

Default Question Block

Over the course of a semester, on average, how often do you use the following services?

	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
Blackboard Learn	\circ	\circ	\circ	\circ	
Technology in meeting spaces/classrooms	\circ	\circ	\circ	\circ	\circ
Support for technology in meeting spaces/classrooms		0	0	\circ	\bigcirc
Instructional technology support	\bigcirc	\bigcirc	<u> </u>	\circ	\circ
Web conferencing (e.g. Skype, Adobe Connect, ZoomRoom)		0	0	\circ	\circ
Library reference/research services	0	0	0	\circ	<u> </u>
Library research instruction for academic courses		\bigcirc			
	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
Embedded Librarian /Liaison	\bigcirc	\bigcirc			\bigcirc
Minuteman online library catalog	0	\circ	0	\bigcirc	\bigcirc
Library subject guide/Lib guides	\bigcirc	\bigcirc			\bigcirc
Physical library collections	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc
Library e-book collections		\bigcirc			
Interlibrary loan	0	\circ	0	\bigcirc	\bigcirc
Library databases (e.g. JSTOR)		\circ			
	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
Technology Resource Center (Helpdesk)	\circ	\bigcirc	\circ		
Campus computing labs	\bigcirc	\bigcirc	\circ	\circ	\bigcirc
FSU Digital Commons/Selected Works		\bigcirc			
Library circulation services	\bigcirc	\bigcirc	\circ	\circ	\bigcirc
Physical course reserves	\circ	\circ	\circ		\circ
Wireless access to the Internet on campus	0	0	0	\bigcirc	\bigcirc
E-mail services		\bigcirc			
	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
VPN	0	0	0	0	0
Access to online resources from off-campus	0	0	0	0	0
MyFramingham Faculty Dashboard	0	0	0	0	0
ITS Web site	0	<u> </u>	0	0	0
Library Web site (e.g. library hours, policies)	0	0	0	0	

Page 2

How important are these services to you?

	Not important	Somewhat important	Important	Very important	Not applicable
Blackboard Learn	0	0	0	0	0

	Not important	Somewhat important	Important	Very important	Not applicable
Blackboard Learn support	0	0	0	0	0
Technology in meeting spaces/classrooms		0	0	0	0
Support for technology in meeting spaces/classrooms	0	0	0	0	0
Instructional technology support	0	0	0	0	0
Support for digital audio/video creation	0	0	0	0	0
Web conferencing (e.g. Skype, Adobe Connect, ZoomRoom)	0	0	0	0	0
Library reference/research services	0	0	0	0	0
	Not important	Somewhat important	Important	Very important	Not applicable
Library research instruction for academic courses	0	0	0	0	0
Embedded Librarian /Liaison	0	0	0	0	0
Library support for your scholarly research	0	0	0	0	0
Technology support for your scholarly research		0			0
Library support for your students' scholarly research	0	0	0	0	0
Technology support for your students' scholarly research	0	0	0	0	0
Support for your specialized computing needs	0	0	0	0	0
Minuteman online library catalog	0	0	0	0	0
	Not important	Somewhat important	Important	Very important	Not applicable
Library subject guide/Lib guides				0	0
Physical library collections	0	0	0	0	0
Library e-book collections	0	0	0	0	0
Interlibrary loan	0	0	0	0	0
Library databases (e.g. JSTOR)	0	0	0	0	0
Technology Resource Center (Helpdesk)	0	0	0	0	0
Technology Resource Center (Helpdesk) schedule		0	0	0	0
Status information on computing problems		0	0	0	0
otatus information on computing problems		Somewhat			
	Not important	important	Important	Very important	Not applicable
Support for data backup	0	\bigcirc	\bigcirc	<u> </u>	\bigcirc
Campus computing labs	0	\circ			\circ
FSU Digital Commons/Selected Works	0	0	0	0	0
Library circulation services	0	0	0	0	0
Physical course reserves	0	0	0	0	0
Availability of wireless access on campus				0	0
Performance of wireless access on campus	0	0	0	0	0
E-mail services	0	0	0	0	
	Not important	Somewhat important	Important	Very important	Not applicable
E-mail SPAM filtering		0	0	0	
Virus/malware protection	0	0	0	0	0
VPN		0	0		
Access to online resources from off-campus	0	0	0	0	0
MyFramingham Faculty Dashboard	0	0	0	0	0
ITS Web site	0	0	0	0	0
Library Web site (e.g. library hours, policies)	0	0	0	0	0
Support for your innovative ideas	0	0	0	0	0
	Not important	Somewhat important	Important	Very important	Not applicable
Your input into computing decisions that affect you	Not important	important	Important		Not applicable

	Not important	Somewhat important	Important	Very important	Not applicable
Overall computing service	0	0		0	0
Overall library service	0	0	0	0	<u> </u>

Page 3

How dissatisfied or satisfied are you with the following resources and services?

