# Ricky Hanxian Yang

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## 📁 PROJECTS

**Budgeting App, https://rhy2468.github.io/Budgeting-App/**  12/2023 – 01/2024
- Created a budgeting app using HTML, CSS, Javascript, React
- Integrated React Router DOM to dynamically transfer and display data without needing a page refresh
- Integrated Github as a version control
- Displayed and saved information with a user-based system stored in local storage

**Stock Bot**  06/2022 – 08/2022
- Developed an automated messaging algorithm in Python
- Incorporated Yahoo Finance API to obtain Stock prices/information
- Utilized Discord Bot API to universally notify users of stock price changes

**Game-Tracker App**  10/2022 – 12/2022
- Created a simple game tracker app in Java/Android Studio/Git in a small team
- Incorporated makeshift Agile Methodologies/Roles with weekly Sprints and Scrums
- Diagnosed bugs using the JUnit 5 Platform

## 💼 PROFESSIONAL EXPERIENCE

**Service Desk Analyst Co-op, Microserve**  04/2023 – 12/2023
- Spearheaded the implementation of devices into a cloud-based system (Windows Autopilot) for an international company
- Actively used Microsoft Azure and Microsoft Admin Center to manage programs, devices, users, etc.
- Incorporated and developed a script to automate setting up new computers for users using Windows Powershell
- Troubleshooted and assisted clients with basic Tier 1/2 IT issues
- Utilized a ticketing system (Connectwise) to log all time and actions done
- Updated and used a central documentation system (ITGlue) to log vital information, methods, and common issues.

**Supervisor/ Customer Service Rep., Carl's Jr.**  09/2016 – 12/2020
- Excelled in using teamwork and communication skills by delegating tasks to other employees.
- Precisely expedited orders while overseeing quality control.
- Interacted with customers at point-of-sales while executing transactions.
- Practiced interpersonal conflict de-escalation and communication skills.

## 🎓 EDUCATION

**BSc. Computing Science, Simon Fraser University**  2020 – present

## 🧠 SKILLS

**Programming Languages/Skills** (Python, C++, C, Java, HTML, CSS, mySQL, SQLite, JavaScript, React, Debugging, Agile Development, Microsoft Azure, Microsoft Admin Center, Android Studio, Git, Microsoft Suite, HTML, MATLAB, JUnit 5)

**Soft Skills** (Listening, Leadership, Communication, Teamwork, Team Management, Reliability, Dedication,)