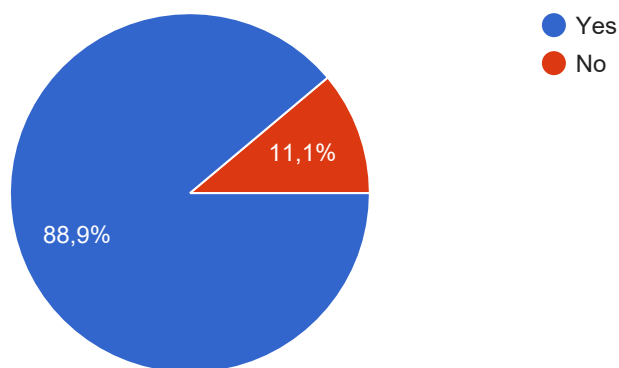# Monitoring of IT-systems

9 svar

Do you work in an IT-Company or do you have insight to your companies IT-system?

9 svar

- Yes
- No

11,1%

88,9%

Do you use metrics and monitoring

What is your title in your organization?

8 svar

developer

IT
student

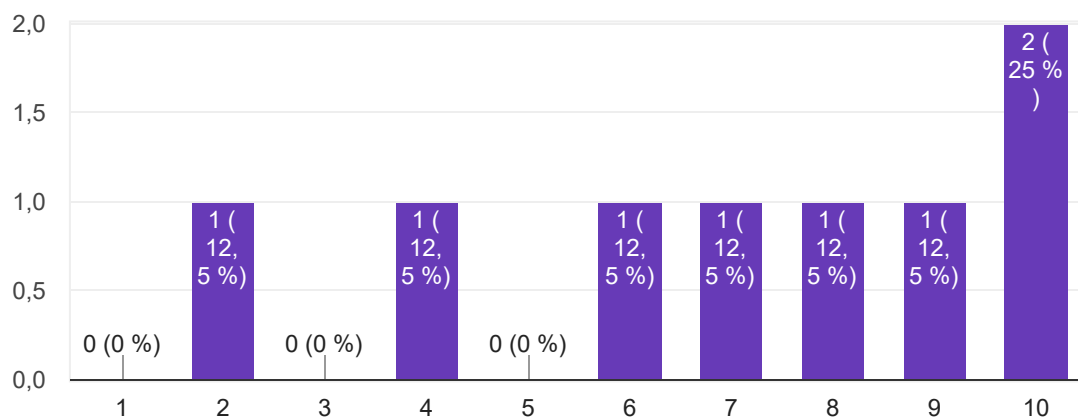Junior
backend developer

Developer

TP

Software
Developer

Cloud
Architect

Software
developer

How large would you say your largest IT-system, based on number of users, is on a scale?
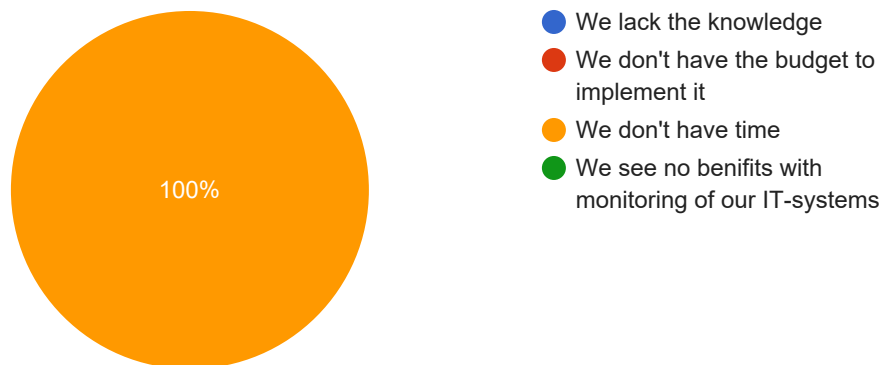
8 svar

Does your organization implement monitoring and metrics to your IT-systems with tools like Grafana/Kibana, Newrelic, Azure Application Insight, AWS Cloud Watch etc?

