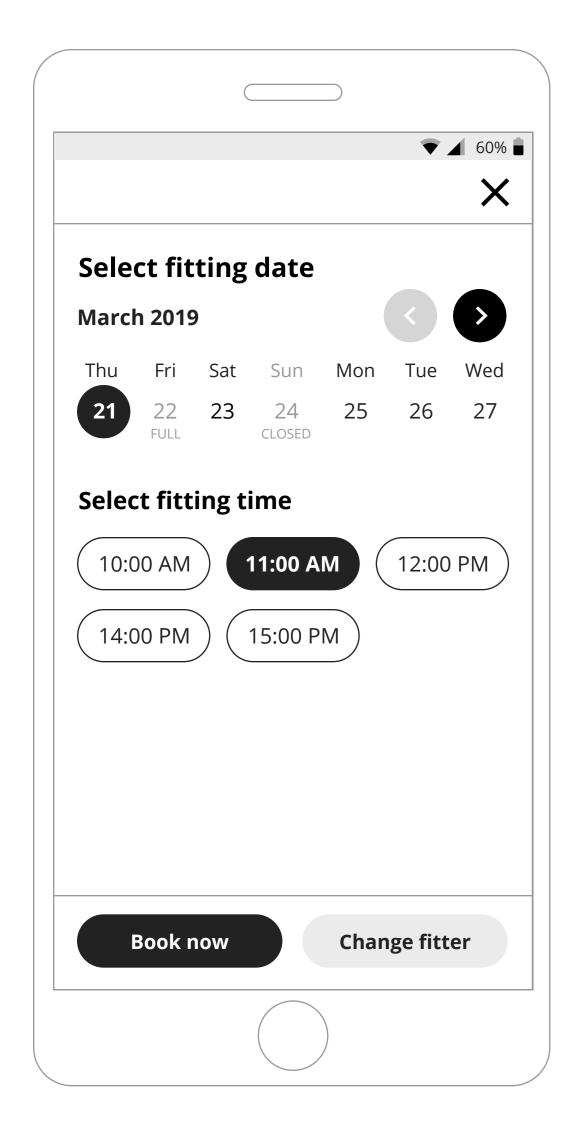
1 Fitting time and date



Key features

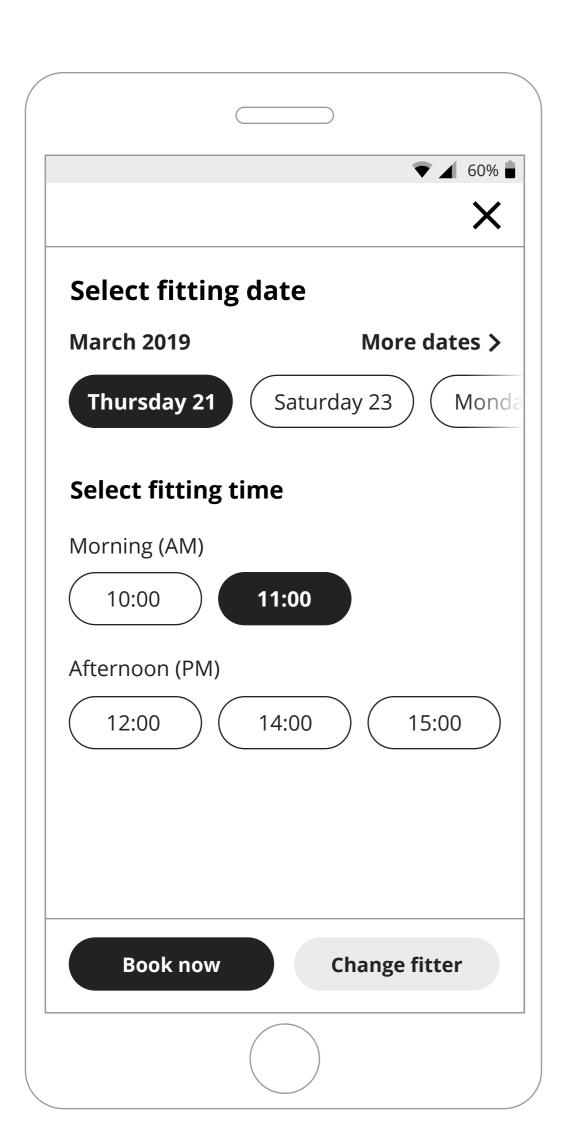
Booking a date and time pop-up modal. It can be easily closed if a user needs to select another fitter.

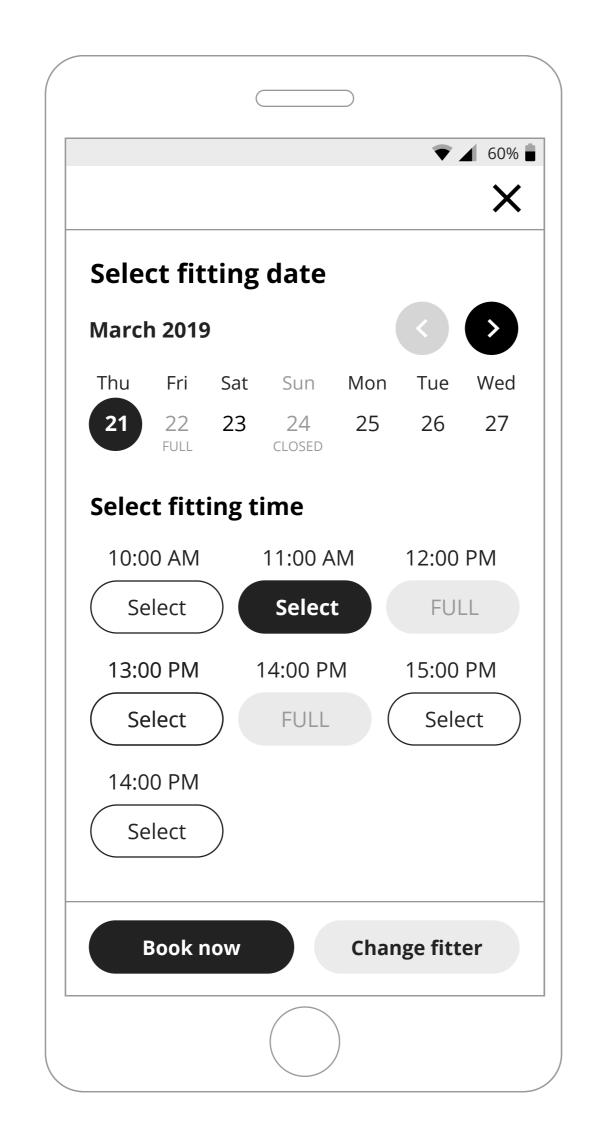
Fitting date:

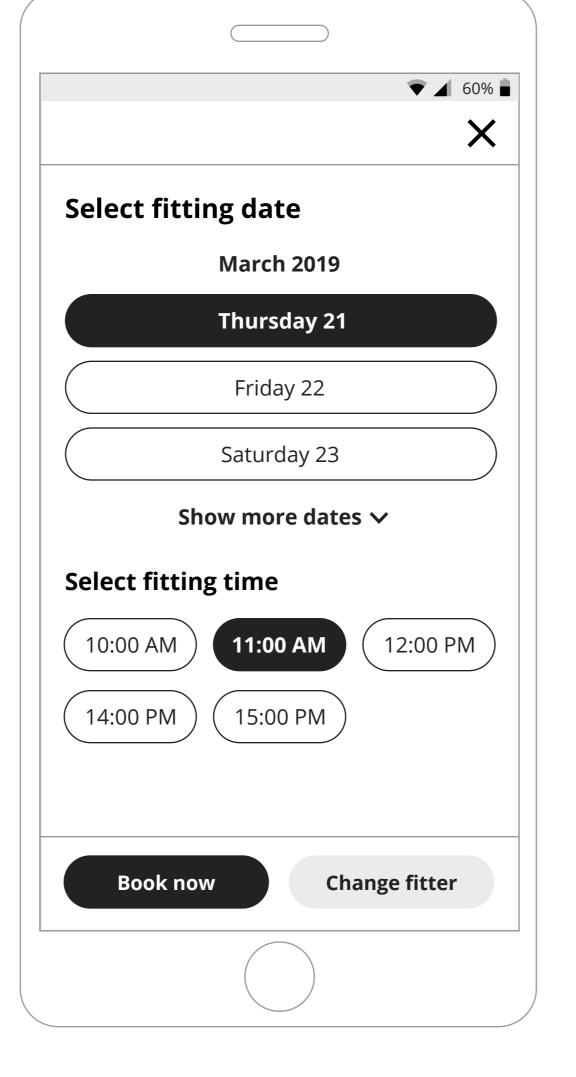
- Horizontal scrolling to change date
- arrows move dates forward/back a week
- full and closed dates are indicated on the calendar
- full or closed dates are not selectable

