

# Resource Guide

Connecting people to services

Share!



SCAN ME

# What is a Resource Guide?

This digital resource is designed to help people in Tucson connect with appropriate services. Available services include food assistance, emergency shelter, housing, financial aid, eviction prevention, community support, healthcare, and legal assistance, among others.

**If this is an  
emergency  
reach out to the  
appropriate service:**

**Police, Fire, Medical: 911**

**Domestic Violence: 1-800-799-7233 Text: 88788**

**Suicide Prevention Hotline: 988 Text: 988**

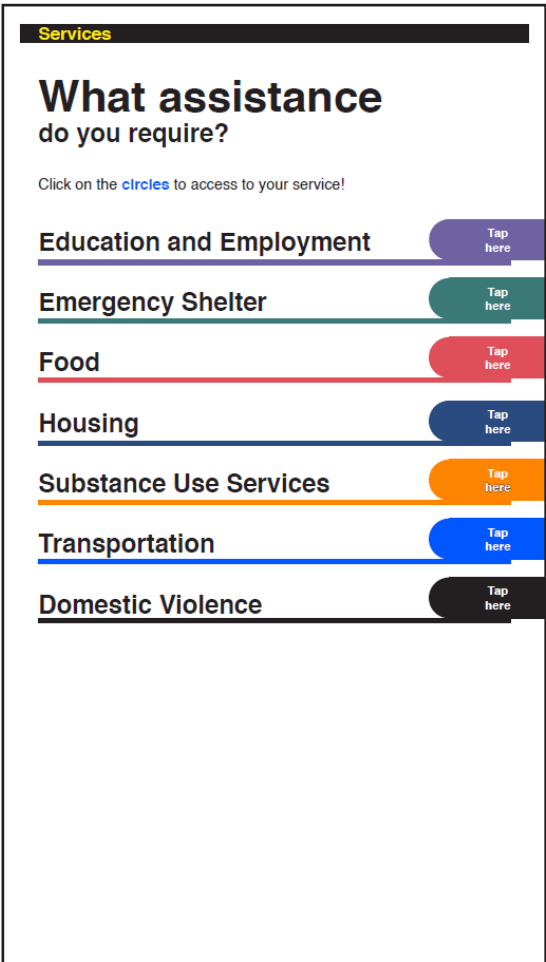
**Arizona Crisis Hotline: 1-844-534-4673 Text: 44673**

**Call 211 for Essential Community Services**

**Service Request Portal: 311**

# How to use this Resource Guide?

The services we can connect you with, can be found on the services page.



Click on the “Tap here” buttons to find the resources you are looking for.

Tap here

Services for youth aged 14-24 years

Tap here

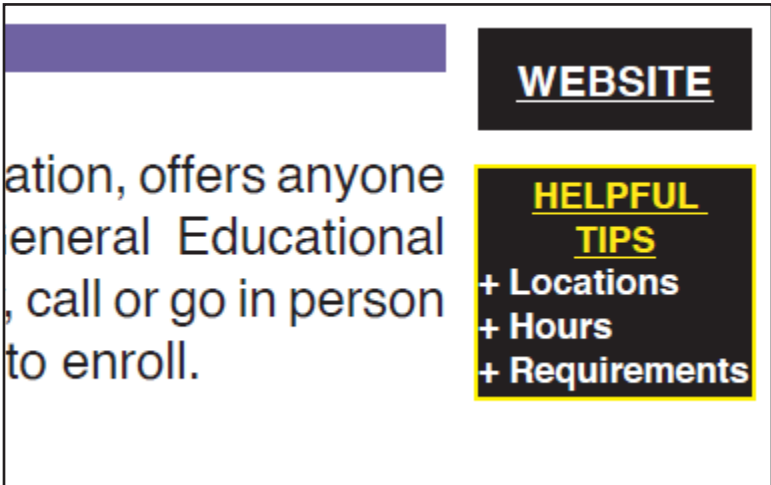
On the top right of each page, you can return to the previous page you were on.

Click here to RETURN ALL SERVICES

Click here to RETURN EDUCATION

Click here to RETURN

Each resource includes a brief description of the agency. To find hours of operation, location, and contact information, click on “Helpful Tips”.



You can find information about how to get in touch with the resource you are looking for as well as more information about services and requirements to access those services.

# What assistance do you require?

Tap and access to your service!

Education

Tap  
here

Employment

Tap  
here

Emergency Shelter

Tap  
here

Food

Tap  
here

Housing

Tap  
here

Substance Use Services

Tap  
here

Transportation

Tap  
here

Domestic Violence

Tap  
here

Education

Services for youth aged **14-24 years** **Tap here**

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

1 services

General services

YWCA GED Program

**WEBSITE**

YWCA, Young Women’s Christian Association, offers anyone the opportunity to obtain their GED, General Educational Development. They meet every Saturday, call or go in person for more details and information on how to enroll.

**HELPFUL  
TIPS**

- + Locations
- + Hours
- + Requirements

Education

Click on “Website” to visit them Online.  
Click on “Helpful Tips” for further details.

Youth aged 14-24 years

2 services

Goodwill Youth Education Centers

AGE: 16 - 24

Goodwill offers continuing education for **youth ages 16-24** and can help youth obtain a GED or a high school diploma. Goodwill has 3 locations with different hours.

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

Tucson Prep (Website) High school Diploma

AGE: 14 - 21

Tucson Prep is an alternative High School meant for **youth** who **do not feel comfortable at a traditional high school** but still want in person instruction. For Helpful Tips, contact them directly.

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements



## Education Tips

Youth aged **14-24 years**

### Goodwill Youth Education Centers

To enroll, go in person, reach out to them via phone, or send them an E-mail to schedule an appointment.

**Additional Services**

Employment Assistance  
Homeless youth services  
Case management  
Support groups

**E-mail**

E-mail 1: [Imeeks@goodwilltucson.org](mailto:Imeeks@goodwilltucson.org)  
E-mail 2: [cramirez@goodwilltucson.org](mailto:cramirez@goodwilltucson.org)

**HOURS OF OPERATION**

**Phone 1:** (520) 306-8445  
**Location:** 300 N 4th Ave  
**Hours:** Monday 11am - 4pm  
Tuesday - Thursday 9am - 4pm

**Phone 2:** (520) 345-3531  
**Location:** 1920 E Silverlake Rd. Ste. 207  
**Hours:** Tuesday - Friday 9am - 4pm

**Phone 3:** (520) 308-8654  
**Location:** 7149 E 22nd St., East Side  
**Hours:** Monday 11am - 4pm  
Tuesday - Thursday 9am - 4pm

### Tucson Prep - High school Diploma

Want to go back to high school, you can contact them directly.

