



## F.E. (Semester – I) (Revised Course) Examination, Nov./Dec. 2013 COMMUNICATION SKILLS

Total Marks: 100 Duration: 3 Hours Instructions: 1) Attempt any five questions in all. 2) It is **compulsory** to answer at least **one** question from each Module. 3) Last question may be answered from any Module. 4) Figures to the **right** indicate marks. MODULE-I 1. a) Do as directed: 12 1) The poor woman had seen happier days. (Point out the adjective and name degree of comparison) 2) I would be grateful if you \_\_\_\_\_ my son get a job. (help) (Use the appropriate form of the verb given in the bracket) 3) Send us your contribution. (Change to passive voice) 4) Sanjay should smoke less. Then he will get rid of his cough. (Rewrite the sentence using an 'If' construction) I shall always remember your goodness. (Make negative) 6) Your are happy. (Add a question tag) 7) As he was late, so he was marked absent. (Rewrite the sentence correctly)



8)	Manali is the coolest hill station.	
	(Change to positive degree)	
9)	No one can be so hard hearted.	
	(Make interrogative)	
10)	She is not well.	
	(Make affirmative)	
11)	Manasi isand	_·
	(Fill the blanks with Qualifying adjectives)	
12)	The two pals wentthe theatre toget	her.
	(Insert a suitable preposition)	

b) Read the following passage and answer the questions given below:

Life is a journey and even as one negotiates the ups and downs of life, he searches for meaning in life. Life is an attempt to answer the question, 'Who am I'? Sometime the feats of great men may propel us to act and behave like them for a moment. But the question that would haunt us then would be - Is this what we aspire to become? Somebody else?

What do we feel like most of the time? An individual is given to playing so many roles in life – daughter, teacher, friend to someone, writer, counsellor or a colleague most sought after in an office. For the most part of our lives, if not all, we are governed by our jobs. We spend maximum hours at our work place. But it would be mean on our part to define our identity depending on our work place. Man, probably, is much more than that.

If we would like to be somebody else for a day, it only means we are not comfortable in our own skin. Secondly, we have not accepted ourselves the way we are. Such an attitude stems from lack of self-confidence and bankruptcy of the earnestness of our own conviction. All of us have our own signature style and we should be happy to be ourselves. It is easy to accept our own accomplishment and shortcomings rather than try being somebody else for a day!



		1) 1	Mention the roles played by an indi	vidu	ial in society.	1
		2) 1	Mention the one single question tha	at w	ould haunt us in life.	1
		3) 1	Provide a suitable title to the passa	age.		1
		4) \	Why should we not aspire to be sor	neo	ne else even for a moment ?	2
		5) 1	Define the term 'Identity' in your ow	n w	ords based on the reading of the	
		1	passage.		visuas stainen soos enterentiö se	2
		6)	Provide for two synonyms of the wo			1
2.	a)		t Philosophy is expressed by the st	tate	ments given below?	
			ose from options given in the bracket.			5
			etic, Agnostic, Egoistic, Altruist, C	ons	ervative)	
		i)	"I am interested in promoting the visociety".:	velf	are of others and reaching out to	
		ii)	"Let things be as they are. There i changes".:	s no	need to go in for namesake	
		iii)	"I believe in a simple, austere life pleasures of the world".:			
		iv)	"I am an expert, at practically, eve	ryth	ing I take up".:	
		v)	"It does not bother me to know wh	eth	er God exists or not".:	
	b)	Cho	ose the appropriate synonym from	the	alternatives given below:	5
			OPEN the first the		oy Taonum	
		,	a) Confused	b)	Frank	
			c) Loose	,	Upright	
			CONCISE	ĺ	i). En pour ansis heart and ca	
		1.5	a) Fault	b)	Silence Silence	
			c) Precise	,	Eulogize o entre se de la Alia	
			ECSTASY	- /		
			a) Exhausted	h)	Joy	
			c) Strong	200	Greed	
			-,	-/		

