

A white car is shown from a front-three-quarter perspective, driving along a road. The background is blurred, indicating speed. The sky is blue with some clouds.

Test summary Report

STR

Yitzhak Levi Mobile Application

Report By: Reut Greenberg

(המבללה לאוטומציה) Verified By: Gal Matalon

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Purpose:

This document provides an overview of the testing conducted on the Yitzhak Levi mobile app, focusing on identifying bugs and areas for improvement in key functionalities. Specifically, it aims to enhance the user experience related to car information retrieval and price checking, encompassing aspects such as user authentication, app navigation, search functionalities, and data presentation.

Application Overview:

The Yitzhak Levi mobile app caters to users seeking extensive information about car models and pricing details, all accessible from their mobile devices. While maintaining simplicity, the app aims to provide a pleasant experience, ensuring users can effortlessly navigate through car details and pricing comparisons.

Testing Index:

התקנת אפליקציה

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- עמלת קניות
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לוגו יצחק דיגיטלי

הdfshe

חיפוש

```

graph TD
    Start(( )) --> Home[לוֹ יִצְחָק]
    Home --> Search[הdfshe]
    Search --> SearchResults[תוצאות חיפוש]
    SearchResults --> Details[รายละเอียdet]
    Details --> Options[אפשרויות]
    Options --> End(( ))
  
```

The flowchart shows the user starting at the home screen (לוֹ יִצְחָק), navigating to the search feature (dfshe), performing a search, viewing results (תוצאות חיפוש), and finally reaching detailed information (รายละเอียdet) and options (אפשרויות).

Type of Testing:

In this testing, I've undertaken exploration of various testing methodologies, focusing exclusively on the mobile app. Below is a breakdown of the specific types of testing conducted:

1. Functional Testing:

- Conducted tests to evaluate the mobile app's features and functionalities, ensuring they operate as intended and meet user requirements.

2. Usability Testing:

- Evaluate the mobile app's user-friendliness and assess how easily users can navigate and interact with its interface.

3. Accessibility Testing:

- Ensure that the mobile app is accessible to users with disabilities, complying with accessibility standards to provide an inclusive experience for all users.

4. Security Testing:

- Identify and address potential security vulnerabilities in the mobile app to protect user data and maintain privacy.

5. GUI Testing:

- Verify the graphical user interface elements, such as buttons, menus, and navigation, on the mobile app to ensure they are functional and visually appealing.

6. Compatibility Testing:

- Test the mobile app's compatibility across different devices, screen sizes, and operating systems to ensure a consistent user experience regardless of the device used.

7. Sanity Testing:

- Conduct quick tests to verify essential functionalities of the mobile app, ensuring they work as expected in typical usage scenarios.

8. Performance Testing:

- Evaluate the mobile app's speed.

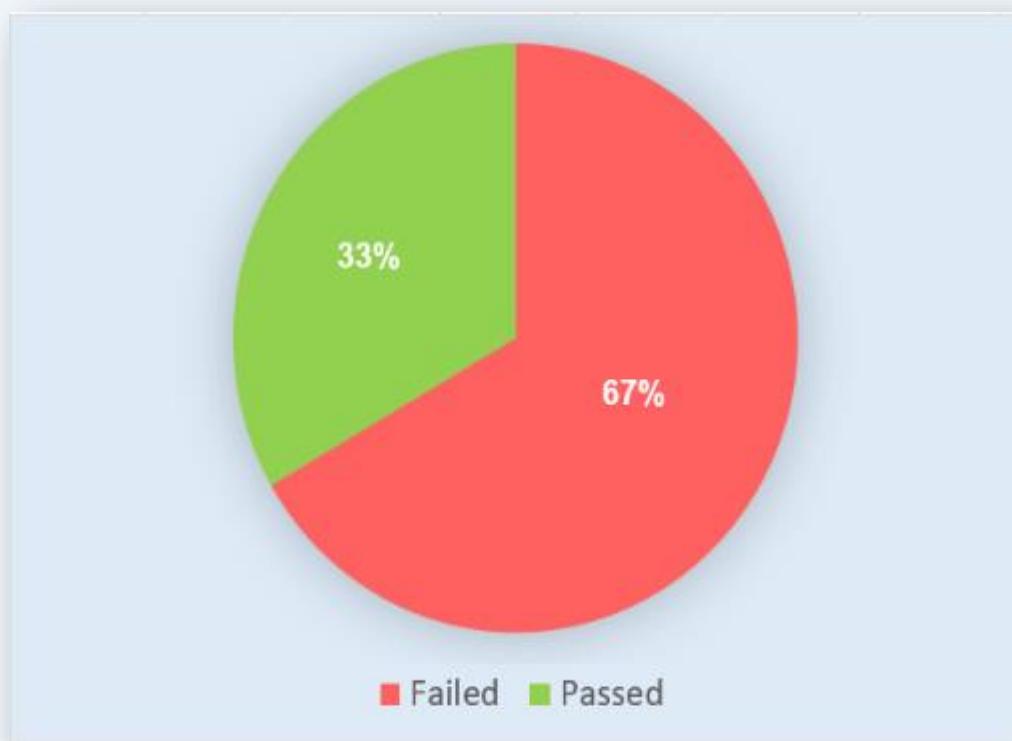
9. Exploratory Testing:

- Conduct ad-hoc testing to discover any unforeseen issues or usability concerns within the mobile app, exploring various functionalities and scenarios to uncover potential areas for improvement.

Metrics:

Test Cases Status:

This summary provides an overview of the current status of test cases for the project.