Closed on Major Holidays  
Closed for major school breaks (Summer, Winter, and Spring).

**Requirements**

Ages 14-21  
Must have a copy of your birth certificate and vaccine records

**HOURS OF OPERATION**

**Phone 1:** (520) 622-4185  
**Location:** 104 E Prince Rd, Tucson, AZ  
**Hours:** Monday - Friday 9am - 4pm  
**E-mail:** [inquiry@tucsonprepschool.org](mailto:inquiry@tucsonprepschool.org)

# Education Tips

## YWCA GED - Program for all ages

They can speak English or Spanish.

**Requirements**

Want to go back to high school  
Able to attend class Saturdays

**HOURS OF OPERATION**

**Phone 1:** (520) 844-7810 (Select Language then Press 0)  
**Location:** 525 N Bonita Ave. Tucson, AZ.  
**Hours:** Monday - Friday 8am - 5pm  
**E-mail:** info@ywcatuson.org



# Employment

Services for youth aged **16-24 years** **Tap here**

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

3 services

## General services

### Interfaith Community Services

ICS can **help with interview skills, job training**, resume building, networking, and help you succeed in your job after you get hired. To enroll, call or go to their website for further information.

**WEBSITE**

**HELPFUL  
TIPS**

+ Locations  
+ Hours  
+ Requirements

### YWCA Southern Arizona (YWorks)

YWCA **offers anyone** the opportunity to enroll into their **job training program** and can help with interview skills, professional clothing, free tax filing, workshops, and skill developments. Call or go in person for more details and information on how to enroll.

**WEBSITE**

**HELPFUL  
TIPS**

+ Locations  
+ Hours  
+ Requirements

### AZ @ Work - Unemployment

AGE: + 18

These services can give people temporary monetary benefits in specific situations. You need to be recently fired from your job and actively looking for a new job. You may also not have more than a certain amount of money in your current bank account. If you think you may qualify, call or go in person to begin an application.

**WEBSITE**

**HELPFUL  
TIPS**

+ Locations  
+ Hours  
+ Requirements

Employment

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

Youth aged 16-24 years

1 services

Goodwill Youth Employment Centers

AGE: 16 - 24

Goodwill offers employment services for **youth ages 16-24** and can help youth with **resume, building certificates, and interview skills**. Goodwill has 3 locations with different hours, see below. To enroll, go in person, reach out to them via phone, or send them an E-mail to schedule an appointment.

WEBSITE

HELPFUL  
TIPS  
+ Locations  
+ Hours  
+ Requirements

# Employment Tips

Youth aged 16-24 years

## Goodwill Youth Employment Centers

To enroll, go in person, reach out to them via phone, or send them an E-mail to schedule an appointment.

### Additional Services

- Education Assistance
- Homeless youth services
- Case management
- Support groups

### HOURS OF OPERATION

**Phone 1:** (520) 306-8445  
**Location:** 300 N 4th Ave  
**Hours:** Monday 11am - 4pm  
Tuesday - Thursday 9am - 4pm

**Phone 2:** (520) 345-3531  
**Location:** 1920 E Silverlake Rd. Ste. 207  
**Hours:** Tuesday - Friday 9am - 4pm

**Phone 3:** (520) 308-8654  
**Location:** 7149 E 22nd St., East Side  
**Hours:** Monday 11am - 4pm  
Tuesday - Thursday 9am - 4pm

# Employment Tips

## Interfaith Community Services

**Requirements**

Anyone who wants a job is eligible

**Additional Services**

Food Bank Services  
Emergency Financial Assistance  
Tax Assistance  
Computer Classes

**HOURS OF OPERATION**

**Phone 1:** (520) 297-6049  
(Press 4 then ask for the Workforce Development Center)

**Location 1:** 2820 W. Ina Road  
**Hours:** Mon - Fri 9am - 4pm

**Location 2:** 122 N. Craycroft Rd  
**Hours:** Mon - Fri 9am - noon

**E-mail:** [info@icstucson.org](mailto:info@icstucson.org)

## YWCA Southern Arizona (YWorks)

To enroll, go in person, reach out to them via phone, or send them an E-mail to schedule an appointment.

**Requirements**

Looking for a job  
Can speak English or Spanish

**HOURS OF OPERATION**

**Phone 1:** (520) 884-7810  
**Location:** 525 N. Bonita Ave. Tucson, AZ  
**Hours:** Monday - Friday 8am - 5pm

**E-mail:** [info@ywcatuson.org](mailto:info@ywcatuson.org)

## AZ @ Work - Unemployment

To enroll, go in person, reach out to them via phone, or send them an E-mail to schedule an appointment.  
To go in person by searching AZ @ work and finding a location near you.

**Requirements**

Must be unemployed, this means you recently got let go from your job and are looking for a new one.  
Must be 18 Years of age or older

**HOURS OF OPERATION**

**Phone 1:** 877-600-2722  
**Location:** 300 N 4th Ave  
**Hours:** Monday - Friday 8am - 5pm

Emergency Shelter

Services for youth aged 12-17 years Tap here

Click on “Website” to visit them Online.  
Click on “Helpful Tips” for further details.

7 services

General services

Primavera Family Pathways Program

MUST BE A FAMILY NO ID REQUIREMENT NO DRUGS OR WEAPONS

Call for information about intake information. Leave a message with your name and number if there is no answer and a resource specialist will get back to you.

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

Casa Paloma Women’s

IDENTIFY AS A WOMAN NO ID REQUIREMENT NO DRUGS OR WEAPONS

Call for information about intake information. Leave a message with your name and number if there is no answer and a resource specialist will get back to you.

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

Sister-Jose Women’s Shelter

NO ID REQUIREMENT IDENTIFY AS A WOMAN ALLOW PETS

NO CHILDREN TERM: SHORT

Intakes are in person first come first serve Tuesday through Friday and overnight intakes are Tuesday and Friday mornings. Afternoon programming from 12pm - 4pm every

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

Salvation Army Hospitality House

ALLOWS CHILDREN FAMILIES ALLOWED ID REQUIREMENT

NO DRUGS OR WEAPONS SERVICE ANIMALS ALLOWED

Intakes are daily beginning at 9 am on a first come, first serve basis and number of intakes are dependent on availability.

