

# RESTORATIVE RECORD



## Jacobi Iverson

**Preferred Occupation:**

Account Executive, Customer Success Agent, Solutions Engineer

**English:** Bilingual

**Other Proficient Languages:** Spanish

**Personal narrative:**

I am Jacobi Iverson. A youthful mistake led to a drug possession conviction three years ago, but since then I've committed myself to rigorous self improvement—earning a GED with honors, an Associate's in Business Administration, and certifications in OSHA 10 Hour and Excel. I taught myself data analysis and project coordination to fuel my passion for logistics and complex problem solving. Through leading peer mentoring groups and restorative justice circles, I've honed my teamwork and leadership skills. I am ready to bring my resilience, accountability, and analytical rigor to the Account Executive role at a rapidly growing organization.

## Personal Achievements

I am proud to have maintained 18 months of continuous sobriety, a journey supported by weekly individual therapy and bi weekly peer support groups. Embracing accountability and self reflection, I confronted past behaviors and developed healthy coping strategies. This commitment not only restored my own well being but also strengthened my role as a reliable provider and mentor for my family, demonstrating the discipline, resilience, and emotional intelligence I bring to every aspect of my life.

## Community Service

**Name of Award:** Grey 18 Month Narcotics Anonymous Recovery Chip (Apr 2025)

*By Narcotics Anonymous*

## Skills

**Soft Skills:**

Creativity and Innovation, Critical Thinking, Growth Mindset, Collaboration and Teamwork, Self-Motivation and Self-Discipline, Digital Literacy, Remote Working Proficiency

**Hard Skills:**

Data Analysis, Research Methodology, Programming/Coding, Project Management, Sales and Marketing, Accounting and Finance, Supply Chain and Logistics Management

## Community Engagements

### Mentoring and Coaching

**Engagement role:** Reentry Coordinator

**Organization or Event Name:** The Osborne Association

**Organization or Event Website:** <https://www.osborneny.org/>

**Involvement details:**

Launched an after school mentorship program in Queens for youth with incarcerated parents. Over eight months, I guided 20 students (ages 10–16) through weekly workshops on emotional resilience, study strategies, and goal setting. By creating a safe space for candid conversation and connecting each child with tailored resources, I helped boost their school engagement.



## Rehabilitative Programs

- **Substance Use Disorder Treatment**  
Rehabilitation for drug or alcohol addiction, 12-step programs, harm reduction strategies.
- **Faith-Based Initiatives**  
Religious studies, spiritual healing programs, faith-based support groups.

## Microcredentials and Certifications

### OSHA 10 Hour General Industry Certification

**Issuing organization:** Occupational Safety and Health Administration (OSHA)

**Issued:** Mar 2020

**Credential ID:** OSHA 2020 JA12345

**Credential URL:** <https://www.osha.gov/training/oshacardfacts>

### Prison Food Handler Certification

**Issuing organization:**

NY Department of Public Health (via NYS Correctional Facility Food Service Program)

**Issued:** Apr 2020 | **Exp:** Apr 2023

**Credential ID:** FHC 2020 JA45678

## Mentors and Recommendations

### Sponsor Michael Thompson

**Organization:** Narcotics Anonymous

**Phone:** (212) 555-0198

**Email:** michael.thompson@na.org

## Education

### Borough of Manhattan Community College (CUNY)

Associate of Applied Science

*Sep 2016 - May 2018*

New York, NY

**Field of Study:** Business Administration; **Grades:** 2.8

While earning my A.A.S. in Business Administration through BMCC's Prison-to-College Pipeline, I completed 24 credits—covering accounting, organizational behavior, and business law—within a structured correctional setting. Balancing coursework with institutional requirements sharpened my discipline and time management. After release, I transitioned to the main campus, carrying forward the resilience and commitment that education instilled in me.

## Employment History

### Warehouse Associate (Work Release Program)

**Department of Corrections - Anchor Logistics** | Apprenticeship

Albany, NY

*Jan 2019 - Dec 2020 (2 years, Employed while incarcerated)*



While incarcerated, I participated in a structured work release program at Anchor Logistics, where I managed end to end warehouse operations. I processed an average of 120 orders per day, operated forklift equipment, and maintained precise inventory records. Collaborating with supervisors and fellow associates, I identified and implemented process improvements that increased packing efficiency by 12%. Through this role, I demonstrated reliability, attention to detail, and teamwork—skills that formed the foundation of my professional discipline and operational acumen.

## Hobbies and Interests

### **General:**

Chess or Other Strategy Games, Coding or Programming, Tutoring or Mentoring, Learning New Technologies

**Sports:** Basketball, Golf, Hockey

### **Other:**

Hackathon Enthusiast: I actively participate in hackathons to sharpen my problem solving skills, collaborate with diverse teams under tight deadlines, and prototype innovative solutions—particularly in logistics, data analytics, and social impact domains.