Fitting time:

- Only display available time slots
- Fitting times will vary depending on fitter







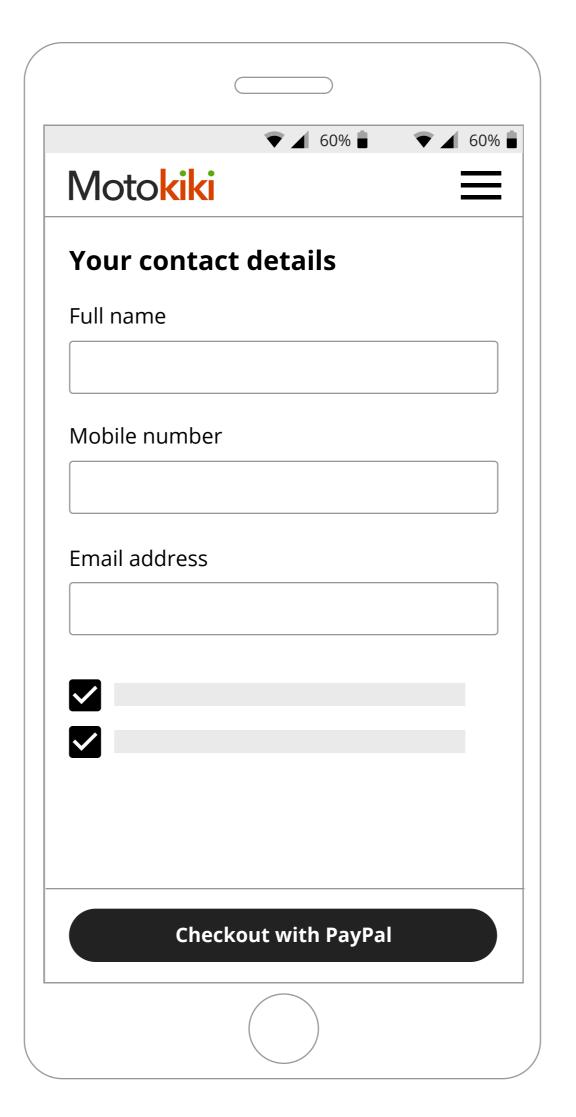
Other option

- Only display available fitting dates
- Display not in calendar format
- Split booking time by morning and afternoon appointments

Other option

- Show all dates
- Display time slot as 'Full' if the slot is take

2 Your contact details



Key features (TBC)

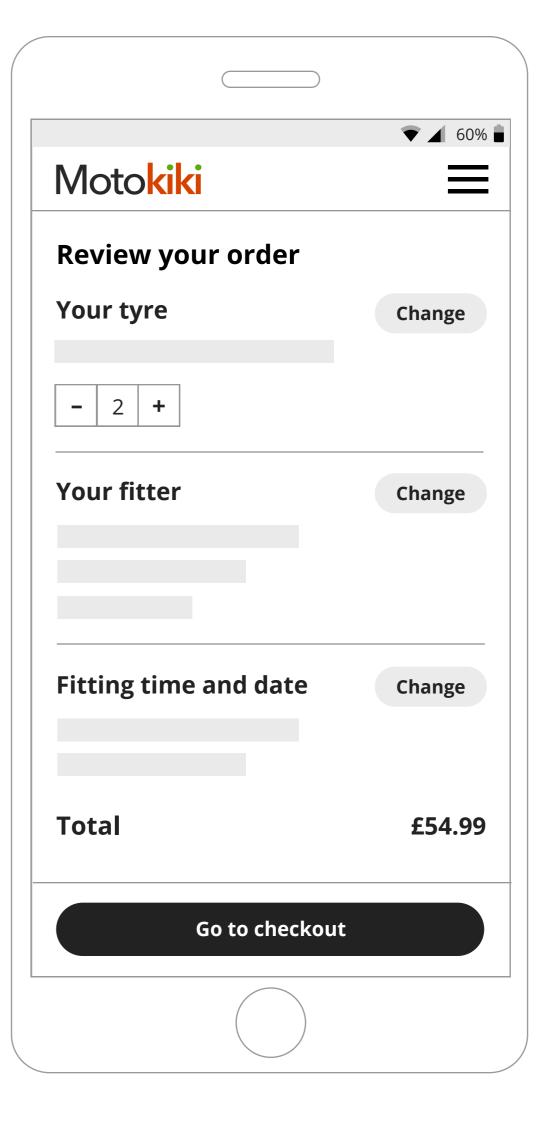
- Are all fields required?
- Validation will be required on address and mobile number fields
- GDPR opt in
- Terms and conditions or legal

Checkout with PayPal

When you checkout with PayPal on sites, you're not usually required to enter contact details as we can get these from PayPal.

I don't think there's point asking for details we can get from PayPal during the transaction.

3 Review your order



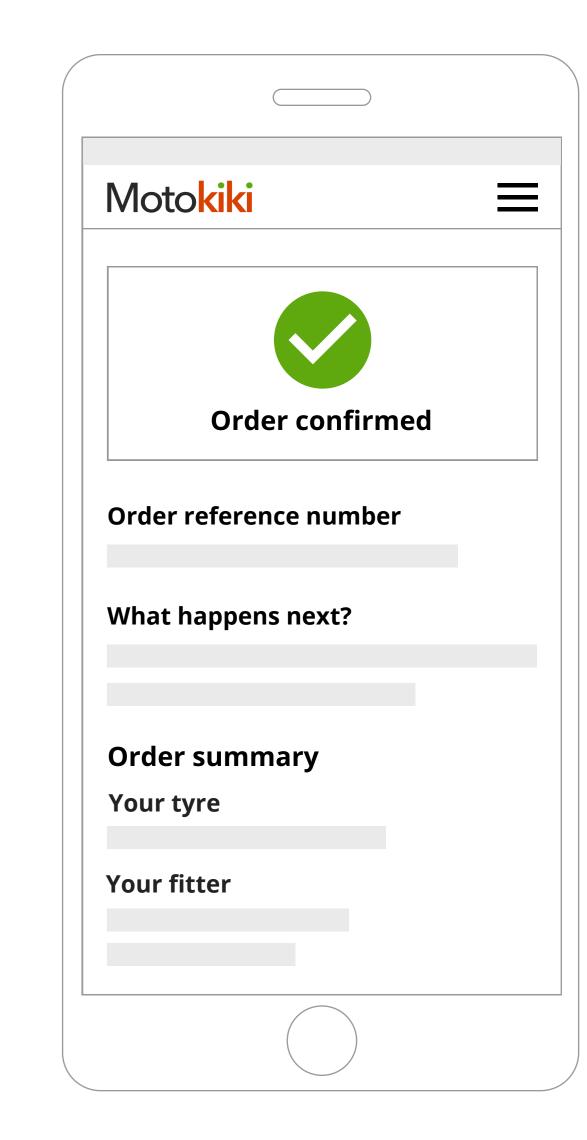
Key features

User can be routed back to the relevant step if they want to change anything at this stage.