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements



Gospel Rescue Mission

- NO ID REQUIREMENT
- NO PETS
- NO DRUGS OR WEAPONS
- ALLOWS CHILDREN
- TERM: IT DEPENDS

Intakes are first come, first serve up to 10 people Monday - Thursday starting at 8 am (It is advised to get there early around 6am so you can be one of the first 10 people)

WEBSITE

HELPFUL  
TIPS

- + Locations
- + Hours
- + Requirements

Primavera Mens Shelter

- NO ID REQUIREMENT
- NO PETS
- NO CHILDREN
- MUST BE SOBER
- NO DRUGS OR WEAPONS
- TERM: UP TO 60 DAYS

Call at 8 am to reserve a bed. There may not be space but call back the following day if they do not have space today.

WEBSITE

HELPFUL  
TIPS

- + Locations
- + Hours
- + Requirements



# Emergency Shelter

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

Youth aged **12-17 years**

1 services

## Reunion House

NO ID REQUIREMENT

NO DRUGS OR WEAPONS

NO PETS

**TERM: + 21 DAYS**

**WEBSITE**

Call the phone number for Helpful Tips (phone is active 24/7)

**HELPFUL**  
**TIPS**

- + Locations
- + Hours
- + Requirements

# Emergency Shelter Tips

Youth aged 12-17 years

## Reunion House (Ages 12-17)

### Services

- 1) Up to 21 day stay for youth ages 12-17
- 2) 24 hour stay if you do not have parent approval.
- 3) Call their phone for Helpful Tips

### Requirements

- 1) Age 12-17
- 2) No pets
- 3) No drugs, alcohol, or weapons
- 4) Must be able to prove you are under 18

### HOURS OF OPERATION

**Phone 1:** (520) 320-5122  
**Location:** Call for information  
**Hours:** 24/7

# Emergency Shelter Tips

## Primavera Family Pathways Program

**Services**

Families of any makeup  
Call for Helpful Tips

**Requirements**

Must be a family  
No drugs, alcohol, or weapons are allowed on the premise  
Pets are allowed on a case by case basis

**HOURS OF OPERATION**

**Phone 1:** (520) 623-5111  
**Location:** 702 S. 6th Ave Tucson, AZ  
**Hours:** Monday, Wednesday, Thursday and Friday 9:00 am to 12:30 pm

## Casa Paloma Women’s

**Services**

Identify as a female (Non-binary/gender fluid people admitted on a case by case basis, call for more details)

Call for more information.

**Requirements**

No drugs, alcohol, or weapons are allowed on the premise.

Pets are allowed on a case by case basis.

**HOURS OF OPERATION**

**Phone 1:** (520) 882-0820  
**Location:** Call for information  
**Hours:** Monday, Wednesday, Thursday and Friday 9:00 am to 12:30 pm. Closed Tuesdays, weekends and holidays (no appointment necessary)

## Sister-Jose Women’s Shelter

**Services**

Short-term Emergency Women’s Shelter  
Allows Pets (must be on leash and with owner)

**Requirements**

You must be 18 years of age or older  
Identify as a Woman  
No ID Requirements

**HOURS OF OPERATION**

**Phone 1:** 520-909-3905 (then press 1)  
**Location:** 1050 S Park Ave, Tucson, AZ  
**Hours: First come first -** Tuesday - Friday 9:00am-11:00am **Overnight intakes** - Tuesday and Friday mornings (9am in person sign ups).  
**E-mail:** welcome@sisterjose.org

## Salvation Army Hospitality House

**Services**

No sex offenders and felons will be admitted on a case by case basis  
No drugs, alcohol, weapons and you must be sober.

**Requirements**

If under 18, must be accompanied with a parent or legal guardian  
If you are not a family, you must identify as male  
Must have state or federal ID  
Service animals are allowed (must have documentation)

**HOURS OF OPERATION**

**Phone 1:** (520) 622-5411 (Then press 0)  
**Location:** 1002 N Main Ave  
**Hours:** Monday to Sunday 9:00 am to 5:00 pm

Gospel Rescue Mission

Admin office is open for phone calls  
Monday - Friday 8:00 am -11:30 am  
and 12:30 am - 5:00 pm

Services

Length of stay varies based on need and  
success in the program

Requirements

You are only allowed to bring 7 days of  
clothes and are not allowed to bring any  
non-clothes cloth items (sheets, blankets,  
sleeping bags, stuffed animals, etc.)

No drugs, alcohol, or weapons are  
allowed on the premise and prescription  
drugs must be in their original containers,  
properly labeled, and will be kept in their  
medical center.

Felons will be admitted on a case by case  
basis but registered sex offenders will  
be unable to be admitted.

HOURS OF OPERATION

**Phone 1:** (520) 740-1501  
**Location:** 4550 S Palo Verde Rd, Tucson  
**Hours:** Monday-Friday 8:00am -11:30am  
and 12:30 am - 5:00 pm

Primavera Mens Shelter

Services

Men’s shelter up to 60 days  
Provides meals, showers, clothes,  
resources, case management, and more.

Requirements

No drugs or alcohol and must be sober.  
Willing to participate in case management.  
You cannot have a level 2 or 3 sex offence  
conviction.

HOURS OF OPERATION

**Phone 1:** (520) 623-4300  
**Location:** 200 E Benson Hwy  
**Hours:** Open 24 hr

Food

FIND FOOD NEAR YOU

Tap Here

Services for **60 years and over**

Tap here

4 services

General services

Food Stamps

You may receive food stamps if you have low or no income. You may use expenses such as rent, utility payments, and phone bills to subtract against your income. For example, if you make \$1,000 but pay \$800 in rent, \$100 in utilities, and \$100 for a phone each month, it is like you make \$0/month. Expenses such as car payments, storage units, other monthly bills do not count.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Caridad Community Kitchen

Caridad Kitchen is a program through the Community Food Bank of Southern Arizona that provides meals to those in need.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Community Meals

Grab & Go meals are available to anyone in need!  
Free community meals include nutritious foods that offer comfort and sustenance. They have different Locations, see Helpful Tips.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

The Emergency Food Assistance Program

This program gives food to people in need. You must self-declare you have low income, have proof that you live in the state of Arizona, Have a photo ID, and list how many people live in your household. If you currently receive food stamps (SNAP), you are eligible for this program as well. You may pick up one box per month from this program. To enroll in this program, go to a participating location and fill out an application with a staff member. Multiple Locations, see Helpful Tips.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements



Food

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

Individuals aged **60 and over**

4 services

Community Senior Food Program

This program gives food to propel over the age of 60. You must self - declare you have low-income and have proof that you live in the state of Arizona. To enroll in this program, go to a participating location and fill out an application with a staff member. All meals are expertly crafted to meet the specific nutritional needs of older adults. See Helpful Tips.

