Rep: This is Mohan. How can I help you

Caller: Hi, this is Nayan. I wanted to request for pickup of car for service.

Rep: Sure, I can help you. For verification purpose may I know your vehicle number, date of birth and email id to check for promo deals

Caller: My vehicle number is KA-01-M-1111, date of birth is April 19th 1989 and email is [askme@yahoo.com](mailto:askme@yahoo.com)

Rep: I have pulled up the vehicle details. Can you verify your communication address for the vehicle pickup

Caller : Plot 1/A, survey number 100/290/1, BTM II Stage, Bangalore

Rep: May i have your phone number

Caller: 101-010-1010

Rep: Ok Sir, Please tell me your company name and employee id

Caller: I work for Oracle and my employee id is #98975 and my date of joining is 12th Nov 2017

Rep : Thanks for providing the details. Your vehicle will be picked up tomorrow.