Passed	Failed	Total
15	30	45

Bug Severity Distribution by Test Type:

This graph illustrates the distribution of bug severity levels identified during testing, organized by test type.

Severity by Testing Type



		Functional	Usability	Performance	GUI	Security	Accessibility	Total
—	S1 - ST	0	0	0	0	0	0	0
Line graph	S2 - Critical	3	1	0	0	0	1	4
Line graph	S3 - Major	1	2	1	0	0	1	5
Line graph	S4 - Minor	4	1	0	1	1	0	7
Line graph	S5 - Low	3	1	0	9	0	0	13
	Total	11	5	1	10	1	2	45

Recommendation:

To enhance the entire app, consider implementing the following improvements:

1. Accessibility Features:

- Implement accessibility features to ensure that the app is usable by all users, including those with disabilities.
- Provide options for users to adjust text size, contrast, and other accessibility settings within the application.

2. Performance Optimization:

- Optimize the app's performance to reduce loading times and improve responsiveness.
- Minimize the app's size by optimizing images, multimedia elements, and code.

3. Language Options:

The app currently displays car models and manufacturer details in Hebrew. However, since car-related information is commonly encountered in English in real-life scenarios, it would be beneficial to consider adding the English names of models and companies alongside their Hebrew counterparts in the application.

4. Customer Support:

The site lacks the option to contact customer support, despite it being offered, due to a bug in the contact field. This issue should be addressed as a top priority to ensure users have access to assistance when needed.

Implementing these upgrades across the entire app will create a more attractive, user-friendly, and efficient experience, satisfying a diverse audience and boosting overall satisfaction.

Conclusion:

Conclusion: Following a thorough examination of the Yitzhak Levi mobile app, I've uncovered various bugs, primarily related to interface and GUI testing, ranging from minor inconveniences to critical issues. Despite these challenges, the app remains effective in fulfilling its primary objectives, particularly regarding the search functionality for cars by plate or description. Users can still utilize the search feature successfully to browse and find cars most of the time. Therefore, I recommend proceeding with the app's release.

GO

Bugs List

<u>Name</u>	<u>Description</u>
<u>YLMA-1</u>	<u>Unrestricted Phone Number Input Allows Potential Harassment</u>
<u>YLMA-2</u>	<u>Application Becomes Unresponsive When Accessing Account with Invalid Phone Number</u>
<u>YLMA-3</u>	<u>Installation of the Application on a Kosher Phone: Not Possible due to Device Restrictions</u>
<u>YLMA-4</u>	<u>Accessing an Account with a Smart Phone Entering a Kosher Phone Number</u>
<u>YLMA-5</u>	<u>Accessing an Account with a Smartphone by Entering a Smartphone Number at the Kosher Phone Entrance</u>
<u>YLMA-6</u>	<u>Inconsistency: Allowing Pasting of Special Characters and Letters Despite Numeric-Only Keyboard</u>
<u>YLMA-7</u>	<u>Clicking on Logo while Unsigned Displays Homepage Briefly Before Vanishing</u>
<u>YLMA-8</u>	<u>Back Navigation Arrow Fails to Function; No Action Occurs Upon Click</u>
<u>YLMA-9</u>	<u>Lack of Screen Rotation Functionality</u>
<u>YLMA-10</u>	<u>Failure of Text Magnification Feature on Mobile Device App</u>
<u>YLMA-11</u>	<u>Lack of Accessibility Features Throughout the App</u>
<u>YLMA-12</u>	<u>Inability to Open Keyboard in "נושא פניהם" Text Box</u>

<u>YLMA-13</u>	<u>Inability to Open Keyboard in "נושא פניה" Text Box</u>
<u>YLMA-14</u>	<u>Last Searches 'חיפושים אחרונים' Button Doesn't Displays Recent Searches After Logging Out and In</u>
<u>YLMA-15</u>	<u>Poor Performance When Clicking Multiple Times in Succession</u>
<u>YLMA-16</u>	<u>Inability to Contact Customer Service Due to Unfillable Fields (Related Bug: 12)</u>
<u>YLMA-17</u>	<u>'צור קשר' Misleading Functionality of Mobile Phone Icon</u>
<u>YLMA-18</u>	<u>Small Font Size Issue in Search Announcement</u>
<u>YLMA-19</u>	<u>Typo in Search Announcement Section - 'קטגוריות' should be corrected to 'קטגוריות'</u>
<u>YLMA-20</u>	<u>Price Range Alignment Issue in Right-to-Left Language</u>
<u>YLMA-21</u>	<u>App Accepts Unreasonable Price Range</u>
<u>YLMA-22</u>	<u>Search Results Not Based on Entered Price</u>
<u>YLMA-23</u>	<u>'הזנת מס וסוג בעליים' Poor Search Clarity and Font Size Too Small on</u>
<u>YLMA-24</u>	<u>Difficulty in Reproducing Motorcycle Pricing</u>
<u>YLMA-25</u>	<u>(נפח מנוע) Misaligned Fields in Electric Car Selection Due to Empty Engine Information</u>
<u>YLMA-26</u>	<u>Insufficient Feedback for Invalid Car Plate Entry</u>

<u>YLMA-27</u>	<u>Manufacturer Company (יצרן) and Car Model (דגם) Names Not Displayed in English</u>
<u>YLMA-28</u>	<u>Announcement Lacks Link to Destination it Offers</u>
<u>YLMA-29</u>	<u>Small Font Size Issue in Car Pricing Section</u>
<u>YLMA-30</u>	<u>' כניסה סוכנים' to Verify Access</u>