WEBSITE

HELPFUL  
TIPS

- + Locations
- + Hours
- + Requirements



Community Senior Food Program

Individuals aged 60 and over

2 services

Community Food Bank of Southern Arizona

HOURS OF OPERATION

**Phone 1:** (520) 622-0525  
**Location:** 3003 S Country Club Rd  
**Hours:** Tuesdays & Wednesdays: 9:00 AM - 2:00 PM  
Thursdays: 9:00 AM - 6:00 PM  
4th Saturday of Every Month: 9:00 AM – 12:00 PM  
Closed: First business day of the month

Interfaith Community Services

HOURS OF OPERATION

**Phone 1:** 520 297 6049  
**Location 1:** 2820 W Ina Rd  
**Hours:** Mon, Wed, Fri, & Sat: 8:00 AM - 11:00 AM  
Tues & Thurs: 8:00 AM - 11:00 AM & 5:00 PM - 6:30 PM  
**Location 2:** 8302 E Broadway Blvd  
**Hours:** Wednesday: 5:00 PM - 6:30 PM

# Food Tips

## Food Stamps

### How to Apply

It is easiest to apply for food stamps in person. They will give you a paper application o fill out then hand back into the front desk. If you would like help, ask to speak with someone to help you fill out the application.

You may also apply over the phone or online but this process can be complicated and require many callbacks and long wait times. It is best to have all your documentation (proof of income and proof of expenses) before applying.

### Requirements

- 1. Proof of income (including money given to you by friends or family members)
- 2. Proof of expenses (Copy of your utility bill, phone bill, a lease agreement, or written document)
- 3. Cannot be receiving benefits in another sate
- 4. If you have left a job in the past 6 months, you may need to get a letter from that employer stating you no longer work there.

### HOURS OF OPERATION

**Phone 1:** (855) 432 7587  
**Location:** Search for your nearest Department Economic Security (DES)  
**Hours:** Monday - Friday 8am - 5pm  
Closed on Major Holidays  
Must be low income or have no income

## Caridad Community Kitchen

### Requirements

No requirements needed. You may just show up for a meal.

### HOURS OF OPERATION

**Phone 1:** (520) 622 0525    **X7221**  
**Phone 2:** 520 882 5641  
  
**E-mail:** contactus@communityfoodbank.org  
**E-mail 2:** avalencia@communityfoodbank.org  
**E-mail 3:** rlopez@communityfoodbank.org  
  
**Location:** 3003 S Country Club Rd, Tucson  
**Hours:** Monday - Friday 2 pm - 4 pm

Community Meals | LOCATIONS

Community Kitchen

Hot or Sack Lunch

HOURS OF OPERATION

**Phone 1:** 520 882 5641

**Location:** 845 N Main Ave

**Hours:** Monday - Friday 2:00PM - 4:00PM

Holy Family Church

Hot or Sack Lunch

HOURS OF OPERATION

**Phone 1:** 520 623 6773

**Location:** 338 W University Blvd

**Hours:** Sunday: 3:00 PM - 4:00 PM

Southside Presbyterian

Hot meals

HOURS OF OPERATION

**Phone 1:** 520 623 6857

**Location:** 338 W University Blvd

**Hours:** Monday and Friday: 7:30 AM - 9:00 AM

Life in Christ Community

Hot or Sack Lunch

HOURS OF OPERATION

**Phone 1:** 520 746 0254

**Location:** 102 E Palmdale St

**Hours:** Saturday: 5:00 PM - 6:00 PM

North Minister Presbyterian

Hot or Sack Lunch

HOURS OF OPERATION

**Phone 1:** 520 327 7121

**Location:** 2450 E Ft Lowell Rd

**Hours:** Monday: 5:00 PM - 6:00 PM

His Presence Church Arizona

HOURS OF OPERATION

**Phone 1:** 520 722 2217

**Location:** 4108 E North St

**Hours:** Thursday: 1:00 PM - 5:00 PM

**Living Faith Christian Center**

Hot or Sack Lunch

**HOURS OF OPERATION**

**Phone 1:** 520 722 2217  
**Location:** 4108 E North St  
**Hours:** Thursday: 3:30 PM - 5:30PM

**Saguaro Christian Church**

Hot or Sack Lunch

**HOURS OF OPERATION**

**Phone 1:** 520 296 5901  
**Location:** 8302 E Broadway Blvd  
**Hours:** Wednesday: 5:00 PM - 6:30 PM

The Emergency Food Assistance Program

Salvation Army

HOURS OF OPERATION

**Phone 1:** (520) 888-1299  
**Location:** 218 E Prince Rd  
**Hours:** Mon. - Thurs. 9:00 AM - 4:00 PM

Registration: 9:00 AM - 10:30 AM  
Distribution: 10:30 AM - 4:00 PM

Arizona Baptist Children’s Services

HOURS OF OPERATION

**Phone 1:** (520) 253-8999  
**Location 1:** 2411 E Ft Lowell Rd  
**Hours:** Tues. - Thurs 1:00 PM - 4:00 PM

Trinity Presbysterian Church

HOURS OF OPERATION

**Phone 1:** (520) 623-2579  
**Location 1:** 400 E University Blvd  
**Hours:** Tues. Noon - 3:00 PM

Grace St. Paul Joseph’s Pantry

HOURS OF OPERATION

**Phone 1:** (520) 327-6857  
**Location 1:** 2331 E Adams Street  
**Hours:** Mon. Wed. & Fri 9:00 AM - Noon

His Presence Church Arizona

HOURS OF OPERATION

**Phone 1:** (520) 722-2217  
**Location 1:** 4108 E North St  
**Hours:** Tuesday 2:00 PM - 4:00 PM

Primavera, Hip

HOURS OF OPERATION

**Phone 1:** (520) 623-5111  
**Location 1:** 702 S. 6th Ave  
**Hours:** Mon. Wed. Thurs, & Fri 9:00 AM - 12:30 PM

Pio Decimo/CCS

HOURS OF OPERATION

**Phone 1:** (520) 416-4764  
**Location 1:** 848 S 7th Ave  
**Hours:** Mon. - Fri. 1:00 PM - 4:30 PM

Christ Church United Methodist

HOURS OF OPERATION

**Phone 1:** (520) 795-3624  
**Location 1:** 655 N Craycroft Rd  
**Hours:** Tues, Wed, & Thurs: 9:00 AM - Noon

St. Paul's United Methodist

HOURS OF OPERATION

**Phone 1:** (520) 296-1927  
**Location 1:** 8051 E Broadway Blvd  
**Hours:** Mon - Fri, 9:00 AM - 11:30 AM

Interfaith Community Services at New Spirit

HOURS OF OPERATION

**Phone 1:** (520) 296-2461  
**Location 1:** 8701 E. Old Spanish Trail  
**Hours:** 2nd and 4th Thursdays: 8:30 AM - 10:00 AM

