

REYNA PINEDA

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EXPERIENCE

LINKEDIN

Mountain View, CA

Software Engineer Intern

July 2024 - Jan. 2025

- Developed and optimized software tools to enhance system performance and resource utilization
- Collaborated with Senior engineers to find and resolve bottlenecks in large-scale distributed.
- Implemented scalable solutions to improve application efficiency resulting in a measurable reduction in latency.

TALECH

Phoenix, AZ

User Support Specialist

Sept. 2022 - May 2023

- Contributed directly to Customer service, Collaboration, client support, technical support, and quality assurance & testing initiatives, working to deliver optimal experiences for end users with a 95% satisfaction rate.
- Consistently aimed to improve performance and functionality of mobile applications, interactive platforms, content management systems, dashboards, user journey maps and websites.

STARBUCKS

Clayton, CA

Barista

Mar. 2020 – Aug. 2022

- Served as key member of team, providing courteous customer service, placing a high volume of orders, tracking and replenishing ingredients and supplies, ensuring a clean and well-organized environment and answering questions.
- Handled orders totaling over \$5,000 each month, promoting consistency of service. Worked to deliver the highest caliber of guest experiences on behalf of Starbucks.

EDUCATION & TRAINING

DIABLO VALLEY COLLEGE

Pleasant Hill, CA

Associate's degree - Computer Science

Aug. 2020- May 2022

Completed coursework in C++, computer hardware/software.

NPOWER

Online

Information Technology

March 2020- Aug. 2020

Completed coursework in IT, business professionalism.

YEAR UP

Online

Application Development Training

Jan. 2024- Jan 2025

Year up is an intensive career development program with 250 corporate partners, college- level courses, professional training, and six-month internship. completed coursework in excel, business writing, public speaking, and professional skills with specialized training in application development.

TECHNICAL SKILLS

Languages: Java, Python, C++, SQL, JavaScript, HTML/CSS

Frameworks: React, Node.js, Flask

Developer Tools: Git, VS Code, IntelliJ, PyCharm, Eclipse

LICENSES & CERTIFICATIONS

COMPTIA-CompTIA IT Fundamentals+

Apr. 2021

COURSERA-Google IT Support Specialization

June 2021