Rep: This is Vishal from Vodafone Service Support, Downing Street, Jaipur. How can I help you?

Caller: This is Astha. I want to increase the data limit of my number.

Rep: Sure, Mam, I’ll help you. Do you want to add data for the number from which you are calling?

Caller: yes, before that can you please tell me what is the current data limit with my plan?

Rep: Sure Mam. Let me check the details. Please confirm your mobile number. It’s 9730294326, right?

Caller: Yes.

Rep: Mam, it is 300 MB per month. How much data you need 1GB/2GB?

Caller: I want 1GB per month.

Rep: Sure Mam. Can you please tell your date of birth, it is required for verification purpose.

Caller: ok, it is 7th February 1990

Rep: and your email id is?

Caller: it is [astha123@gmail.com](mailto:astha123@gmail.com)

Rep: Mam, as you are using corporate plan, please confirm your office name, employee ID as well as your Aadhar number.

Caller: Sure, Company name is IBM and employee ID is #890031, while my Aadhar is 197348625913.

Rep: Ma’m for verification please tell me your date of joining.

Caller: Sure, it’s 4th April 2010.

Rep: Ma’am please provide your Debit Card number to receive an OTP.

Caller: Sure it is 8014-2378-6954-7117.

Rep: Ok.. I have raised a service request to increase data limit for your number. You will get an update within 24 hours. Is there anything else that I can help you with

Caller: No

Rep: Thanks for calling Vodafone. Have a good day.