Bug Report:

[YLMA-1] [Unrestricted Phone Number Input Allows Potential Harassment](#) Created: 12/Feb/24
Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	2 Android. App version 2.0		

Severity:	S4 Minor
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Description

Steps To Reproduce:

1. Open app
2. Input a phone number at the field (valid one that you have access to)

Actual Result:

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The system permits users to input any phone number without enforcing any restrictions

Expected Result:

The system should include secondary validation checks to prevent abusive behavior

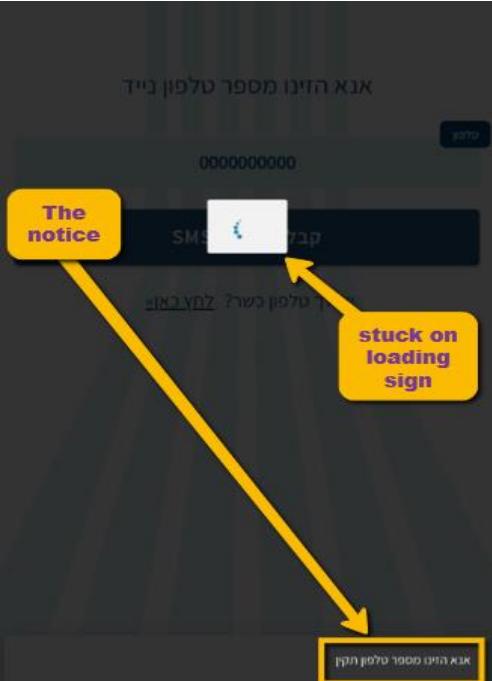
43 : Verification of Phone Number Input Restriction

<https://reut91.testrail.io/index.php?/cases/view/43>

[YLMA-2] [Application Becomes Unresponsive When Accessing Account with Invalid Phone Number](#) Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Android. App version 2.0		

Attachments:	 C23B2.png
Severity:	S4 Minor

Description

Steps To Reproduce:

1. Input "0000000000" into the phone number field

Actual Result:

The app becomes stuck on the loading sign and displays a tiny, almost invisible message for 5 seconds, indicating that the number isn't correct

Expected Result:

The app should display a larger message next to the field, making it easier for me to notice the error and correct the number which I cannot because it stuck.

23 : Accessing an Account with an Invalid Phone Number

<https://reut91.testrail.io/index.php?/cases/view/23>

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[YLMA-3] [Installation of the Application on a Kosher Phone: Not Possible due to Device Restrictions](#) Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S4 Minor
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Description

On a kosher phone, app installation is not possible by design

27 : Installation of the Application on Kosher Phone
<https://reut91.testrail.io/index.php?/cases/view/27>

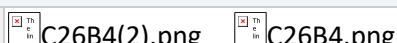
[YLMA-4] [Accessing an Account with a Smart Phone Entering a Kosher Phone Number](#)

Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

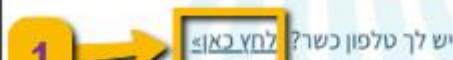
Attachments:



Input kosher number

טלפון

קבלת קוד ב SMS



1

יש לך טלפון כשר? לחץ כאן

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	 <p>A screenshot of a mobile application interface. At the top, a yellow rounded rectangle contains the text "Stuck on the loading sign". Below this, there is Hebrew text: "אתה חווינו מוסף טלפון כדי" and a phone number "0548436340". A large yellow arrow points from the text above to a white button in the center of the screen. The button has a small blue icon and some Hebrew text. At the bottom, there is more Hebrew text: "לקבלת קוד ב SMS לחזקך".</p>
Severity:	S5 Low

Description

Steps To Reproduce:

1. Click the 'יש לך טלפון כשר' button following 'לחץ כאן'
2. Input a kosher phone number
3. Click the 'SMS קוד' button

Actual Result:

The app becomes stuck on the loading sign

Expected Result:

The kosher phone owner should receive a call. However, it won't matter because they cannot have an app on a kosher phone in the first place

26 : Accessing an Account with a Smart Phone Entering a Kosher Phone Number
<https://reut91.testrail.io/index.php?/cases/view/26>

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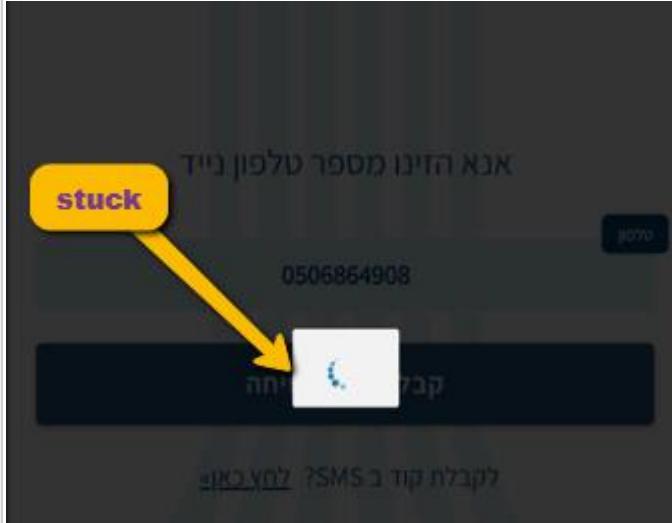
[YLMA-5] [Accessing an Account with a Smartphone by Entering a Smartphone Number at the Kosher Phone Entrance](#) Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	C28B5(2).png C28B5.png

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Severity:	S4 Minor

Description

Steps To Reproduce:

Click the 'לך טלפון כשר' 'להז צאן' button following '?'.

