

COMPANY PHONE POLICY

Doc Code: HRD-PM-ES-2023-003 Revision number: 00

Dept.: HRD – Employee Services | Effective Date: 06/01/23

I. POLICY STATEMENT:

The Company has adopted this policy to govern the use of company issued mobile phone and/or sim cards being used for business purposes.

Company Issued phone and/or sim cards are issued to employees who deal primarily with clients and/or customers and are required to conduct business during and/or after business hours. Other company phone is issued to employees, Branch or Department based on job functions and requirements of the position or Areas with the approval from the Human Resources and Office of the President.

II. ELIGIBILITY:

POSITIONS	ISSUANCE
Officers and Managers (HO Managers, AOMs and up)	Upon deployment (check approved MRF)
Other rank (depending on scope of work)	Depending on the request of Department Manager and approval of HR and OP

AREAS	ISSUANCE	ACCOUNTABLE
Department/Section	1 unit per Department / section	Supervisors / Specialist
Branch	1 unit upon branch opening	Branch Manager

III. PLAN DETAILS:

All eligible employees will be issued 1 Company phone and 1 sim card that is:

- Smart phone
- 2. Sim card plan that is with 3GB data, free call and text to all network and free call to landline
- 3. No employee or Department shall use a prepaid sim card for business purposes. Any liquidation will not be honored not unless the unit has been issued by the Company that is being used for financial and logistics purposes such as Gcash, Paymaya, Grab and Pickaroo as established by the Marketing Department.

IV. USE OF SERVICES:

- 1. Qualified employee shall be issued 1 unit of mobile phone and simcard that will be used for business purposes along with an Accountability Form see annex "A".
- 2. Employees are not allowed to download and play games, watch video, use social media or applications that are not related to work or to employees' job function.
- 3. Employees are also restricted to use the company phone such as roaming, GPRS, etc otherwise required or needed to perform the job function and with approval of immediate superior.
- 4. Department Manager may also request additional unit/s depending on the needs of his/her employee to perform the job. The Department Manager may submit a letter of request justifying the need subject to the approval of HR Department and Office of the President. (see attached company request form – Annex "B")



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5. Using employees Personal Mobile Phone is strictly prohibited however, if the employee opted to use his/her personal devise the company is not liable for any costs, losses or damages that it may incur.

V. ACCOUNTABILITY:

- 1. It is the responsibility and accountability of the employee to take care and monitor the usage and safekeep of the company issued phone. Any additional cost / overlimit fees or charges that will arise every billing period shall be shouldered by the assigned employee.
- Lost, stolen or damage company phone or sim card must be reported immediately to immediate superior and HR Department. Any cost that will arise due to stated incident shall be shouldered by the assigned employee.
- It is the responsibility of the Branch Managers to safekeep the company issued phone. Any additional cost / overlimit fees or charges that will arise every billing period or damages shall be shouldered by the Branch Manager.
- 4. Purchasing Department is the only authorized body to negotiate cellphone agreement with vendors.

VI. EMPLOYEE MOVEMENT:

- 1. For any employment movement:
 - a. Transfer of branch assignment: He or she must endorse the mobile phone to his/her replacement accordingly. An accountability form may be requested to HR Department to ensure proper transfer of accountability to replacement to be submitted to MIS for monitoring.
 - b. Separation of employment: The employee must endorse his/her company issued phone to immediate superior then to MIS. MIS should make sure that the unit is in good condition during the turn over. Once replacement or need to be issued to a new employee, the Department Head must secure a requisition form and for re-issuance.
 - c. It is also recommended to reissue the surrendered mobile number to the employee replacement or within the same Department for easier monitoring of messages and contacts.

VII. EFFECTIVITY:

This policy shall take effect immediately. Management has the right to add, amend, revise, or delete any portion of this policy as deemed necessary or advisable.

Prepared by:

Kristina IV Ramos

Employee Services Manager

Recommending approval by:

Ms. Amelita L. De Jesus

Director for Human Resources

Approved by:

Ms. Rachelle Uy-Sim

EVP - Corporate Operations

COMPANY PHONE REQUEST FORM

NAME			DATE FILED		
POSITION			DEPARTMENT		
NAME		POSITION	DEPARTI	MENT	PURPOSE
Phone and sim		Sim card only			
Remarks					
Requested by:		Checked by:		Approved by:	
Department Mana	Department Manager HR Department			Office of the Pr	resident
NAME			DATE FILED		
POSITION			DEPARTMENT		
NAME		POSITION	DEPART	MENT	PURPOSE
		Sim card only			
remarks					
Requested by:		Checked by:		Approved by:	
Department Mana	ger	HR Department		Office of the President	



ACCOUNTABILITY FORM

NAME	:	DEPART	DEPARTMENT:		
POSIT	ION:	DATE:			
QTY	EQUIPMENT / DESCRIPTION TYPE	MODEL NO.	SERIAL NO.	REMARKS	
Departi I agree broken, should	No transferring of item/equipmement) to accept liability for the item/equipment, stolen or damaged; it is my respany damages occur while the item or the repair or replacement of the	uipment listed above. consibility to report to n/equipment is in my	I am aware that if the othe HR Department possession I will be	ne item/equipment i nt. I understand tha held responsible an	
Receive	ed by:(Signature over printed name				
Verified	d by:(Department head)	Date: _	•		
Issued	by:	Noted	by:		
Issued	by:	Noted	by:		

MANPOWER REQUISITION FORM

DIVISION:	DATE FILED:	
DEPARTMENT:	BRANCH:	
JOB TITLE:		
JOB LEVEL:		SALARY: (RECOMMENDED / STANDARD
		CONTRACTUAL OUTSOURCED / AGENCY REGULAR SCHEDULE
I. MANPOWER REQUIR		II. ISSUANCES AND OTHERS
A. NEW POSITION		
Please state the need to	establish such and the benefits that	A. Company email address:
will accrue or the compa		☐ YES ☐ NO
		B. Devise
		☐ Laptop ☐ Desktop ☐ Mobile Phone
If possible, the cost vs be	No enefits should be presented	C. Assigned Working Location Head Office
hereunder.		Thead office is operations
		Area:
B. REPLACEMENT - EXIST		III. QUALIFICATIONS: A. Educational Attainment:
Current Job description and Responsibilities		
		Degree:
		B. Work related experience:
	oyee	
Separation date:		C. Skills needed:
C. ADDITIONAL MANPO Present approved tab for additional manpo	ole of organization and justification	
		Trainings and Seminars (optional)
The state of the s	THE RESERVE OF THE PROPERTY OF	