

|| SUMMARY

- Started my own freelance business using self-taught programming skills
- Strong desire to learn, take initiative, and get results
- Enjoy building time-saving software applications and automating manual tasks
- Self motivated independent worker and supportive team member
- Strong communication with people of diverse backgrounds
- 14 years customer service experience with focus on satisfaction and repeat business

|| PROJECT EXAMPLES

StruggleTogether – struggletogether.herokuapp.com

June 2021 – Present

Personal Project

- Building a Python and Flask based website to help users track and measure goals. Utilizes Bootstrap and Javascript to create a stylish, responsive, and highly functional website

Python Tutoring

March 2019 – April 2021

Freelancing, Seattle, WA

- Created a Python tutorial video series to teach practical Python using real-world job problems
- Tutored students taking college computer science courses
- Troubleshoot technical and installation issues for students taking computer science and IT courses

Real Estate Market Price Tool

January 2019

Freelancing, Seattle, WA

- Created an executable program to automate gathering of home prices for a list of addresses of homes listed on Zillow.com and Realtor.com using Python and Selenium
- Saved the company hours of manual labor each week using my automated tool

Employee Scheduler – drive.google.com/scheduler

October 2018

Chocolati, Seattle, WA

- Created a scheduling tool using Google Sheets and Apps Script that creates a weekly schedule and exports it into a CSV file to Google Drive for easy upload to Google Calendar
- Reduced several hours of manual labor each month to a 10 minute task

SilverSneakers Report Tool – github.com/Reuben3901/SilverSneakers

March 2016

Greenlake Fitness, Seattle, WA

- Developed a tool to process gym member visits using Python
- Completely automated a 20 hour monthly task into a tool that performs the task in 2 minutes
- The tool reported statistics that revealed a missed opportunity of more than \$1200 in monthly revenue

II WORK EXPERIENCE

IT Technical Support

October 2021 – Present

Pilot Flying J, TN

- Configuring computer systems, diagnosing hardware and software problems
- Providing user assistance by phone, ticketing software, and email

Barista

May 2021 – September 2021

The Bridge Coffee House, Seymour, TN

- Make beverages and food to order, open and close store, and set up and support live shows
- Build relationships with customers and improve organizational processes

Software Developer

January 2019 – March 2021

Freelancing, Seattle, WA

- Worked with clients to build automation tools and programs using online freelancing sites such as Upwork
- Built applications for website and data mining
- Wrote scripts to do large data processing and calculations on excel, text, and other file types
- Created programs to convert files from text and PDF to CSV and excel
- Managed social media accounts and created video promotions for a local general contractor
- Freelance video portfolio: <https://youtu.be/O4AJ-7Wwe68>

Founder, Fitness For Living

January 2015 – December 2018

Fitness For Living, Seattle, WA

- Started a business, Fitness For Living, built websites using Wordpress and Django
- Learned HTML, CSS, MySQL, PHP in order to build WordPress site from scratch
- Created content to support the business mission of increasing accessibility of fitness and goal setting

II TECHNICAL SKILLS

Python, Selenium, Flask, Django, Bootstrap, PostgreSQL / Postgres, MySQL, SQL, HTML, CSS, Java, Git, Github, Heroku, Google Apps Script, Wordpress, Android Apps Development with Android Studio, currently learning JavaScript

Windows, Mac, Linux, Adobe Premiere Pro, Audacity, Gimp, OBS, MS Office, Google Docs, LibreOffice Scripting, automation, data mining, command line, video and audio editing, content creation

II EDUCATION

Associates of Arts & Science Degree – Computer Science

Completed Fall 2020

North Seattle College, Seattle, WA

- Project leader utilizing Microsoft Office for reports, charts, and presentations for weekly physics labs
- Further developed personal teamwork, communication, problem solving, critical thinking and computer skills
- Teacher assistant for Intro to Programming at professor's request
- Tutored fellow students in programming classes and resolved computer issues