Input a NON-kosher phone number.

Click the 'SMS' 'קבלת קוד ב SMS' button.

Actual Result:

The app becomes stuck on the loading sign.

Expected Result:

An announcement will appear stating, "You have attempted to enter a smartphone number into the kosher phone number field."

28 : Accessing an Account with a Smartphone by Entering a Smartphone Number at the Kosher Phone Entrance

<https://reut91.testrail.io/index.php?/cases/view/28>

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[YLMA-6] [Inconsistency: Allowing Pasting of Special Characters and Letters Despite Numeric-Only Keyboard](#) Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 C30B6.png
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Severity:	S5 Low

Description

Steps To Reproduce:

1. Attempt to directly input special characters or letters using the keyboard, noting the numeric-only restriction
2. Copy special characters or letters
3. Attempt to paste them into the input field

Actual Result:

Despite the numeric-only keyboard, the application allows pasting of special characters and letters into the input field

Expected Result:

The application should maintain consistency by disallowing (with a notice appearing) the pasting of special characters and letters when the keyboard restricts direct input to numeric characters only

30 : pasting Letters and Special Characters into the Phone Number Field
<https://reut91.testrail.io/index.php?/cases/view/30>

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[YLMA-7] [Clicking on Logo while Unsigned Displays Homepage Briefly Before Vanishing](#)

Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Android. App version 2.0		

Severity:	S5 Low
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Description

<https://app.screencast.com/TcoxP67mrUMv2>

Steps To Reproduce:

1. Open the app
2. Sign out:
-Click on the profile icon at the top left

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- 'צור קשר' on 'מזהק פרופיל' to delete user
3. Click on the logo at the top of the page

Actual Result:

Clicking on the logo briefly displays the homepage

Expected Result:

An announcement should indicate that accessing the homepage requires signing in

5 : Clicking on the **יצחק לוי** Logo when Unsigned

<https://reut91.testrail.io/index.php?/cases/view/5>

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[YLMA-8] [Back Navigation Arrow Fails to Function; No Action Occurs Upon Click](#) Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S5 Low
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Description

Steps To Reproduce:

1. Open app (no signing in)
2. Click the arrow button located at the top right

Actual Result: Clicking the button yields no response

Expected Result:

The arrow should navigate back, in that case, it should exit the application

1 : Clicking on the Arrow Button to Navigate Back

<https://reut91.testrail.io/index.php?/cases/view/1>

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[YLMA-9] [Lack of Screen Rotation Functionality](#) Created: 12/Feb/24 Updated: 12/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Android. App version 2.0		
Severity:	S3 Major		
Description			

Steps To Reproduce:

1. Open the app
2. Ensure the device rotation option is enabled and not locked
3. Attempt to rotate the screen by rotating the device

Actual Result:

The application does not detect the screen rotation despite the device rotation option being enabled

Expected Result: The application should detect the screen rotation and adjust the

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[YLMA-10] [Failure of Text Magnification Feature on Mobile Device App](#) Created: 12/Feb/24
Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S3 Major
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Description

steps To Reproduce:

Attempt to utilize the text magnification feature anywhere in the app

Actual Result:

The text magnification feature does not function as expected

Expected Result:

The text magnification feature should accurately magnify the text, improving readability and accessibility on mobile devices

20 : Verification of Text Magnification Feature on Mobile Device

<https://reut91.testrail.io/index.php?/cases/view/20>

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[YLMA-11] Lack of Accessibility Features Throughout the App Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S2 Critical
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Description
Steps To Reproduce:
1. Navigate through the app on a mobile device 2. Attempt to find accessibility features such as text magnification, screen reader compatibility, or other accessibility aids
Actual Result:
Accessibility features, including text magnification and screen reader compatibility,

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available or accessible within the app

Expected Result:

The app should include accessibility features to aid users with visual impairments or other accessibility needs, such as text magnification and screen reader compatibility, improving usability and accessibility for all users

21 : Accessibility Check for Visually Impaired Users

<https://reut91.testrail.io/index.php?/cases/view/21>

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[YLMA-12] [Inability to Open Keyboard in "גושא פניה" Text Box](#) Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S2 Critical
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Description

Steps To Reproduce:

1. Navigate to the "גושא פניה" text box located within the message icon at the top left (or within the man icon when signed in)
2. Attempt to tap on the text box to open the keyboard

Actual Result:

The keyboard does not open when tapping on the "גושא פניה" text box

Expected Result:

Tapping on the "גושא פניה" text box should open the keyboard, allowing users to input

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their subject of inquiry

13 : Validity and Functionality of "נושא פניה" Text Box
<https://reut91.testrail.io/index.php?/cases/view/13>

10 : Validity and Functionality of "נושא פניה" Text Box
<https://reut91.testrail.io/index.php?/cases/view/10>

Same field same bug

[YLMA-13] [Inability to Open Keyboard in "נושא פניה" Text Box](#) נושא פניה Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S2 Critical
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Description

Steps To Reproduce:

1. Navigate to the "נושא פניה" text box located within the message icon at the top left (or within the man icon when signed in)
2. Attempt to tap on the text box to open the keyboard

Actual Result:

The keyboard does not open when tapping on the "נושא פניה" text box

Expected Result:

Tapping on the "נושא פניה" text box should open the keyboard, allowing users to input

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their subject of inquiry

13 : Validity and Functionality of "נושא פניה" Text Box
<https://reut91.testrail.io/index.php?/cases/view/13>

