

# Rhett Verville

602-571-6603

rhettverv@gmail.com

<https://www.linkedin.com/in/rhett-verville-944b4b165/>

**SUMMARY** – A dedicated and motivated Junior POS Programmer with more than a year of hands-on experience offering point-of-sale assistance to numerous franchises nationwide. Bringing a comprehensive IT education covering various areas including security/penetration testing, networking, desktop administration, hardware/software implementation and troubleshooting.

- |                            |  |                              |
|----------------------------|--|------------------------------|
| • <b>Windows/Mac/Linux</b> | • <b>Excellent Written &amp; Verbal Skills</b> | • <b>Attention To Detail</b> |
| • <b>Networking</b>        | • <b>Effective Prioritization</b>              | • <b>Problem Solving</b>     |
| • <b>Troubleshooting</b>   | • <b>Strong Communication</b>                  | • <b>Results Oriented</b>    |

## EDUCATION

**Glendale Community College, Glendale, AZ**

December 2021

Associates of Applied Science – Information Security

## COURSE PROJECTS

- Developed comprehensive IT security project as part of coursework, implementing various penetration testing techniques and producing detailed analysis.
- Collaborated with peers to design and set up a small-scale networking environment, gaining hands-on experience in network configuration and troubleshooting.

## PROFESSIONAL EXPERIENCE

**Junior POS Programmer**

*Kahala Brands, Scottsdale, AZ*

March 2023-Current

- Managed multiple different assignments at once, effectively prioritizing time sensitive projects.
- Collaborate with the lead programmer to get projects done on time and with accuracy.

**POS Help Desk Analyst**

*Kahala Brands, Peoria, AZ*

April 2022-March 2023

- Provide prompt and effective technical support to franchise locations, ensuring minimal disruption to point-of-sale systems.
- Collaborate with cross-functional teams to diagnose and resolve hardware, software, and processing issues, resulting in improved operational efficiency.

**Line Cook**

*Bluestar, Peoria, AZ*

September 2019-November 2021

- Managed food preparation and cooking, consistently delivering high-quality dishes and contributing to positive customer reviews.
- Organized kitchen operations and communicated effectively with team members to enhance overall workflow.

**Food Runner/Expediter**

*Troon, Peoria, AZ*

December 2018-June 2019

- Efficiently coordinated food delivery and ensured accurate order fulfillment, enhancing overall customer satisfaction.
- Facilitated communication between kitchen and front-of-house staff, streamlining service and reducing wait times.

**Dishwasher**

*Bluestar, Peoria, AZ*

March 2015-November 2018

- Maintained a clean and organized kitchen environment, contributing to a safe and sanitary workspace.
- Managed dish washing responsibilities in a high-paced restaurant setting, supporting smooth restaurant operations.

## TECHNICAL SKILLS AND CERTIFICATIONS

Certificate of Completion – Information Security Technology

May 2021

## LEADERSHIP AND ACTIVITIES

- |   |          |
|---|----------|
| • Member, Cyber Security Club on Campus       | May 2019 |
| • Member, Peoria Student Broadcasting Network | May 2016 |

## ADDITIONAL INFORMATION

- Engage in regular running and workout routines to maintain an active and healthy lifestyle.
- Dedicate time to tinkering with computers, staying updated on the latest IT trends and advancements.
- English (Fluent) German (Basic)