	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
Blackboard Learn	0	0	0	0	0
Blackboard Learn support	0	0	0	0	0
Technology in meeting spaces/classrooms	0	0	0	0	
Support for technology in meeting spaces/classrooms	0	0	0	0	0
Instructional technology support	0	0	0	0	0
Support for digital audio/video creation	0	0	0	0	0
Web conferencing (e.g. Skype, Adobe Connect, ZoomRoom)	0	0	0	0	0
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
Library reference/research services	\circ		\bigcirc	\circ	
Library research instruction for academic courses	\circ	\bigcirc	\circ	<u> </u>	\bigcirc
Embedded Librarian /Liaison	\circ				
Library support for your scholarly research	\circ	\bigcirc	\bigcirc	0	\bigcirc
Technology support for your scholarly research	\circ		\bigcirc	\circ	\circ
Library support for your students' scholarly research	\circ	\bigcirc	\bigcirc	0	\bigcirc
Technology support for your students' scholarly research	\circ				
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
Support for your specialized computing needs	\circ		\bigcirc		
Minuteman online library catalog	\circ	\bigcirc	\bigcirc	0	\bigcirc
Library subject guide/Lib guides	\circ		\bigcirc		\bigcirc
Physical library collections	0	<u> </u>	\bigcirc	0	\bigcirc
Library e-book collections	\circ				\bigcirc
Interlibrary loan	0	<u> </u>	\bigcirc	0	0
Library databases (e.g. JSTOR)	\circ				
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
Technology Resource Center (Helpdesk)					
Technology Resource Center (Helpdesk) schedule	0	0	\bigcirc	0	\bigcirc
Status information on computing problems	\circ				
Support for data backup	\circ	\bigcirc	\bigcirc	0	\bigcirc
Campus computing labs	\circ	\bigcirc	\bigcirc	\circ	
FSU Digital Commons/Selected Works	0	\bigcirc		0	0
Library circulation services	\circ	\circ	\circ	0	0
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
Physical course reserves	0	0	0	0	0
Availability of wireless access on campus	0	0	0	0	0
Performance of wireless access on campus	0	0	0	0	0

	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
E-mail SPAM filtering	0	0	0	0	0
Virus/malware protection	0	0	0	0	0
VPN	0	\circ		0	0
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Not applicable
Access to online resources from off-campus	0	0		0	
MyFramingham Faculty Dashboard	0	0	0	0	0
ITS Web site	0	0	0	0	0
Library Web site (e.g. library hours, policies)	0	0	0	0	0
Your input into computing decisions that affect you	0	0	0	0	0
Overall computing service	0	0	0	0	0
Overall library service		0	0		0

Page 4

How informed do you feel you are about the following?

	Not informed	Somewhat informed	Informed	Very informed
Available technology services	0	0	0	
Available library services	0	0	0	0
Who to contact for your desktop/laptop computing needs	0	0	0	0
Who to contact for your MyFramingham Faculty Dashboard needs	0	0	0	0
Who to contact for your instructional technology needs	0	0	0	0
Who to contact for your library needs	0	0	0	0
Scheduled system downtime	0	0		0

Page 5

How strongly do you disagree or agree with the following statements with regard to the Technology Resource Center (Helpdesk) staff?

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not applicable
Friendly	0	0	0	0	0
Knowledgeable	0	0	0	0	0
Reliable	0	0	0	0	0
Responsive	0	0	0	0	0

How strongly do you disagree or agree with the following statements with regard to the MyFramingham Faculty Dashboard support staff?

	Disagree	Somewhat disagree	Somewhat agree	Agree	Not applicable
Friendly	0	0	0	0	0
Knowledgeable	0	0	0	\circ	0
Reliable	0		\circ	\circ	
Responsive	0	0	0	0	0

How strongly do you disagree or agree with the following statements with regard to the library circulation staff?

