# **CHAN ZI HAO**

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# **LANGUAGES**

- · English
- Malay
- Mandarin
- Cantonese
- Japanese

#### **WORK EXPERIENCE**

# Visa Processing (Junior), Kingsbridge Australia

Mar 2024 - Present

- Assist clients with the preparation and submission of visa applications for migration to Australia.
- Provide accurate and up-to-date information on visa requirements and procedures.
- Review application documents to ensure completeness and compliance with immigration laws.
- Communicate with clients via email and phone to answer queries and provide updates on application status.
- Coordinate with government agencies and other stakeholders to facilitate the visa processing.
- Maintain detailed records of client interactions and application progress in the company's database.

## **EDUCATION**

# **PROGRAMMING LANGUAGES**

#### **Tertiary Education**

May 2024 - Present

HELP University (Diploma in IT)

4.0 CGPA (Latest Result)

# **Secondary School**

Jan 2019 - Mar 2024

Sri Bestari Private School

- SPM 10As
- IGCSE 4A1B

- Python
- Java
- HTML
- CSS
- Javascript
- Bootstrap
- SQL

#### ADDITIONAL INFORMATION

## Leadership Experience

- · Vice President of IT Student Council
- · Head Prefect of Sri Bestari Private School
- · President of Eco Team Sri Bestari under WWF Eco-Schools Programme
- · Captain of Ping Pong Club
- · Vice President of St. John Club

#### Certifications

- Qualified St. John Ambulance Basic First Aider
- IBM Web Development Fundamentals Certificate
- HRD Corp e-LATIH Intensive HTML & CSS Training Certificate
- HRD Corp e-LATIH Introductive to Javascript Certificate
- AFS Global You Changemaker Online Exchange Program Advanced Certificate on Global Citizenship for Social Impact by University of Pennsylvania

#### **Achievements**

- 1st Place in Space Speaking Contest by Agensi Angkasa Malaysia (MYSA)
- 1st Place in Ideation Competition by Air Selangor
- 1st Place in University Level Intra-school Top Coders Competition by Data Science Association (DSA)
- 3 time 2nd Runner Up in MSSD Table Tennis Tournament
- WWF Eco Champions Award Winner
- Best Work Award in Top International Robotics Tournament Taiwan (TIRT)
- Global Environmental Education Partnership Asia-Pasific Regional Center, GEEP APRC 2022 International Workshop Speaker