8 svar

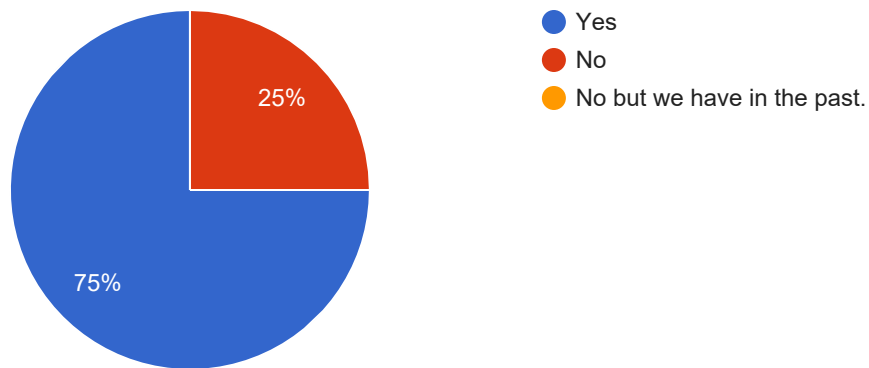## What do you think is the main reason why your organization doesn't implement monitoring of IT-systems?

2 svar

- 🔵 We lack the knowledge
- 🔴 We don't have the budget to implement it
- 🟠 We don't have time
- 🟢 We see no benifits with monitoring of our IT-systems

100%

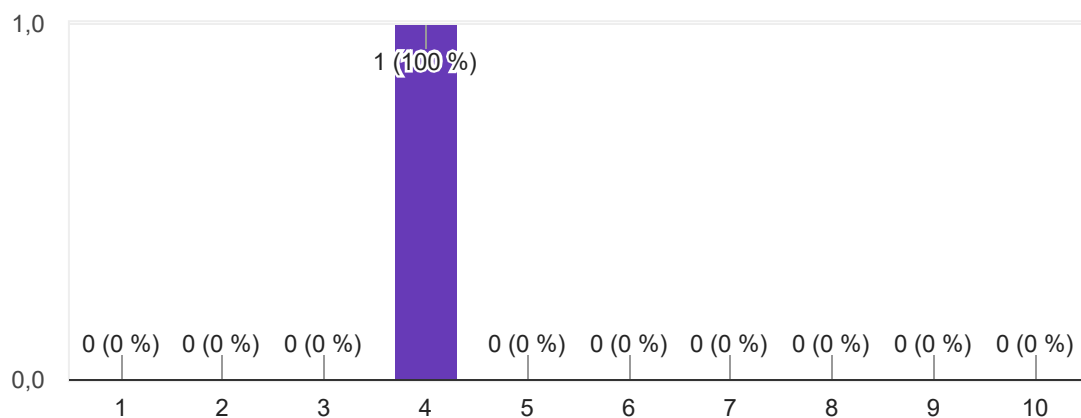## Have your IT-system ever gone down or not functioned correctly without your knowlegde?