		Yes		N	
nstructor-organized use of computers in the classroom		0			
_ecture capturing		\circ			
Online quizzes		0			
Do you personally own the following devices?					
, , ,	ı				
		Yes		N	
_aptop/Notebook computer		0			
Smart phone (e.g. Android, iPhone, Windows phone)		0			
E-book reader (e.g. Kindle, nook) Tablet (e.g. iPad, Galaxy, Kindle Fire)					
e 7					
How would you describe your skill level with the	e following?				
	Have not used	Novice	Basic	Advanced	Expert
Blackboard Learn				\circ	
echnology in meeting spaces/classrooms		0		0	0
How interested are you in learning more about	the following?				
How interested are you in learning more about	Not interested	Somewhat inte	erested	Interested	•
MyFramingham Faculty Dashboard	Not interested	0	erested	0	<u> </u>
MyFramingham Faculty Dashboard Blackboard Learn	Not interested	0	erested	0	0
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms	Not interested	0	erested	0	0
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR)	Not interested	0	erested	0	0
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR)	Not interested	0		0	0
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software	Not interested Not interested	0		O O O	0
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software	Not interested	Somewhat inte		O O O O O O O O O O O O O O O O O O O	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content	Not interested O Not interested Not interested	Somewhat inte		O O O O O O O O O O O O O O O O O O O	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system)	Not interested O O O O O O Not interested	Somewhat inte		Interested	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements)	Not interested O O O O O O O O O O O O O O O O O O	Somewhat inte		Interested	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content nanagement system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere)	Not interested O O O O O O O O O O O O O O O O O O	Somewhat inte	erested	Interested	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere)	Not interested O O O O O O O O O O O O O O O O O O	Somewhat inte	erested	Interested	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere) Your primary Operating System (e.g. Mac OS, Windows, Linux)	Not interested Not interested Not interested Not interested Not interested	Somewhat inte	erested	Interested Interested	Very interested
How interested are you in learning more about MyFramingham Faculty Dashboard Blackboard Learn Technology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere) Your primary Operating System (e.g. Mac OS, Windows, Linux) Backing up data Protecting your identity and reputation online	Not interested Not interested Not interested Not interested Not interested	Somewhat inte	erested	Interested Interested Interested	Very interested
MyFramingham Faculty Dashboard Blackboard Learn Technology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere) Your primary Operating System (e.g. Mac OS, Windows, Linux) Backing up data	Not interested Not interested Not interested Not interested Not interested	Somewhat inte	erested	Interested Interested Interested	Very interested Very interested Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere) Your primary Operating System (e.g. Mac OS, Windows, Linux) Backing up data Protecting your identity and reputation online	Not interested Not interested Not interested Not interested Not interested	Somewhat inte	erested erested	Interested Interested Interested	Very interested Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere) Your primary Operating System (e.g. Mac OS, Windows, Linux) Backing up data Protecting your identity and reputation online	Not interested Not interested Not interested Not interested Not interested	Somewhat inte	erested erested	Interested Interested Interested	Very interested Very interested Very interested
MyFramingham Faculty Dashboard Blackboard Learn Fechnology in meeting spaces/classrooms Library databases (e.g. JSTOR) Word processing software Spreadsheet software Presentation software (e.g. PowerPoint, Prezi) Web content tools (e.g. wikis, blogs, content management system) Graphics software (e.g. Photoshop, Elements) Audio/video editing software (e.g. iMovie, Premiere) Your primary Operating System (e.g. Mac OS, Windows, Linux) Backing up data Protecting your identity and reputation online How interested are you in learning new technic	Not interested Not interested Not interested Not interested Not interested Not interested	Somewhat inte	erested erested	Interested Interested	Very interested Very interested Very interested Very interested

	Not interested	Somewhat interested	Interested	Very interested
Self-directed with online tutorial	0	0	0	0
Trial and error	0			

Page 8

In this section we will ask some information about you including age, gender, and race. The primary purpose of these questions is to compare the demographic profile of the survey's respondents to that of the institution as a whole. It will help ensure that the results are representative of the school. You are not obliged to answer these questions. If you do not feel comfortable providing this information you may choose to submit the rest of your responses without completing any of these items. Thank you.

responses without completing any of these items. Thank you.
What year did you begin at Framingham State?
Y
Are you considered a full-time employee of Framingham State for at least nine months of the current academic year?
○ Yes ○ No
What is your rank?
○ Instructor/Lecturer
Assistant Professor
Associate Professor
O Professor
Other (please specify)
What is your tenure status?
Net on travers track
Not on tenure trackTenure track, but not tenured
Tenured Tenured
What is your primary academic division?
 Arts and Humanities
Social and Behavioral Sciences
Science, Technology, Engineering, and Mathematics
Education
What is your gender?
○ Female ○ Male ○ Transgender ○ Self-Describe

What is your age?		
24 or younger	© 50 54	
24 or younger	50-54	
25-29	○ 55-59	
30-34	60-64	
35-39	65-69	
40-44	O 70-74	
45-49	75 or older	
What is your race? (Please check all that apply)		
White	American Indian or Alaska Native	
Black or African American	☐ Native Hawaiian or Other Pacific Islander	
Asian	Other	
Are you of Hispanic, Latino, or Spanish origin?		
○ Yes		
○ No		
Do you have any additional comments or suggestions?		