Rep: This is Rajesh. How can I help you?

Caller: Hi, this is Shyam. I wanted to request for test drive of your newly launched vehicle.

Rep: Sure, I can help you. May i know your phone number and email id for the records

Caller: My phone number is 1010-1010-10 and email is [shyam1998@hotmail.com](mailto:askme@yahoo.com)

Rep: Thank you for providing the information. Can you verify your communication address for the vehicle to be sent across for test drive

Caller : Site # 1, ABC road, JP Nagar, Bangalore

Rep: May i have your date of birth to complete your profile

Caller: 1989, 1st of March

Rep: I would like to have your company name and date of joining

Caller: I work for IBM and doj 01-Feb-99 and my employee id is #78

Rep : Thanks for providing the details. Your test drive is scheduled for tomorrow.