10 : Validity and Functionality of "נושא פניה" Text Box
<https://reut91.testrail.io/index.php?/cases/view/10>

Same field same bug

[YLMA-14] [Last Searches 'חיפושים אחרונים'](#) Button Doesn't Displays Recent Searches
 After Logging Out and In Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S5 Low
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Description

Steps To Reproduce:

1. Log in to the app
2. Perform several searches
3. Log out:
 - Click on the profile icon at the top left
 - Click on 'צור קשר'
 - Click on 'מחק פרופיל' to delete user
4. Log back into the app
5. Attempt to access recent searches by clicking on the "חיפושים אחרונים" button

Actual Result:

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After logging out and back in, the "היפושים אחרונים" button does not display recent searches

Expected Result:

The "היפושים אחרונים" button should display recent searches even after logging out (deleting user) and back in, providing users with easy access to their search history by their phone number

7 : Verifying Last Searches Button Displays Recent Searches After Logging Out and In

<https://reut91.testrail.io/index.php?/cases/view/7>

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[YLMA-15] Poor Performance When Clicking Multiple Times in Succession <small>Created: 12/Feb/24 Updated: 13/Feb/24</small>	
Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S3 Major
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Description

Steps To Reproduce:

1. Open the app
2. Perform multiple clicks in succession on any clickable element (e.g., buttons, links)

Actual Result:

The app's performance slows down or becomes unresponsive when multiple clicks are made in succession

Expected Result:

The app should handle multiple clicks in succession smoothly, maintaining

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responsiveness and providing users with a seamless experience

31 : Verification of Row Click Performance

<https://reut91.testrail.io/index.php?/cases/view/31>

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[YLMA-16] [Inability to Contact Customer Service Due to Unfillable Fields \(Related Bug: 12\)](#) Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 C16B16.png
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	Severity: S2 Critical
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Description

Steps To Reproduce:

- 1. Navigate to the "נושא פניה" text box located within the message icon at the top right (or within the man icon when signed in)
- 2. Attempt to tap on the text box to open the keyboard
- 3. Fill other fillable fields
- 4. Click the 'שלח הודעה' button

Actual Result:

A message (very small one) is presented stating that all fields must be filled. Due to unfillable fields, it is impossible to send a message to customer service, hindering user communication with support.

Expected Result:

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All necessary fields should be fillable, allowing users to contact customer service and submit messages without any hindrance.

16 : Clicking the "שלח הודה" Button to Verify the Functionality

<https://reut91.testrail.io/index.php?/cases/view/16>

[YLMA-17] Misleading Functionality of Mobile Phone Icon at 'צור קשר' Created: 12/Feb/24

Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	<input type="checkbox"/> C17B17.png 
Severity:	S5 Low

Description

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The mobile phone icon at 'צור קשר' (Contact Us) is misleading as it implies a direct phone connection to customer service. However, the actual functionality is to send an email. This discrepancy may confuse users who expect a phone call option.

Steps To Reproduce:

1. Navigate to 'צור קשר' (Contact Us) located within the message icon at the top left (or within the man icon when signed in)
2. Observe the mobile phone icon, Click it

Actual Result:

The mobile phone icon suggests a phone call option, but clicking it opens an message composition window

Expected Result:

The icon's functionality should accurately represent its action. Consider replacing the mobile phone icon with a more appropriate symbol, such as a message icon, to reflect the email communication method accurately.

17 : Ensuring Clarity & Functionality in Mobile Phone Icon at 'צור קשר'

<https://reut91.testrail.io/index.php?/cases/view/17>

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[YLMA-18] [Small Font Size Issue in Search Announcement](#) Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	<input type="checkbox"/> C18B18.png
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	<p>מהו מספר הרישוי של הרכב שתרצה לחפש?</p> <p>555-22-222</p> <p>Font too small</p> <p>ניתן לחפש לפי מספר רישוי רק עבור סוג רכב פרטי ומחייב כל שאר הנקודות יש לחפש לפי חישוש לפי פריי הרכב</p>  <p>אזרה ממספר רכב</p>
Severity:	S5 Low

Description**Steps To Reproduce:**

Navigate to the search announcement section of the app by clicking 'חפש לפי מספר רישוי'

Actual Result:

The font size in the search announcement section is noticeably small, which may affect readability

Expected Result:

The font size in the search announcement section should be adjusted to ensure optimal readability and user experience

18 : Verification of Readability for Announcement Text Below License Plate Field
<https://reut91.testrail.io/index.php?/cases/edit/18>

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[YLMA-19] [Typo in Search Announcement Section - 'קטגוריות' 'קטגוריות'](#) should be corrected to 'קטגוריות' Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	
Severity:	S5 Low

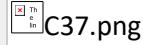
Description
Steps To Reproduce:
Navigate to the search announcement section of the app by clicking 'חפש לפי מספר רישי רכב' (Search by license plate number).
Actual Result:
There is a typo in the word 'קטגוריות' (Categories).
Expected Result:
The word 'קטגוריות' should be corrected to 'קטגוריות' for accuracy and consistency.
44 : Typo Check for Announcement Text Below License Plate Field https://reut91.testrail.io/index.php?/cases/view/44

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[YLMA-20] [Price Range Alignment Issue in Right-to-Left Language](#) Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Android. App version 2.0		

