

FREDERICK JAMES BUNAL

FULL STACK WEB DEVELOPER

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career objective

Aspiring web developer passionate about creating user-friendly experiences. Recent graduate of a Full Stack Web Development bootcamp, proficient in HTML, CSS, JavaScript, and technologies like React.js and MongoDB. Demonstrated leadership as a team leader and provided specialized product knowledge in customer service roles. Eager to apply analytical and problem-solving skills to contribute effectively to web development projects.

skills

- Expertise in HTML5
- Strong grasp of CSS3, including Bootstrap and Tailwind
- Skilled in JavaScript, with expertise in React.js
- Experienced in MongoDB for database management
- Proficient in version control with Git
- Innovative problem solver
- Effective communicator (written and verbal)
- Collaborative team player
- Adaptive thinker
- Continuous learner

experience

Dec 2022 – Aug 2023

PROJECT COACH TRAINEE

Afni, Inc., Quezon City, Metro Manila

- Assumed leadership responsibilities during a probationary period, overseeing a team of 15 employees and demonstrating strong leadership and team management skills.
- Developed effective problem-solving abilities by addressing challenges faced by team members and facilitating solutions.
- Effectively communicated team goals, expectations, and updates, fostering a collaborative work environment.

Nov 2021 – Dec 2022

INTERNAL HELP DESK SPECIALIST

Afni, Inc., Quezon City, Metro Manila

- Specialized in providing expertise on brand/product knowledge, requiring continuous learning and in-depth research.
- Utilized critical thinking and problem-solving skills to resolve complex customer issues and provide effective solutions.
- Communicated technical concepts and solutions to both technical and non-technical team members, fostering collaboration.
- Played a key role in training and mentoring team members, ensuring their success in the role.

education

Nov 2023

CERTIFICATION IN FULL STACK WEB DEVELOPMENT

KodeGo, Online Bootcamp

Awards and Honors:

- Best Capstone Project
- Best Mini Project 1
- Leadership Award

May 2016

BACHELOR OF SCIENCE (B.S.) IN ACCOUNTANCY

University of the East, Manila

projects

QUANTUMGALAXY

Group project for the KodeGo bootcamp web development course

Role: Full Stack Developer

Technologies: React.js, Tailwind CSS, MongoDB

Achievements:

- Led the development of a cutting-edge e-commerce website for a tech gadgets store.
- Implemented seamless navigation and responsive

Oct 2021 – Nov 2021	<p>MENTOR</p> <p>Afni, Inc., Quezon City, Metro Manila</p> <ul style="list-style-type: none">• Developed customer service initiatives to improve performance and uplift satisfaction scores.• Analyzed customer feedback data to develop strategies for improving customer experience.• Coached and mentored service representatives to deliver polite, professional customer interactions.	<ul style="list-style-type: none">• Collaborated with team members to integrate features using React.js, ensuring efficient front-end functionality.• Utilized Tailwind CSS for streamlined styling, contributing to the site's modern and visually appealing layout.
Jun 2021 – Oct 2021	<p>CUSTOMER SERVICE REPRESENTATIVE</p> <p>Afni, Inc., Quezon City, Metro Manila</p> <ul style="list-style-type: none">• Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.• Demonstrated effective troubleshooting skills to diagnose and resolve technical problems.• Managed high chat volumes efficiently, prioritizing and resolving customer issues promptly.	<p>Solo project for the KodeGo bootcamp web development course</p> <p>Role: Sole Front-end Developer and Designer</p> <p>Technologies: HTML, CSS, Bootstrap</p> <p>Achievements:</p> <ul style="list-style-type: none">• Designed and developed an e-commerce website template dedicated to eco-friendly products.• Executed comprehensive front-end development, focusing on user-centric design and navigation.
Jan 2019 – Feb 2021	<p>ACCOUNT ASSOCIATE</p> <p>VXI Global Solutions, Quezon City, Metro Manila</p> <ul style="list-style-type: none">• Assisted customers in identifying issues and explained solutions to restore service and functionality.• Collaborated with supervisors to escalate and address customer inquiries or technical issues.• Effectively communicated complex technical concepts to ensure customer satisfaction.	<ul style="list-style-type: none">• Utilized Bootstrap to create a responsive and visually cohesive layout for the website.• Implemented innovative design elements to enhance the overall aesthetic and user engagement.