Rep: This is Thomas. How can I help you?

Caller: This is Alex. I want to change my plan to corporate plan

Rep: Sure, I can help you. Do you want to change the plan for the number from which you are calling now?

Caller: yes

Rep: For verification purpose may I know your date of birth and email id

Caller: My data of birth is 10-Aug-1979 and my email id is [alex@gmail.com](mailto:alex@gmail.com)

Rep: Which plan do you want to migrate to

Caller: Plan 450 unlimited

Rep: Can I know your mobile number

Caller: Yes, my mobile number is 8978675645

Rep: Can I know your aadhar no

Caller: Yes, my aadhar number is 224357855131

Rep: Can I know your card no

Caller: Yes, my card no is 2563-8978-5678-2343

Rep: Can I have your company name and date of joining

Caller: I work for IBM and doj 01-Feb-99 and my employee id is #78

Rep: Ok.. I have taken your request to migrate plan to 450 unlimited. You will get an update in 3 hours. Is there anything else that I can help you with

Caller: No

Rep: Thanks for calling Vodafone. Have a good day.

Caller: you too