Attachments:	 
Severity:	S5 Low

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Description
<p>Steps To Reproduce:</p> <ol style="list-style-type: none">1. Click on 'חיפוש לפי פרטי רכב' button2. Choose a car, for example: מרצדס-Benz3. Click on the 'אפשרות נוספת' button <p>Actual Result: The price range fields are aligned from left to right, which is inconsistent with the right-to-left layout of the Hebrew language.</p> <p>Expected Result: The price range fields should be aligned from right to left, in accordance with the right-to-left nature of the Hebrew language, ensuring a consistent and visually appealing layout.</p>

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[YLMA-21] App Accepts Unreasonable Price Range Created: 12/Feb/24 Updated: 13/Feb/24	
Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	C36B21(2).png	C36B21(3).png	C36B21.png
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The screenshot shows a mobile application interface for calculating vacation days. At the top, there is a user profile icon and the name "לוי יצחק". Below the name is a blue header bar with the text "תיבת הילוכים" (Benefit Box) and "תת דגם" (Sample). A red box highlights a search input field labeled "אנו" (We are) containing the text "אפשרויות חיפוש נספכ". Below this is a date range selector with "סמן" (Select) and "עד מחר" (Until tomorrow), showing the range "10 - 30". Two red arrows point from the bottom of this section to a blue button labeled "חיפושים אחרונים" (Recent searches) and an orange button labeled "חפש" (Search). Below these buttons is a "Results" section with three items labeled A, B, and C. Item A shows results for the period 2024-2001, with a total of 649900 shekels and 3300 days. Item B shows results for 2023-2008, with a total of 216000 shekels and 14700 days. Item C shows results for 2024-2000, with a total of 476894 shekels and 6014 days. Each item has an orange "לחץ לשלוח" (Press to send) button.

Period	Total Value	Total Days
2024-2001	649900 ₪	3300
2023-2008	216000 ₪	14700
2024-2000	476894 ₪	6014

לוי יצחק →

אפס שרות

פרטי

מוצר

דגם

שנה

נפח מנוע

תיבת הילוקים

תת דגם

אפשרויות חיפוש נוספת

לוי יצחק →

תיבת הילוקים

תת דגם

乂

אפשרויות חיפוש נוספת

ס乾坤 10 — עד מחיר 30

חפש

Results

A

2024 - 2001

סכום שנתי ₪ 649900 - ₪ 3300

מחירים

B

2023 - 2008

סכום שנתי ₪ 216000 - ₪ 14700

מחירים

C

2024 - 2000

סכום שנתי ₪ 476894 - ₪ 6014

מחירים

Severity:	S4 Minor
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Description

The app allows users to continue their search with an unreasonable price range, such as 10-30 NIS, which is not practical for purchasing a car.

Steps To Reproduce:

1. Click on 'היפוש לפי רכב'
2. Choose a car, for example: פרג', יצרן: מרצדס
3. Click on the 'אפשרויות היפוש נוספת' button
4. Set an unreasonable price range, such as 10-30 NIS
5. Click the 'המשך' button

Actual Result:

The app allows the user to proceed with the search despite the unreasonable price range entered

Expected Result:

The app should prompt the user to enter a reasonable price range for car searches, preventing them from proceeding with unrealistic values

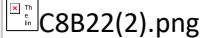
36 : Entering an Unreasonable Price

<https://reut91.testrail.io/index.php?/cases/view/36>

[YLMA-22] [Search Results Not Based on Entered Price](#) Created: 12/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 
	

	<p>A</p> <table border="1"> <thead> <tr> <th>טווין</th> <th>מוצרים</th> </tr> </thead> <tbody> <tr> <td>2024 - 2001</td> <td>לפחות 649900 - 3300</td> </tr> </tbody> </table> <p>B</p> <table border="1"> <thead> <tr> <th>טווין</th> <th>מוצרים</th> </tr> </thead> <tbody> <tr> <td>2023 - 2008</td> <td>לפחות 216000 - 14700</td> </tr> </tbody> </table> <p>C</p> <table border="1"> <thead> <tr> <th>טווין</th> <th>מוצרים</th> </tr> </thead> <tbody> <tr> <td>2024 - 2000</td> <td>לפחות 476894 - 6014</td> </tr> </tbody> </table>	טווין	מוצרים	2024 - 2001	לפחות 649900 - 3300	טווין	מוצרים	2023 - 2008	לפחות 216000 - 14700	טווין	מוצרים	2024 - 2000	לפחות 476894 - 6014
טווין	מוצרים												
2024 - 2001	לפחות 649900 - 3300												
טווין	מוצרים												
2023 - 2008	לפחות 216000 - 14700												
טווין	מוצרים												
2024 - 2000	לפחות 476894 - 6014												
Severity:	S3 Major												

Description

Steps To Reproduce:

1. Click on 'היפוש לפי רכב' button
2. Choose a car, for example: מרצדס
3. Click on the 'אפשרויות היפוש נוספת' button
4. Set a price range, for example: 1,000-30,000
5. Click the 'חפש' button

Actual Result:

The search results displayed do not consider the specified price range, leading to inconsistency in search outcomes

Expected Result:

The search results should accurately reflect the entered price range, ensuring consistency and relevance in the displayed listings

