

EDUCATION

- **Florida Atlantic University** Boca Raton, FL
B.S. in Computer Science, Certificate & Concentration in Data Science & Artificial Intelligence (AI) — GPA: 3.9

SKILLS

- **Languages:** Java, JavaScript, TypeScript, C++, C, Python, SQL, CSS, C#
- **Frameworks/Platforms:** React-Redux, React Native, Node.js, Bootstrap, Jest, ASP.NET MVC, Azure
- **Certifications:** [Azure Solutions Architect Expert \(AZ 305\)](#) [Azure Admin \(AZ 104\)](#), [Azure AI Fdmtls \(AI 900\)](#)

EXPERIENCE

- **Microsoft** Fargo, ND
Cloud Support Engineer - Azure IaaS VM & Storage August 2022 - Present
 - Supporting Microsoft's top 500 strategic customers, ensuring seamless operation of their mission-critical/production systems on Azure, while providing essential technical guidance and implementing remediation steps to guarantee business continuity.
 - Engaging in cross-business collaboration to improve the design and functionality of Azure products by identifying gaps and driving distinct improvements to help with issue deflection.
 - Current Azure Files Subject Matter Expert; creating and maintaining technical specification/scenario documentation for troubleshooting workflows in Azure Storage & consulting on highly escalated cases, eliminating redundant engagement & troubleshooting hours for 100+ engineers.
 - Effectively consulted on and drove hundreds of cases to resolution, meeting service level agreements in 100% of cases.
 - Recognized in Monthly Employee Spotlight for immense first-year growth and career velocity.
- **Origami Risk** Chicago, IL
Fullstack Software Engineer Intern May 2022 - August 2022
 - Provided various risk management, risk analysis, and insurance solutions across technologies such as ASP.NET MVC, SQL Server, C#, HTML/CSS, and JavaScript to over 800 live clients across multiple sectors like healthcare, insurance carriers, risk pools, and manufacturing.
 - Created an end-to-end component to streamline how organizations organize and conduct audits for risk assessments; allows for 30% faster execution of audits.
 - Improved testing accuracy to 97% across (almost 50% increase) all cases through an extensive refactoring of almost 20 different test suites across all layers and domains.
 - Built new components to support and manage client product implementations across all layers (database, services, web UI).
- **Walmart Global Tech** Bentonville, AR
Frontend Software Engineer Intern June 2021 - August 2021
 - Organized, developed, and deployed integral components to support the release of the next generation of point-of-sale and e-commerce components with technologies such as TypeScript, JavaScript, React, React-Redux, and React Native.
 - Implemented component to move away from the use of static images and push towards dynamic image fetching/modules for proprietary marketing and media content REST API.
 - Researched and documented the functionality of server-side caching to reduce bandwidth, reduce expenses, and deliver a quicker user experience on every transaction.
 - Implemented component to handle the fetching of 100s of product data and dynamically render them given store/site parameters alongside a full testing suite with 95%+ coverage.

PROJECTS

- **Wavelength - Tutoring Web App:**
 - Designed and managed full-stack application created from scratch using modified MERN stack. Uses MongoDB for a serverless back-end. Designed and implemented flexible schema to express relationships between users and object entities like courses. Intended to mimic a tutoring coordination web application that connects students with tutors. Demo [here](#).
 - Integrated Auth0's authentication API into the application, allowing users to securely log in and access protected resources and tailor their user experiences.
 - Uses Zoom API to facilitate communication and allow users to create and join Zoom calls on the web.
 - Uses Google Calendar API to allow users to create calendar entries for their sessions.
- **Persistent Shopping Platform:**
 - Designed and implemented an end-to-end shopping cart application with interactive GUI in Java. Demo [here](#).
 - Allows users to have a simplified shopping experience similar to popular web stores like Amazon. It allows for persistence across multiple user accounts and updates product inventory and views that are given.
 - Used MVC (Model-View-Controller) architecture to separate the application's data, logic, and presentation layers.
 - Wrote unit tests using JUnit to ensure the reliability and performance of the application.