS

- + Locations
- + Localioi + Hours
- + Requirements

#### HOPE

HOPE provides substance use recovery services including 1-1 peer support, groups, showers, safe spaces, and other services. You must be enrilled with them to access services.

#### **WEBSITE**

- + Locations
- + Hours
- + Requirements

#### **HELPFUL TIPS I Substance Use Services**



### **Substance Use Services Tips**

#### **Cornerstone (El Dorado)**

Intakes are in person first come first serve Tuesday through Friday 9:00am-11:00am and overnight intakes are Tuesday and Friday mornings (9am in person sign ups).

#### Requirements

- 1) No insurance Requirements
- 2) Must compete assessment with one of their nurses or therapist
- 3) 18+
- 4) Can typically stay about a week and before discharge, they create an exit plan with you

#### **HOURS OF OPERATION**

Phone 1 INTAKE: 520-637-2004 Phone 2 OFFICE: 520-222-8268 Location: 1400 N Wilmont Rd.

Hours: Cornerstone is open 24/7 and 365

days a year.

#### COPE

Before receiving services, you must call to schedule an intake. Once you complete an intake, you can access their services.

Intakes are in person first come first serve Tuesday through Friday 9:00am-11:00am and overnight intakes are Tuesday and Friday mornings (9am in person sign ups).

#### Requirements

- 1) COPE serves anyone ages 6+ but people under 18 years old must have parental approval
- 2) COPE accepts most insurance including AHCCCS

#### **HOURS OF OPERATION**

Phone 1: 520-205-4732

Location: Multiple locations, call for more

details

Hours: Monday - Friday 8am - 5pm and

closed on all major holidays

#### CODAC

Call to schedule an intake.

#### Requirements

Must be 18 years or older Must be enrolled to get services Do not want inpatient services

#### **HOURS OF OPERATION**

Phone 1: (520) 327-4505 then press 3 to

enroll

**Location:** Multiple Locations

Hours: CODAC is open 24/7 for sub-

stance use treatment.

For behavioral health services, they are only open Monday - Friday 8am - 5pm.

#### **HOPE**

HOPE is open Monday - Friday 8am - 5pm and Saturday 8-12. They also have a 24/7 call line.

#### Requirements

- 1) 18+
- 2) HOPE takes most insurances
- 3) Wanting to overcome addiction

#### **HOURS OF OPERATION**

Phone 1: 520-770-1197 (Press 4)
Phone 24/7 LINE: 520-770-9909

Location: 125 E 34th St

Hours: Monday - Friday 8 am - 5pm and

Saturday 8-12.

### **Transportation**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

This transportation services are available to persons with disabilities who meet the criteria and are eligible through the ADA Para-transit Eligibility Office. You can call to this number, they will guide you through the process.

#### **ADA Paratransit Eligibility Office**

This office handles the eligibility process for ADA para-transit services, ensuring that individuals who qualify can access the necessary transportation options.

- Must have an address to start the process.
- They will send you a mailbox with a form to fill

#### **HOURS OF OPERATION**

Phone 1: (520) 791 5409

Email: Specialservices@tucsonaz.gov Location: ADA Paratransit Eligibility Office, 149 N. Stone Ave., 2nd Floor Hours: Monday - Friday: 6 a.m - 8 p.m

Saturday: 8 a.m - 7 p.m Sunday: 9 a.m - 5 p.m

#### **WEBSITE**

#### Sun Van

Sun Van is a para-transit service that provides door-to-door transportation for individuals with disabilities who are unable to use the regular Sun Tran bus services.

#### 4 services

#### **WEBSITE**

### HELPFUL

- Locations
- + Hours
- + Requirements

#### **Sun Shuttle**

Sun Shuttle offers neighborhood transit services for various areas around Tucson. It operates on fixed routes and schedules to connect residents to major transit centers and destinations.

#### **WEBSITE**

### HELPFUL TIPS

- + Locations
- Hours
- Requirements

#### Sun On Demand

Sun On Demand provides flexible, on-demand transportation services for areas that do not have fixed-route bus services, offering residents a more convenient travel option.

#### **WEBSITE**

- Locations
- + Hours
- + Requirements

#### **Sun Shuttle Dial A Ride**

This service offers door-to-door transportation for seniors and individuals with disabilities who need assistance traveling within the service area.

**WEBSITE** 

#### <u>HELPFUL</u> <u>TIPS</u>

- **Locations**
- + Hours
- + Requirements

#### **Oro Valley Dial A Ride**

Sun Shuttle offers neighborhood transit services for various areas around Tucson. It operates on fixed routes and schedules to connect residents to major transit centers and destinations.

#### Green Valley/Sahuarita Dial A Ride

Sun On Demand provides flexible, on-demand transportation services for areas that do not have fixed-route bus services, offering residents a more convenient travel option.

#### Marana/Avra valley Dial A Ride

Sun On Demand provides flexible, on-demand transportation services for areas that do not have fixed-route bus services, offering residents a more convenient travel option.

### **HELPFUL TIPS I Transportation**



### **Transportation Tips**

#### Sun Van

#### **Services**

- 1) 1 to 7 days to make a reservation
- 2) Available for disabled individuals

#### Requirements

- 1) Eligible through the ADA Para-transit
- 2) Trips are made within the available zones

#### Call Menu PRESS FOR

- 1) Request a ride Sun Van
- 2) Cancel a ride/Existing Ride
- 3) Request a ride / Sun on Demand
- 4) To reach the operator

#### **HOURS OF OPERATION**

Phone 1 INTAKE: 520-637-2004
Phone 2 OFFICE: 520-222-8268
Location: 1400 N Wilmont Rd.

Hours: Cornerstone is open 24/7 and

365 days a year.