2 svar

Not using monitoring

What was the consequence, on a scale, for you, for not knowing a crash or misfunction happend immedietly?
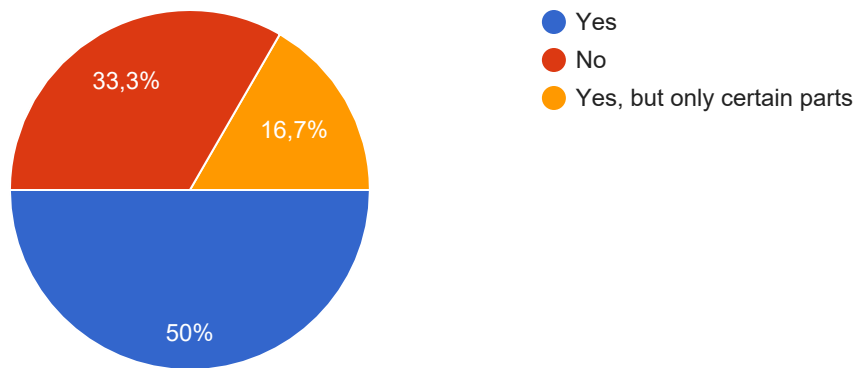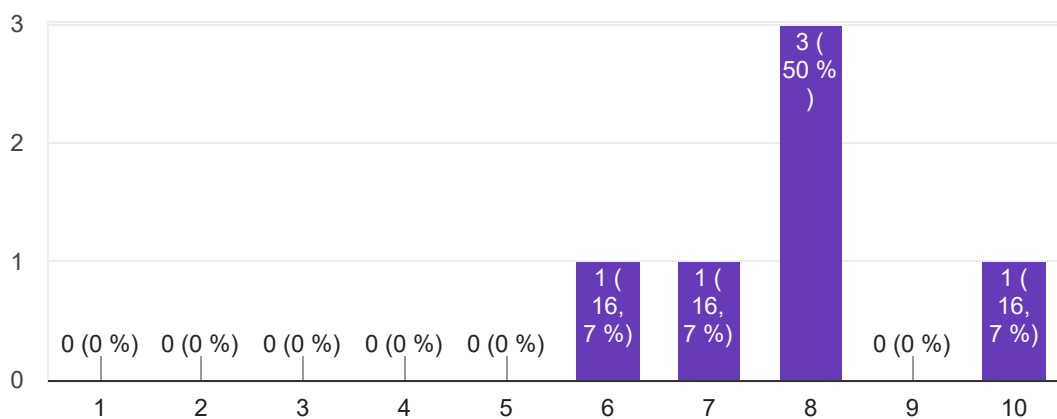
1 svar

Using monitoring

Have you been involved in implementing the monitoring and metrics system in your IT-systems?

6 svar

Yes
No
Yes, but only certain parts

50%
33,3%
16,7%

How much insight would you say monitoring give to your IT-system?

6 svar

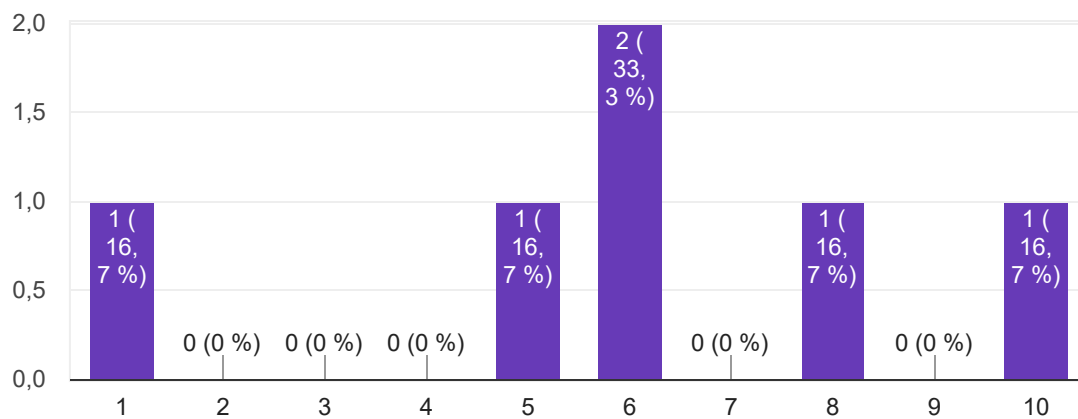|									
0 (0 %)	0 (0 %)	0 (0 %)	0 (0 %)	0 (0 %)	1 (16,7 %)	1 (16,7 %)	3 (50 %)	0 (0 %)	1 (16,7 %)
1	2	3	4	5	6	7	8	9	10

