1. Define table master

A. Users

B. Roles

C. Customers

1. MVP
2. Follow Up
3. Follow Up Logs
4. Table Field
5. Users

* Id
* Email
* Password
* Role\_id
* Timestamp

1. Roles

* Id
* Name
* Timestamp

1. Customers

* Id
* Name
* Phone
* Email
* TimeStamp

1. Follow Up

* Id
* User\_name
* agent\_id
* Customer\_id
* Status
* TimeStamp

1. Follow Up Logs

* Id
* user\_Id
* Admin Name
* Customer\_id
* Customer Name
* Status
* Remarks
* TimeStamp

Adding a feature like:

1. Each Assignment to agent get Email to Email Agent
2. To Admin get Notif Every agent getting new a status to follow up