Flowing Wells Family Resource Center

HOURS OF OPERATION

**Phone 1:** (520) 696-8614  
**Location 1:** 4545 N La Cholla Blvd  
**Hours:** Mon - Thurs: 8:00 AM - 4:00 PM

Canyon Del Oro Assembly of God

HOURS OF OPERATION

**Phone 1:** (520) 742-1168  
**Location 1:** 2950 West Lambert Lane  
**Hours:** Wed & Sat: 9:00 AM - Noon



# Housing

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

4 services

## Receive a Housing Assessment (SPDAT)

If you are Homeless. You may receive a housing assessment Service Prioritization Decision Assistance Tool (SPDAT) at many locations. Please click in “Helpful Tips” to find a spot that suits your needs.

WEBSITE

IN PERSON  
LOCATIONS

OVER PHONE  
LOCATIONS

## Section 8

Section 8 is a voucher for housing given to individuals and families who make less than 30% of the average income in an area. These vouchers can last a lifetime if you follow the rules in the program and continue to meet the qualification requirements. To find out if you qualify, see Helpful Tips.

WEBSITE

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

## Wildcat Inn

The Wildcat Inn is a program in a converted hotel and the rooms are studio style. For Helpful Tips, you may E-mail them or show up in person. If you are already receiving case management, they can give you a referral to the Wildcat Inn if you qualify, see Helpful Tips.

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

## Low-Income Housing (Must have Income)

There are many organizations that offer low-income housing. Please click “Helpful Tips” to learn more about how to apply.

HELPFUL  
TIPS

+ Locations  
+ Hours  
+ Requirements

# Housing Tips

Click on “Website” to visit them Online.  
Click on “Helpful Tips” for further details.

## Receive a Housing Assessment (SPDAT)

### IN PERSON LOCATIONS

#### La Frontera

##### IN PERSON ONLY

You can receive a **SPDAT**. This assessment location is in person only and is located next to Gospel Rescue Mission. It is best to arrive early to provide enough time to allow for an assessment. If you are unable to receive an assessment the same day, they can schedule an appointment for another day that works for you and them.

##### HOURS OF OPERATION

**Location:** 4554 S Palo Verde Rd  
**Hours:** Monday - Friday from 8am - 4pm

##### WEBSITE

#### Primavera

##### IN PERSON ONLY

The earlier you are, the more likely you will be to receive an assessment. If you are unable to complete an assessment the day you show up, you can schedule a time to complete an assessment at another time. To complete a SPDAT in person with Primavera, go to their office.

##### HOURS OF OPERATION

**Location:** 702 s 6th Ave.  
**Hours:** Mon, Wed, Thurs, Fri: 9 am -12:30 pm

##### WEBSITE

**Receive a Housing Assessment (SPDAT)**

**OVER PHONE LOCATIONS**

There is no guarantee you will receive an assessment the day you call. Availability is dependent on how busy the organization is that day. In many cases, when you leave a message, it can take 1 or more business days for someone to call you back to schedule an appointment. If you are in more immediate need, it may be faster to try and call many locations or do an assessment in person.

**Our Family Services**

To fill out an interest form or go in person to fill out an interest form. You will likely receive a call from an assessor within a few business days to complete an assessment.

**HOURS OF OPERATION**

**Phone 1:** (520) 323-1708  
**Location:** 2590 N Alvernon Way  
**Hours:** Mon - Thurs from 8am - 4pm

**WEBSITE**

**City of Tucson**

To receive an assessment with the City of Tucson, you can call. If you leave a voice E-mail, someone will get back to you within 24 business hours to complete an assessment. There may be availability to complete an assessment the same day but most likely will be able to schedule an appointment within 2 business days of calling.

**HOURS OF OPERATION**

**Phone 1:** (520) 850-0380  
**Hours:** Tues, Wed, Thurs 1pm - 4pm

**WEBSITE**

**Primavera**

To receive a SPDAT over the phone with someone. You will be directed to the front desk and they can assist you with receiving an assessment.

They will try to get an appointment the same day but it can take a few days to find availability. If nobody answers, please leave a voice E-mail with your name, phone number, and a brief description of what you need and someone will call you back within 1-2 business days.

**HOURS OF OPERATION**

**Phone 1:** (520) 623-5111 **ext. 105**  
**Hours:** Mon, Wed, Thurs, Fri 1pm - 4pm  
Tues 8am - 4pm

**WEBSITE**

**Old Pueblo Community Services**

If you would like to complete an assessment with OPCS call them , you will leave a voice E-mail and someone will get back to you to schedule an appointment within a few business days.

**HOURS OF OPERATION**

**Phone 1:** (520) 546-0122 **(then press 2)**  
**Hours:** Mon - Fri 8am - 4pm

**WEBSITE**



Interfaith Community Services

To Receive a SPDAT call. If no one answers, please leave a voice-mail with your name, number, and a brief description of what your need is. If you leave a voice-mail, someone will get back to you within 1-2 business days.

The earlier you call, the more likely it is they can schedule an assessment sooner. There is no guarantee of a same day assessment but they can schedule a time with you they can call back to complete an assessment.

**HOURS OF OPERATION**

**Phone 1:** (520) 297-6049 (Then Press 4)  
**Phone 2** (520) 477-0989  
**Hours:** Mon - Fri 9am - 4pm

**WEBSITE**

Salvation Army

If you would like to complete an assessment with the Salvation Army, you will call them.

If no one answers, you can press 0 to be transferred to their shelter where you can speak to someone about more options.

If no one answers that phone, you may leave a voice E-mail with your name, number, and a brief description about your situation and someone will get back to you within a few business days.

