<http://testing.telappoint.com:8080/resvdeskRESTws/service/getClientInfo?clientCode=DEMORESV&device=ivr&param1=&param2>=

Note: param1 = Caller ID/ param2 = sessionId

{    
   **"data"**:{    
      **"transId"**:"267",  
      **"token"**:"94efa4fa-4d00-3afd-8e72-3aca62f480d6",  
      **"pageName"**:"welcome",  
      **"vxml"**:"<form id=\"menuselection\">\r\n<field name=\"welcome\" type=\"digits?length=1\">\r\n<property name=\"sensitivity\" value=\"1.0\"/>\r\n<property name=\"inputmodes\" value=\"dtmf\"/>\r\n<prompt>\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/welcome\_heating.wav\"/>\r\n<audio src='file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav'></audio>\r\n</prompt>\r\n<filled>\r\n<if cond=\"welcome == 1\">\r\n<submit next='/ivrresv/getNextActionItem?requestPage=appt' method='get' fetchtimeout='120s' />\r\n<elseif cond=\"welcome == 2\"/>\r\n<submit next='/ivrresv/getNextActionItem?requestPage=cancel'  method='get' fetchtimeout='120s' />\r\n<elseif cond=\"welcome == 3\"/>\r\n<goto next=\"#list\_of\_documents\"/>\r\n<else/>\r\n<clear namelist=\"welcome\"/>\r\n<reprompt/>\r\n</if>\r\n</filled>\r\n<catch event=\"nomatch noinput\" count=\"3\">\r\n<reprompt/>\r\n</catch>\r\n<catch event=\"nomatch noinput\" count=\"4\">\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/thank\_u\_good\_bye.wav\">\r\nThank you for using our automated phone service. Goodbye.\r\n</audio>\r\n<disconnect/>\r\n</catch>\r\n<catch event=\"connection.disconnect.hangup\">\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/thank\_u\_good\_bye.wav\">\r\nThank you for using our automated phone service. Goodbye.\r\n</audio>\r\n</catch>\r\n</field>\r\n</form>\r\n\r\n<form id=\"list\_of\_documents\">\r\n<field name=\"menuanswer4\" type=\"digits?length=1\">\r\n<property name=\"sensitivity\" value=\"1.0\"/>\r\n<property name=\"inputmodes\" value=\"dtmf\"/>\r\n<prompt>\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/menu\_answer\_press4.wav\"></audio>\r\n</prompt>\r\n<filled>\r\n<if cond=\"menuanswer4 == 0\">\r\n<clear namelist=\"menuanswer4\"/>\r\n<reprompt/>\r\n<else/>\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/thank\_u\_good\_bye.wav\">\r\nThank you for using our automated phone service. Goodbye.\r\n</audio>\r\n<disconnect/>\r\n</if>\r\n</filled>\r\n<catch event=\"nomatch noinput\" count=\"3\">\r\n<reprompt/>\r\n</catch>\r\n<catch event=\"nomatch noinput\" count=\"4\">\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/thank\_u\_good\_bye.wav\">\r\nThank you for using our automated phone service. Goodbye.\r\n</audio>\r\n<disconnect/>\r\n</catch>\r\n<catch event=\"connection.disconnect.hangup\">\r\n<audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/thank\_u\_good\_bye.wav\">\r\nThank you for using our automated phone service. Goodbye.\r\n</audio>\r\n</catch>\r\n</field>\r\n</form>",  
      **"pageAudio"**:"",  
      **"pageTTS"**:"",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"clientCode"**:"DEMORESV",  
      **"loginFirst"**:"Y",  
      **"langCode"**:"us-en",  
      **"languageList"**:[    
         {    
            **"langId"**:"1",  
            **"langCode"**:"us-en",  
            **"isDefault"**:"Y"  
         },  
         {    
            **"langId"**:"2",  
            **"langCode"**:"us-es",  
            **"isDefault"**:"N"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