User gets a summary of:

- Tyre choice
- Fitter full address
- Fitting time and date

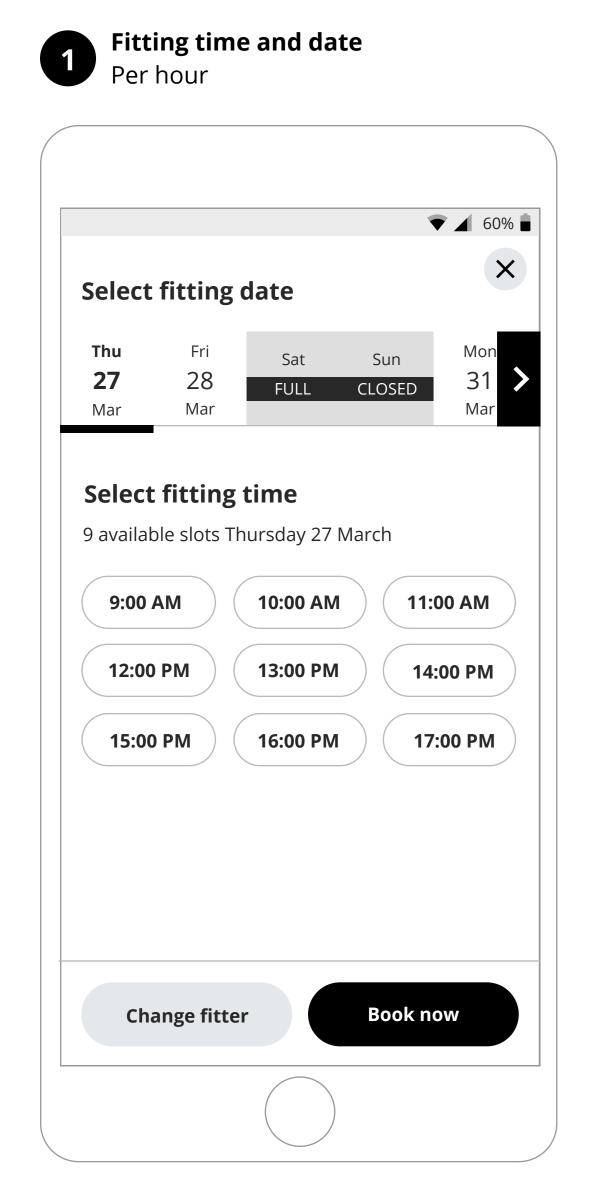
4 Order confirmation

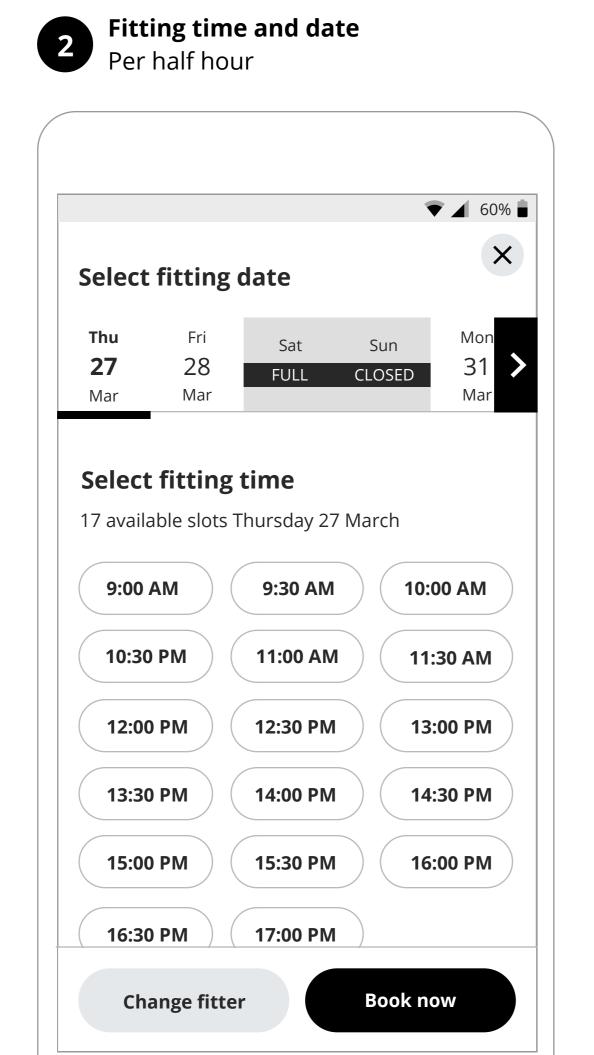


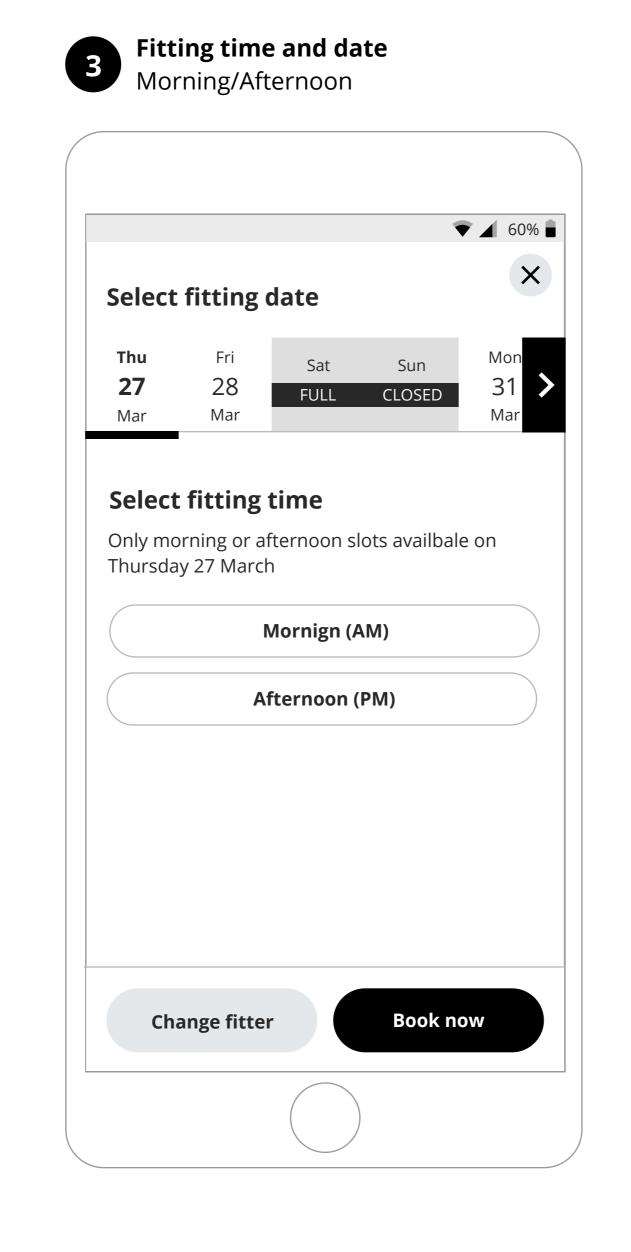
Key features

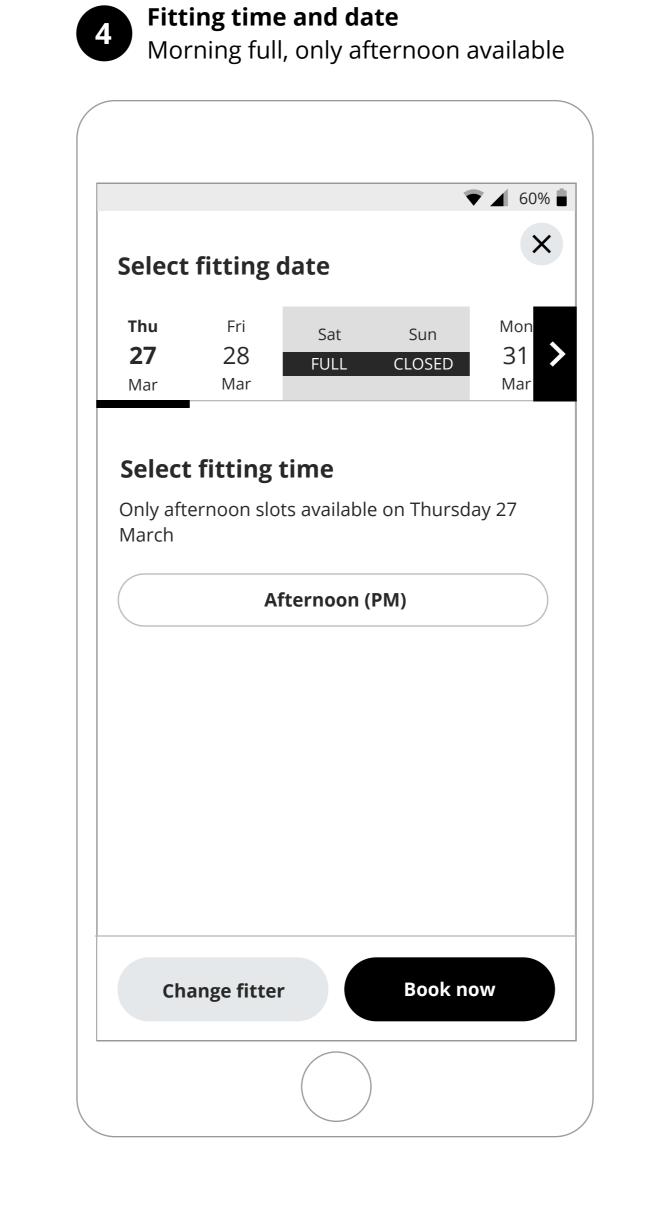
- Confirmation of the transaction on the motokiki website.
- We need to display an order confirmation reference number at this stage.
- This page is important in setting expectation of what happens next in the process to customers.
- We should also playback the order summary again on this page