8 : Validating Search Results Based on Entered Price

<https://reut91.testrail.io/index.php?/cases/view/8>

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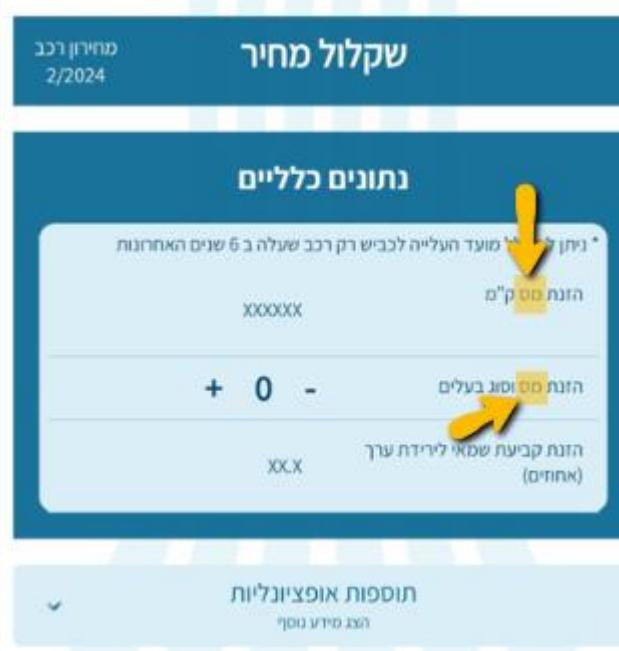
[YLMA-23] Poor Search Clarity and Font Size Too Small on 'הונת מס וסוג בעלים' created:

13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 C9B23.png
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Severity:	S5 Low

Description

Steps To Reproduce:

1. Navigate to 'היפוש לפי מספר רישוי' on the homepage
2. Enter a valid car plate number
3. Click the 'מעבר לשקלול מחיר מלא' button

Actual Result:

The font size is very small, and the shortcut 'נס' should be properly written as 'נס' with an apostrophe above the letter to indicate it's a shortcut.

Expected Result:

The font size should be normal, at least 12pt, and the Hebrew text should be correct.

9 : Ensuring Search Clarity and Legible Font
<https://reut91.testrail.io/index.php?/cases/view/9>

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[YLMA-24] [Difficulty in Reproducing Motorcycle Pricing](#) Created: 13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S3 Major
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Description

Users face challenges in reproducing motorcycle pricing within the app. They either need to select a specific car type (מසחרי) or wait for it to randomly appear in the upper/lower banner, making the process inconvenient and unpredictable.

Steps To Reproduce:

<https://app.screencast.com/YrcxlqvaU1sjx>

Click on 'חישוב לפי רכב'

Select 'סוג רכב' (מසחרי)

Observe that the motorcycle pricing appears at the upper banner

Actual Result:

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Users encounter difficulties in reproducing motorcycle pricing due to the need for specific car types or relying on random banner appearances

Expected Result:

The app should provide a straightforward and reliable method for users to access motorcycle pricing without relying on specific car types or random banner appearances, ensuring a smoother user experience

41 : Ease of Reproduction Assessment

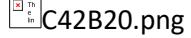
<https://reut91.testrail.io/index.php?/cases/view/41>

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[YLMA-25] [Misaligned Fields in Electric Car Selection Due to Empty Engine Information](#) Created: 13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 
	

	 <p>The screenshot shows a mobile application interface for calculating the cost of a car. At the top, it says 'מחיר רכב' (Car Price) and '2/2024'. Below that is a section titled 'מודל 3' (Model 3). A box contains the text: 'תא דגם טסלה מודל 3 לונגריןning, 058 קמ 498 כס KWH82 אותו ח' שמלוי 4X4 דואל מוטור'. Below this is a red-bordered box containing two input fields labeled 'נפח מנוע' (Engine Capacity) and 'שנה' (Year), with '2021' entered. A large orange button at the bottom says 'למעבו לשקלות מתחו מלא' (Calculate now). The total price is displayed as '177,000 ₪'.</p>	
Severity:	S5 Low	

Description

Steps To Reproduce:

1. Click on 'היפוש לפי פרטי הרכב'
2. Choose an electric car, for example: Tesla
3. click on the 'חפש' button
4. Click 'לחץ לשקלות'
5. Note the alignment of the fields, especially due to the 'נפח מנוע' field

Actual Result:

The absence of engine information causes misaligned fields, resulting in a messy layout

Expected Result:

The fields should maintain proper alignment, even when there is no engine information, ensuring a tidy and organized layout

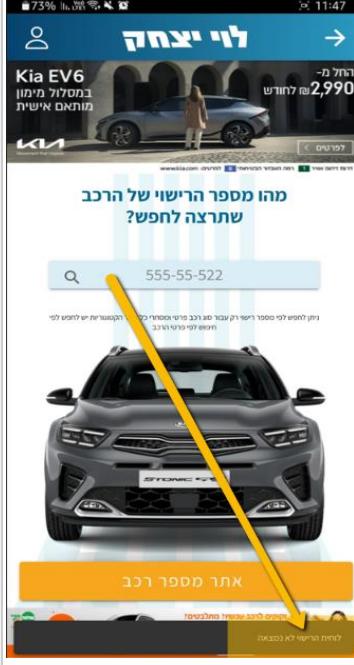
42 : Verification of Alignment for Information Fields

<https://reut91.testrail.io/index.php?/cases/view/42>

[YLMA-26] [Insufficient Feedback for Invalid Car Plate Entry](#) Created: 13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	<input type="checkbox"/> C34B26.png
	

Severity:	S3 Major
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Description

steps to reproduce:

1. clicking 'חפש לפי מספר רישוי'
2. input invalid car plate number, like: 55555522

Actual Result:

The app briefly displays a small notification message for only 3 seconds, without adequately informing users of the error. There is no visual emphasis, making it challenging for users to identify the issue

Expected Result:

Upon entering an invalid car plate, the app should display a clear error message and provide visual emphasis, such as a red underline, to highlight the error. This helps users easily identify and correct their input, improving the overall user experience