<http://testing.telappoint.com:8080/resvdeskRESTws/service/getLoginInfo?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267>

{    
   **"data"**:{    
      **"pageName"**:"login",  
      **"vxml"**:"<form id=\"login\">\r\n    <field name=\"ssn\" type=\"digits?length=9\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/pl\_enter\_ssn.wav\">Please enter your nine digit SSN</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"ssn\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n    <field name=\"phone\" type=\"digits?length=10\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/JCCEOCAA/%LANGCODE%/wav/pl\_enter\_contact\_phone.wav\">Please enter your contact phone number including the area code.</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"phone\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n    <block>\r\n        <submit\r\n            fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n            fetchtimeout=\"120s\" method=\"get\" namelist=\"ssn phone\" next=\"/ivrresv/getNextActionItem\"/>\r\n    </block>\r\n</form>",  
      **"pageAudio"**:"",  
      **"pageTTS"**:"",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"submitFieldList"**:"account\_number home\_phone"  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/authenticateCustomer?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&loginParams=234234|0001231234

{    
   **"data"**:{    
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"authMessage"**:"",  
      **"customerId"**:4,  
      **"firstName"**:"NEW",  
      **"lastName"**:"",  
      **"authSuccess"**:true  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getResvDetailsSelectionInfo?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267

{    
   **"data"**:{    
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"displayCompany"**:"Y",  
      **"displayProcedure"**:"Y",  
      **"displayLocation"**:"Y",  
      **"displayDepartment"**:"N",  
      **"displayEvent"**:"Y",  
      **"displaySeat"**:"Y"  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getCompanyList?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267

{    
   **"data"**:{    
      **"pageName"**:"company",  
      **"vxml"**:"<form id=\"%PAGE\_NAME%\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/pl\_select\_the.wav\">Please select the</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/%NAME\_AUDIO%.wav\">%NAME\_TTS%</audio>\r\n    </block>\r\n    <field name=\"option\_id\" type=\"digits?maxlength=%MAX\_ITEM\_DIGITS%\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n\t\t\t%LOOP\_ITEM\_START%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/for.wav\">for</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/%ITEM\_AUDIO%.wav\">%ITEM\_TTS%</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/press.wav\">press</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/%ITEM\_COUNT\_AUDIO%.wav\">%ITEM\_COUNT\_TTS%</audio>\r\n\t\t\t%LOOP\_ITEM\_END%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <filled>\r\n            <if cond=\"%LOOP\_CONDITION\_START%option\_id==%ITEM% || %LOOP\_CONDITION\_END%\">\r\n                <submit\r\n                    fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                    fetchtimeout=\"120s\" method=\"get\"\r\n                    namelist=\"option\_id\" next=\"/ivrresv/getNextActionItem\"/>\r\n                <else/>\r\n                <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n                <clear namelist=\"option\_id\"/>\r\n                <reprompt/>\r\n            </if>\r\n        </filled>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"option\_id\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n</form>\r\n",  
      **"pageAudio"**:"company",  
      **"pageTTS"**:"Company",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"companyList"**:[    
         {    
            **"optionKey"**:"1",  
            **"optionTTS"**:"Therapy",  
            **"optionAudio"**:"therapy"  
         },  
         {    
            **"optionKey"**:"2",  
            **"optionTTS"**:"Seminar/Class",  
            **"optionAudio"**:"seminarclass"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getProcedureList?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&companyId=1

