Gaurav

End Chat

My jbl earphones left side is not working.it is still in under warranty

You are now connected to Gaurav from Amazon.in

CUSTOMER'S ISSUE

Problem with my order

Hello! Good Evening My Name is Gaurav. I will surely help you my best

Could you please help me with the Order ID so that I can check the details for you ?

Hiii sir my name revanth

I broughy these earphones last yr in august

Recently the left one is working

I contacted to my nearest jbl service centre they said that it is just an speaker service centre.we won't do service for the earphones

And said to contact to purchased owner

You are now reconnected with Gaurav.

Order ID:-171-0910615-4005147

Thanks for waiting

I have checked the details and as your return window is expired I will not be able to create return from our side

I request you to please contact the manufacturer and they will surely help you

I already contacted them

Incase they deny to help you I request you to please bring the DOA letter so that we can do the needful for you

They said to contact you

I can't provide you that because there is no service centre near to my location

Please ask them to provide Service denial letter so that We can check and do the needful for you

Without DOA letter I will not be able to do anything in this case

as per policy warranty is from the manufacturer and only they can help

and I am positive that they will surely help y

you \*

Can you provide me the customer care num of jbl

1-800-336-4525

ou can also e-mail JBL Consumer at websupport@harman.com

Thank you sir

My Pleasure

Please do not worry and be rest assure they will surely help you

Send