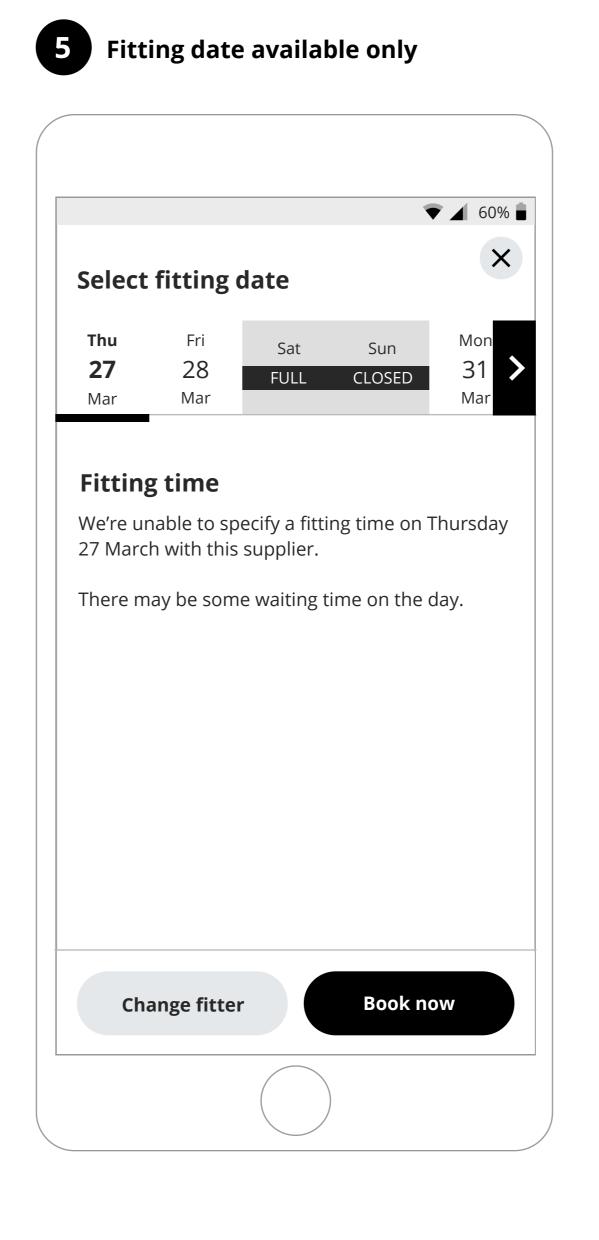
Option A

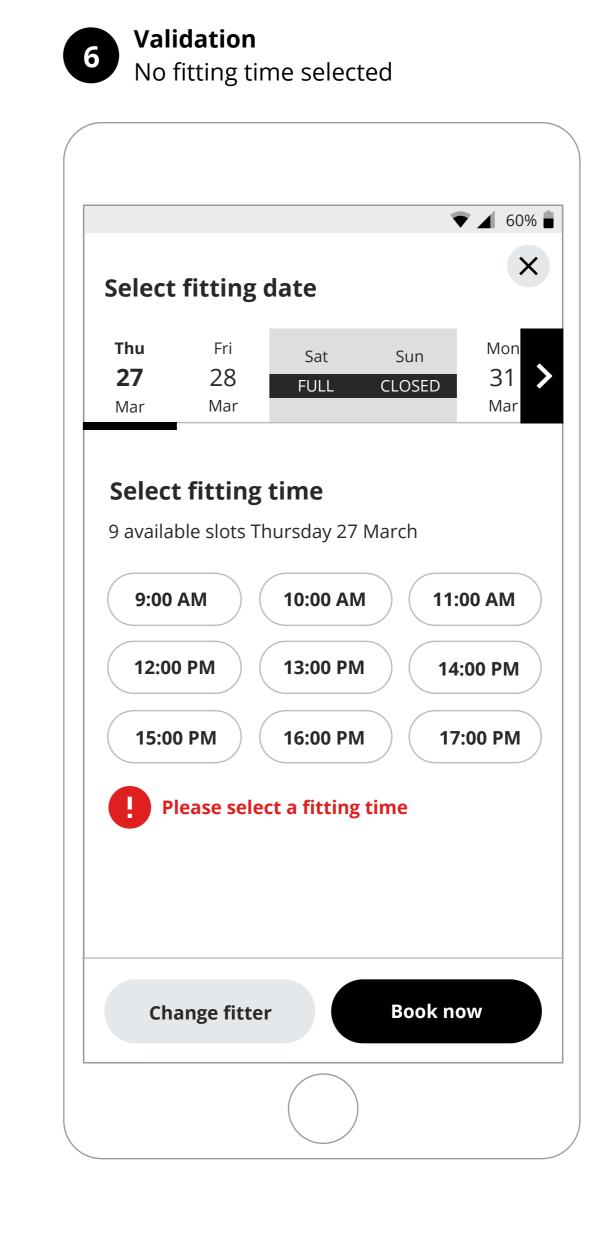


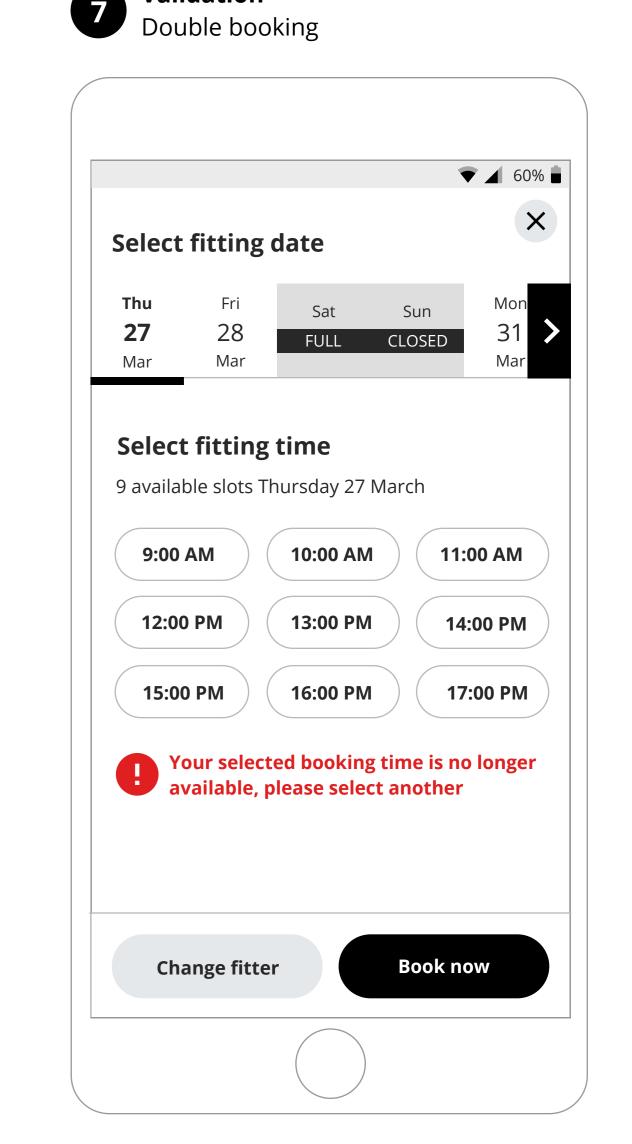




