REUBEN O JACOB

(929) 382 1550 • New York, NY • reubenjacob16@gmail.com • LinkedIn

PROFESSIONAL SUMMARY

Strategic and data-driven product manager with 3+ years of experience leading cross-functional teams to deliver user-centric solutions and drive business growth. Proven expertise in product strategy, roadmap development, stakeholder management, and feature prioritization. Adept at leveraging data insights to inform decision-making and delivering measurable outcomes through Agile methodologies and innovative product strategies.

WORK EXPERIENCE

NYC Health and Hospitals Harlem

Sep. 2024 - Feb. 2025 Manhattan, New York

Assistant Program Manager

- Developed and implemented a product roadmap for infrastructure and data initiatives, increasing operational efficiency by 30% through automated workflow orchestration in Asana.
- Partnered with stakeholders to define requirements and optimize data pipelines, enhancing real-time decision-making capabilities by
- Deployed KPI tracking dashboards in Tableau, reducing reporting time by 20% and enabling data-driven product lifecycle decisions.
- Applied Agile methodologies to streamline project execution, improving system reliability and incident response rates.

NYU Silver School of Social Work (Contract)

Sep. 2024 - Dec. 2024

Analytics Consultant

within a year.

Treevah

Manhattan, New York

- Designed real-time academic data dashboards that automated reporting workflows, improving efficiency by 40% and aligning with organizational goals.
- Collaborated with cross-functional teams to optimize ETL pipelines, providing actionable insights on student retention rates that informed strategic roadmap decisions.
- Integrated RESTful APIs to ensure accurate real-time metrics for stakeholders, enabling feature prioritization based on user needs.

Business Analyst & Strategy Intern Lead

Sep. 2024 - Dec. 2024

Manhattan, New York Led a cross-functional team to develop a long-term financial model that optimized pricing strategies, driving a projected enterprise value

- increase to \$96M. Created interactive dashboards to track key business KPIs, improving user retention and driving the acquisition of 20,000 paid users
- Conducted market research and competitive analysis to refine the product vision and roadmap, enhancing operational efficiency by

New York University - Office of the Provost

June. 2023 - May. 2024

Manhattan, New York

- Research Analyst Translated complex datasets into actionable insights for institutional planning by developing interactive dashboards in Looker Studio, improving decision-making efficiency by 25%.
- Optimized reporting frameworks using Google Apps Script, reducing manual effort by 30% and ensuring real-time data availability for accreditation purposes.
- Collaborated with leadership teams to define and align success metrics with organizational objectives, driving evidence-based business initiatives.

Cognizant Jan. 2022 - Aug. 2022 Bangalore, India **Programming Analyst**

- Conducted behavioral analytics on a SaaS platform using Google Analytics and Hotjar, resulting in a 20% increase in retention through data-driven feature enhancements.
- Collaborated with stakeholders to optimize website design via A/B testing in Optimizely, increasing subscription revenue by 20%.
- Designed KPI dashboards in Tableau to support cross-functional teams in making data-informed decisions.

SKILLS

Core Competencies: Data Analytics, Data Visualization, KPI Analysis, Dashboards, Project Monitoring and Control, Product Strategy & Road mapping, Stakeholder Management, Feature Prioritization, Agile/Scrum Methodologies, Cross-functional Collaboration, Go-to-Market Strategy, User Research & Feedback Integration, Product Lifecycle Management

Technical Skills: Python, SQL, JavaScript, HTML/CSS, C/C++, RESTful APIs

Tools and Platforms: Tableau, Power BI, Alteryx, Google Data Studio, Visual Studio, Spreadsheets, Asana, Jira, Hotjar, MySQL, AWS **Certifications:** Google Project Management, Google Data Analytics

PROJECTS

Sales Performance Analysis Dashboard Using Tableau

- Integrated and analyzed sales, product, customer, and regional data from CSV files, creating a comprehensive Tableau dashboard
- Created interactive visualizations, including line charts for Monthly Sales Trends, bar charts for Sales by Product Category, and maps for Sales by Region, improving data accessibility by 25%
- · Leveraged Tableau's forecasting tools to predict future sales trends, integrating historical and forecasted data, enhancing forecasting accuracy by 15%

EDUCATION

New York University - Tandon School of Engineering

Aug. 2022 - May. 2024

- M.S. in Computer Engineering
- Academic Excellence Scholarship Recipient

Ramaiah Institute of Technology

B. Tech Electronics and Instrumentation

Aug. 2016 - Aug. 2020