FREDERICK JAMES BUNAL

FULL STACK WEB DEVELOPER

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PROFILE

Aspiring web developer passionate about creating user-friendly experiences. Recent graduate of a Full Stack Web Development bootcamp, proficient in HTML, CSS, JavaScript, and technologies like React.js and MongoDB. Demonstrated leadership as a team leader and provided specialized product knowledge in customer service roles. Eager to apply analytical and problem-solving skills to contribute effectively to web development projects.

SKILLS

- Expertise in HTML5
- Strong grasp of CSS3, including Bootstrap and Tailwind
- Skilled in JavaScript, with expertise in React.js
- Experienced in MongoDB for database management
- Proficient in version control with Git

- Innovative problem solver
- Effective communicator (written and verbal)
- Collaborative team player
- Adaptive thinker
- Continuous learner

EXPERIENCE

Dec 2022 – Aug 2023

PROJECT COACH TRAINEE

Afni, Inc., Quezon City, Metro Manila

- Assumed leadership responsibilities during a probationary period, overseeing a team of 15 employees and demonstrating strong leadership and team management skills.
- Developed effective problem-solving abilities by addressing challenges faced by team members and facilitating solutions.
- Effectively communicated team goals, expectations, and updates, fostering a collaborative work environment.

Nov 2021 – Dec 2022

INTERNAL HELP DESK SPECIALIST

Afni, Inc., Quezon City, Metro Manila

- Specialized in providing expertise on brand/product knowledge, requiring continuous learning and in-depth research.
- Utilized critical thinking and problem-solving skills to resolve complex customer issues and provide effective solutions.
- Communicated technical concepts and solutions to both technical and non-technical team members, fostering collaboration.
- Played a key role in training and mentoring team members, ensuring their success in the role.

EDUCATION

Nov 2023

CERTIFICATION IN FULL STACK WEB DEVELOPMENT

KodeGo, Online Bootcamp

Awards and Honors:
- Top Student
- Leadership Award
- Best Capstone Project
- Best Mini Project 1

May 2016

BACHELOR OF SCIENCE (B.S.) IN ACCOUNTANCY

University of the East, Manila

PROJECTS

QUANTUMGALAXY

Group project for the KodeGo bootcamp web development course

Role: Full Stack Developer

Technologies: React.js, Tailwind CSS, MongoDB

Achievements:
- Led the development of a cutting-edge e-commerce website for a tech gadgets store.
- Implemented seamless

Oct 2021 – Nov 2021

MENTOR

Afni, Inc., Quezon City, Metro Manila

- Developed customer service initiatives to improve performance and uplift satisfaction scores.
- Analyzed customer feedback data to develop strategies for improving customer experience.
- Coached and mentored service representatives to deliver polite, professional customer interactions.

Jun 2021 – Oct 2021

CUSTOMER SERVICE REPRESENTATIVE

Afni, Inc., Quezon City, Metro Manila

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Demonstrated effective troubleshooting skills to diagnose and resolve technical problems.
- Managed high chat volumes efficiently, prioritizing and resolving customer issues promptly.

Jan 2019 – Feb 2021

ACCOUNT ASSOCIATE

VXI Global Solutions, Quezon City, Metro Manila

- Assisted customers in identifying issues and explained solutions to restore service and functionality.
- Collaborated with supervisors to escalate and address customer inquiries or technical issues.
- Effectively communicated complex technical concepts to ensure customer satisfaction.

navigation and responsive design for an enhanced user experience.

- Collaborated with team members to integrate features using React.js, ensuring efficient front-end functionality.
- Utilized Tailwind CSS for streamlined styling, contributing to the site's modern and visually appealing layout.

ECOVIBE DEPOT

Solo project for the KodeGo bootcamp web development course

Role: Sole Front-end Developer and Designer

Technologies: HTML, CSS, Bootstrap

Achievements:

- Designed and developed an e-commerce website template dedicated to eco-friendly products.
- Executed comprehensive front-end development, focusing on user-centric design and navigation.
- Utilized Bootstrap to create a responsive and visually cohesive layout for the website.
- Implemented innovative design elements to enhance the overall aesthetic and user engagement.