

### **USER EXPERIENCE**

- Clarity of purpose
- Well organized message
- Detailed description of your audience (a persona)
- Compelling design
- Delightful interaction
- Useful

## CONTENT COMES FIRST

What are you communicating?

# OR AUDIENCE COMES FIRST

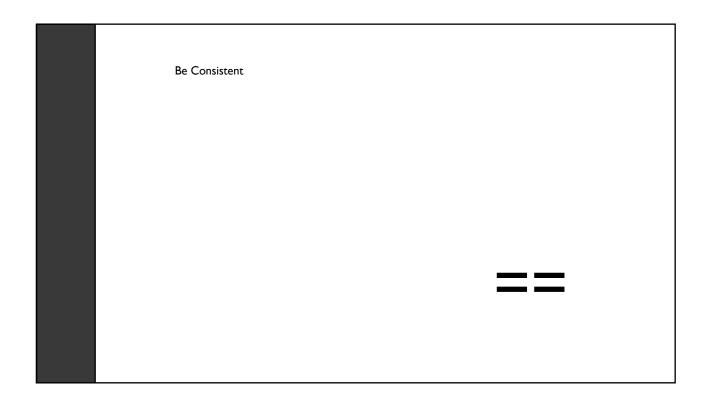
Who are you communicating with?

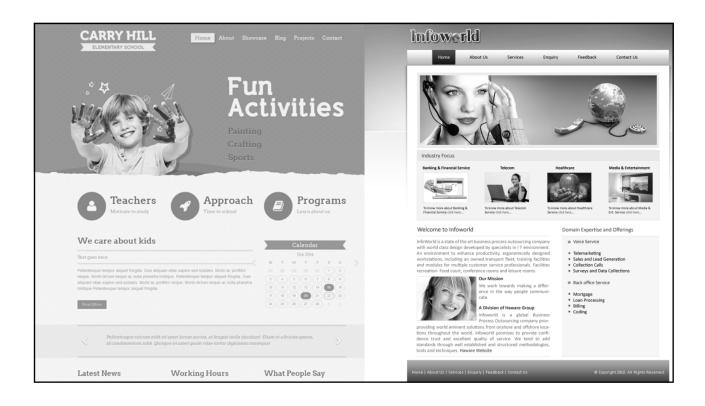
A persona is a research-based document that describes a typical person that you're targeting or who uses your product

Source: https://forumone.com/ideas/elements-of-a-persona

















#### NAVIGATION BEST PRACTICE

- Visual Clues
- Chunking
- Signpost
- Sitemap (footer?)
- Search

### **NAVIGATION STRUCTURE**

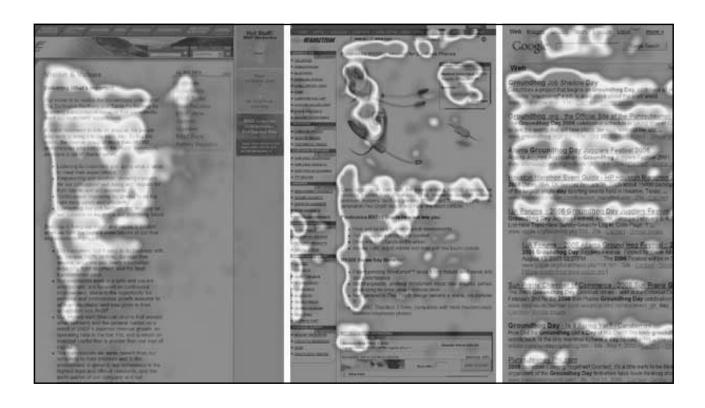
- PRIMARY
  - VERBS task based nav
  - NOUNS category based
  - AUDIENCE What audience to you belong?
- SECONDARY
  - Popularity
  - Promotion
  - Location
  - Time
  - Alphabetical
  - Order

$$ID = log_2 \left(\frac{A}{W} + 1\right)$$

Hierarchy & Order

## People Don't Read

They scan



## Trends in Hierarchy

https://www.awwwards.com/web-design-trends-for-2017.html
https://blog.hubspot.com/marketing/web-design-trends-2017
http://www.awwwards.com/6-web-design-trends-you-must-know-for-2015-2016.html
http://www.webdesignerdepot.com/2015/01/4-essential-layout-trends-for-2015/
https://visualhierarchy.co/blog/popular-web-design-trends-2015/

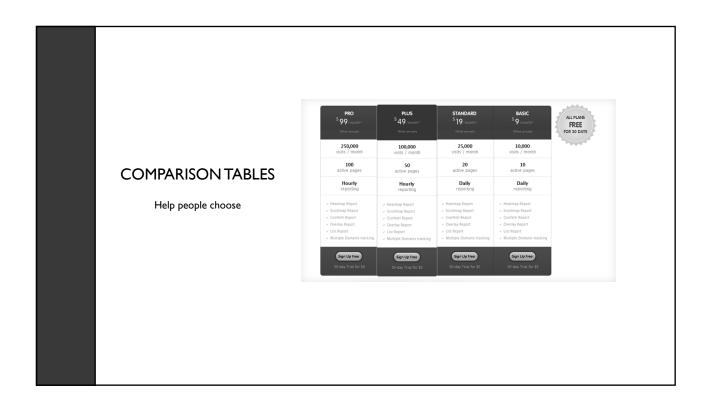
https://webflow.com/blog/17-web-design-trends-for-2016

The language you use is very important

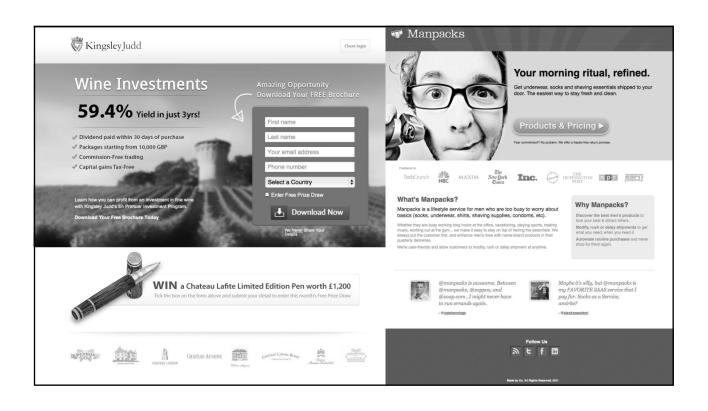
The <u>more complex</u> the text, the <u>lower</u> readers rated <u>the intelligence of the author.</u>

Daniel Oppenheimer - 2006

# The Splash Page Is Dead



# The Landing Page Is In



# about us == can I trust you?

http://blog.hubspot.com/marketing/remarkable-about-us-page-examples

https://www.searchenginejournal.com/25-creative-and-engaging-about-us-pages/

https://www.smashingmagazine.com/web-form-design-showcases-and-solutions/
https://www.uxpin.com/studio/blog/web-form-design-best-practices-5-useful-ui-patterns-2/
http://mono.company/journal/design-practice/the-IO-commandments-of-good-form-design-on-the-web/
http://www.awwwards.com/25-impressive-contact-forms.html

User Input