{    
   **"data"**:{    
      **"pageName"**:"procedure",  
      **"vxml"**:"<form id=\"%PAGE\_NAME%\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/pl\_select\_the.wav\">Please select the</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/%NAME\_AUDIO%.wav\">%NAME\_TTS%</audio>\r\n    </block>\r\n    <field name=\"option\_id\" type=\"digits?maxlength=%MAX\_ITEM\_DIGITS%\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n\t\t\t%LOOP\_ITEM\_START%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/for.wav\">for</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/%ITEM\_AUDIO%.wav\">%ITEM\_TTS%</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/press.wav\">press</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/%ITEM\_COUNT\_AUDIO%.wav\">%ITEM\_COUNT\_TTS%</audio>\r\n\t\t\t%LOOP\_ITEM\_END%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <filled>\r\n            <if cond=\"%LOOP\_CONDITION\_START%option\_id==%ITEM% || %LOOP\_CONDITION\_END%\">\r\n                <submit\r\n                    fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                    fetchtimeout=\"120s\" method=\"get\"\r\n                    namelist=\"option\_id\" next=\"/ivrresv/getNextActionItem\"/>\r\n                <else/>\r\n                <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n                <clear namelist=\"option\_id\"/>\r\n                <reprompt/>\r\n            </if>\r\n        </filled>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"option\_id\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n</form>\r\n",  
      **"pageAudio"**:"procedure",  
      **"pageTTS"**:"Procedure",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"procedureList"**:[    
         {    
            **"optionKey"**:"1",  
            **"optionTTS"**:"Holistic",  
            **"optionAudio"**:"holistic"  
         },  
         {    
            **"optionKey"**:"2",  
            **"optionTTS"**:"Herbal",  
            **"optionAudio"**:"herbal"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getLocationList?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&procedureId=1

{    
   **"data"**:{    
      **"pageName"**:"location",  
      **"vxml"**:"<form id=\"%PAGE\_NAME%\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/pl\_select\_the.wav\">Please select the</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/%NAME\_AUDIO%.wav\">%NAME\_TTS%</audio>\r\n    </block>\r\n    <field name=\"option\_id\" type=\"digits?maxlength=%MAX\_ITEM\_DIGITS%\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n\t\t\t%LOOP\_ITEM\_START%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/for.wav\">for</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/%ITEM\_AUDIO%.wav\">%ITEM\_TTS%</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/press.wav\">press</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/%ITEM\_COUNT\_AUDIO%.wav\">%ITEM\_COUNT\_TTS%</audio>\r\n\t\t\t%LOOP\_ITEM\_END%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <filled>\r\n            <if cond=\"%LOOP\_CONDITION\_START%option\_id==%ITEM% || %LOOP\_CONDITION\_END%\">\r\n                <submit\r\n                    fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                    fetchtimeout=\"120s\" method=\"get\"\r\n                    namelist=\"option\_id\" next=\"/ivrresv/getNextActionItem\"/>\r\n                <else/>\r\n                <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n                <clear namelist=\"option\_id\"/>\r\n                <reprompt/>\r\n            </if>\r\n        </filled>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"option\_id\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n</form>\r\n",  
      **"pageAudio"**:"location",  
      **"pageTTS"**:"Location",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"locationList"**:[    
         {    
            **"optionKey"**:"1",  
            **"optionValue"**:"New York",  
            **"optionTTS"**:"New York",  
            **"optionAudio"**:"New York"  
         },  
         {    
            **"optionKey"**:"2",  
            **"optionValue"**:"Los Angeles",  
            **"optionTTS"**:"Los Angeles",  
            **"optionAudio"**:"Los Angeles"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getDepartmentList?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&locationId=1

