

RESTORATIVE RECORD



Jacobi Iverson

Preferred Occupation:

Account Executive, Customer Success Agent, Solutions Engineer

English: Bilingual**Other Proficient Languages:** Spanish**Personal narrative:**

I am Jacobi Iverson. A youthful mistake led to a drug possession conviction three years ago, but since then I've committed myself to rigorous self improvement—earning a GED with honors, an Associate's in Business Administration, and certifications in OSHA 10 Hour and Excel. I taught myself data analysis and project coordination to fuel my passion for logistics and complex problem solving. Through leading peer mentoring groups and restorative justice circles, I've honed my teamwork and leadership skills. I am ready to bring my resilience, accountability, and analytical rigor to the Account Executive role at a rapidly growing organization.

Personal Achievements

I am proud to have maintained 18 months of continuous sobriety, a journey supported by weekly individual therapy and bi weekly peer support groups. Embracing accountability and self reflection, I confronted past behaviors and developed healthy coping strategies. This commitment not only restored my own well being but also strengthened my role as a reliable provider and mentor for my family, demonstrating the discipline, resilience, and emotional intelligence I bring to every aspect of my life.

Community Service

Name of Award: Grey 18 Month Narcotics Anonymous Recovery Chip (Apr 2025)

By Narcotics Anonymous

Skills

Soft Skills:

Creativity and Innovation, Critical Thinking, Growth Mindset, Collaboration and Teamwork, Self-Motivation and Self-Discipline, Digital Literacy, Remote Working Proficiency

Hard Skills:

Data Analysis, Research Methodology, Programming/Coding, Project Management, Sales and Marketing, Accounting and Finance, Supply Chain and Logistics Management

Community Engagements

Mentoring and Coaching

Engagement role: Reentry Coordinator

Organization or Event Name: The Osborne Association

Organization or Event Website: <https://www.osborneny.org/>

Involvement details:

Launched an after school mentorship program in Queens for youth with incarcerated parents. Over eight months, I guided 20 students (ages 10–16) through weekly workshops on emotional resilience, study strategies, and goal setting. By creating a safe space for candid conversation and connecting each child with tailored resources, I helped boost their school engagement.



Rehabilitative Programs

- **Substance Use Disorder Treatment**
Rehabilitation for drug or alcohol addiction, 12-step programs, harm reduction strategies.
- **Faith-Based Initiatives**
Religious studies, spiritual healing programs, faith-based support groups.

Microcredentials and Certifications

OSHA 10 Hour General Industry Certification

Issuing organization: Occupational Safety and Health Administration (OSHA)

Issued: Mar 2020

Credential ID: OSHA 2020 JA12345

Credential URL: <https://www.osha.gov/training/oshacardfacts>

Prison Food Handler Certification

Issuing organization:

NY Department of Public Health (via NYS Correctional Facility Food Service Program)

Issued: Apr 2020 | **Exp:** Apr 2023

Credential ID: FHC 2020 JA45678

Mentors and Recommendations

Sponsor Michael Thompson

Organization: Narcotics Anonymous

Phone: (212) 555-0198

Email: michael.thompson@na.org

Education

Borough of Manhattan Community College (CUNY)

Associate of Applied Science

Sep 2016 - May 2018

New York, NY

Field of Study: Business Administration; **Grades:** 2.8

While earning my A.A.S. in Business Administration through BMCC's Prison-to-College Pipeline, I completed 24 credits—covering accounting, organizational behavior, and business law—within a structured correctional setting. Balancing coursework with institutional requirements sharpened my discipline and time management. After release, I transitioned to the main campus, carrying forward the resilience and commitment that education instilled in me.

Employment History

Warehouse Associate (Work Release Program)

Department of Corrections - Anchor Logistics | Apprenticeship

Albany, NY

Jan 2019 - Dec 2020 (2 years, Employed while incarcerated)



While incarcerated, I participated in a structured work release program at Anchor Logistics, where I managed end to end warehouse operations. I processed an average of 120 orders per day, operated forklift equipment, and maintained precise inventory records. Collaborating with supervisors and fellow associates, I identified and implemented process improvements that increased packing efficiency by 12%. Through this role, I demonstrated reliability, attention to detail, and teamwork—skills that formed the foundation of my professional discipline and operational acumen.

Hobbies and Interests

General:

Chess or Other Strategy Games, Coding or Programming, Tutoring or Mentoring, Learning New Technologies

Sports: Basketball, Golf, Hockey

Other:

Hackathon Enthusiast: I actively participate in hackathons to sharpen my problem solving skills, collaborate with diverse teams under tight deadlines, and prototype innovative solutions—particularly in logistics, data analytics, and social impact domains.