Reza Afkhami

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PROFILE

Aspiring Data and BI Analyst with a Master´s in Artificial Intelligence and hands-on experience in data mining, cloud-based machine learning, and IoT analytics using real-world datasets. Proficient in Python, Excel, and MongoDB, with a strong foundation in web technologies and a fast-learning attitude toward industry tools like Power BI, SQL, and Tableau. Passionate about solving business problems through data-driven insights, with particular interest in finance and healthcare domains. Eager to contribute value through strong analytical thinking, adaptability, and a commitment to continuous learning.

EDUCATION & QUALIFICATIONS

Northumbria university - Master`s degree Artificial intelligence technology   2024-2025

Qazvin University of Medical Sciences - Bachelor`s   2019-2023

Completed advanced coursework in Risk Management, Fire Protection, and Ergonomics, supported by hands-on experience in HSE roles in both industrial and healthcare environments.

Javidan - Higher Diploma mathematic   2016-2019

WORK EXPERIENCE

Barista & Waiter | Shanzelize Restaurant and Lounge   Feb 2025 to now

Shanzelize Restaurant & Lounge in London

- Delivered exceptional customer service in a high-volume environment, handling 100+ transactions daily with speed and accuracy.

- Trained 3+ new staff members on POS system, hygiene standards, and operational procedures, improving team on boarding efficiency.

- Maintained daily inventory logs and performed sales tracking, developing basic reporting habits transferable to data roles.

- Frequently praised by customers and managers for attention to detail and a proactive approach to service.

- Managed closing shifts, ensuring accurate end-of-day reconciliation and reporting.

Freelance Web Developer | Upwork   Sep 2024 to Feb 2025

Self-Employed (Remote)

- Built and deployed responsive websites for small businesses using HTML, CSS, JavaScript, Node.js, and MongoDB.

- Created client dashboards with data visualization components to track performance, simulating BI dashboard design experience.

- Translated business needs into functional web tools, showcasing problem-solving and requirement analysis skills.

- Managed version control and code delivery via GitHub and Git, following agile-like workflows and client feedback cycles.

KEY SKILLS

- Thrive in fast-paced settings, quickly adjusting to dynamic service demands.

- Clearly connect with diverse clientele, ensuring accurate order taking.

- Anticipate and exceed guest expectations to enhance overall satisfaction.

- Collaborate seamlessly with colleagues to streamline operations.

- Efficiently balance multiple tasks during peak periods.

- Consistently deliver high-quality beverage preparation and presentation.

- Rapidly address issues, turning challenges into improved service outcomes.

- **Python** (Pandas, NumPy, scikit-learn) – Used in academic projects for data cleaning, exploratory analysis, and cloud-based machine learning models.

- **Excel (Formulas, Pivot Tables, Charts)** – Applied in part-time work and coursework for basic reporting and trend analysis.

- **MongoDB** – Utilized in freelance web development for structuring and querying NoSQL databases.

- **Data Visualization** (learning: Power BI, Tableau) – Currently developing interactive dashboards for portfolio projects; familiar with storytelling through visuals

- **SQL (learning in progress)** – Gaining proficiency in querying relational databases, essential for structured data analysis.

- **Git & GitHub** – Used regularly for freelance projects and academic version control, showcasing collaborative and iterative development.

- **Cloud Platforms** (Google Colab, AWS basics) – Deployed machine learning experiments in a cloud environment as part of coursework.

- **JavaScript & Node.js** – Applied in web-based data interfaces and client dashboards, reinforcing logic-building and user experience principles.

ADDITIONAL INFORMATION

Training – safety of lifting by tower crane [2023], First Aid training provides crucial skills for immediate emergency care [2023], risk assessment [2022], Google Data Analytics Certificate [2025], Microsoft Power BI Data Analyst Associate (PL-300) [2025], Tableau Data Analyst Badge [2025], and SQL & Databases [2025]

Languages – English; Persian

INTERESTS

Data Storytelling & Visualization – Passionate about translating raw data into actionable insights; currently building interactive dashboards to share on GitHub.

Tech Learning & Community – Actively follow trends in data analytics and AI; continuously exploring new tools and methods via online platforms and developer forums.

Problem Solving Challenges – Engage in Kaggle competitions and analytical tasks to sharpen logical thinking and structured decision-making.