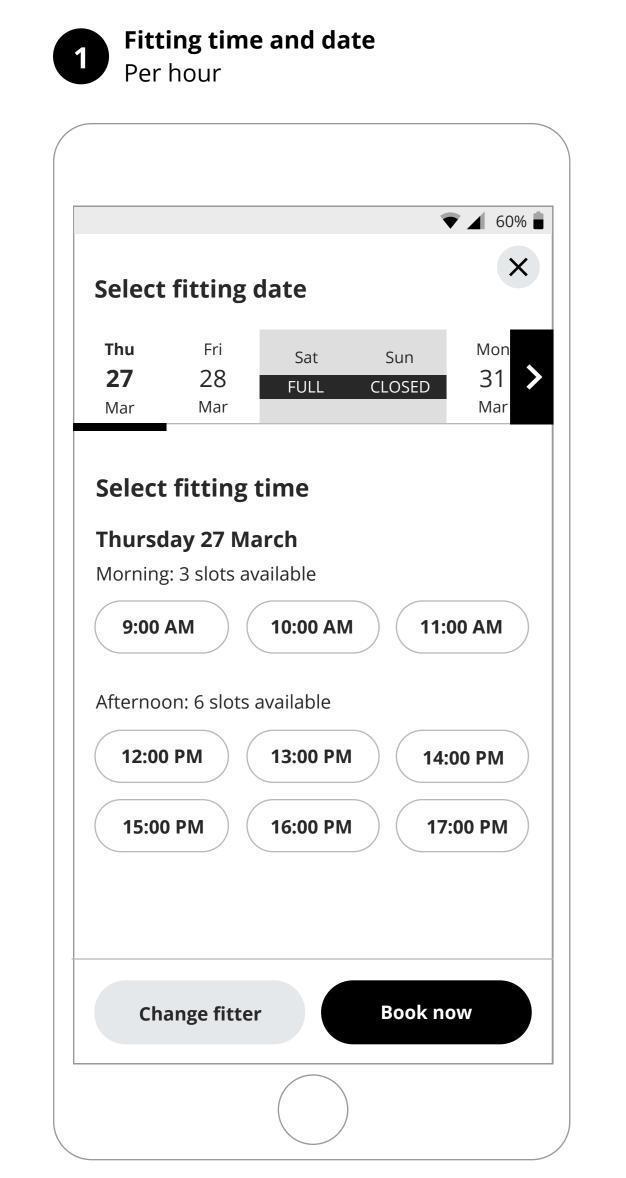


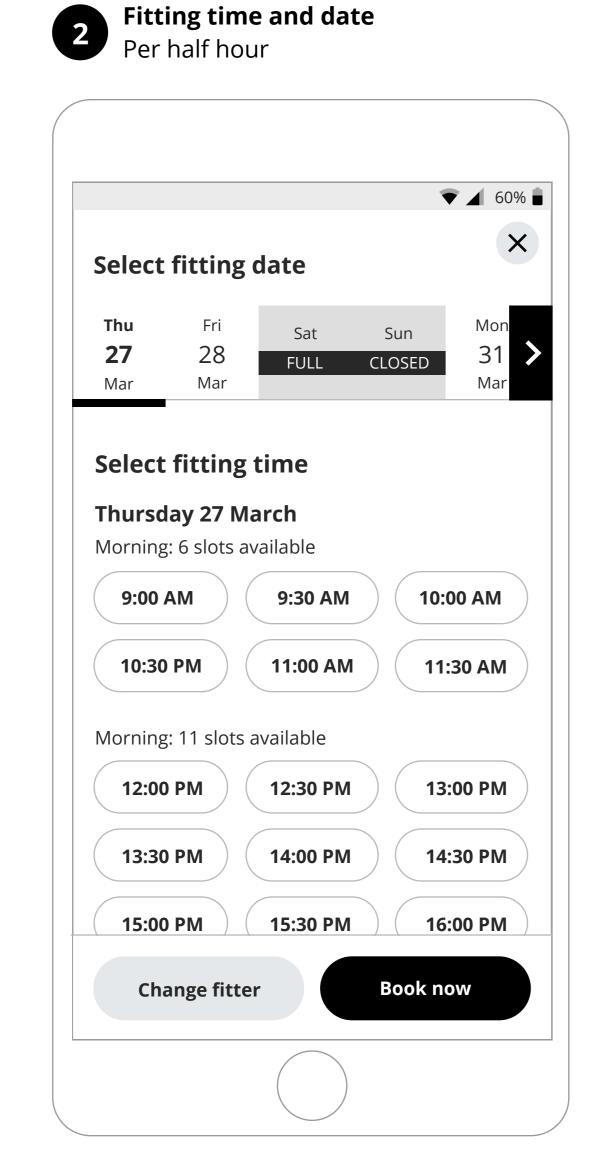


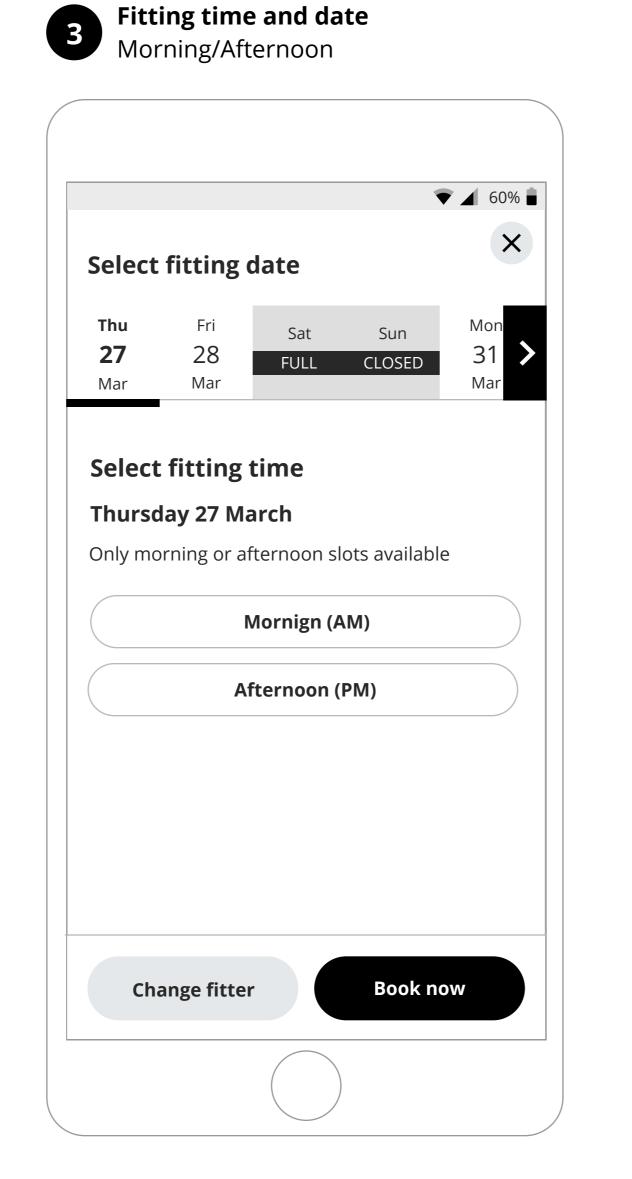