34 : Entering an Invalid Car Plate Number

<https://reut91.testrail.io/index.php?/cases/view/34>

[YLMA-27] [Manufacturer Company \(יצרן\) and Car Model \(גט\) Names Not Displayed in English](#) Created: 13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 C32B27(2).png	 C32B27.png
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لוי יצחק → لוי יצחק →	
בחירה דגם → בחירת יצורן	
אדם	אברט
אומגה	אודי
אינסיגניה	אופל
אסטרה	אורוה
גרנדלנד	א.א.ז.א.ז.א.
גרנדלנד X	אוזי
קוטורה	אינפיניטি
דאפירה	אל.וו.ס.ט.ו.ן
טגירה	אלפא רומיאו
טוקה	אלפין

Severity: S4 Minor

Description

This omission is not user-friendly, as many users are accustomed to these names being written in English.

Steps To Reproduce:

1. Click on 'היפוש לפי פרטי רכב'
2. Click on 'דגם' to view the car models written in hebrew
3. Similarly, click on 'יצרן' to view the manufacturer companies

Actual Result:

Manufacturer company and car model names are only displayed in Hebrew, without English translations, which may inconvenience users more familiar with English terminology

Expected Result:

Manufacturer company and car model names should be displayed in both Hebrew and English to cater to users who prefer English terminology. This adjustment enhances user experience and accessibility.

32 : Ensuring Manufacturer Company and Car Model (דגם וחברת ייצור) Names are Written also in English

<https://reut91.testrail.io/index.php?/cases/view/32>

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[YLMA-28] Announcement Lacks Link to Destination it Offers Created: 13/Feb/24 Updated: 13/Feb/24	
Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	
Severity:	S5 Low

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Description

The announcement within the section lacks a link to the destination it offers. Users might expect a hyperlink or clickable text to navigate directly to the referenced "פרט רכב" section for further information

Steps To Reproduce:

1. Click on 'חפש לפי מספר רישוי'
2. Read the announcement within the section
3. Look for a hyperlink or clickable text directing to the referenced "פרט רכב" section

Actual Result:

The announcement does not include any hyperlink or clickable text to navigate to the "פרט רכב" section, making it difficult for users to access the destination it offers

Expected Result:

The announcement should contain a hyperlink or clearly clickable text directing users to the "פרט רכב" section, allowing for easy navigation and access to the desired information. This improves user experience and ensures clarity in navigation

38 : Verification of Link to Destination Offered in Announcement

<https://reut91.testrail.io/index.php?/cases/view/38>

[YLMA-29] [Small Font Size Issue in Car Pricing Section](#) Created: 13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Severity:	S5 Low
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Description

Steps To Reproduce:

1. Follow the steps outlined in the provided video: [Link to Video](#)
2. Navigate to the car pricing section of the app by clicking 'חיפוש לפי פרטי רכב' (Search by vehicle details)
- Choose 'סוג רכב' (Car type) for the car type
- A motorcycle pricing will appear
- Click the 'למחירון הדיגיטלי' button
- Click the three dots button
- Click the house icon
- Click the car icon

Actual Result:

The font size in the car pricing section is noticeably small, which may affect

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readability

Expected Result:

The font size in the car pricing section should be adjusted to ensure optimal readability and user experience

40 : Clear Presentation Verification of User Information in the Application

<https://reut91.testrail.io/index.php?/cases/view/40>

[YLMA-30] [Verify Access to 'כנית סוכנים'](#) Created: 13/Feb/24 Updated: 13/Feb/24

Status:	To Do
Project:	Yitzhak Levi Mobile App
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Reut Greenberg	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

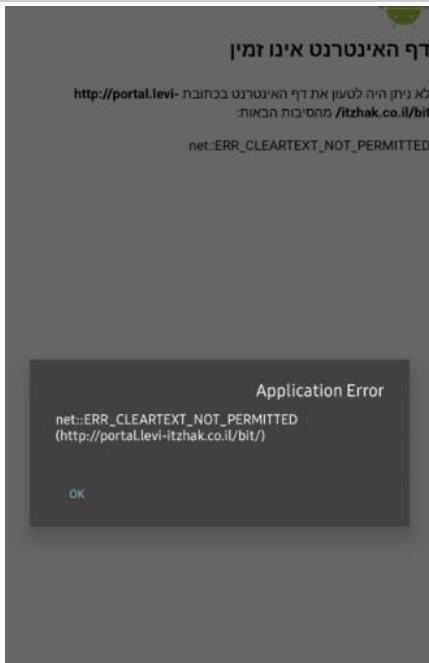
Attachments:	 
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Severity:	S3 Major
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Description

Steps To Reproduce:

1. Follow the steps outlined in the provided video: [Link to Video](#)
2. Navigate to the car pricing section of the app by clicking 'חיפוש לפי פרטי רכב' (Search by vehicle details)
 - Choose 'מסחרי' (Commercial) for the car type
 - A motorcycle pricing will appear
 - Click the 'למחירון הדיגיטלי' (Digital price) button
 - Click the three dots button
 - Click the house icon
 - Click on 'כניסת סוכנים' (Agent entry) at the upper left next to shopping cart

Actual Result:

The app presents an error message and exits the app, causing inconvenience to the user

Expected Result:

Get into the 'כניסת סוכנים' (Agent entry) log in page, and in case of an error the app should handle it gracefully, providing clear error messages to the user and allowing them to continue using the app

45 : Verify Access to 'כניסת סוכנים'
<https://reut91.testrail.io/index.php?/cases/view/45>

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