



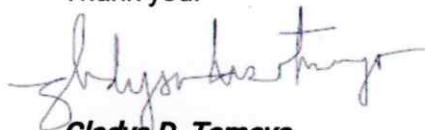
DA: February 23, 2024
TO: **All Branch Operations Employees**
FR: Operations Directors
RE: **Limitations for lens only transaction**


Effective immediately, all branch operations personnel should politely refuse lens only transactions for branded frames not bought from any EO Branches .

We expect full compliance , even if the patient is willing to sign a waiver.

We will firmly decline any earnest request for consideration.

Thank you.


Gladys D. Tamayo
Operations Director


Dr. Josephine L. Yap
Operations Director

Noted by :


Ms. Rachelle Uy - Sim
EVP Corp Operations