{    
   **"data"**:{    
      **"pageName"**:"department",  
      **"vxml"**:"<form id=\"%PAGE\_NAME%\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/pl\_select\_the.wav\">Please select the</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/%NAME\_AUDIO%.wav\">%NAME\_TTS%</audio>\r\n    </block>\r\n    <field name=\"option\_id\" type=\"digits?maxlength=%MAX\_ITEM\_DIGITS%\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n\t\t\t%LOOP\_ITEM\_START%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/for.wav\">for</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/%ITEM\_AUDIO%.wav\">%ITEM\_TTS%</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/press.wav\">press</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/%ITEM\_COUNT\_AUDIO%.wav\">%ITEM\_COUNT\_TTS%</audio>\r\n\t\t\t%LOOP\_ITEM\_END%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <filled>\r\n            <if cond=\"%LOOP\_CONDITION\_START%option\_id==%ITEM% || %LOOP\_CONDITION\_END%\">\r\n                <submit\r\n                    fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                    fetchtimeout=\"120s\" method=\"get\"\r\n                    namelist=\"option\_id\" next=\"/ivrresv/getNextActionItem\"/>\r\n                <else/>\r\n                <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n                <clear namelist=\"option\_id\"/>\r\n                <reprompt/>\r\n            </if>\r\n        </filled>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"option\_id\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n</form>\r\n",  
      **"pageAudio"**:"department",  
      **"pageTTS"**:"Department",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"departmentList"**:[    
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            **"optionKey"**:"1",  
            **"optionTTS"**:"Holistic",  
            **"optionAudio"**:"holistic"  
         },  
         {    
            **"optionKey"**:"2",  
            **"optionTTS"**:"Herbal",  
            **"optionAudio"**:"herbal"  
         },  
         {    
            **"optionKey"**:"3",  
            **"optionTTS"**:"Education",  
            **"optionAudio"**:"education"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getEventList?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&departmentId=1

{    
   **"data"**:{    
      **"pageName"**:"event",  
      **"vxml"**:"<form id=\"%PAGE\_NAME%\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/pl\_select\_the.wav\">Please select the</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/%NAME\_AUDIO%.wav\">%NAME\_TTS%</audio>\r\n    </block>\r\n    <field name=\"option\_id\" type=\"digits?maxlength=%MAX\_ITEM\_DIGITS%\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n\t\t\t%LOOP\_ITEM\_START%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/for.wav\">for</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/%ITEM\_AUDIO%.wav\">%ITEM\_TTS%</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/press.wav\">press</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/%ITEM\_COUNT\_AUDIO%.wav\">%ITEM\_COUNT\_TTS%</audio>\r\n\t\t\t%LOOP\_ITEM\_END%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <filled>\r\n            <if cond=\"%LOOP\_CONDITION\_START%option\_id==%ITEM% || %LOOP\_CONDITION\_END%\">\r\n                <submit\r\n                    fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                    fetchtimeout=\"120s\" method=\"get\"\r\n                    namelist=\"option\_id\" next=\"/ivrresv/getNextActionItem\"/>\r\n                <else/>\r\n                <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n                <clear namelist=\"option\_id\"/>\r\n                <reprompt/>\r\n            </if>\r\n        </filled>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"option\_id\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n</form>\r\n",  
      **"pageAudio"**:"event",  
      **"pageTTS"**:"Event",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"eventList"**:[    
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            **"optionTTS"**:"Holistic Synergy - Physical",  
            **"optionAudio"**:"physical"  
         },  
         {    
            **"optionKey"**:"2",  
            **"optionTTS"**:"Holistic Synergy - Emotional",  
            **"optionAudio"**:"emotional"  
         },  
         {    
            **"optionKey"**:"3",  
            **"optionTTS"**:"Holistic Synergy - Mental",  
            **"optionAudio"**:"mental"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/getEventDates?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&eventId=2&locationId=1

{    
   **"data"**:{    
      **"pageName"**:"single\_date",  
      **"vxml"**:"<form id=\"single\_date\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrappt/laila/client/JCCEOCAA/us-en/wav/single\_date.wav\">Only available date is</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrappt/laila/client/JCCEOCAA/us-en/wav/%DATE\_AUDIO%.wav\">%DATE\_TTS%</audio>\r\n        <submit\r\n            fetchaudio=\"file:///opt/telappoint/audio/ivrappt/laila/general/us-en/wav/fetchmusic.wav\"\r\n            fetchtimeout=\"120s\" method=\"get\" next=\"/ivrappt/getNextActionItem?requestPage=single\_loc\"/>\r\n    </block>\r\n</form>",  
      **"pageAudio"**:"",  
      **"pageTTS"**:"",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
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            **"date"**:"2015-04-30",  
            **"status"**:"0"  
         }  
      }  
   },  
   **"totalCount"**:0  
}

