




SOCIAL

 franklinjlee.com

 linkedin.com/in/franklinjlee

EDUCATION

Nassau Community College

Garden City, NY

2011-2014



Westbury H.S.

Old Westbury, NY

2008-2011



SKILLS

Linux



Container Orchestration



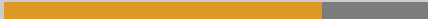
Systems Engineering



Cloud [Azure, AWS]



Programming



Project Management



FRANKLIN J LEE

Senior Orchestration and Automation Engineer



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franklin@franklinjlee.com



Long Island, NY

PROFILE

Creative, goal-oriented professional with years working in corporate IT.

I am proficient in virtualization solutions from VMware vSphere, to Linux KVM, networking, administration of Windows, Linux and macOS based servers.

I find myself driven by a strong thirst for knowledge, and desire to explore new and exciting ideas to apply in a professional setting, and to enhance the growth of an organization.

WORK EXPERIENCE

SENIOR SYSTEMS SUPPORT ENGINEER

1-800-Flowers.com, Inc. / Jericho, NY



Oversaw and managed large scale deployments of parallel computing clusters for logistics and order tracking within complex ecommerce environments.

- Designed and executed multiple large scale projects in both autonomous and team environments.
- Developed systems for digital remediation of costly manual processes, previously requiring human operators.
- Collaborated with the IT and corporate stakeholders to create and implement innovative training and awareness materials.
- Coached other SMEs on workflow-related issues



CLOUD ARCHITECT - LINUX

TalonFour Cyber Labs / Adelaide, SA, Australia - Remote



Drafted and implemented a full spectrum software defined network migration. Simultaneously managed container orchestration for multiple teams and projects, as well as providing security guidance.

- Ensured the safety of mission-critical networks and services while leading technical teams
- Executed extensive audits on cloud policy and systems deployment configurations
- Plan, design, and oversee the implementation of complex infrastructure projects
- Development of APIs for management of Kubernetes clusters



TALONFOUR







CERTIFICATIONS

- Red Hat® Certified System Administrator
- CompTIA Linux+ ce Certification
- LFD109x: Git for Distributed Development
- LFS101x: Introduction to Linux
- RH066x: Fundamentals of Red Hat
- KodeKloud: GIT

DEV STACK

- Python
- Ansible
- Hashistack (Vagrant, Packer, Terraform)
- Linux (Red Hat, Debian, Ubuntu, SUSE)
- CI/CD (GitLab, Github)
- Virtualization (VMware, KVM, Parallels)
- Management Tools (ServiceNow, Atlassian)
- Operating Systems (macOS, Linux, Android, Windows)

INTERESTS

-  Exercise
-  Motivational Speaking
-  Computer Science
-  Music
-  Marvel Movies
-  Self-Improvement

REACH OUT



My Website



Book a Chat

WORK EXPERIENCE

SOLUTIONS ARCHITECT

United States Citizenship and Immigration Services
Bethpage, NY



U.S. Citizenship
and Immigration
Services

Administered Long Island datacenter of the United States Citizenship and Immigration Services office (USCIS) as a federal government contractor. At the same time provided assurance around technical controls.

- Increased uptime and performance through daily server maintenance and monitoring.

- Corresponded circulation of high-priority IT resources for stakeholders throughout the organization.

- Maintained compliance of Federal Government technical facilities per NIST & FIPS standards.

- Liaised with regional information technology security officers to ensure the ongoing integration and improvement of security measures.

IT SUPPORT INTERN

Canon U.S.A., Inc. / Melville, NY



Assumed responsibility for providing comprehensive on-site and remote support for mobile and desktop clients, all while ensuring that the Service Level Agreement was maintained.

- Initiated and carried out the deployment of Macs, laptops, and desktop computers as part of the ongoing hardware refresh cycle

- Handled projects of critical importance, such as the preparation and distribution of imaging servers for Canon customers.

- Processed inventory of information technology assets.

- Reviewed and ensured the corporation's compliance with regulatory requirements and PCI standards.

FAVORITE TECHNOLOGIES



Kubernetes



Docker



AWS



Microsoft Azure



GCP



VMware

REFERENCES



Arnie Leap
Chief Information Officer

1-800-Flowers.com, Inc.
E : aleap@1800flowers.com
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Jack Darcy
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