What areas of your organization do you think is the most crucial to monitor?
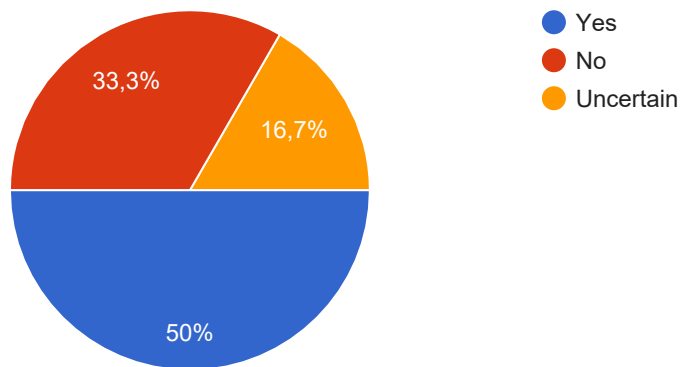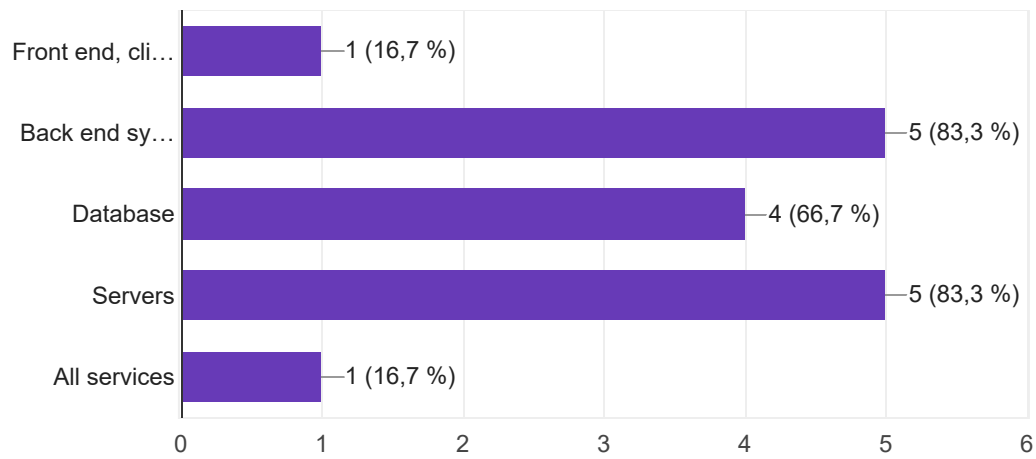
6 svar

If you implemented monitoring later in an IT-project. Did you see a clear differnce since setting up monitoring?
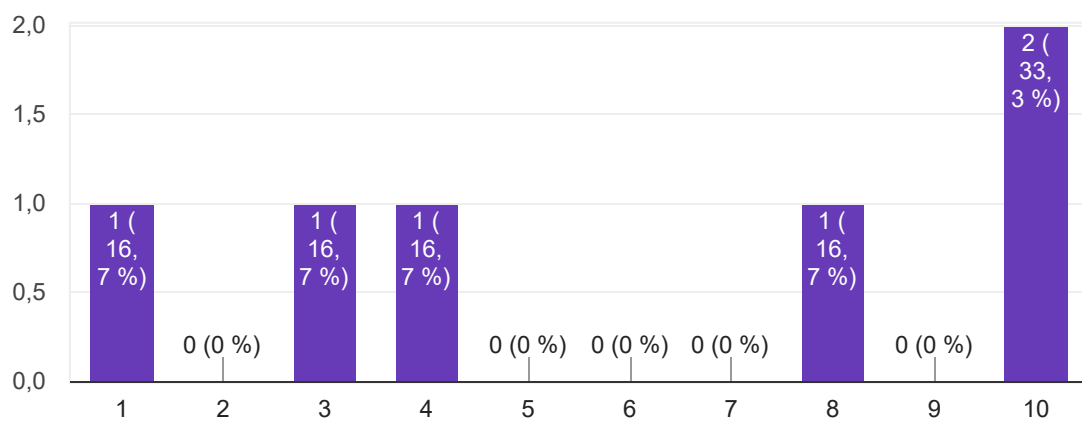
6 svar