**HOURS OF OPERATION**

**Phone 1:** (520) 622-5411 (If nobody answers, press 0)  
**Hours:** Mon - Sat 2pm - 7pm

**WEBSITE**

Sullivan Jackson (Pima County)

If you would like to complete an assessment with Sullivan Jackson Employment Center (Pima county), you will call them.

A front desk person will answer and ask what your need is and ask for a SPDAT. They will transfer your call to an outreach worker. If their outreach worker does not answer, leave a voice E-mail and someone will get back to you as soon as they receive your message.

If you would like to call back and ask the front desk when someone may return their call, they will be able to give you more detailed information.

**HOURS OF OPERATION**

**Phone 1:** (520) 724-7300 (Ask for a SPDAT)  
**Phone 2:** (520) 477-0989  
**Hours:** Mon - Fri 8am - 5pm

**WEBSITE**

Section 8

Section 8 is a voucher for housing given to individuals and families who make less than 30% of the average income in an area. These vouchers can last a lifetime if you follow the rules in the program and continue to meet the qualification requirements. To find out if you qualify, follow the links below or apply.

For questions, please E-mail: [TucsonWaitingList@Tucsonaz.gov](mailto:TucsonWaitingList@Tucsonaz.gov) or call and leave a message at (520) 791-5840.

[For Helpful Tips about Section 8 in Tucson, Tap here](#)

[To update your contact information with section 8, Tap here](#)

[To apply for section 8, Tap here](#)

[To check on your application status, Tap here](#)

Wildcat INN

The Wildcat Inn is a program in a converted hotel and the rooms are studio style. For more information, you may E-mail them or show up in person. If you are already receiving case management, they can give you a referral to the Wildcat Inn if you qualify, see details below.

Services

This program is intended to help people who are homeless get an independent place to stay while getting back on their feet. They help with employment, housing, case management, and more.

Requirements

You must be currently Homeless.

Either 65+, disabled, or a family with children under the age of 18.

Availability depends on how many people are currently staying there.

They do not accept sex offenders and accept felons on a case-by-case basis.

HOURS OF OPERATION

**Location:** 1701 N Oracle Rd, Tucson, AZ  
**E-mail:** Allison.chappell@tucsonaz.gov  
**Hours:** Monday - Friday 8am - 5pm



Low-Income Housing (Must have Income)

Low-income housing (also known as affordable housing) is housing meant for people and families who are unable to afford housing on their own. Typically, there are requirements when applying such as having all your IDs and having a minimum income without making too much.

Each program has its own requirements however if you make less than \$800/month you would most likely not qualify. Many of the properties use what I called AMI to determine income eligibility. Learn more about AMI and where you and your family fit with the link below.

WHAT IS AMI  
Area Median Income

TMM Affordable Housing

For single mothers, the disabled, people 62+, or people approved for section 8. Services are for People with income of at least \$1200 who are single mothers, veterans, disabled, 65+, or receiving section 8. You must have proof of income such as pay stubs, benefit letters of support from family/friends, and/or documentation of income. You may have to apply in person and complete a pre - qualification interview. Intakes take 1 week or longer and availability is dependent on units they have in stock. There may be a wait list and the program will be able to tell you how long it may take, call for Helpful Tips.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Southern Arizona Land Trust, Inc

For families of 5+ people. This is a low-income housing organization that has 3-4-bedroom units intended for families with 5+ members. You must be considered low income or medium income based on your family size but also

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Pio Decimo Transitional Housing

For families between 2-5 people. Pio Decimo has a low-income housing program for families of 2-5 total people.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Primavera Affordable Rental Housing

Primavera offers low-income housing ranging from a studio apartment to a 2 bedroom. They have multiple locations around Tucson and you can look at their website or at Pima County Housing Search for more information.

WEBSITE

HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Low-Income Housing

TMM Affordable Housing

Requirements

- 1) Have an ID, Birth Certificate, Social Security Card, and child(ren)’s Birth Certificate if applicable.
- 2) If you have a past eviction, you must have it paid in full or working on a payment plan
- 3) You must have income of \$1200.00+ per month
- 4) No Felons or sex offenders

HOURS OF OPERATION

Phone 1: (520) 322-9557 (Then Press 2)  
Location: 1550 N Country Club Rd-  
Hours: Monday - Friday 8:30am - 4:30pm

Southern Arizona Land Trust, Inc

Apply in person when they are open

Requirements

- 1) Meet income requirements
- 2) not have any past evictions OR have all previous evictions taken care of.
- 3) Felons are accepted on a case-by-case basis but no sex offenders
- 4) Have an ID and birth certificate of all adults in the household and all birth certificates of all children in the household

HOURS OF OPERATION

Phone 1: (520) 352-2626 (Press 2)  
E-mail: Admin@saltproperty.com  
Location: 3044 N Alvernon Way, Tucson  
Hours: Mon - Sat 2pm - 7pm For families of 5+ people.  
Open Monday - Friday 8am-5pm  
Closed on Holidays

Pio Decimo Transitional Housing

Apply by E-mail or in person  
For families between 2-5 people

Requirements

- 1) \$1,000 down payment and have and income of 60% AMI or lower
- 2) Income of 60% AMI or lower
- 3) Felons are accepted on a case-by-case basis but no sex offenders
- 4) Have an ID and birth certificate of all adults in the household and all birth certificates

HOURS OF OPERATION

Phone 1: (520) 622-2801 (Press 2 then Press 3)  
E-mail: ghanelitz@ccs-pio.org  
Location: Multiple locations  
Hours: Monday-Friday 9am-4pm

Primavera Affordable Rental Housing

For people looking for a studio, 1-bedroom or 2-bedroom

Requirements

- 1) Income needs to be 2x rent or more but no more than 60% AMI
- 2) You need an ID, social security card, and a birth certificate (Only for children)
- 3) Felons are admitted on a case-by-case basis

HOURS OF OPERATION

Phone 1: (520) 882-5383  
Location: Multiple locations  
Hours: Monday - Friday 8am - 5pm.  
Closed for major holidays

# Substance Use Services

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

4 services

## Cornerstone (El Dorado)

Cornerstone provides services for people who are in need of inpatient services for substance use and mental health crisis.

[WEBSITE](#)

[HELPFUL TIPS](#)

+ Locations  
+ Hours  
+ Requirements

## COPE

They provide substance use services, domestic violence classes, anger management classes, PTSD services and other behavioral health services.