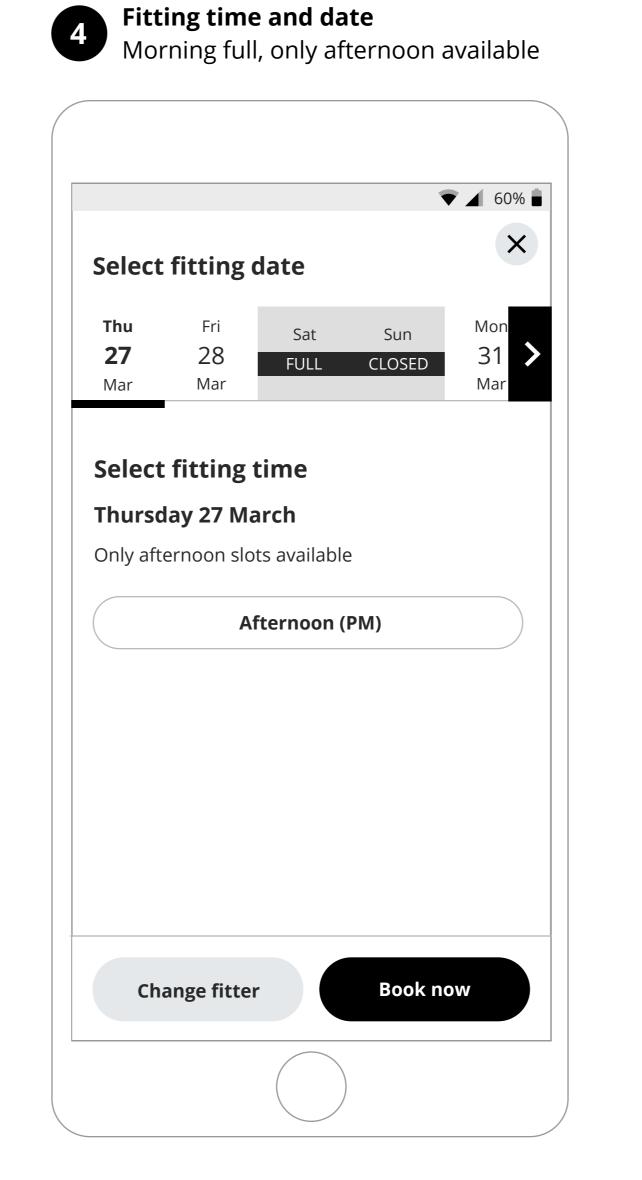


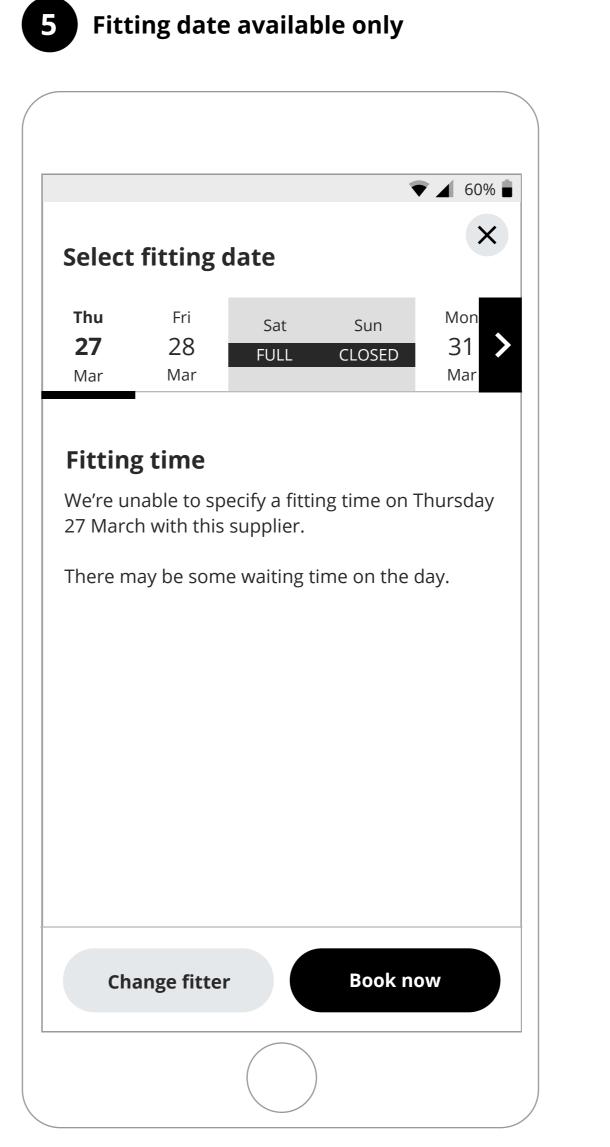
Option B (split morning and afternoon slots)