#### **Sun Shuttle**

#### **Services**

- 1) 2 to 12 days to make a reservation
- 2) Available for disabled individuals

#### Requirements

- 1) Eligible through the ADA Paratransit
- 2) Trips are made within the available zones

#### **Call Menu PRESS FOR**

- 1) Reserve a Ride / Cancel furture Rides
- 2) Info rides or cancel ride

Wait to reach the operator

#### **HOURS OF OPERATION**

Phone 1: 520-205-4732

Location: Multiple locations, call for

more details

**Hours:** Monday - Friday 8am - 5pm and

closed on all major holidays

#### Sun On Demand

#### **Services**

- 1) 1 to 7 days to make a reservation
- 2) Available for disabled individuals

#### Requirements

- 1) Eligible through the ADA Paratransit
- 2) Trips are made within the available zones

#### **Call Menu PRESS FOR**

- 1) Request a ride Sun Van
- 2) Cancel a ride/Existing Ride
- 3) Request a ride / Sun on Demand
- 4) To reach the operator

#### **HOURS OF OPERATION**

Phone 1: (520) 327-4505 then press 3 to

enroll

**Location:** Multiple Locations

Hours: CODAC is open 24/7 for sub-

stance use treatment.

For behavioral health services, they are only open Monday - Friday 8am - 5pm.

### **HELPFUL TIPS I Transportation**



#### **Sun Shuttle Dial A Ride**

#### **Services**

- 1) 1 to 7 days to make a reservation
- 2) Available for disabled individuals

#### Requirements

- 1) Eligible through the ADA Paratransit
- 2) Trips are made within the available zones

#### Call Menu PRESS FOR

- 1) For Sun Shuttle Dial a Ride
- 2) For Sun Tran/Sun Link/Sun van/Sun Shuttle
- \*Sun Shuttle Dial A Ride has the posiibility to book a ride in the same day if it's available

Other Reservations: Oro Valley Dial A Ride, Green Valley/Sahuarita Dial A Ride, Marana/Avra valley Dial A Ride

#### **HOURS OF OPERATION**

Phone 1 INTAKE: 520-637-2004 Phone 2 OFFICE: 520-222-8268 Location: 1400 N Wilmont Rd.

Hours: Cornerstone is open 24/7 and

365 days a year.

#### **Oro Valley Dial A Ride**

#### **Green Valley/Sahuarita Dial A Ride**

Marana/Avra valley Dial A Ride

### **Domestic Violence**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

#### **Emerge! (Domestic Violence)**

AGE: + 18 ALL GENDERS WELCOME SERVICE ANIMALS ALLOWED

#### **FAMILIES WELCOME**

Intakes are 24/7, availability is not guaranteed. Call for Helpful Tips (You may be put on hold till someone is available to answer your call). Once speaking to someone, you will complete a 30–45-minute shelter request form and if you qualify you will receive additional information and next steps. If you do not qualify, they can assist you with alternative plans to assure your safety.

#### 4 services

**WEBSITE** 

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### The National Domestic Violence Hotline

This is a hotline people can call if they are experiencing domestic violence to seek help. The hotline is available 24 hours every day of the week.

#### **WEBSITE**

#### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

#### The Arizona Sexual and Domestic Violence Hotline

The Arizona Sexual and Domestic Violence Hotline is a helpline for people looking for support if they are in a dangerous or life threatening situation such as domestic violence or sexual assault.

#### **WEBSITE**

- + Locations
- + Hours
- + Requirements

#### The Anti-Violence Project (AVP)

(LGBTQ+ Domestic Violence/Hate Crimes)

Leave a message if there is no answer and someone will get back to you when they get it. Expect to be on the phone less than 15 minutes

#### **WEBSITE**

- + Locations
- + Hours
- + Requirements



### **Domestic Violence Tips**

Click on "Website" to visit them Online. Click on "Helpful Tips" for further details.

#### **Emerge!** (Domestic Violence)

#### IS NOT A SHELTER

#### **Services**

- 1) Shelter and assistance for anyone fleeing domestic violence
- 2) Call for Helpful Tips

#### Requirements

- 1) Fleeing Domestic Violence
- 2) All genders welcome
- 3) Families welcome
- 4) Service animals welcome (Must have proper documentation)

#### **HOURS OF OPERATION**

Phone 1: (520) 795-4266
Phone 2: (888) 428-0101
Location: Call for information
Email: info@emergecenter.org

#### **The National Domestic Violence Hotline**

Call this hot line to get connected with resources that can help you with your domestic violence situation.

#### **HOURS OF OPERATION**

Phone 1: 1-800-799-7223

**Text:** 88788

#### The Arizona Sexual and Domestic Violence Hotline

Monday – 8:30am – 5:00pm Tuesday – 8:30am – 7:00pm Wednesday – 8:30am - 5:00pm Thursday – 8:30am – 5:00pm Friday –8:30am – 5:00pm

#### **HOURS OF OPERATION**

Phone 1: 602-279-2980 Phone 2: 800-782-6400

#### The Arizona Sexual and Domestic Violence Hotline

#### **Services**

- 1) LGBTQ+ emergency services and shelter
- 2) Helps create safety plan and get connected with other services
- 3) Call for Helpful Tips.

#### Requirements

- 1) Identify as LGBTQ+
- 2) 18+ (Minors accompanied by parents or guardians are allowed)
- 3) Must have an ID
- 4) Intakes will be in person the day following a phone call
- 5) May have up to 2 pets

#### **HOURS OF OPERATION**

Phone or Text: 520-624-0348

#### **Hours:**

Monday – 8:30am – 5:00pm Tuesday – 8:30am – 7:00pm Wednesday – 8:30am - 5:00pm Thursday – 8:30am – 5:00pm Friday –8:30am – 5:00pm