[WEBSITE](#)

[HELPFUL TIPS](#)

+ Locations  
+ Hours  
+ Requirements

## CODAC

CODAC, Offers Behavioral Health Therapy as well as outpatient substance use treatment such as methadone and suboxone. They take all insurances however if it is a private insurance you may not be able to receive behavioral health treatment. They provide substance use services, domestic violence classes, anger management classes, PTSD services and other behavioral health services.

[WEBSITE](#)

[HELPFUL TIPS](#)

+ Locations  
+ Hours  
+ Requirements

## HOPE

HOPE provides substance use recovery services including 1-1 peer support, groups, showers, safe spaces, and other services. You must be enrllled with them to access services.

[WEBSITE](#)

[HELPFUL TIPS](#)

+ Locations  
+ Hours  
+ Requirements



# Substance Use Services Tips

## Cornerstone (El Dorado)

Intakes are in person first come first serve Tuesday through Friday 9:00am-11:00am and overnight intakes are Tuesday and Friday mornings (9am in person sign ups).

### Requirements

- 1) No insurance Requirements
- 2) Must complete assessment with one of their nurses or therapist
- 3) 18+
- 4) Can typically stay about a week and before discharge, they create an exit plan with you

### HOURS OF OPERATION

**Phone 1 INTAKE:** 520-637-2004  
**Phone 2 OFFICE:** 520-222-8268  
**Location:** 1400 N Wilmont Rd.  
**Hours:** Cornerstone is open 24/7 and 365 days a year.

## COPE

Before receiving services, you must call to schedule an intake. Once you complete an intake, you can access their services.

Intakes are in person first come first serve Tuesday through Friday 9:00am-11:00am and overnight intakes are Tuesday and Friday mornings (9am in person sign ups).

### Requirements

- 1) COPE serves anyone ages 6+ but people under 18 years old must have parental approval
- 2) COPE accepts most insurance including AHCCCS

### HOURS OF OPERATION

**Phone 1:** 520-205-4732  
**Location:** Multiple locations, call for more details  
**Hours:** Monday - Friday 8am - 5pm and closed on all major holidays

## CODAC

Call to schedule an intake.

### Requirements

- Must be 18 years or older
- Must be enrolled to get services
- Do not want inpatient services

### HOURS OF OPERATION

**Phone 1:** (520) 327-4505 then press 3 to enroll  
**Location:** Multiple Locations  
**Hours:** CODAC is open 24/7 for substance use treatment.

For behavioral health services, they are only open Monday - Friday 8am - 5pm.

## HOPE

HOPE is open Monday - Friday 8am - 5pm and Saturday 8-12. They also have a 24/7 call line.

### Requirements

- 1) 18+
- 2) HOPE takes most insurances
- 3) Wanting to overcome addiction

### HOURS OF OPERATION

**Phone 1:** 520-770-1197 (Press 4)  
**Phone 24/7 LINE:** 520-770-9909  
**Location:** 125 E 34th St  
**Hours:** Monday - Friday 8 am - 5pm and Saturday 8-12.

# Transportation

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

This transportation services are available to persons with disabilities **who meet the criteria and are eligible through the ADA Para-transit Eligibility Office.** You can call to this number, they will guide you through the process.

## ADA Paratransit Eligibility Office

This office handles the eligibility process for ADA para-transit services, ensuring that individuals who qualify can access the necessary transportation options.

- Must have an address to start the process.
- They will send you a E-mailbox with a form to fill

### HOURS OF OPERATION

**Phone 1:** (520) 791 5409  
**E-mail:** Specialservices@tucsonaz.gov  
**Location:** ADA Paratransit Eligibility Of-  
fice, 149 N. Stone Ave., 2nd Floor  
**Hours:** Monday - Friday : 6 a.m - 8 p.m  
Saturday: 8 a.m - 7 p.m  
Sunday: 9 a.m - 5 p.m

### WEBSITE

## 4 services

### Sun Van

Sun Van is a para-transit service that provides door-to-door transportation for individuals with disabilities who are unable to use the regular Sun Tran bus services.

### WEBSITE

### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

### Sun Shuttle

Sun Shuttle offers neighborhood transit services for various areas around Tucson. It operates on fixed routes and schedules to connect residents to major transit centers and destinations.

### WEBSITE

### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

### Sun On Demand

Sun On Demand provides flexible, on-demand transportation services for areas that do not have fixed-route bus services, offering residents a more convenient travel option.

### WEBSITE

### HELPFUL TIPS

- + Locations
- + Hours
- + Requirements

Sun Shuttle Dial A Ride

This service offers door-to-door transportation for seniors and individuals with disabilities who need assistance traveling within the service area.

WEBSITE

HELPFUL  
TIPS

- + Locations
- + Hours
- + Requirements

Oro Valley Dial A Ride

Sun Shuttle offers neighborhood transit services for various areas around Tucson. It operates on fixed routes and schedules to connect residents to major transit centers and destinations.

Green Valley/Sahuarita Dial A Ride

Sun On Demand provides flexible, on-demand transportation services for areas that do not have fixed-route bus services, offering residents a more convenient travel option.

Marana/Avra valley Dial A Ride

Sun On Demand provides flexible, on-demand transportation services for areas that do not have fixed-route bus services, offering residents a more convenient travel option.



# Transportation Tips

## Sun Van

**Services**

- 1) 1 to 7 days to make a reservation
- 2) Available for disabled individuals

**Requirements**

- 1) Eligible through the ADA Para-transit
- 2) Trips are made within the available zones

**Call Menu PRESS FOR**

- 1) Request a ride Sun Van
- 2) Cancel a ride/Existing Ride
- 3) Request a ride / Sun on Demand
- 4) To reach the operator

**HOURS OF OPERATION**

**Phone 1 INTAKE:** 520-637-2004  
**Phone 2 OFFICE:** 520-222-8268  
**Location:** 1400 N Wilmont Rd.  
**Hours:** Cornerstone is open 24/7 and 365 days a year.