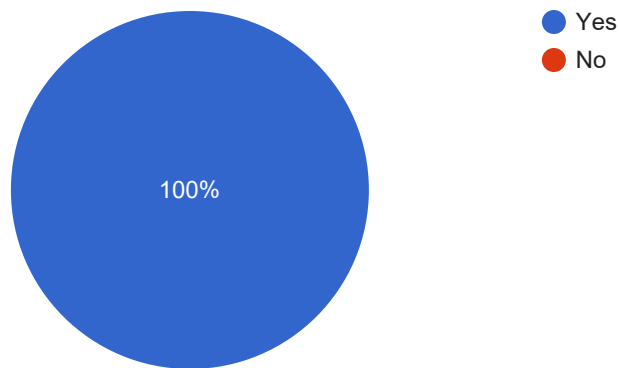## Does you monitoring system avoid situations where your system would suffer if you didn't have monitoring?

6 svar

Front end, cli… 1 (16,7 %)
Back end sy… 5 (83,3 %)
Database 4 (66,7 %)
Servers 5 (83,3 %)
All services 1 (16,7 %)

- Yes
- No
- Uncertain

33,3%
16,7%
50%

Do you see any negatives impacts of the monitoring system?

6 svar

1 (16,7 %)
0 (0 %)
1 (16,7 %)
1 (16,7 %)
0 (0 %)
0 (0 %)
0 (0 %)
1 (16,7 %)
0 (0 %)
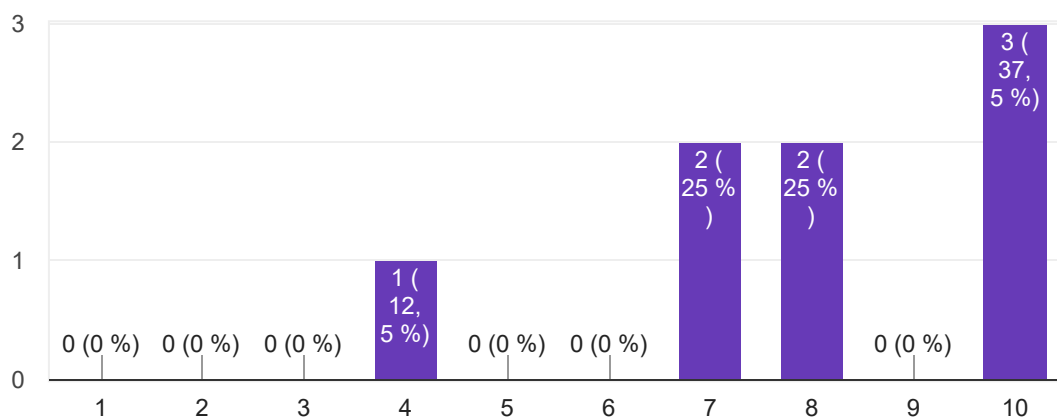2 (33,3 %)

Yes
No

100%

system.

-

Extra
overhead

Not
sure, maybe if you're using an off-the-shelf monitoring service (as we do), you
might send sensitive data to the provider. Perhaps also letting the provider
montitor your system's vulnerabilities