<http://testing.telappoint.com:8080/resvdeskRESTws/service/getEventTimes?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&eventId=2&locationId=1&date=04/30/2015>

{    
   **"data"**:{    
      **"pageName"**:"time",  
      **"vxml"**:"<form id=\"single\_date\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrappt/laila/client/JCCEOCAA/us-en/wav/single\_date.wav\">Only available date is</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrappt/laila/client/JCCEOCAA/us-en/wav/%DATE\_AUDIO%.wav\">%DATE\_TTS%</audio>\r\n        <submit\r\n            fetchaudio=\"file:///opt/telappoint/audio/ivrappt/laila/general/us-en/wav/fetchmusic.wav\"\r\n            fetchtimeout=\"120s\" method=\"get\" next=\"/ivrappt/getNextActionItem?requestPage=single\_loc\"/>\r\n    </block>\r\n</form>",  
      **"pageAudio"**:"",  
      **"pageTTS"**:"",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"availableTimes"**:{    
         **"2"**:"10:00 AM"  
      }  
   },  
   **"totalCount"**:0  
}

<http://testing.telappoint.com:8080/resvdeskRESTws/service/getEventSeats?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&eventId=1&eventDateTimeId=1>

{    
   **"data"**:{    
      **"pageName"**:"seat",  
      **"vxml"**:"<form id=\"%PAGE\_NAME%\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/pl\_select\_the.wav\">Please select the</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/%NAME\_AUDIO%.wav\">%NAME\_TTS%</audio>\r\n    </block>\r\n    <field name=\"option\_id\" type=\"digits?maxlength=%MAX\_ITEM\_DIGITS%\">\r\n        <property name=\"inputmodes\" value=\"dtmf\"/>\r\n        <property name=\"sensitivity\" value=\"1.0\"/>\r\n        <prompt>\r\n\t\t\t%LOOP\_ITEM\_START%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/for.wav\">for</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/client/%CLIENTCODE%/%LANGCODE%/wav/%ITEM\_AUDIO%.wav\">%ITEM\_TTS%</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/press.wav\">press</audio>\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/%ITEM\_COUNT\_AUDIO%.wav\">%ITEM\_COUNT\_TTS%</audio>\r\n\t\t\t%LOOP\_ITEM\_END%\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/chimes.wav\">Chime</audio>\r\n        </prompt>\r\n        <filled>\r\n            <if cond=\"%LOOP\_CONDITION\_START%option\_id==%ITEM% || %LOOP\_CONDITION\_END%\">\r\n                <submit\r\n                    fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                    fetchtimeout=\"120s\" method=\"get\"\r\n                    namelist=\"option\_id\" next=\"/ivrresv/getNextActionItem\"/>\r\n                <else/>\r\n                <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n                <clear namelist=\"option\_id\"/>\r\n                <reprompt/>\r\n            </if>\r\n        </filled>\r\n        <catch count=\"1\" event=\"nomatch\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/number\_u\_entered\_invalid.wav\">The number you have entered is an invalid option. Please try again.</audio>\r\n            <clear namelist=\"option\_id\"/>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"1\" event=\"noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/laila/app/%LANGCODE%/wav/dont\_understand.wav\">Sorry. I dont understand your response. Please try again.</audio>\r\n            <reprompt/>\r\n        </catch>\r\n        <catch count=\"3\" event=\"nomatch noinput\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n        <catch event=\"connection.disconnect.hangup\">\r\n            <audio src=\"file:///opt/telappoint/audio/ivrresv/common/thank\_u\_good\_bye.wav\">Thank you for using our automated phone service. Goodbye.</audio>\r\n            <submit\r\n                fetchaudio=\"file:///opt/telappoint/audio/ivrresv/laila/general/%LANGCODE%/wav/fetchmusic.wav\"\r\n                method=\"post\" next=\"/ivrresv/disconnect\"/>\r\n        </catch>\r\n    </field>\r\n</form>\r\n",  
      **"pageAudio"**:"seat",  
      **"pageTTS"**:"Seat",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
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            **"seatAudio"**:"onea",  
            **"seatTTS"**:"One A"  
         },  
         {    
            **"seatAudio"**:"oneb",  
            **"seatTTS"**:"One B"  
         },  
         {    
            **"seatAudio"**:"onec",  
            **"seatTTS"**:"One C"  
         },  
         {    
            **"seatAudio"**:"oned",  
            **"seatTTS"**:"One D"  
         },  
         {    
            **"seatAudio"**:"onee",  
            **"seatTTS"**:"One E"  
         },  
         {    
            **"seatAudio"**:"twoa",  
            **"seatTTS"**:"Two A"  
         },  
         {    
            **"seatAudio"**:"twob",  
            **"seatTTS"**:"Two B"  
         },  
         {    
            **"seatAudio"**:"twoc",  
            **"seatTTS"**:"Two C"  
         },  
         {    
            **"seatAudio"**:"twod",  
            **"seatTTS"**:"Two D"  
         },  
         {    
            **"seatAudio"**:"twoe",  
            **"seatTTS"**:"Two E"  
         }  
      ]  
   },  
   **"totalCount"**:0  
}