## Sun Shuttle

**Services**

- 1) 2 to 12 days to make a reservation
- 2) Available for disabled individuals

**Requirements**

- 1) Eligible through the ADA Paratransit
- 2) Trips are made within the available zones

**Call Menu PRESS FOR**

- 1) Reserve a Ride / Cancel future Rides
  - 2) Info rides or cancel ride
- Wait to reach the operator

**HOURS OF OPERATION**

**Phone 1:** 520-205-4732  
**Location:** Multiple locations, call for more details  
**Hours:** Monday - Friday 8am - 5pm and closed on all major holidays

## Sun On Demand

**Services**

- 1) 1 to 7 days to make a reservation
- 2) Available for disabled individuals

**Requirements**

- 1) Eligible through the ADA Paratransit
- 2) Trips are made within the available zones

**Call Menu PRESS FOR**

- 1) Request a ride Sun Van
- 2) Cancel a ride/Existing Ride
- 3) Request a ride / Sun on Demand
- 4) To reach the operator

**HOURS OF OPERATION**

**Phone 1:** (520) 327-4505 then press 3 to enroll  
**Location:** Multiple Locations  
**Hours:** CODAC is open 24/7 for substance use treatment.

For behavioral health services, they are only open Monday - Friday 8am - 5pm.

**Sun Shuttle Dial A Ride**

**Services**

- 1) 1 to 7 days to make a reservation
- 2) Available for disabled individuals

**Requirements**

- 1) Eligible through the ADA Paratransit
- 2) Trips are made within the available zones

**Call Menu PRESS FOR**

- 1) For Sun Shuttle Dial a Ride
- 2) For Sun Tran/Sun Link/Sun van/Sun Shuttle

\*Sun Shuttle Dial A Ride has the posiibility to book a ride in the same day if it’s available

**Other Reservations:** Oro Valley Dial A Ride, Green Valley/Sahuarita Dial A Ride, Marana/Avra valley Dial A Ride

**HOURS OF OPERATION**

**Phone 1 INTAKE:** 520-637-2004

**Phone 2 OFFICE:** 520-222-8268

**Location:** 1400 N Wilmont Rd.

**Hours:** Cornerstone is open 24/7 and 365 days a year.

[Oro Valley Dial A Ride](#)

[Green Valley/Sahuarita Dial A Ride](#)

[Marana/Avra valley Dial A Ride](#)

# Domestic Violence

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

5 services

## Emerge! (Domestic Violence)

AGE: + 18   ALL GENDERS WELCOME   SERVICE ANIMALS ALLOWED  
FAMILIES WELCOME

Intakes are 24/7, availability is not guaranteed. Call for Helpful Tips (You may be put on hold till someone is available to answer your call). Once speaking to someone, you will complete a 30–45-minute shelter request form and if you qualify you will receive additional information and next steps. If you do not qualify, they can assist you with alternative plans to assure your safety.

### HELPFUL TIPS

+ Locations  
+ Hours  
+ Requirements

### WEBSITE

## The National Domestic Violence Hotline

This is a hotline people can call if they are experiencing domestic violence to seek help. The hotline is available 24 hours every day of the week.

### HELPFUL TIPS

+ Locations  
+ Hours  
+ Requirements

### WEBSITE

## The Arizona Sexual and Domestic Violence Hotline

The Arizona Sexual and Domestic Violence Hotline is a helpline for people looking for support if they are in a dangerous or life threatening situation such as domestic violence or sexual assault.

### HELPFUL TIPS

+ Locations  
+ Hours  
+ Requirements

### WEBSITE

## The Anti-Violence Project (AVP)

(LGBTQ+ Domestic Violence/Hate Crimes)

Leave a message if there is no answer and someone will get back to you when they get it. Expect to be on the phone less than 15 minutes

### HELPFUL TIPS

+ Locations  
+ Hours  
+ Requirements

### WEBSITE

## SAAF Anti-Violence Project

IDENTIFY AS LGBTQ+   ID REQUIREMENT   MAY HAVE UP TO PETS

Leave a message if there is no answer and someone will get back to you when they get it. Expect to be on the phone less than 15 minutes

### HELPFUL TIPS

+ Locations  
+ Hours  
+ Requirements

### WEBSITE

# Domestic Violence Tips

Click on “**Website**” to visit them Online.  
Click on “**Helpful Tips**” for further details.

## Emerge! (Domestic Violence)

### IS NOT A SHELTER

#### Services

- 1) Shelter and assistance for anyone fleeing domestic violence
- 2) Call for Helpful Tips

#### Requirements

- 1) Fleeing Domestic Violence
- 2) All genders welcome
- 3) Families welcome
- 4) Service animals welcome (Must have proper documentation)

### HOURS OF OPERATION

**Phone 1:** (520) 795-4266

**Phone 2:** (888) 428-0101

**Location:** Call for information

**E-mail:** info@emergecenter.org

## The National Domestic Violence Hotline

Call this hot line to get connected with resources that can help you with your domestic violence situation.

### HOURS OF OPERATION

**Phone 1:** 1-800-799-7223

**Text:** 88788

## The Arizona Sexual and Domestic Violence Hotline

Monday – 8:30am – 5:00pm

Tuesday – 8:30am – 7:00pm

Wednesday – 8:30am -5:00pm

Thursday – 8:30am – 5:00pm

Friday –8:30am – 5:00pm

### HOURS OF OPERATION

**Phone 1:** 602-279-2980

**Phone 2:** 800-782-6400

## The Arizona Sexual and Domestic Violence Hotline

#### Services

- 1) LGBTQ+ emergency services and shelter
- 2) Helps create safety plan and get connected with other services
- 3) Call for Helpful Tips.

#### Requirements

- 1) Identify as LGBTQ+
- 2) 18+ (Minors accompanied by parents or guardians are allowed)
- 3) Must have an ID
- 4) Intakes will be in person the day following a phone call
- 5) May have up to 2 pets

### HOURS OF OPERATION

**Phone or Text:** 520-624-0348

#### Hours:

Monday – 8:30am – 5:00pm

Tuesday – 8:30am – 7:00pm

Wednesday – 8:30am -5:00pm

Thursday – 8:30am – 5:00pm

Friday –8:30am – 5:00pm



**SAAF Anti-Violence Project**

(LGBTQ+ Domestic Violence/Hate Crimes)

**Services**

- 1) LGBTQ+ emergency services and shelter
- 2) Helps create safety plan and get connected with other services
- 3) Call for Helpful Tips.

**Requirements**

- 1) Identify as LGBTQ+
- 2) 18+ (Minors accompanied by parents or guardians are allowed)
- 3) Must have an ID
- 4) Intakes will be in person the day following a phone call
- 5) May have up to 2 pets

**HOURS OF OPERATION**

**Phone 1:** (520) 624-0348  
**Location:** Call for information  
**Hours:** Monday - Friday 8 am - 7 pm

# How to use **save** this Resource Guide?