LIA ROSLIANY

SENIOR SUBJECT MATTER EXPERT

CONTACT

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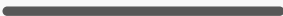
📍 東京都世田谷区深沢

SOFT SKILLS

- Observation
- Decision making
- Communication
- Multi-tasking
- Ability to work under pressure

EDUCATION

Bachelor of Telecomunication Engineering

Telkom University

2001-2006

LANGUAGES

Indonesia

English

Japanese

PROFILE

With nine years of experience in the Mobile Telecommunications Industry, I have honed my skills in planning, designing, developing, integrating, and managing medium to large-scale application systems.

My expertise extends to collaborating with prominent telecom providers such as Telkomsel, Indosat, Axis, XL, and HCPT, and I am well-versed in Amdocs, NSN, and Huawei billing systems. As a Senior Subject Matter Expert at Amdocs Indonesia, I contributed to the successful implementation and support of Telkomsel's Online Charging System and Ordering Management System for the CRM Project. I am also adept at troubleshooting and possess strong leadership skills that enable me to collaborate effectively with colleagues on team assignments while ensuring quality assurance. My interpersonal skills, teamwork abilities, and quick learning aptitude are additional qualities that have contributed to my professional growth.

WORK EXPERIENCE

Amdocs
2012-2016

Senior Subject Matter Expert

SSME's Role in ADM OMS & OCS
- Engages closely with customers to develop solutions to fulfill customer needs in Business As Usual (BAU)) for Ordering Management System (OMS) and Online Charging System (OCS)
- Performs technical risk evaluation of proposed design/solution and related services
- Coordinates internal task assignments within the team member
- Verification of internal development quality assurance
- Performs testing strategy, release notes, development summary, and verifying defects fix

SSME's Role in Testing OCS
- Engages closely with the customer to design test cases to fulfill all Business As Usual (BAU) for Online Charging System (OCS)
- Coordinate internal task assignments within the team member
- Testing BAU along with Change Request (CR)
- Performs testing results, defect list, and all documentation during testing • Conduct Knowledge Transfer for customer

Nokia Siemens Networks
2007-2011

Solution Engineer (2009-2011)

Solution Engineer Roles (2009-2011):
- Conducted software release testing and configured hardware for product development.
- Developed and executed test plans and procedures.
- Automated relevant test procedures and contributed to process reviews.

Notable Projects:
- NSN IACHASTA for TELKOMSEL
- Self Service Provisioning for Indosat
- PRISMA Expansion for TELKOMSEL IT
- Fraud Management System for Indosat
- Sahabatku for Indosat
- One HLR Expansion for Natrindo Telepon Seluler

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INFORMAL COURSE

- Amdocs Ordering 8.1 - EPC Implementation
- Online Charging System (OCS)
- Software Testing Management
- Network Management Services (NMS) NETACT
- SUN SOLARIS Administration
- GSM & 3G WCDMA
- SS7
- TCP/IP
- UNIX
- RAN
- BTS and BSC
- WCDMA from Huawei
- Circuit Switch – MSOFTX3000 from Huawei
- Intelligent Network And Ring Back Tone (RBT) from Huawei

REFERENCES

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WORK EXPERIENCE

Nokia Siemens Networks   2007-2011

Testing Engineer (2008-2009)

- Created implementation plans, technical infrastructure documents, and migration procedures.
- Contributed to test strategy creation and defined test cases for platform and product testing.
- Handled second-level troubleshooting for NSN Offline Mediation, Datawarehouse, and Sitescope.

Notable Projects:
- NSN Charging Gateway (UNIX, C++) for Telkomsel Datacomm
- NSN MSS Charging Converter (PERL, C++, TICA, UNIX) for Excelcomindo
- NSN Charging Playground (LINUX, C++ scripts) for Telkomsel Datacomm
- Digital Video Broadcasting Handheld (Crystal Reports, SCRIMMS)
- Location-Based Services for Telkomsel
- NBG application for HCPT

Nokia Siemens Networks   2007-2011

Support System Engineer (2007-2008)

- Provided first-level troubleshooting support and ensured software deliverables met customer quality requirements.

Notable Projects:
- NSN 3G Offline Mediator (UNIX scripts, C++, PERL, TicketAnalyzer) for TELKOMSEL 3G Charging
- Datawarehouse (Crystal Reports, Oracle 10g, Java) for TELKOMSEL 3G Application
- Sitescope for Telkomsel 3G Application

PT. PCCW Cascade for Huawei Managed Services   2006-2007

IN & RBT Engineer

- Developed system specs for IN & RBT based on customer designs.
- Proficient in IN and RBT operations, specializing in an efficient charging matrix configuration.
- Ensured daily preventive maintenance for RBT, guaranteeing network reliability.
- Conducted regular alarm and performance checks, swiftly resolving issues for optimal network integrity.