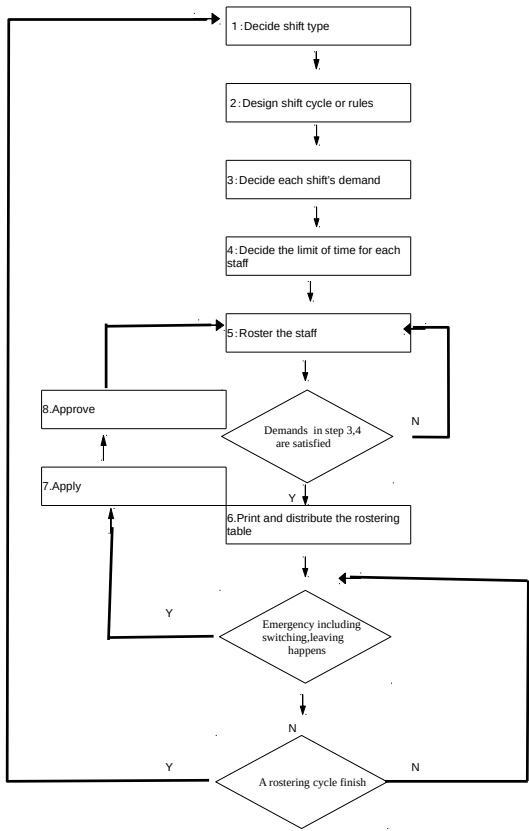| ID	C453
Name	HongYu

Business flow

Details

Introduction: Outline of business assumed. (Industry, sales account, employee number etc.)

Our product is designed for rostering nurses in hospital and the matron who rosters the nurses is the main target user.

Business Number	Business overview (What?How often?)	People (User)	Purpose	Problem	Needs (What's the real needs?)
1	Decide shift type (seldom changed)	Matron	Maximize the working efficiency with a reasonable shift	It's hard to judge the strategy without feedback	Staff's feedback
2	Design shift cycle or rules (seldom changed)	Matron	Maximize the working efficiency with a reasonable shift	It's hard to judge the strategy without feedback	Staff's feedback
3	Decide each shift's demand (often,each rostering)	Matron	Make sure the work demand can be meet	It's hard to judge the strategy without feedback	Staff's feedback
4	Decide the limit of time for each staff (seldom changed)	Matron	Maximize the working efficiency without breaking laws		
5	Roster the staff (often,each rostering)	Matron	Maximize the working efficiency with a reasonable shift	It's hard to roster by human combining big various information;The staff's preference should be take in count.	A reasonable rostering table meet demands and limit, and make the staff satisified if possible
6	Print and distribute the rostering table (often,each rostering)	Matron	Notice the staff with the rostering result in time	The low efficient method wastes time and money	A immediate notice to every staff
7	Apply for emergency including switching and leaving(depends)	Nurse	Ask for leaving or switching	Low efficiency to find one to switch for	
8	Approve for application(depends)	Matron	Handle the application and adjust the rostering	It wastes time to calculate the effect by the application and arrange the adjustment	A quick brief result of adjustment.