Rep: This is Shilpa. How can I help you?

Caller: Hi Shilpa, This is Rahul. I want to know that why there is no network from yesterday.

Rep: Sure, I can help you. Do you want to know about the network for the number from which you are calling now?

Caller: yes

Rep: For verification purpose may I know your date of birth and email id

Caller: My date of birth is 15th November 1989 and my email id is [rahulchopra@gmail.com](mailto:alex.champ@gmail.com)

Rep: Sorry Sir, your due amount is pending from last 2 months, so your service is disconnected for some time.Can I know your address?

Caller: Ohh, is it?.. I want to submit the pending amount. My address is 17, Model Town, Delhi.

Rep: Ok Sir, Please tell me your company name and employee id

Caller: I work for Google and my employee id is #186009 and my date of joining is 21st April 2013

Rep: Can I know your mobile number

Caller: Yes, my mobile number is 9671264908

Rep: Can I know your aadhar no

Caller: Yes, my aadhar number is 224357855131

Rep: Can I know your card no

Caller: Yes, my card no is 2653-9878-6758-8786

Rep: Ok.. Just submit the remaining bill amount, your number will start working within 3 hours. Is there anything else that I may help you with

Caller: No

Rep: Thanks for calling Vodaphone. Have a good day.

Caller: you too