

I. Reservations & Seating

- **Reservation Policy:** Reservations are highly recommended, especially for peak hours and weekends. We accept reservations via phone, our website, and popular online reservation platforms.
- **24-Hour Cancellation Notice:** We kindly request a 24-hour notice for any reservation cancellations or changes. Failure to provide sufficient notice may result in a cancellation fee.
- **Late Arrivals:** We will hold your reservation for a maximum of 15 minutes. If you anticipate a delay, please inform us as soon as possible. Late arrivals beyond 15 minutes may result in the forfeiture of your table, especially if we have a waiting list.
- **Group Reservations:** For groups of 8 or more, we require a 50% deposit to secure the reservation. This deposit is non-refundable within 72 hours of the reservation date. Please contact our events coordinator for special menus and arrangements for large groups.
- **Table Assignments:** While we make every effort to accommodate seating preferences, table assignments are subject to availability and are at the discretion of the management.
- **Restaurant Capacity:** [Restaurant Name] has a total of 100 seats. This includes 30 tables of various sizes, accommodating parties from 2 to 10 guests, and 15 seats at our bar.
- **Waiting List:** During peak hours, we may operate a waiting list. Guests will be added to the list on a first-come, first-served basis. We will notify you when your table is ready.

II. Dining Guidelines

- **Dress Code:** We encourage a smart casual dress code. Beachwear, athletic wear, and excessively casual attire are not permitted.
- **Children:** Children are welcome at [Restaurant Name] and must be supervised by a parent or guardian at all times. We kindly request that you ensure children do not disturb other diners. High chairs are available upon request.
- **Spice Levels:** Our dishes can be customized to your preferred spice level. Please inform your server of your preference when ordering.
- **Devices:** We request that all mobile devices be placed on silent mode during your dining experience. Please refrain from using speakerphone or making loud calls within the restaurant.
- **Outside Food and Drinks:** Outside food and beverages are not permitted on the premises, with the exception of celebration cakes. A corkage fee may apply for outside cakes.
- **Service Animals:** Trained service animals are welcome in our restaurant. Please inform us in advance if you will be accompanied by a service animal.

III. Special Requirements

- **Dietary Restrictions:** We are happy to accommodate various dietary restrictions, including vegetarian, vegan, and gluten-free options. Please inform your server of any allergies or dietary needs.
- **Jain Meals:** Jain meals are available with a 4-hour advance notice. Please contact us directly to place your order.
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- Allergy Information: Please inform your server of any allergies, including but not limited to nuts, dairy, gluten, soy, shellfish, and other common allergens. We maintain a separate cooking area for allergy-sensitive meals to minimize cross-contamination. While we take every precaution to prevent cross-contamination, we cannot guarantee a completely allergen-free environment.
 - Epinephrine Availability: Epinephrine (EpiPen) is available on request in case of severe allergic reactions.
- IV. Payment Options
- Accepted Payment Methods: We accept the following payment methods:
 - Credit Cards (Visa, Mastercard, American Express)
 - Debit Cards
 - UPI Payments
 - Digital Wallets (e.g., Paytm, Google Pay, PhonePe)
 - Personal Checks: We do not accept personal checks.
- V. General Policies
- Smoking Policy: [Restaurant Name] is a smoke-free environment. Smoking is prohibited within the restaurant and within [Distance] feet of the entrance.
 - Conduct: We reserve the right to refuse service to any guest who exhibits disruptive, disrespectful, or inappropriate behavior.
 - Lost and Found: We are not responsible for lost or stolen items. Please check with our staff if you have lost something in the restaurant.
 - Policy Changes: These policies are subject to change without notice. Please inquire with our staff if you have any questions.