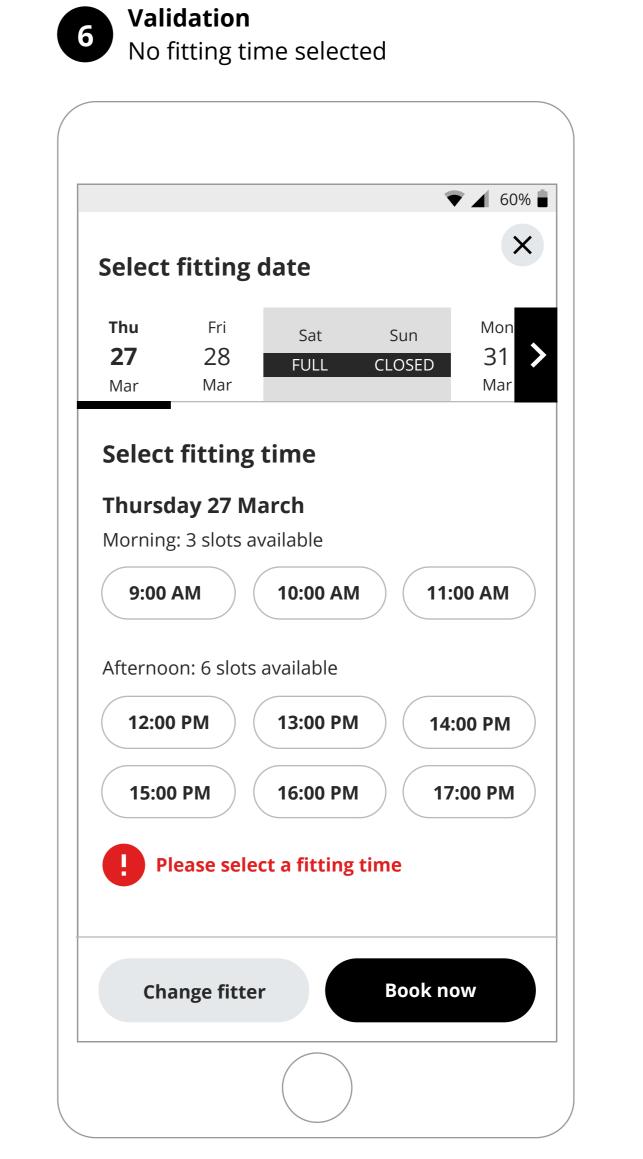


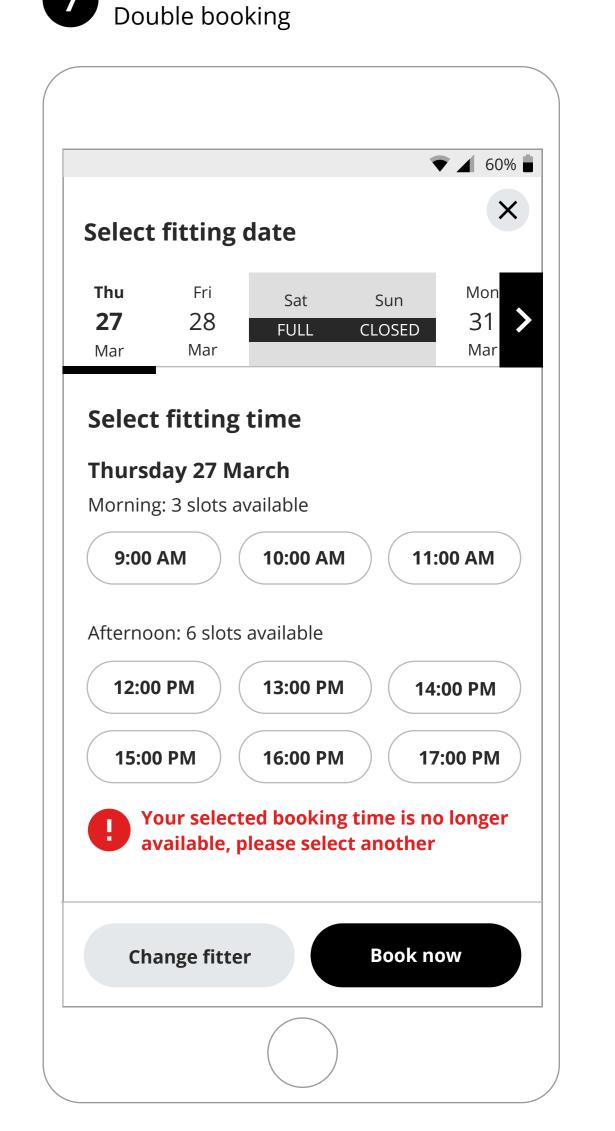




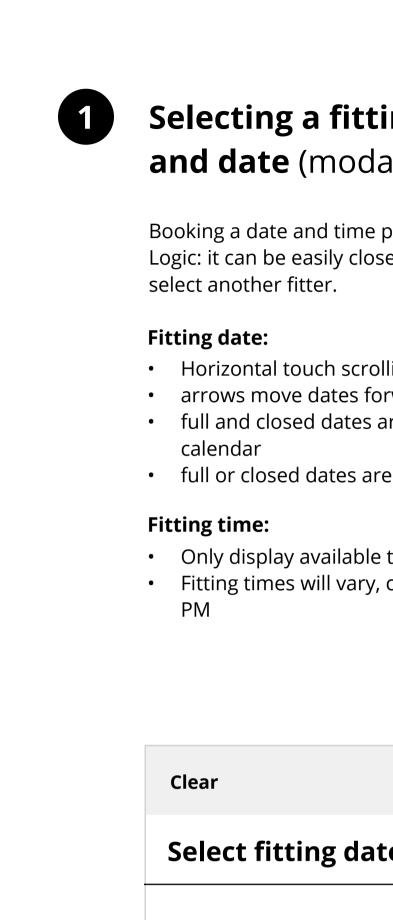


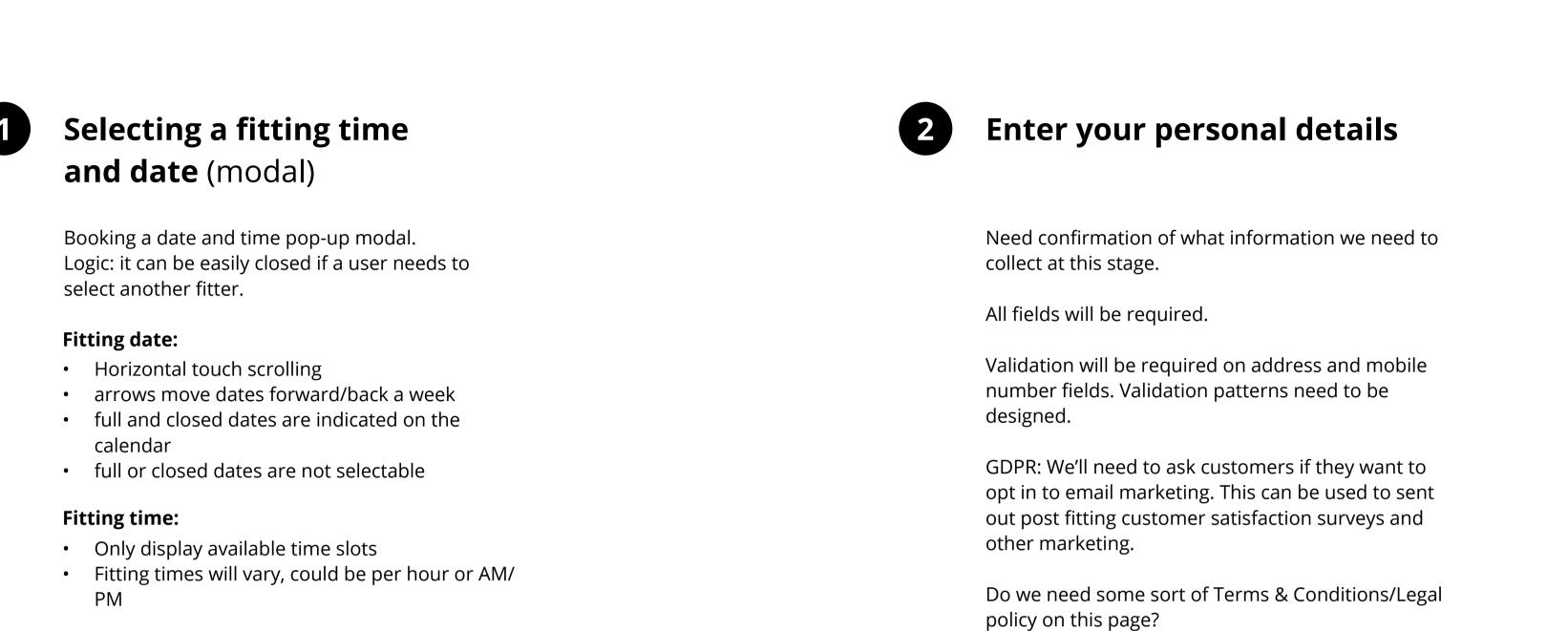


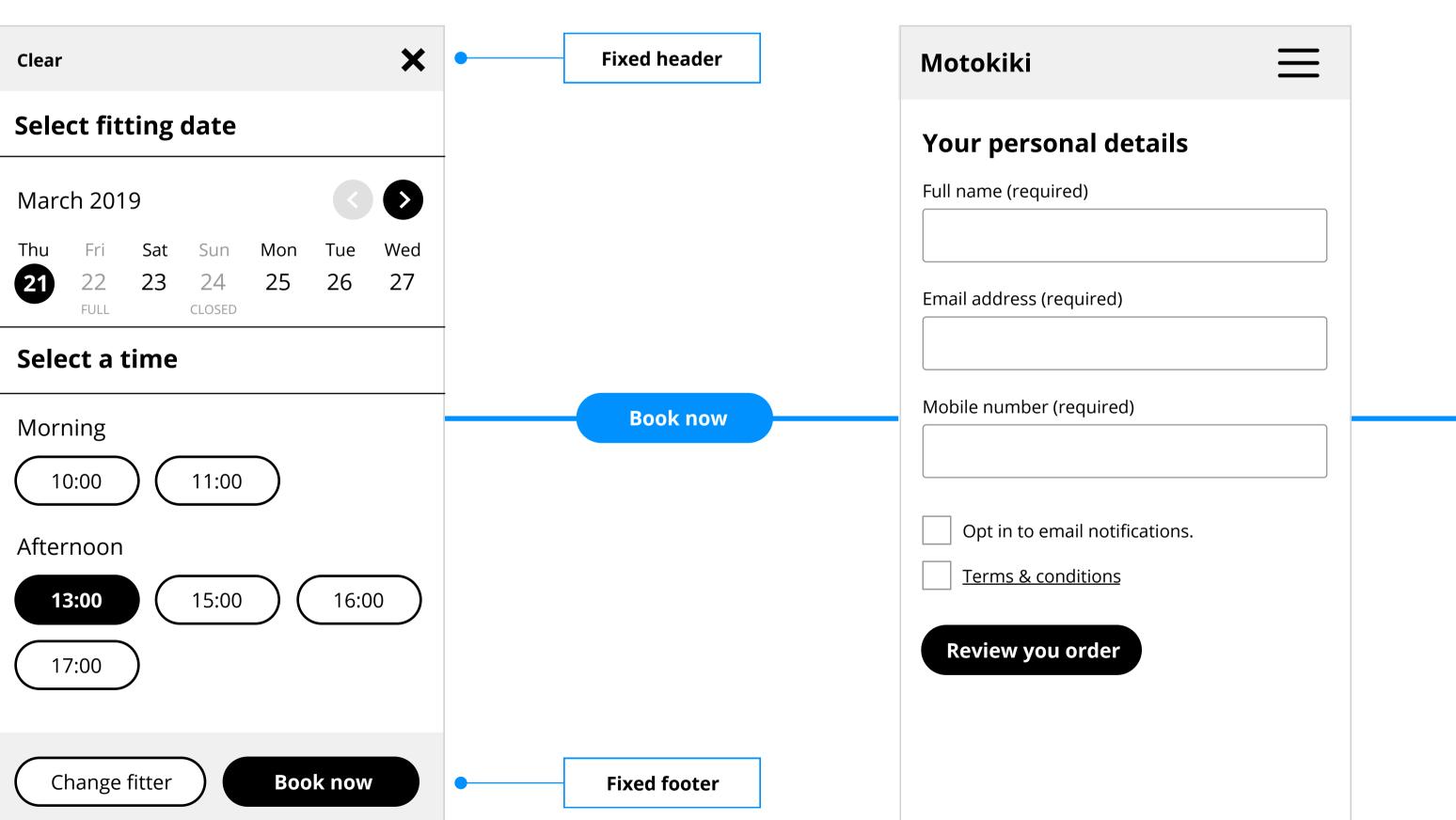


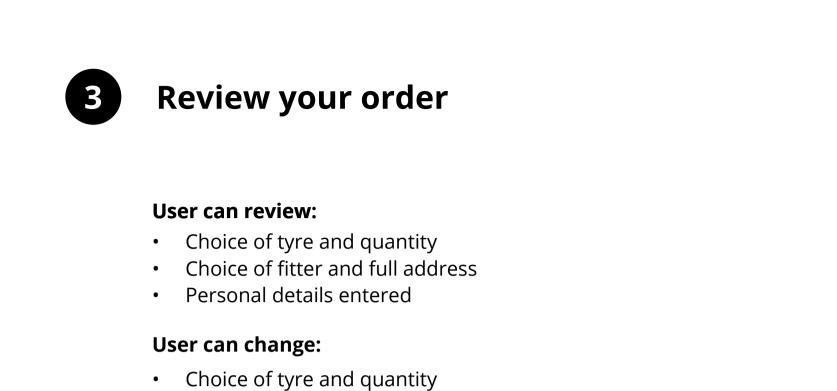


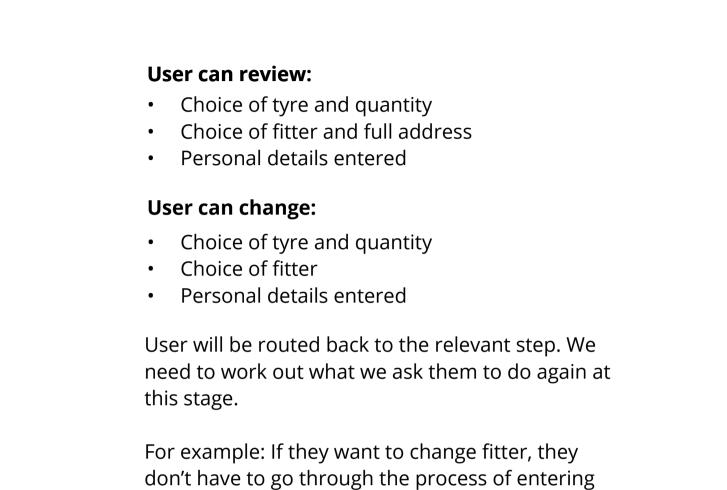
Booking and checkout user flow

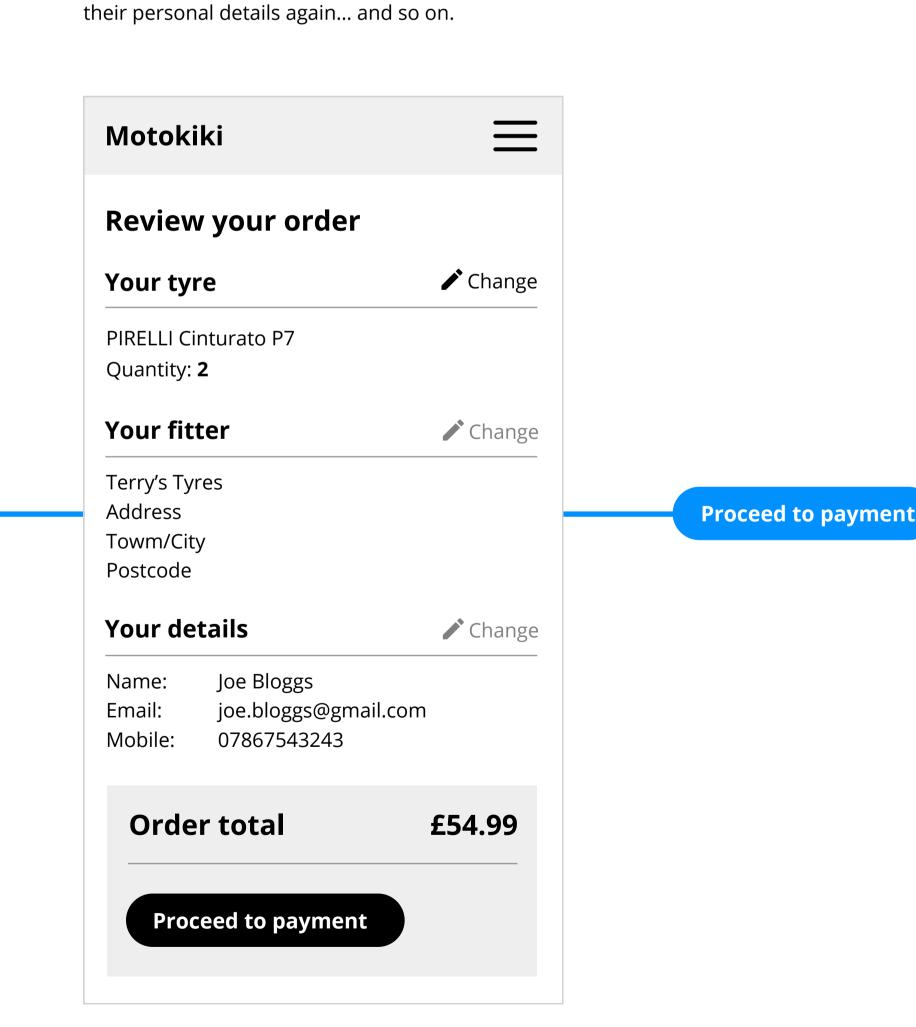












Review you order

Link to payment platform (external link)

User will be forwarded to payment platform

5 Order confirmation

We will need a confirmation of the transaction on the motokiki website.

We need to display an order confirmation reference number at this stage.

This page is important in setting expectation of what happens next in the process to customers.

For example, your fitter will confirm the order within X amount of time. You will receive a text message once the fitter has confirmed.

What happens if a fitter declines the booking? Do we need guidance/policy for refunds?

Set expectation of

what happens next