		AKE ) Original ) Trustworthy	ina mandod	) Imitation	
	á	a) Lethargy c) Drunkenness	gur own words b	) Sleeplessnes I) Unconscious	sness transcript
(	c) Choc	se the appropriate a	ntonym from the	alternatives pr	ovided:
	,	JNRULY	the statements		
	ction	a) Dool		b) Solid d) Huge	
	3)	a) Thwart		b) Scold	
	4)				
	5)	candida a) Frank (1900) c) Taciturn		b) Irritated d) Silent	
	d) Pro	vide the meaning of tences of <b>your own</b>	the following ph :	ases / idioms a	and use them in
	i)	To pour one's heart	and soul		
	ii)	To be sent for			
	iii)	A feather in the cap	d) Eulogia		
		To turn a deaf ear			
		To get into hot water	er vol (d		
	v)	. o got into not mate	harriff (n		



## MODULE - II

 a) Read the following passage and draft a precis one third of the original length and provide a suitable title:

10

There are grave defects in our present educational system and so long as these defects are not removed, the results of the system are bound to be unsatisfactory. The first defect is the fearful amount of cramming that prevails right from the primary to the University degree examination. Right from start to finish, it is one continuous ceaseless act of cramming. When the students get their convocation degree certificates, they do not want to study any further. They have probably developed a fatal aversion to studies of every kind. This is a great evil and is also steadily on the rise.

From the first Vernacular standard to any degree examination, the course extends over a period of fifteen years where the primary course takes four years, the high school course seven years and the college course extends over four years more. An average student may take about eighteen years to finish the complete course. By then, what can best be achieved is the stunted growth of the student making him at best an intellectual dwarf. Think of its dull, mechanical monotony! The same textbook, outdated bulky syllabus and the same methods of teaching! We need to make learning purposeful and one full of delight and not a necessary burden. May a million student minds beyond the classroom and lets not prevent them from straying beyond the appointed textbook.

- b) Draft the minutes of the meeting of the Greenwood Co-operative Housing Society. The following points were discussed at the meeting:
  - i) The need for a park and swimming pool
  - ii) Arrangement for garbage disposal
  - iii) Appointing a Security Guard
  - iv) Collecting fees from members
  - v) Other business with the permission of the Chair.

10



SEM 1-	-6-	
4. a) [	Describe any two of the following:	В
	i) Coil	
	ii) Mobile phone	
	iii) Redwood viscometer	
	iv) A Camera moltaniare a service and a service and the servic	
b)	description.	12
	MODULE - III - BAUDOM	
	You are an engineering graduate with a Master's degree in Electronics and Telecommunication. You are M. Gopinath and wish to apply as an Assistant Professor to R.P.K. College of Engineering, Fatorda, Margao Goa. Draft an application letter with curriculum vitae for the above mentioned post. A good academic record and excellent communication skills a must.  (54)  Draft a memo for circulation to all the employees of your organization announcing a change in the working hours providing reasons for the change.	<b>⊦7</b> )
	announcing a change in the working hours providing reasons to	8
6. a)	As a Purchase Manager of Satya Computers, you have ordered for two dozen personal computers from S.R.K. Computers Limited, M.G.Road, Bangalore. When the consignment arrived, some of the pieces were in damaged condition.	
	<ul> <li>i) Write a complaint letter to the Sales Manager of the company asking for replacement.</li> </ul>	6
	ii) As the Sales Manager of S.R.K. Computers Limited, draft a suitable reply.	6
h	Draft a report on 'World Environment Day' celebrated in your college and	0
D	, and a state of the same	8

state how you went about celebrating the same.



## MODULE-IV

7. a) State and explain the psychological and physical barriers to communication.

10

b) Define the term 'Communication'. Describe the two way communication process with the help of a suitable diagram.

10

8. a) Write short notes on any two of the following:

(6+6)

- i) Effective listening
- ii) Any three types of interview
- iii) Preparing an attractive resume.
- b) Write your arguments either 'For' or 'Against' the following statements. (any one):
  - i) Grapevine Gossip is a must in any organization.
  - ii) A State Government imposes a ban on bicycles.