Visibility and control

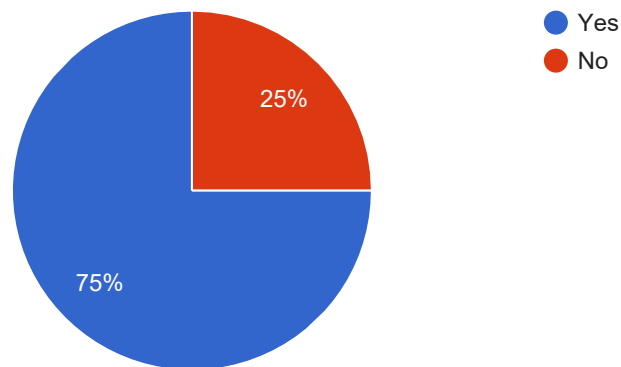## How important is it for your company to have complete visibility of all of your hardware and software assets?
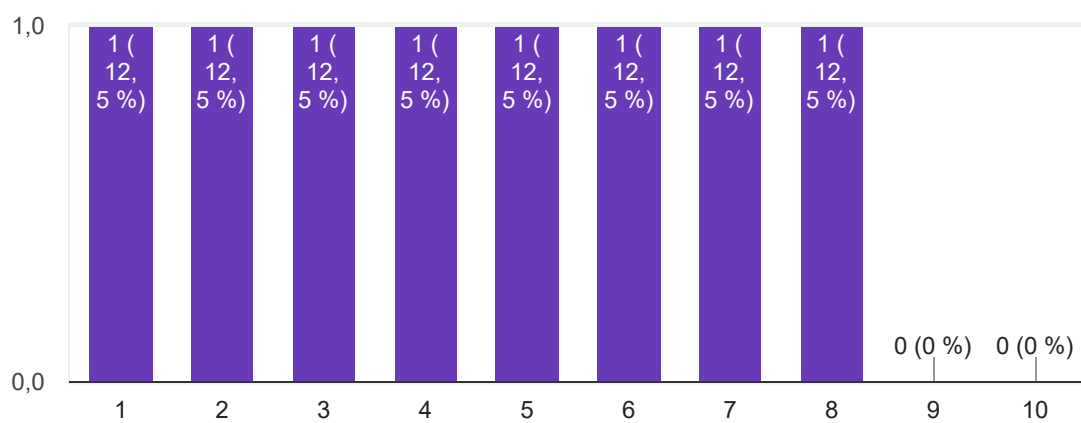
8 svar

Does your system once in a while need to have a downtime due to maintenance?
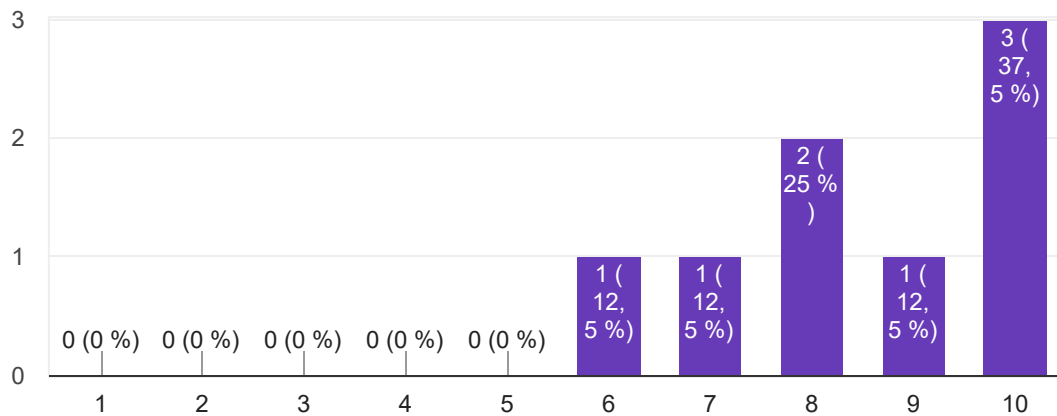
8 svar

- Yes
- No

75%

25%

Does the number of users consuming your IT-system vary over a period of one month?

8 svar

1 (12,5 %)	1 (12,5 %)	1 (12,5 %)	1 (12,5 %)	1 (12,5 %)	1 (12,5 %)	1 (12,5 %)	1 (12,5 %)	0 (0 %)	0 (0 %)
1	2	3	4	5	6	7	8	9	10

How important is it for your organization that the end users don't experience any performance issues and will be the first to call the IT-department?

8 svar

Have used monitoring in the past

What is the main reason your organization do not implement monitoring of IT-systems any more?

0 svar

Der er endnu ingen svar på dette spørgsmål.

Antal daglige svar

Google Analyse