<http://testing.telappoint.com:8080/resvdeskRESTws/service/holdReservation?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&companyId=1&procedureId=1&locationId=1&departmentId=1&eventId=1&seatId=1&eventDateTimeId=1&customerId=1>

{    
   **"data"**:{    
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
      **"scheduleId"**:"14"  
   },  
   **"totalCount"**:0  
}

<http://testing.telappoint.com:8080/resvdeskRESTws/service/confirmReservation?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&scheduleId=14&eventDateTimeId=1&customerId=1&comment=test>

{    
   **"data"**:{    
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      **"vxml"**:"<form id=\"single\_date\">\r\n    <block>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrappt/laila/client/JCCEOCAA/us-en/wav/single\_date.wav\">Only available date is</audio>\r\n        <audio src=\"file:///opt/telappoint/audio/ivrappt/laila/client/JCCEOCAA/us-en/wav/%DATE\_AUDIO%.wav\">%DATE\_TTS%</audio>\r\n        <submit\r\n            fetchaudio=\"file:///opt/telappoint/audio/ivrappt/laila/general/us-en/wav/fetchmusic.wav\"\r\n            fetchtimeout=\"120s\" method=\"get\" next=\"/ivrappt/getNextActionItem?requestPage=single\_loc\"/>\r\n    </block>\r\n</form>",  
      **"pageAudio"**:"",  
      **"pageTTS"**:"",  
      **"responseStatus"**:true,  
      **"errorStatus"**:false,  
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      **"reservationTime"**:"09:00:00",  
      **"companyName"**:"Therapy",  
      **"procedure"**:"Holistic",  
      **"location"**:"New York",  
      **"event"**:"Holistic Synergy - Emotional",  
      **"seatNumber"**:"1A",  
      **"confNumber"**:"123123128"  
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   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/cancelReservation?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&scheduleId=14&customerId=4

{    
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      **"errorStatus"**:false  
   },  
   **"totalCount"**:0  
}

http://testing.telappoint.com:8080/resvdeskRESTws/service/releaseHoldEventTime?clientCode=DEMORESV&device=ivr&langCode=us-en&token=94efa4fa-4d00-3afd-8e72-3aca62f480d6&transId=267&scheduleId=15

{    
   **"data"**:{    
      **"responseStatus"**:true,  
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   },  
   **"totalCount"**:0  
}