- 1. Some workflow is not good. For example, only allow nurse taking vacation if she can't find another one to shift with. Instead of helping her to shift with if she wants a shift instead of a vacation.
- 2. You should think deeperly for your functions. When you provide a function, you should think about what's the next action the user might want to take, and then think about how your system can reduce user's work.
- 3. You assumption for each nurses to check the shift situation by logging in the system is not reasonable. You may need to think more about it.
- 4. You can design the product from the point of customer, instead of developer. How you can ease their operation and avoid mistakes.